



2026 TRADITIONAL HEALTH WORKER DELIVERABLE GUIDANCE

Overview:

The primary goal of including Traditional Health Worker (THW) Integration requirements in coordinated care organization (CCO) contracts is to eliminate health and health care disparities and achieve health equity for all Oregon Health Plan members. THW requirements are provided in Exh. K, Sec. 11 of the [2026 CCO Contract](#).

The purpose of this document is to describe how THW integration efforts will be measured. *CCOs with multiple contracts must submit separate THW deliverables for each contract.* CCOs are expected to show progress on integration of THWs through completion of the following deliverables:

Traditional Health Worker (THW) DELIVERABLES

<i>Deliverable</i>	<i>Contract Citation</i>	<i>Due Date</i>
1. THW Integration and Utilization Data Report	Exh. K, Sec. 11, Para (f)	11/15/2026
2. THW Integration and Utilization Plan Update	Exh. K, Sec. 11, Para (a)	Waived for 2026*
3. THW Payment Model Grid	Exh. K, Sec. 11, Para (b)	

*See the 08/20/2026 [Waiver of select THW Deliverables Memo](#) for more information.

THW Integration and Utilization Data Report Template (Exh. K, Sec. 11 Para. (f))

The CCO must submit this report using the 2026 Excel file provided by OHA on the CCO Contract Forms [webpage](#). Do not use any prior version of the Excel file. The following timelines apply for reporting purposes:

- Responses to items related to **THW Integration** should be as of June 30, 2026 (point in time)
- Response to items related to **THW Utilization** should be for the period of July 1, 2025 - June 30, 2026
 - OHA is not able to utilize its internal data systems, such as CCO encounter data, for THW utilization data because only a portion of such utilization is reported through encounter data.

THW EVALUATION CRITERIA

OHA will complete an evaluation of the THW Integration and Utilization Data Report using the *2026 THW Deliverables Evaluation Criteria* (Excel document) which is available on the [CCO](#)

[Contract Forms](#) website. See the table below for evaluation scoring information and review the *2026 THW Deliverables Evaluation Criteria* (Excel document) for more details regarding the evaluation criteria.

Evaluation Scoring Scale	
2	Meets expectations
1	Partially meets expectations
0	Expectations not met

THW SUBMISSION GUIDANCE

The Integration and Utilization Data Report must be submitted to OHA via the [CCO Contract Deliverable Portal](#), using the “**Traditional Health Worker (THW) Integration and Utilization Plan and Report, and Payment Grid**” deliverable in the Portal.

THW Integration and Utilization Data Report – Guidance <i>OHA will review the THW Integration and Utilization Data Report and may provide recommendations to the CCO for how to improve its Data Report, so it addresses the elements provided below. The information in this table is provided to assist the CCO in developing its Report. For the purposes of the Data Report, the THW is directly employed by Contractor or provides services under a legal agreement (e.g., provider contract, grant, Subcontract) with Contractor.</i>	
Requirements	Source for Requirements
CCOs shall collect data to measure integration and utilization of THWs and report it to OHA using OHA’s reporting template. The report shall:	CCO contract - Exh. K, Sec. 11, Paras. (f-h)
Include an assessment of member satisfaction with THW services for all worker types in the CCO network.	Exh. K, Sec. 11, Para. (f), Sub Para. (1)
Include the number of each THW worker type in contractor’s network: community health workers, doulas, peer support specialists and its subcategory, peer wellness specialists and its subcategories, patient health navigators.	Exh. K, Sec. 11, Para. (f), Sub Para. (3)
Include whether each THW is employed directly by the CCO or under contract/agreement as a clinical or community-based organization or sole/independent provider. Also, indicate the total numbers employed full or part time.	Exh. K, Sec. 11, Para. (f), Sub Para. (4)

Include the number of requests for THW services by worker type for self-referrals (i.e., referral by the member themselves).	Exh. K, Sec. 11, Para (f), Sub Para (5)
Include the number of times members are referred to a THW by member's care team. A care team offers both clinical and non-clinical services.	Exh. K, Sec. 11, Para (f), Sub Para (6)
Include demographics of THWs. "Demographics" must include race, ethnicity, language, and disability (REAL-D).	Exh. K, Sec. 11, Para (f), Sub Para (7)
Include the number of THWs who work in a clinical versus community-based setting and the number of encounters in each setting.	Exh. K, Sec. 11, Para (f), Sub Para (8-9)
Include the payment model used to pay each THW and the number of THWs paid under each payment model.	Exh. K, Sec. 11 Para (f), Sub Para (10)