

Coordinated Care Organizations COVID-19 Weekly Updates

CCO & Medicaid Touch-base

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OHA COVID-19 Operations Update

The [latest projections from public health researchers](#) tell us if Oregonians adhere to the Governor's stay at home order through early May, we can all drive down COVID-19 transmissions by 50 percent or more. If we can cut the COVID-19 infection rate that much, Oregon's health care system will face a more manageable surge in patients – and more people who are hospitalized with coronavirus disease will get the care they need.

The next two weeks will be telling. If new cases begin to stabilize, our federal partners deliver the supplies of protective equipment for health care workers we've requested and Oregonians sustain the social distancing measures we've adopted, then we may we've flattened the curve in Oregon.

State government aligns to prioritize the health response to COVID-19

State government also is making major changes to strengthen Oregon's response. Under Governor Brown's leadership, the entirety of state government is unified to combat COVID-19, through the Office of Emergency Management (OEM). In recent days, the state has taken steps to ensure that OEM and other state agencies are fully focused and aligned to support OHA, prioritize the health care response and mobilize every resource to prepare our hospitals and health care system for the coming surge.

Here are the major changes we're making in the way the state is organized to fight the disease:

- **Multi-agency Coordination Group:** OHA, the Governor's Office and other key agencies will collaborate to direct OEM and the statewide response to COVID-19. This group has collectively agreed we must focus on the health response first. Once the virus is beaten back, the state will shift the focus of its combined effort and other priorities will step to the forefront.
- **Bringing a health leadership focus to the OEM response:** OHA and DHS will provide leadership support to OEM through a joint leadership group that will direct this phase of the response. OHA's chief of staff Dawn Jagger and chief financial officer Dave Baden will join OEM director Andrew Phelps and DHS deputy director Liesl Wendt to ensure state resources are being channeled to meet the needs of Oregon's health care system. Down the road, as the economic recovery takes precedence over the health care response, Dawn and Dave will step off this team and other agencies will join OEM in coordinating the next phases of the state effort.
- **Prioritizing the health response in the state's daily emergency operations:** We are deploying OHA staff to lead critical operational functions in Oregon's emergency response, including logistics, planning, operations/coordination and the joint information center. These OHA staff will ensure there is better alignment across the state's emergency support functions to bolster the health care system in preparation for a surge in COVID-19 cases. Once we are through this phase of the state response, OHA's staff will step back from these roles and leaders from other state agencies will step in to coordinate the state's recovery.

Why should CCOs contact the emergency operations county contacts?

When a local jurisdiction or county declares an emergency, the county-level Emergency Operations Center (EOC) structure is operationalized. The local Emergency Operations Center (EOC) is staffed by local leadership with incident command center training. The purpose is to serve as a “funnel” for all information and resource needs from the county, discuss and respond to those needs, and then send information and resources back out to the community. Because COVID-19 is a health issue, the Local Public Health (LPH) department is in the leadership role in the local structure to manage the emergency.

CCOs should have a strong working relationship with their local Public Health leaders. At a time of resource scarcity, local resource needs should be communicated through the EOC structure. The EOC, in turn, makes requests and receives assets from the state Emergency Management structure. The most pressing request in this emergency is PPE. Other needs may include staffing, housing needs, financial support for agencies meeting essential needs, etc. CCOs should be encouraged to be in close communication with LPH leaders to both offer resources and request resources.

A list of the [emergency operations county contacts](#) is included in this document.

County Financial Variance

As part of its broader response efforts related to the COVID-19 outbreak in Oregon, OHA is making temporary changes to the County Financial Assistance Agreements for the purpose of providing additional support, reducing administrative burdens and allowing for spending flexibility to allow communities to effectively target the most urgent behavioral health needs related to the outbreak.

This is being addressed in three ways:

1. Monthly Payments – OHA will pay counties prospectively for the months of April, May and June 2020.
2. Modifications between Service Elements – OHA will provide a variance pre-approval for counties to move some funds between service elements.
3. Reporting Requirements Partially Suspended – All non-federally required reports will be placed on hold from April through June 2020.

The following memo was sent to all Oregon Community Mental Health Providers on April 2, 2020.



2020 APR 2 ALLEN
MEMO - CMHP DIREC

Personal Protective Equipment (PPE) Allocation

Background

Working through the Medical Advisory Group for vetting, PPE Allocation from OHA was based on population and distributed through resource requests in OpsCenter. This process was not optimal in that counties that had COVID-19 positive patients were running out of PPE allocation and the request process was too lengthy.

Concept

After consulting with the Medical Advisory Group, OHA is switching to regular PPE bulk shipments of received, purchased and donated items to all counties and Tribes, without need of counties and Tribes submitting requests for individual locations. The shipments will be made to one location in each county or Tribe. If allotment is too small to ship, it may be delayed to the next shipment. The State will retain 30 percent for state agencies, life safety requests in OpsCenter and OHA Operations missions.

Allocation chart is based off 2 factors: Population and case count. 70% of the remaining inventory is allocated to counties based on population, with Tribes getting a flat 10%. The other 30% of the remaining inventory is allocated based on percent of COVID positive cases in the county or Tribe. Allocation chart is held by OHA and updated daily to reflect current case count.

Allocation Matrix		
100% of donations, purchases, and Federal shipments		
70% Pushed to Counties and Tribes		30% held at state for State agencies, life safety requests, and OHA Operations missions
70% allocated based on population (10% to Tribes)	30% allocated based on case count (percent of total case count in Oregon, updated daily)	

OHA to host COVID-19 telehealth provider webinar, April 6 2020, noon to 1 p.m.

Please join the Oregon Health Authority (OHA) for [a provider webinar on Monday, April 6, 2020, from noon to 1 p.m.](#) The webinar will cover a variety of questions OHA has received about the Oregon Health Plan's coverage of telehealth services during the COVID-19 pandemic. Topics include:

- Using telehealth services for the first time
- Billing and rates
- HIPAA compliance
- Provider types eligible for telehealth
- Resources

There will also be an opportunity for a Q&A with the presenters. All Oregon Medicaid provider types are welcome to attend.

Join us on Monday, April 6, from noon to 1 p.m. PDT.

To register, go to <https://attendee.gotowebinar.com/register/8833558187348243212>.

Questions?

Email COVID.19@dhsoha.state.or.us.

COVID-19 Member Notice Review

CCOs must obtain approval from OHA for COVID-19 notices that will be sent to members. Member notices related to COVID-19 will be expedited when submitted to Sharepoint. OHA is reviewing member notices within 1 day from submission. Please note the 1 day turnaround is for the initial OHA review. If there are changes that need to be made to the document, OHA will provide comments to the CCO and the notice will be finalized once changes to the member notice are resubmitted through Sharepoint. If there are questions about whether a particular communication needs OHA approval, please email Veronica Guerra at veronica.guerra@dhsoha.state.or.us.

2020 Restatement of Cover All Kids Contract

In December 2019, each CCO signed an amendment to extend their 2019 Cover All Kids (CAK) contract through 2020. The amendment includes a section describing OHA's intent to produce a restated CAK contract by April 1, 2020. The restatement would align with the terms and conditions of the CCO 2.0 contract to extent applicable and would be retroactive to January 1, 2020.

The draft restated CAK contract is now ready for distribution. However, considering the present-day priorities, OHA is requesting CCO input on how to proceed with the CAK restatement.

1. Should restatement of the CAK contract be delayed to 2021? YES or NO
2. If YES: Should the draft restated contract be distributed as a guidance document? YES or NO

Each CCO must respond to the above question/s in writing by 5 PM on Friday, April 10, 2020.

Each CCO's chief executive or contract administrator should email their response to Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@dhsoha.state.or.us

Changes to Community Advisory Council Requirements

OHA is extending the deadlines for Community Advisory Council (CAC) member selection and date for holding the first regular CAC meeting.

- The deadline for CAC member selection, which was previously extended from March 31, 2020 to April 30, 2020, is now further extended to June 30, 2020. This applies to all CAC member seats, including tribal representation.
- The deadline for selecting the CAC governing board has also been extended to June 30, 2020.
- The deadline for holding the first CAC meeting has been extended from June 30, 2020 to September 30, 2020.



CAC

Meetings-COVID-19-f



CCO 2.0 CAC

FAQ-final.pdf

2019 Quality Pool Early Release Spending Plan Template

The 2019 Quality Pool Early Release Spending Plan Template is now available. OHA is asking that CCOs complete and submit this form to the ASU mailbox by 4/10/2020. Please note, OHA will require additional reporting on actual expenditures from the early release of quality pool funds by June 30, 2020.

OHA plans to release the spending plan template for the suspended 2020 withhold by April 10, 2020. Timely replies and questions regarding the template are requested to inform the next template.

Please direct any questions to Chelsea.A.Guest@dhsosha.state.or.us



QualityPoolFunds-early_release_template (

Clarification of CCO Withhold

OHA has received inquiries about the early release of the 2020 withhold and how those funds will be evaluated against 2020 metrics. The withhold suspension and additional revenue CCOs receive starting April 1, 2020 due to the health emergency will not be subject to the 2020 metrics. This money is meant to aid efforts in preparing and responding to the COVID-19 pandemic, and supporting providers during this difficult time. We are asking for you to provide your strategy and methodology for how these funds will be used to respond to this health emergency (see attached memo for details). The withheld funds from January-March 2020 are expected to be subject to the 2020 metrics evaluation, along with any withheld funds in subsequent months if the health emergency status is changed.

Please direct any questions to Chelsea.A.Guest@dhsosha.state.or.us



COVID_CCOresponse_QualityPool_032720:

Health Information Technology (HIT) Deliverables Update

Updated CCO Health IT Roadmap

The submission deadline for Updated CCO HIT Roadmaps **will remain March 15, 2021**. OHA will develop an HIT Roadmap template (with input from CCOs) that will be distributed to CCOs by fall 2020.

Current Due Date: March 15, 2021

DECISION: No change.

Health IT Data Reporting

CCO Health IT Data Reporting **requirements are waived for 2020**. These requirements include submitting health IT information for contracted entities (e.g. electronic health record and health information exchange participation rates). See Exhibit J Section 2 (d) for details. CCOs will not be required to conduct health IT data collection in 2020. OHA will continue coordinating with CCO-designated data reporting points of contact.

Current Due Date: October 2020

DECISION: Waived for 2020

HIT CCO Contract language from Exhibit J Section 2. D:

- (2) Following is information about Health Information Technology (HIT) deliverables in the CCO contract.
- (3) Identify the EHR(s) vendor/product in use by each of its contracted physical, Behavioral, and Oral Health Providers.
- (4) Describe the progress made towards meeting EHR adoption targets, including, without limitation, the proportion of physical, behavioral and Oral Health Providers adopting Electronic Health Records including those with any EHRs, Certified EHRs, and 2015 Certified EHRs.
- (5) Identify the HIE tool(s) used by each of its physical, Behavioral, and Oral Health Providers for care coordination.
- (6) Identify the tool(s) used by each of its physical, Behavioral, and Oral Health Providers for Hospital event notifications;
- (7) Describe the progress made towards achieving HIE access targets for both care coordination and identify both (i) the proportion of those physical, behavioral and Oral Health Providers who have access to HIE for Care Coordination and (ii) the proportion using HIE for Care Coordination
- (8) Describe the progress made towards achieving access targets for Hospital event notifications and identify both (i) the proportion of physical, behavioral and Oral Health Providers who have access to Hospital event notifications, and (ii) proportion using Hospital event notifications.

Value Based Payment Changes for 2020

This information refers to Exhibit H - Value Based Payment (VBP) of the CCO 2.0 contract, which details how “Contractor shall demonstrate how it will use Value-Based Payment methodologies alone or in combination with delivery system changes to achieve the Triple Aim Goals of better care, controlled costs, and better health for OHP Members.”

OHA recognizes that responding to COVID-19 requires CCOs to respond to health care delivery system demands rapidly, with flexibility and using innovative approaches, and we want to remove barriers to providing the best care to members during this difficult time. This table describes delays or changes of contractual deliverables in this section of the contract that seem most relevant and pressing in this context. If your CCO has questions about these changes, or is facing barriers to achieving VBP contractual deliverables that are not addressed by the changes, please contact OHA.VBP@dhsosha.state.or.us.

Contract Section	Contractual Requirement	Current contractual due date	Revised requirement and due date
Included in revised contract	Contractor submits VBP Reporting Measures template	Due no later than October 12, 2020	Postpone until January 1, 2021 ¹
Exhibit H.1	At least 20% of projected annual payments to providers in contracts that include a VBP component.	Applies to 2020 payment arrangements. Should already be in place.	No change necessary, since this is already in effect. However, OHA wants to make sure CCOs know it is within their purview to relax provider reporting of quality metric/s in 2020 if metric/s no longer relevant or impedes providing care during COVID-19 pandemic.
Exhibit H.2	Develop new or expanded VBPs in care delivery areas (CDAs) – hospital care, maternity care, and behavioral health care	Develop in 2020 for implementation in 2021	Postpone a year. No later than 2021, Contractor shall develop three new or expanded VBPs in hospital care, maternity care, and behavioral health care to be implemented no later than 2022.
Exhibit H.3	Contractor provides PMPM payments to Patient Centered Primary Care Home (PCPCHs) clinics as a supplement to any other payments made to PCPCHs be they fee for service or VBPs. Additionally, higher tiered PCPCHs shall receive higher payments than lower tiered PCPCHs.	Applies to 2020 payment arrangements with PCPCHs. Should already be in place.	No change necessary. Already in effect.
Exhibit H.4	Contractor must increase the level of VBPs each year.	For services provided in 2021, no less than 35% of Contractor's payment to providers must be in the form of a VBP.	No change to contract. However, OHA will reassess this requirement in the coming months.
Exhibit H.5.b	For Contractors with overlapping service areas, the Contractor shall participate in OHA-facilitated discussions to select performance measures and any other areas of alignment that Contractor shall incorporate into each of their VBP provider contracts	While not a contractual deliverable, as of February 2020, OHA was planning to interview providers about VBP alignment in 2020, in response to input provided by CCOs at the 2/5/20 CCO VBP Alignment Listening	OHA will no longer interview providers about alignment issues in 2020. OHA will update CCOs on this topic in the coming months but contract language will not change for 2021, as OHA-facilitated discussions may occur in 2021.

¹ Noted as #43 in the March 26, 2020 *Corrected – Changes in CCO deliverables dues dates due to COVID-19 responses* memo to CCOs.

Contract Section	Contractual Requirement	Current contractual due date	Revised requirement and due date
		Session. These interviews were to inform OHA-facilitated discussions in 2021.	
Exhibit H.6.b	For Contractors with a predecessor agreement in 2019, submit VBP arrangement data to OHA via the Payment Arrangement File	Contractor shall submit data no later than September 30, 2020	No change to contract. However, OHA will reassess this requirement in the coming months.
Exhibit H.7	Contractor's executive leadership team shall engage in interviews with OHA.	June 2020	Postpone. Interviews will happen later than June, 2020. OHA will reassess this requirement in the coming months.

Oregon Health Plan Eligibility Update

To ensure members will have access to the services they need during this period, guidelines related to eligibility have been modified. Eligibility will not be terminated for any individual who was receiving Medicaid or CHIP benefits on March 18, 2020, except for the following reasons:

- An individual becomes deceased;
- An individual become incarcerated (benefits will be suspended while incarcerated);
- An individual requests closure; and
- It is confirmed that an individual has moved out of state for a reason that is not related to the COVID-19 emergency

Eligibility will be retained for all other reasons, including the following:

- When a change is reported that would normally result in ineligibility, such as when there is an increase in income;
- Women who were enrolled based on pregnancy and who have reached the end of the 60-day post-partum period;
- Children and former foster youth who would otherwise age out of Medicaid;
- Individuals who lose other benefits such as Supplemental Security Income (SSI) that was the basis of their Medicaid eligibility;
- Individuals at the end of their presumptive eligibility period;
- People who are receiving coverage as a result of a pending administrative appeal; and
- People for whom current address is unknown.

Please note, there are individuals who were receiving benefits on March 18, 2020, who had previously been determined ineligible for benefits after March 31, 2020. The state is in the process of identifying and restoring benefits for these individuals. Once restored, they will receive a notice telling them their benefits have been restored. The state is working to send a notice to individuals who meet the criteria, letting them know their benefits are being restored.

For additional information that been shared with our OHP Members please see the [Oregon Health Plan Member COVI-19 Fact Sheet](#)

Centers for Medicare & Medicaid Services (CMS)

CMS has provided multiples avenues to States to seek federal flexibilities for existing regulations. To help encourage transparency and engagement, HSD has created a [Temporary Waivers and Flexibilities During the COVID-19 Emergency Declaration web page](#).

OHA will continue to post FAQs and Guidance documents related to the COVID-19 response on HSD's [COVID-19 web page](#).

Oregon Health Authority Health System Division Announcements

**Week of 3/30/2020-4/3/2020*

Find all OHP announcements at www.oregon.gov/OHA/HSD/OHP/Pages/Announcements.aspx.

For COVID-19-related updates, visit www.oregon.gov/OHA/HSD/OHP/Pages/COVID-19.aspx.

Date	Topic
4/3/2020	APCM establishing visits permitted via telephone, effective March 23, 2020
4/3/2020	Fee-for-service hospice rates effective April 1, 2020 – June 30, 2020
3/31/2020	SWEEP Optical Dispensary is closed until further notice
3/30/2020	How to bill for COVID-19 services provided to Oregon Health Plan members, effective immediately

Oregon Health Authority Meeting Schedule

As part of our commitment to maintain collaborative communication with the CCOs, we are providing an update on the status of CCO meetings during the COVID-19 crisis.

Find all OHA meetings at www.oregon.gov/OHA/Pages/Public-Meetings.aspx.

Find OHP meetings at www.oregon.gov/OHA/HSD/OHP/Pages/Meetings.aspx.

Meeting	Participants	Frequency	Current Status	Contact
Oregon Health Policy Board	Board Members	Monthly	COVID focus	Jeff Scroggin JEFFREY.SCROGGIN@dhsoha.state.or.us
OHA/CCO Leadership Meeting	CCO CEO's	Monthly	Phone only; Tuesday COVID focus	Jeff Scroggin JEFFREY.SCROGGIN@dhsoha.state.or.us
CCO Operations Collaborative	CCO & Operations staff	Monthly	Phone only; Tuesdays COVID focus	Dave Inbody David.G.Inbody@dhsoha.state.or.us
QHOC	CCO Participation	Monthly	April and May cancelled	Lisa Bui LISA.T.BUI@dhsoha.state.or.us
All Plan System Technical	CCO Technical Staff	Monthly	April meeting by phone only	Mary Durrant Mary.DURRANT@dhsoha.state.or.us

Meeting	Participants	Frequency	Current Status	Contact
MEOC	CCO Communications Staff	Quarterly	April 15 meeting by phone only	David Ballantyne DAVID.R.BALLANTYNE@dhsosha.state.or.us
Health Plan Quality Metric Committee	CCO Participation	Monthly	April cancelled	Kristen Tehrani KRISTIN.TEHRANI@dhsosha.state.or.us
Metrics and Scoring Committee	CCO Quality/Metrics Staff	3rd Friday of the month	April cancelled	Sara Kleinschmit SARA.KLEINSCHMIT@dhsosha.state.or.us
Metrics and Scoring Technical Advisory Committee	CCO Quality/Metrics Staff	Every other Month	No change	Sara Kleinschmit SARA.KLEINSCHMIT@dhsosha.state.or.us
HERC Values Based Benefits Subcommittee	CCO Medical Director, CCO Providers	x5 year	May 21 TBD	Jason Gingrich JASON.D.GINGRICH@dhsosha.state.or.us
HERC Evidence Based Guidelines Subcommittee	CCO Medical Director, CCO Providers	x5 year	April cancelled	Jason Gingrich JASON.D.GINGRICH@dhsosha.state.or.us
Pain Management Commission	CCO Participation	Quarterly	April cancelled	Mark Altenhofen MARK.G.ALTEHOFEN@dhsosha.state.or.us
Pharmacy & Therapeutics Committee	CCO Pharmacy Directors	Monthly	Phone only; April 2 COVID-specific focus	Dee Weston DEBORAH.G.WESTON@dhsosha.state.or.us
CAC Coordinator Collaborative	CAC Coordinators	Monthly	No change	Alissa Robbins Alissa.ROBBINS@dhsosha.state.or.us
Rates Advisory	CCO CFO	Monthly		
Medicaid Advisory Committee (MAC)	Board Members	Monthly	April cancelled	Milena Malone MILENA.MALONE@dhsosha.state.or.us
Mental Health Clinical Advisory	CCO Participation	Bi-monthly	April cancelled	Amanda Parrish Amanda.Parish@dhsosha.state.or.us
Health IT Oversight Council (HITOC)	CCO Participation	Bi-monthly	April cancelled	Kristin Bork KRISTIN.M.BORK@dhsosha.state.or.us
HIT Common EDIE Steering Committee	CCO Participation	Bi-monthly	April cancelled	Britteny Matero BRITTENY.J.MATERO@dhsosha.state.or.us
HIT Commons PDMP Integration Steering Committee	CCO Participation	Quarterly	April cancelled	Britteny Matero BRITTENY.J.MATERO@dhsosha.state.or.us
HIT Commons CIE Advisory Group	CCO Participation	Monthly	April cancelled	Britteny Matero BRITTENY.J.MATERO@dhsosha.state.or.us
Provider Directory Advisory Group	CCO Participation	Bi-monthly	April cancelled	Karen Hale Karen.HALE@dhsosha.state.or.us
Transition of Care Meeting	CCO Participation	Monthly	Phone only	Christopher McFetridge Christopher.R.McFetridge@dhsosha.state.or.us
CCO Behavioral Health Directors	CCO BH Directors	3 rd Monday, of the month	COVID-19 focus	Jill Archer
COVID-19 Response Leveraging Collective Platform	HIT Commons, Collective Medical, CCO Participation	NEW MEETING	Every Friday	Britteny Matero BRITTENY.J.MATERO@dhsosha.state.or.us

Health Care Coverage Resources

The following information was prepared by the Oregon Health Authority (OHA) and the Department of Consumer and Business Services (DCBS) as resources for you and your communities.

COVID-19 Scenarios and Benefits Available checklist. - This checklist helps employers understand what benefits support actions during the COVID-19 emergency.



COVID Benefits
Checklist.pdf

“Your Guide to Getting Health Insurance Coverage in Oregon” from March 26, 2020 - This document helps Oregonians decide what type of insurance is right for them between OHP, Oregon Health Insurance Marketplace, and Medicare.



Health Coverage and
COVID-19.pdf

Job loss and health insurance coverage document from March 26, 2020 - This document outlines six ways workers with employer-based insurance can maintain coverage after a layoff or reduction in hours.



Job Loss and Health
Insurance Coverage_C

Oregon Health Plan Fact Sheet - This document describes what is covered for OHP members, how to get prescriptions by mail, and how to access appointments from home.



OHP Member Fact
Sheet - Novel coronav

SNAP program changes - Oregon is participating in a pilot project that allows Oregonians who receive Supplemental Nutrition Assistance Program (SNAP) benefits to purchase groceries online from participating vendors. To learn more, see the March 26 news release here:

<https://www.oregon.gov/DHS/DHSNEWS/NewsReleases/NR-SnapOnline.pdf>.

Emergency Operations County Contacts

BAKER

Baker County Emergency Management

1995 3rd St Baker City, OR 97814

EOC Phone: (541) 523-8200

(541)-523-0015

EOC Fax: (541) 523-8201

EOC Call Center: (541) 523-0014

EOC NAWAS connection: None

BENTON

Benton County Emergency Management

180 NW 5th Corvallis, OR 97330

EOC Phone: (541) 766-6046

EOC Fax: (541) 766-6011

EOC NAWAS connection: via comm center

Email: Benton.EOC@co.benton.or.us

CLACKAMAS

Clackamas County Emergency Management

2200 Kaen Rd Oregon City, OR 97045

EOC Phone: (503) 650-3342

EOC Fax: (503) 650-3387

EOC NAWAS connection: Next door in CCOM

Satellite phone number: 011-8816-2243-8083

Amateur radio call sign(s): KA7OZO

PIO Phone: (503) 650-3933

PIO Fax: (503) 655-8531

CLACKAMAS – CANBY

Canby Fire Department

Station 52, Headquarters

221 S. Pine St. Canby OR

EOC Phone: (503) 266-5851

EOC Fax: (503)

EOC NAWAS connection: None

CLACKAMAS – ESTACADA

Estacada Fire District

445 SE Currin St. Estacada, OR

EOC Phone: (503) 630-8270

EOC Fax: (503)

EOC NAWAS connection: None

CLACKAMAS – GLADSTONE

Gladstone Senior Center

1050 Portland Ave. Gladstone, OR

EOC Phone: (503) 557-2765

EOC Fax: (503)

EOC NAWAS connection: None

CLACKAMAS – MOLALLA

Molalla Fire District

320 N. Molalla Ave. Molalla, OR

EOC Phone: (503) 829-6855

EOC Fax: (503)

EOC NAWAS connection: None

CLATSOP

Clatsop County Emergency Management

355 7th Street Astoria, OR 97103

EOC Phone: (503) 861-4230

EOC Fax: (503) 861-4231

EOC NAWAS connection: Yes (County Jail)

Satellite phone number 881651439966

Amateur radio call sign: N7AST

COLUMBIA

Columbia County Emergency Management

230 Strand St. St. Helens, OR 97051

EOC Director: (503) 366-3934

EOC Phone: (503) 366-3931

EOC Fax: (503) 397-4904

EOC NAWAS connection: None

Satellite phone number(s): None

Amateur radio call sign(s): KC7COL

Radio Room Phone: (503) 366-3928

PIO Phone: (503) 397-7228

COOS

Coos County Emergency Services

250 N. Baxter, Coquille, OR 97423

EOC Phone: (541) 396-7790

EOC Cell: (541) 404-5385

EOC Fax: (541) 396-1014

EOC NAWAS connection: 911 next door

CROOK

Crook County Emergency Management

Primary EOC: 308 NE 2nd St, Prineville, OR 97754

EOC Phone: (541) 323-5260

EOC Fax: (541) 416-0353

EOC Mgr: (541) 416-3069

EOC SAT: (254) 241-4791

EOC NAWAS connection: None

Satellite phone number(s): None

Amateur radio call sign(s): N7CCO

Secondary EOC: Mobile

EOC Phone: (541) 447-4226

EOC Mgr. FAX and SAT are same.

CURRY

Curry County Emergency Management
29808 Colvin Street, Gold Beach, OR 97444
EOC Phone: (541) 254-0731
EOC Fax: (541) 247-6352
EOC NAWAS connection: 911 next room

DESCHUTES

Deschutes County Emergency Services
63333 W Hwy 20, Bend, 97701
EOC Phone: (541) 550-4888
EOC Fax: (541) 389-4454
EOC Mgr: (541) 383-3956
EOC NAWAS connection: Deschutes Co. 911

DOUGLAS

Douglas County Emergency Services
Sheriff's Office, Room 210
1036 SE Douglas, Roseburg, OR 97470
EOC Phone: (541) 957-2093, (541) 440-4419
EOC Fax: (541) 440-4470
EOC NAWAS connection: 911 Center

GILLIAM

Gilliam County Emergency Management
221 S Oregon Street Condon, OR 97823
EOC Phone: (541) 384-2851
EOC Fax: (541) 384-2878
EOC NAWAS connection: None
Alternate EOC: Arlington Fire 541-454-2900

GRANT

Grant County Emergency Services
530 E Main St., Ste 4 John Day, OR 97845
EOC Phone: (541) 575-0990
EOC Fax: (541) 620-5738
EOC Alt. Fax: (541) 575-1721
EOC NAWAS connection: Yes (extension)
EM Cell: (541) 620-1074

HARNEY

Harney County Emergency Services
485 N Court Street Burns, OR 97720
EOC Phone: (541) 573-6156
EOC Fax: (541) 573-8385
EOC NAWAS connection: None

HOOD RIVER

Hood River County Emergency Services
601 State St Hood River, OR 97031-2093
EOC Phone: 541-387-2291

EOC Fax: (541) Assigned when activated
EOC NAWAS connection: None

JACKSON

Jackson County Emergency Services
Primary EOC – 5179 Crater Lake Hwy,
Central Point, OR 97502
Primary EOC Phone – 541-774-6790 or 541-
776-7338
Backup EOC - 400 Pech Road, Medford, OR
97502
Backup EOC Phone - 541-774-6790 or 541-
776-7338
EOC NAWAS connection: None
Satellite phone number(s): None
Amateur radio call sign(s): K7JAX

JEFFERSON

Jefferson County Emergency Services
675 NW Cherry Ln. Madras, Or 97741
EOC Phone: (541) 475-6520
EOC Fax: (541) 475-3847
EOC NAWAS connection: None
Satellite phone number(s): None
Amateur radio call sign(s): KE7SZK

JOSEPHINE

Josephine County Emergency Services
250 Tech Way, Grants Pass, OR 97526
EOC Phone: (541) 474-5305
EOC Fax: (541) 474-5302
EOC NAWAS connection: PSAP next door
Satellite phone number(s): None
Amateur radio call sign(s): W7GPO

KLAMATH

Klamath County Emergency Management
2453 Shasta Way, Klamath Falls, OR 97603
EOC Phone: (541) 851-3741
EOC Cell: (541) 281-8357
EOC NAWAS connection: None
Email: eoc@co.klamath.or.us

LAKE

Lake County Emergency Services
245 N "F" Street Lakeview, OR 97630
EOC Phone: (541) 947-6012
EOC Fax: (541) 947-6085
EOC NAWAS connection: None

LANE

Lane County Emergency Services
125 E 8th Ave. Eugene, OR 97401
EOC Phone: (541) 682-3977
EOC Fax: (541) 682-3090

EOC NAWAS connection: via comm center

LANE - EUGENE

Eugene Emergency Services
2435 Willakenzie Rd, Eugene, OR 97401
EOC Analog: (541) 338-2172, -3061
EOC VOIP: (541) 682-6875
EOC Fax: (541) 682-6879
EOC NAWAS connection: None
Sat Phone: 881651411017
Amateur radio call sign(s): W7COE

LANE – SPRINGFIELD

Springfield Emergency Management
230 4th Street, Springfield, OR 97477
Available during EOC activations only:
EOC Phone: (541) 744-4194
EOC Fax: None
EOC PIO Phone: (541) 744-4192
EOC Email: eocmanager@springfield-eoc.net
EOC NAWAS connection: None
Sat Phone: None
Amateur radio call sign(s): W7SFD

LINCOLN

Lincoln County Emergency Management
225 W Olive Street, Newport, OR 97365
EOC Phone: (541) 265-4141
EOC Fax: (541) 265-4197
EOC NAWAS connection: Yes
PIO: (541) 265-0610
EOC email: eoclincolncounty@co.lincoln.or.us
Sat Phone Primary: 254-201-6351
Sat Phone Alternate: 254-871-5902
Radio Call Sign W7LCS
WinLink W7LCS@winlink.org

LINN

Linn County Emergency Services
1115 Jackson St SE Albany, OR 97322
EOC Phone: (541) 812-9211
EOC Fax: (541) 967-8169
EOC NAWAS connection: via Benton Co.

LINN – ALBANY

City Hall
333 Broadalbin, Albany, OR 97321
EOC Phone: (541) 917-7620
EOC Fax: None
Satellite phone number(s): None
Amateur radio call sign(s): K5COA
PIO Phone: (541) 917-7623

MALHEUR

Malheur County Emergency Services
151 "B" Street West Vale, OR 97918
EOC Phone: (541) 473-5125
EOC Fax: (541) 473-5136
EOC NAWAS connection: None

MARION

Marion County Emergency Services
5155 Silverton Rd NE Salem, OR 97305
EOC Phone: (503) 391-7294 or 588-5108
EOC Fax: (503) 589-0943
EOC NAWAS connection: None

MARION - KEIZER

Keizer Emergency Services
930 Chemawa Rd NE Keizer, OR 97307-1000
EOC Phone: (503) 856-3535
EOC Fax: (503) 856-3544
EOC NAWAS connection: None

MARION - SALEM

Salem Emergency Services
595 Cottage St. NE Salem, OR 97301
EOC Phone: (503) 540-9020
EOC Fax: (503) 585-8914
EOC NAWAS connection: Yes (via 911 Center)
Sat Phone (254) 240-6185
Ham Call KD7UOA

MARION - SILVERTON

Silverton Emergency Services
306 S Water St Silverton, OR 97381
EOC Phone: (503) 873-5326
EOC Fax: (503) 873-7452
EOC NAWAS connection: None

MARION - STAYTON

Stayton Emergency Services
400 W Virginia St, Stayton OR 97383
EOC Phone: (503) 769-3421
EOC Fax: (503) 769-4797
EOC NAWAS connection: None

MARION - WOODBURN

Woodburn Emergency Services
1060 Mt. Hood Ave. Woodburn, OR 97071
EOC Phone: (503) 982-2345
EOC Fax: (503) 982-2370

EOC NAWAS connection: None

MORROW

Morrow County Emergency Management
325 Willow View DR Heppner, OR 97836
EOC Desk: (541) 676-2502
Cell Phone: (541) 314-5202
Office Fax: (541) 676-5577
EOC NAWAS connection: None
Satellite phone number(s): None
Amateur radio call sign(s): AA7DD
PIO Phone: (541)-676-5317

MULTNOMAH

Emergency Operations Center
Multnomah County ECC
1401 NE 68th, Pod D1
Portland, OR 97213
EOC Phone: (503) 988-6610
EOC Fax: (503) 988-6094
24hr duty officer (503) 988-6700 (press 1)
EOC NAWAS connection: None

MULTNOMAH - GRESHAM

Gresham Fire and Emergency Services
1333 NW Eastman Pkwy, Gresham, OR 97030
EOC Phone: (503) 618-3440
EOC Fax: (503) 666-8330
Sat Phone: 881634161450
EOC NAWAS connection: None
Amateur radio call sign: WG7EOC
PIO Phone: (503) 793-4167

MULTNOMAH - PORTLAND

Portland Emergency Management
9911 SE Bush Portland, OR 97266
EOC Phone: (503) 823-2323
EOC Fax: (503) 823-2300
EOC NAWAS connection: Yes
Satellite phone number(s): 011-801-919-8015
Amateur radio call sign(s): W7ECC

POLK

Polk County Emergency Management
850 Main Street Dallas, OR 97338
EOC Phone: (503) 831-1762
EOC Phone: (503) 831-1763
EOC Fax: (503) 831-5968
EOC NAWAS connection: None

SHERMAN

Sherman County Emergency Services
309 Dewey St., Moro, Or 97039
EOC Phone: (541) 565-3100

EOC Fax: (541) 565-3024
EOC NAWAS connection: None

TILLAMOOK

Tillamook County Emergency Management
5995 Long Prairie RD Tillamook, OR 97141
EOC ICS at 911 center, 2311 3rd St.
EOC Phone: (503) 842-3412
EOC Fax: (503) 815-3195
911 Fax: (503) 842-8805
EOC NAWAS connection: Yes
Satellite phone number(s): 881631559644
Amateur radio call sign(s): KB7EOC

UMATILLA

Umatilla County Emergency Management
4700 Pioneer Place, Pendleton, OR 97801
EOC Phone: (541) 966-3600
EOC Fax: (541) 278-5496
EOC NAWAS connection: 911 next door

UNION

Union County Emergency Management
1109 "K" Ave, La Grande, OR 97850
EOC Phone: (541) 963-1049
EOC Fax: (541) 963-1023
JIC Phone: (541) 963-1098
ARES Call Sign – K7UNI
EOC NAWAS connection: None

WALLOWA

Wallowa County Emergency Services
Primary: Sheriff's Office, 104 W Greenwood
St. Enterprise, OR 97828
Secondary: 601 Medical Pkwy,
EOC Phone: (541) 426-3131
EOC Fax: (541) 426-4685
EOC NAWAS connection: None
Satellite phone number(s): 254-204-1540
Amateur radio call sign(s): None

WASCO

Wasco County Emergency Services
511 Washington St. Suite 102, The Dalles,
OR 97058
EOC Phone: (541) 506-2790
EOC Fax: (541) 506-2791
EOC NAWAS connection: Yes
Satellite phone number(s): None
Amateur radio call sign(s): KF7LN

WASHINGTON

Washington County Emergency Management

215 SW Adams Ave. Hillsboro, OR 97123

EOC Phone: (503) 846-6311

EOC Fax: (503) 846-2491

EOC JIC/PIO: (503) 836-9431

EOC NAWAS connection: Yes

Satellite phone number: (503) 836-9431

Amateur radio call sign(s): WC7EOC

WASHINGTON - BEAVERTON

Beaverton Emergency Management

Pri - 4755 SW Griffith Dr., Beaverton, OR 97005

Alt - 12350 5th St., Beaverton, OR 97005

EOC Phone: (503) 629-6400

EOC Fax: (503) 629-6429

EOC NAWAS connection: None

Satellite phone number(s): None

Amateur radio call sign(s): W7BVT

WASHINGTON – FOREST GROVE/CORNELIUS

Forest Grove Emergency Management

1919 Ash St., Forest Grove, OR 97116

EOC Phone: (503) 992-3189

EOC Fax: (503) 992-3186

EOC NAWAS connection: None

EOC Sat Phone: None

EOC PIO/JIC Phone: None

Amateur Radio Call: None

WASHINGTON - HILLSBORO

Hillsboro Emergency Management

21880 NW Cherry Ln, Hillsboro, OR 97124

EOC Phone: (503) 681-5050

EOC Fax: (503) 681-5054

EOC NAWAS connection: None

EOC Sat Phone: (503) 342-4943 OR 881631522593

EOC PIO/JIC Phone: (503) 374-9357 OR 881631518051

Amateur Radio Call: K7HIO

WASHINGTON – SHERWOOD

Sherwood Emergency Management

20495 SW Borchers Dr. Sherwood, OR 97140

EOC Phone: (503) 925-7110

EOC FAX: (503) 925-7159

EOC NAWAS connection: None

EOC Sat Phone: None

EOC PIO/JIC Phone: (503) 925-3651

Amateur Radio Call: KD7RFC

WASHINGTON - TIGARD

Tigard Emergency Management

8777 SW Burnham St. Tigard, OR 97223

EOC Phone: (503) 718-2615, (503) 718-2796

EOC FAX: (503) 684-8840

EOC NAWAS connection: None

EOC Sat Phone: 011-8116-224-67629

(Iridium)

EOC PIO/JIC Phone: (503) 970-3542

Amateur Radio Call: KD7RFG@winlink.org

WASHINGTON – TUALATIN

Tualatin Emergency Management

10699 SW Herman Rd, Tualatin, OR 97062

EOC Phone: (503) 691-3091

EOC Fax: (503) 692-2024

EOC NAWAS connection: None

EOC Sat Phone: None

EOC PIO/JIC Phone: None

Amateur Radio Call: None

WHEELER

Wheeler County Emergency Services

701 Adams, Fossil 97830

EOC Phone: (541) 763-4104

EOC Fax: (541) 763-2006

EOC NAWAS connection: None

EOC Radio Rm: (541) 763-2372

Amateur radio call sign(s): KG7EZO

YAMHILL

Yamhill County Emergency Management

414 NE Evans St., McMinnville, OR 97128

EOC Phone: (503) 474-4927

EOC Phone: (503) 474-4928

EOC Fax: (503) 474-4909

EOC NAWAS connection: None

EOC Sat Phone: None

EOC PIO/JIC Phone: (503) 474-6300

Amateur Radio Call: W7YAM

TRIBES

BURNS PAIUTE TRIBE

Burns Paiute Tribe

Burns Paiute Tribal Law Enforcement

Department

9 Paiute Street

Burns, Oregon 97720

EOC Phone: 541-573-8072

EOC Fax: 541-573-3854

EOC NAWAS connection: None

CONFEDERATED TRIBES OF GRAND RONDE

Confederated Tribes of Grand Ronde Emergency Management

9615 Grand Ronde Rd, Grand Ronde, OR 97347

EOC Phone: (503) 879-1362 or 1364

EOC Fax: (503) 879-2417

EOC NAWAS connection: None

Radio Room: (503) 879-1365

Email: Incident.Command@grandronde.org

EOC PIO Phone: (541) 564-2993

EM Sat Phone: 881-622-451-560

Amateur Radio Call: W7GRT

CONFEDERATED TRIBES OF SILETZ INDIANS

Confederated Tribes of Siletz Indians Emergency Management

c/o Siletz Fire

149 W. Buford Ave., Siletz, OR 97380

EOC Phone: (541) 444-2043

EOC Fax:

EOC NAWAS Connection: None

COQUILLE INDIAN TRIBE

Coquille Tribal Administration Office

3050 Tremont St. North Bend, OR, 97459

EOC Phone: (541) 756-0904

EOC Fax: (541) 756-0847

EOC NAWAS connection: None

EOC Sat Phone: 1-863-833-9330

EOC Sat Phone2: 1-863-833-9331

EOC PIO/JIC Phone: None

Amateur Radio Call: None

COW CREEK BAND OF UMPQUA TRIBE OF INDIANS

Cow Creek Band of Umpqua Tribe of Indians Emergency Management

Government Office – 2 locations

2371 NE Stephens Ave., Roseburg, OR 97470

South Board Room

North Council Chamber

EOC Phone South: (541) 677-5543

EOC Phone North: (541) 677-5542

EOC Fax: (541) 677-5574

EOC NAWAS Connection: None

International Sat Phone: 882632617234

CONFEDERATED TRIBES OF THE UMATILLA INDIAN RESERVATION

Confederated Tribes of the Umatilla Indian Reservation Emergency Management

Pendleton, OR 97801

EOC Phone: (541) 429-7621

EOC Fax:

EOC NAWAS Connection: None

CONFEDERATED TRIBE OF WARM SPRINGS

Warm Springs Indian Reservation

1116 Wasco St, Warm Springs, OR 97761

Tribal EOC

EOC Phone: (541) 553-3345

EOC Mgr. Cell: (541) 419-8094

EOC Fax: (541) 553-3531

EOC NAWAS connection: None

EOC Sat Phone: 956-346-2379

EOC PIO/JIC Phone: (541) 553-1968

Amateur Radio signs: K17EGJ or K17EGH

(secondary)

Kah-nee-ta Lodge

EOC Phone: (541) 553-1121

EOC Fax: (541) 553-1015

EOC NAWAS connection: None

TOLOWA DEE-NI' NATION

(State of California, work with Curry County)

Tolowa Dee-ni' Nation Emergency Management Program

Natural Resources Office

400 N. Indian Road

Smith River, CA 95567

EOC Phone: 707-487-9255 x. 1144

EOC Manager Cell: 707-954-6457

EOC Fax: 707-487-0271

To report updates or changes contact:

Kelly Jo Craigmiles, CEM, ORCEMS

Operations and Emergency Program

Coordinator

Oregon Office of Emergency Management

503-378-2865

kelly.jo.craigmiles@state.or.us