



Date: September 22, 2021

To: Oregon Health Plan providers

From: Nathan Roberts, Traditional Programs manager
Medicaid Programs

Subject: “No Wrong Door” for Oregon Health Plan providers billing for covered monoclonal antibody (mAb) services

Effective immediately, the Oregon Health Authority (OHA) is implementing a “no wrong door” policy for billing [covered monoclonal antibody \(mAb\) services provided to eligible Oregon Health Plan \(OHP\) members](#). This means:

- Providers contracted with the member’s coordinated care organization (CCO) should bill the CCO.
- Providers not contracted with the member’s CCO should bill OHA.

Why is this happening?

OHA has implemented this policy to ensure access for both eligible FFS and CCO members when they present at any OHP-enrolled provider location to receive mAb services to treat or prevent COVID-19.

This also makes it easier for providers who are not already in-panel with a CCO to receive OHP payment for mAb administration.

What should you do?

If you are not already enrolled with OHA, please enroll so that you are able to bill OHA under the “no wrong door” policy. You can find forms and instructions for completing enrollment with OHA on the [OHP Provider Enrollment page](#).

If you are not in-panel with any CCOs, be sure to also [contact your local CCO\(s\)](#) to explore direct contracting options.

Also review these resources:

- OHA’s [Oregon Medicaid COVID-19 Provider Guide](#). This includes current coverage criteria, billing codes and rates for mAb treatment.
- OHA’s [Monoclonal Antibody web page](#). This includes current information for providers about ordering mAb products.

Questions?

- For CCO questions and billing details, [please contact the member’s CCO](#).
- For other questions, contact the Provider Services Unit at 800-336-6016 (Option 5).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.