



500 Summer St NE E35

Salem, OR, 97301

Voice: 503-945-5772 or 800-527-5772

Fax: 503-373-7689

TTY: 711

[www.oregon.gov/OHA/HSD](http://www.oregon.gov/OHA/HSD)

**Date:** January 15, 2021

**To:** Coordinated care organizations (CCOs)  
Fee-for-service non-emergent medical transportation (NEMT) brokerages  
OHA-enrolled NEMT providers

**From:** Donny Jardine, Medicaid Transformation Programs Manager  
Dave Inbody, CCO Operations Manager

**Subject:** Non-emergent medical transportation to alternative sites for COVID-19 vaccine administration

CCOs, brokerages, and NEMT providers must provide NEMT for OHP members to alternative sites for COVID-19 vaccine administration. OHA, under the Federal-approved 1135 waiver granted for the COVID-19 public health emergency, has authority to provide Medicaid-covered services at alternative sites. As such, NEMT providers must transport Medicaid members to the nearest local site in which the member will receive a COVID-19 vaccine.

### What should you do?

CCOs, brokerages, and NEMT providers shall:

- For audit purposes, maintain documentation and written records reflecting the service and sites to which OHP members have been transported for the purpose of receiving a COVID-19 vaccine.

### Questions?

CCOs should contact their assigned Account Representatives about this communication.

Fee-for-service NEMT brokerages and OHA-enrolled NEMT providers should contact Provider Services at [DMAP.ProviderServices@dhsoha.state.or.us](mailto:DMAP.ProviderServices@dhsoha.state.or.us).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.