



HEALTH SYSTEMS DIVISION

Kate Brown, Governor



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Date: September 11, 2020

To: DMEPOS and pharmacy providers

From: Donald Jardine, Transformation Programs manager
Medicaid Programs Unit

Subject: Replacement of durable medical equipment (DME), supplies, and prescription drugs in event of natural disasters

The Oregon Health Authority (OHA) asks DME suppliers and pharmacy providers to help Oregon Health Plan (OHP) members obtain replacement DME, supplies and prescription medications lost in the fires burning throughout Oregon.

Why is this happening?

Thousands of Oregonians have been displaced and many have lost their homes, property, pets and livestock. Thousands more are at risk of loss and displacement. OHA has learned that vulnerable OHP members have had to leave their homes without critical pieces of DME, supplies or prescription drugs.

OHA has directed coordinated care organizations (CCOs) to ensure members have suitable replacements for DME, supplies or prescription drugs as soon as possible when a need is identified, and asks those serving fee-for-service (FFS) members to do the same.

What should you do?

DME suppliers and pharmacies may see requests for replacement equipment, supplies or prescription drugs from members or their Oregon Department of Human Services case manager.

- **For CCO members**, please coordinate replacement of DME, supplies and prescription medications through the member's CCO.
- **For FFS members needing DME and supplies**, suppliers must [submit a prior authorization request to OHA](#) marked IMMEDIATE and state the reason as "EMERGENT REPLACEMENT – FIRE EVAC." If marked correctly, these requests will be reviewed within 24 hours of receipt.
- **For FFS prescription medications**, pharmacies may request emergent or urgent dispensing as outlined in Oregon Administrative Rule [410-121-0060](#).

Questions?

- **About replacing DME and supplies:** Contact Kelly Jamison, DMEPOS Policy Analyst at Kelly.Jamison@dhs.oha.state.or.us or 503-269-5277.
- **About replacing prescriptions:** Contact Brandon Wells, Pharmacy Policy Analyst, at Brandon.Wells@dhs.oha.state.or.us or 503-508-7234.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.