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To: Coordinated care organizations (CCOs)

From: Dave Inbody, CCO Operations Manager

Subject: Ensuring member access to monoclonal antibody (mAb) treatment

The Oregon Health Authority (OHA) asks CCOs to work with their providers to ensure member access to monoclonal antibody (mAb) treatment as much as possible.

To help in this effort, OHA is also implementing a “no wrong door” policy for providers billing covered monoclonal antibody (mAb) services provided to eligible Oregon Health Plan (OHP) members. This allows OHP-enrolled providers to bill OHA for mAb services if they cannot bill the member’s CCO.

Coverage is limited to treatment or post-exposure prophylaxis of members who are at high risk for progression to severe COVID-19, as described in OHA’s [Aug. 26 announcement](#) and the [Oregon Medicaid COVID-19 Provider Guide](#).

Why is this happening?

While the “no wrong door” policy is intended to ensure access for both eligible FFS and CCO members when they present at any OHP-enrolled provider location to receive mAb services to treat or prevent COVID-19, access to mAb is limited across the state.

OHA is currently expecting limited mAb supply from the federal government and delays in shipments from the distributor. OHA is working to develop an allocation process in the case that mAb orders cannot be completely filled. Federal allocation to the state will be based on utilization, as well as cases and hospitalization rates. Your work in supporting member access to, and utilization of, mAb services will help ensure Oregon gets the maximum doses available.

What should you do?

Please review access to mAb for CCO members, identify challenges to member access, and work with your providers to improve access as much as possible. Also review these resources:

- OHA’s [Oregon Medicaid COVID-19 Provider Guide](#). This includes current coverage criteria, billing codes and rates for mAb treatment.
- OHA’s [Monoclonal Antibody web page](#). This includes current information for providers about ordering mAb products.

Questions?

If you have any questions, please contact [your CCO account representative](#).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.