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Date: January 15, 2021

To: Coordinated care organizations (CCOs)
Fee-for-service non-emergent medical transportation (NEMT) brokerages
OHA-enrolled NEMT providers

From: Donny Jardine, Medicaid Transformation Programs Manager
Dave Inbody, CCO Operations Manager

Subject: Non-emergent medical transportation to alternative sites for COVID-19 vaccine administration

CCOs, brokerages, and NEMT providers must provide NEMT for OHP members to alternative sites for COVID-19 vaccine administration. OHA, under the Federal-approved 1135 waiver granted for the COVID-19 public health emergency, has authority to provide Medicaid-covered services at alternative sites. As such, NEMT providers must transport Medicaid members to the nearest local site in which the member will receive a COVID-19 vaccine.

What should you do?

CCOs, brokerages, and NEMT providers shall:

- For audit purposes, maintain documentation and written records reflecting the service and sites to which OHP members have been transported for the purpose of receiving a COVID-19 vaccine.

Questions?

CCOs should contact their assigned Account Representatives about this communication.

Fee-for-service NEMT brokerages and OHA-enrolled NEMT providers should contact Provider Services at DMAP.ProviderServices@dhsoha.state.or.us.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.