



Date: October 21, 2024
To: Coordinated care organizations (CCOs)
From: David Inbody, CCO Operations director
Subject: Notice of Adverse Benefit Determination (NOABD) for Non-Emergent Medical Transportation (NEMT) Services Requirement Update

This communication is regarding the following Oregon Administrative Rules (OARs) and [CCO contract](#) section: OAR [410-141-3885\(2\)\(a\)\(C\)](#), OAR 410-141-3885(3)(a)(C), and Exhibit I, Section 3, Paragraph a.

The Oregon Health Authority (OHA) is **waiving the NOABD requirement to include the name of the member’s primary care provider (PCP), primary care dentist (PCD), or behavioral health professional (BH) within the notice for NOABDs related to NEMT Services only.**

This change is effective immediately, as of the date of this memo: October 21, 2024. OHA will not issue any findings for this requirement for NOABDs related to NEMT Services created on or after this date.

This change will be reflected in the 2025 OHA Model NOABD notices, the NOABD and Prior Authorization Sample Evaluation Criteria, and the Member Notice Template (MNT) Self-Evaluation Checklist documents. Note these documents were recently posted on the CCO Contract Forms [website](#) and will be re-posted on or before October 31, 2024, with this change included.

OHA will also reflect this change in the next iteration of OAR 410-141-3885.

Questions?

If you have general questions about this communication, please contact Cheryl Henning, CCO Contracts Administrator, at Cheryl.L.Henning@oha.oregon.gov.

If you have questions about the 2025 NOABD or MNT requirements, please contact Leslie Ayhens, Manager, CCO Quality of Care & Compliance, at Leslie.M.Ayhens@oha.oregon.gov.

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.