Medicaid Division

CCO Operations Unit

500 Summer St NE | Salem, OR 97301
Oregon.gov/OHP

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Memorandum

To: Coordinated care organizations (CCOs)

From: Veronica Guerra, CCO Operations deputy director

Date: Nov. 9, 2026

Subject: Waiver of NOABD Sample and PA documentation for July-September 2026

This memo is notice of the Oregon Health Authority's (OHA) decision to waive submission of the following deliverable in the Contract Year (CY) 2026 CCO contracts:

- Notice of Adverse Benefit Determination (NOABD) sample and corresponding Prior Authorization (PA) documentation in Exhibit I, Section 10, Paragraph b, Subparagraph (3) for the July-September 2026 quarter.

Why is this happening?

OHA is prioritizing the review and closeout of the outstanding findings of prior quarters' evaluation results for the above deliverable.

What should you do?

CCO's should continue to comply with all other Grievance and Appeal System requirements in the CY 2026 contracts.

Questions?

If you have questions about this memo, please contact Cheryl Henning, CCO Contracts Administrator, at cheryl.l.henning@oha.oregon.gov.

If you have questions about Grievance and Appeal System requirements, please contact Steve DeVoe, CCO Performance Analytics Manager, at stephen.devoe@oha.oregon.gov.