

NOTES

ALL PLAN SYSTEM TECHNICAL
August 16, 2017
9:00 a.m. – 12:00 a.m.
HSB Conference Room 137 C+D
Dial-in # 888-278-0296 PC: 310477

Workgroup Website:

<http://www.oregon.gov/oha/healthplan/Pages/CCO-System-Technical.aspx>

Encounter Data Information Website:

<http://www.oregon.gov/OHA/healthplan/pages/encounter-data.aspx>

Chair: Sheila Anders (AllCare)
Co-Chair: Tina Potter (Trillium)

Attendees: *(Attending in person or by phone)*

Aleesa Ogden (Primary Health); Angela Lott (Primary Health); Carla Jones (IHN CCO); Charles Sorgie (Health Share); Charlie Jensen (FamilyCare); Chris Wilson (WOAH); Dacia Farley (PacificSource); David Pringle (FamilyCare); Del Texley (Trillium); Delicia Carlson (IHN); Genaro Lopez (Ph Tech); Heather Medina (CareOregon); Jake Van Dyke (EOCCO); Jane Speyer (FamilyCare); Janice Heeter (ABCT); Jeremy Koehler (FamilyCare); Johanna Watson (PH Tech); Katie Digmann (HSD); Keri Holloway (Ph Tech); Keri Yutzie (Ph Tech); Leanne Rose (CHA); Leona Sanders (UHA); Misty Mastin (GOBHI); Naomi Brazille (UHA); Rob Bauer (Kaiser); Rod Meyer (CareOregon); Shannon Nash (WVCH); Sheila Anders (AllCare); Tina Potter (Trillium); Wendy Olson (PrimaryHealth)

Staff:

Adrian Grado (OHA/OIS); Cheryl Wood (HSD); Chris Whitney (OHA/OIS); Delphina George (HSD); Dustin Zimmerman (OHA); Eileen Riley (HSD); Elaine Hasty (HSD); Hank Hickman (HSD); Kandi Storms (OHA/OIS); Katie Beck (HSD); Katie Digmann (HSD); Kim Leatherberry (HSD); Lisa Mayhew (HSD); Lydia Gutierrez (HSD); Mary Durrant (HSD); Nancy Kuznetsov (HSD); Rich Krummel (OHA); Richard Labarthe (HSD); Rosa Frank (HSD); Trudy Watson (HSD)

TOPIC	DISCUSSION	ACTION ITEMS
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<p>1. Introductions/Structure of meeting</p> <p>— <i>Review notes from July mtg.</i></p> <p>— <i>Renewal Project update</i></p> <p>—</p>	<p>Introductions were made in the room and with those attending by phone.</p> <p>July meeting notes were reviewed and approved.</p> <p>Charlie Jensen provided the update. Currently working with Rhonda Busek and looking for answers on finalization.</p>	
<p>2. Encounter Data Discussion</p> <p>— Provider Enrollment Status</p>	<p>Currently 12 days out on Encounter Only applications. The oldest date for FFS is July 7th. There is a unique approach to processing the FFS Apps as they are assigned daily to the team, folks are able to work several days at once so they are not always worked in date received.</p> <p>There is an uptick in errors with ATNs. Some of these errors are causing withdrawals which cause delays. Be sure to be as accurate as possible. Please remind folks to use information provided and/or helpful hints/tips. Common errors found in missing/incorrect information. Such submissions cannot be fixed.</p> <p>There were questions on how to enroll an independent sleep study clinic. The attendee asked for feedback. The rule found only relates to facility</p>	

<p>— <i>Encounter Accuracy</i></p> <p>— <i>COBA Update</i></p> <p>— <i>OPRA Edits</i></p>	<p>based. A question has been sent to FFS Policy for clarification. This is still being researched for clarification.</p> <p>One attendee has stated that they are receiving correspondence asking them to revalidate their lines of business. This information should have gone through OHA/HSD first. Please send questions/concerns to your appointed liaison.</p> <p>Just a reminder abbreviated expedited enrollments are only for the protection of the member. Abbreviated refers only to out of state, one occurrence only, limited information who are billing the member.</p> <p>Good work continually being seen on the CCO side regarding quality of data.</p> <p>Still working with one last CCO to get their COBA number. DXC has started work on the eligibility file. Some testing has begun, but they are now waiting on the eligibility file before production files can be created.</p> <p>Attending went on as a pend error for dates of service beginning 8/1/17. Monitoring closely the</p>	
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— Reminders

number of Pends. Ordering, referring, prescribing- there is no date yet for turning these on.

Reported number of errors with the referring providers. This has been a challenge with the CCO's in the area of time needed to work these out.

There is a large volume of claims coming in. This is a challenge for MMIS when they come in later in the week as there is no time to divert system resources to help with the volume. Ideally, please try to schedule submissions on Saturdays, Sundays, Mondays and Tuesdays whenever possible.

The coming solar eclipse may present problems. There are concerns about cell-outs/black-outs/brown-outs. This may very well impact business as usual. There was confirmation that staffing at the call center was going to be smaller than normal and the hours will be different.

There was a concern about Modifier 33 in Provider Matters. Confirmation was given that it relates only to FFS.

Action Item :

- ✓ Send communication out about phone center coverage and hours of operation on Monday August 21st.

3. EDI Transactions

No updates to share at this time.

<p>4. Other</p>	<p>It was reported that the MCO status file currently does not include NPI's. Feedback is encouraged so that this can be reviewed and planned as a group.</p>	
<p>5. OHA Ancillary List Update</p>	<p>The Ancillary list will be published soon. There are 6,000 codes, of which 4,000 will be published and 2,000 that require more review. A quarterly update is being worked out. Codes that are ancillary are connected with a service, such as supplies, drugs etc. but are only covered if the main service is covered. Some ancillary codes can be applied before or after a DOS. In regard to FFS, reimbursement methodology is applied separately from the ancillary list.</p>	
<p>6. Addresses and Demographics</p>	<p>Katie Beck has worked on a template that is now completed. A webinar is planned for the end of this month and details of the template will be shared then.</p> <p>It was reported that there were 2700 duplicates. Of that number 694 have been processed.</p>	
<p>7. OHA Updates</p>	<p>The volunteer work ended last week. Thank you to all for their assistance.</p> <p>The auto assignment change request is in testing. This is in regard to TPL.</p>	

	<p>And adjustments will be made to the auto assignment process. The new process will be effective 1/1/2018.</p> <p>Kick Payments- Notice to proceed has been sent to vendors. This allows kick payments to type A & B hospitals effective 1/1/2018. This is tied in with HB2391.</p> <p>There was a question raised about who and how many kids are currently CWM eligible. Can the number be broken down by county?</p>	<p>Action Item:</p> <ul style="list-style-type: none"> ✓ Get an estimate on how many kids are currently CWM eligible, by county.
<p>8. Issue Tracker</p>	<p>Copies of current pages were distributed. There were no changes to the other pages to report.</p> <p>Unfortunately, we have not been able to add the kick payment yet. For the plans waiting, please be patient. Hopefully in September this will be resolved. Meanwhile we are running task every 90-120 days.</p> <p>Movement/update on Transgender- We expect this to be loaded at the end of August and moved into UAT after 8/31/2017.</p>	
<p>9. ONE Update</p>	<p>While there is no new information to share, we are still seeing duplicate ID's. Mary Durrant will work</p>	

	with Katie Beck for an update. Please continue to send any you find to your Account Rep.	
10. Additional Agenda Items/Roundtable.	<ul style="list-style-type: none"> ▪ COBA timeline- October 12th in UAT and to production December 2017. 	
11. Public Comment	No public comment at this time.	
<u>Future Agenda Items/Parking Lot :</u>		
<ul style="list-style-type: none"> — Incentive Measures Update — Auto assignment Q+A — Split cases, children on a different Plan — Issues with households not being reinstated 		
<u>Next Steering Committee:</u>		
August 25, 2017 9:00am-9:30am HSB Conference Room 369 Conference Dial-in # 888-278-0296 PC: 310477		
<u>Next Meeting:</u>		
September 20, 2017 8:00am-11:00am (<i>tentative</i>) HSB Conference Room 137 C+D Conference Dial-in # 888-278-0296 PC: 310477		