

## 2023 Third-Party Liability Recovery (TPLR) Policies & Procedures Evaluation Criteria

<b>CCO Name</b>	<b>Scale</b>		
<b>Review Date</b>	2	Meets expectations	
<b>Reviewer</b>	1	Partially meets expectations	
<b>Score</b>	0	Does not meet expectations	
	out of possible 22 points		

The criteria in this document are based on the coordinated care organization (CCO) contract for Contract Year [2023](#) and applicable statutes and rules. The criteria are used to evaluate each CCO's compliance with TPLR policy and procedure (P&P) requirements.

<b>Evaluation Criteria</b>	<b>Reference</b>	<b>Score</b>
The P&Ps state the requirement for Providers and Subcontractors to request and obtain TPL information from the Members and to promptly provide such information to the Contractor. <i>At a minimum, the following information must be obtained and provided to OHA:</i>	Exh B, Pt 8, Sec 17, Para f (1)(a-f)	
1. The name of the Third-Party Payer, or in cases where the Third-Party Payer has insurance to cover the liability, the name of the policy holder.		
2. The Member's relationship to the Third-Party Payer or policy holder.		
3. The social security number of the Third-Party Payer or policy holder.		
4. The name and address of the Third-Party Payer or applicable insurance company.		
5. The policy holder's policy number for the insurance company.		
6. The name and address of any Third-Party who paid the claim for the member.		
7. The P&Ps state the requirement for the CCO to report any and all TPL to OHA in the timeframes identified in Sec 17, Para f (2), Para j, Para k, and Para n (1).	Exh B, Pt 8, Sec 17, Para f (2), Para j, Para k, and Para n (1)	
8. The P&Ps state the requirement for the CCO to pursue recovery for Covered Services and the procedures to be undertaken with such efforts.	Exh B, Pt 8, Sec 17, Para f (3)	
9. The P&Ps outline the process for record keeping of all recovery efforts undertaken, and recoveries obtained, and reporting of adjustments made to Encounter Data.	Exh B, Pt 8, Sec 17, Para f (4)	
10. The P&Ps state the requirement for the CCO to adjust Encounter Data to reflect the amount received or recovered from a Third-Party Payer.	Exh B, Pt 8, Sec 17, Para f (5)	

<i>Evaluation Criteria</i>	<i>Reference</i>	<i>Score</i>
11. The P&Ps describe the methodology for determining if and when it is no longer Cost-Effective for the CCO to pursue recovery of sums owing by a Third-Party Payer.	Exh B, Pt 8, Sec 17, Para f (6)	
<b>Comments</b>		