



CCO Redeterminations and OHP Bridge Workgroup

Report out to
All Plans System Technical
June 12, 2024



OHP Bridge Updates

Status of OHP Bridge federal approvals

- CMS issued its formal approval of our Basic Health Program (BHP) Blueprint.
- This approval is the first in a series of steps to establish OHP Bridge.
- CMS is in the final stages of approving our Basic Medicaid application, which will ensure American Indian/Alaska Native members continue to be able to choose between CCO and Open Card coverage on OHP Bridge.
- OHA will make an announcement and celebrate when we receive full approval for both OHP Bridge programs.
- July 1 implementation date for both programs.

Transitioning care

OHA intends to work with CCOs to assist current OHP members with current managed care enrollment exemptions as they move into OHP Bridge and must enroll in a CCO

OHA Staff presented initial strategies to CCO Operations Collaborative meeting Tuesday June 11.

CCOs are encouraged to have care coordinator staff work together with Open Card care coordination to ensure members who must newly enroll in CCOs maintain access to providers and care continuity

New Resources

- An **FAQ** and **Outreach Toolkit** are now available on the OHP Bridge web page. Additional graphics and a video will also be available soon:
 - English – ohp.Oregon.gov/Bridge
 - Spanish – ohp.Oregon.gov/Puente



OHP Bridge Outreach Toolkit

2024

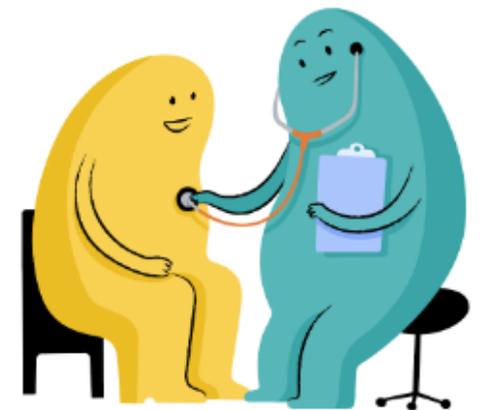
A communications resource for Oregon Health Plan partners to raise awareness of OHP Bridge.

Published May X, 2024



Additional Upcoming OHP Bridge Materials

- General health coverage outreach materials for 2024 coming July 1
 - Not OHP Bridge specific, though mentions “More people with higher income now qualify!”
- Flyer and rack card in many language
- Social media graphics and post text
- Health Coverage: Get it, Use it, Keep it! Ad campaign creative



Unwinding Progress

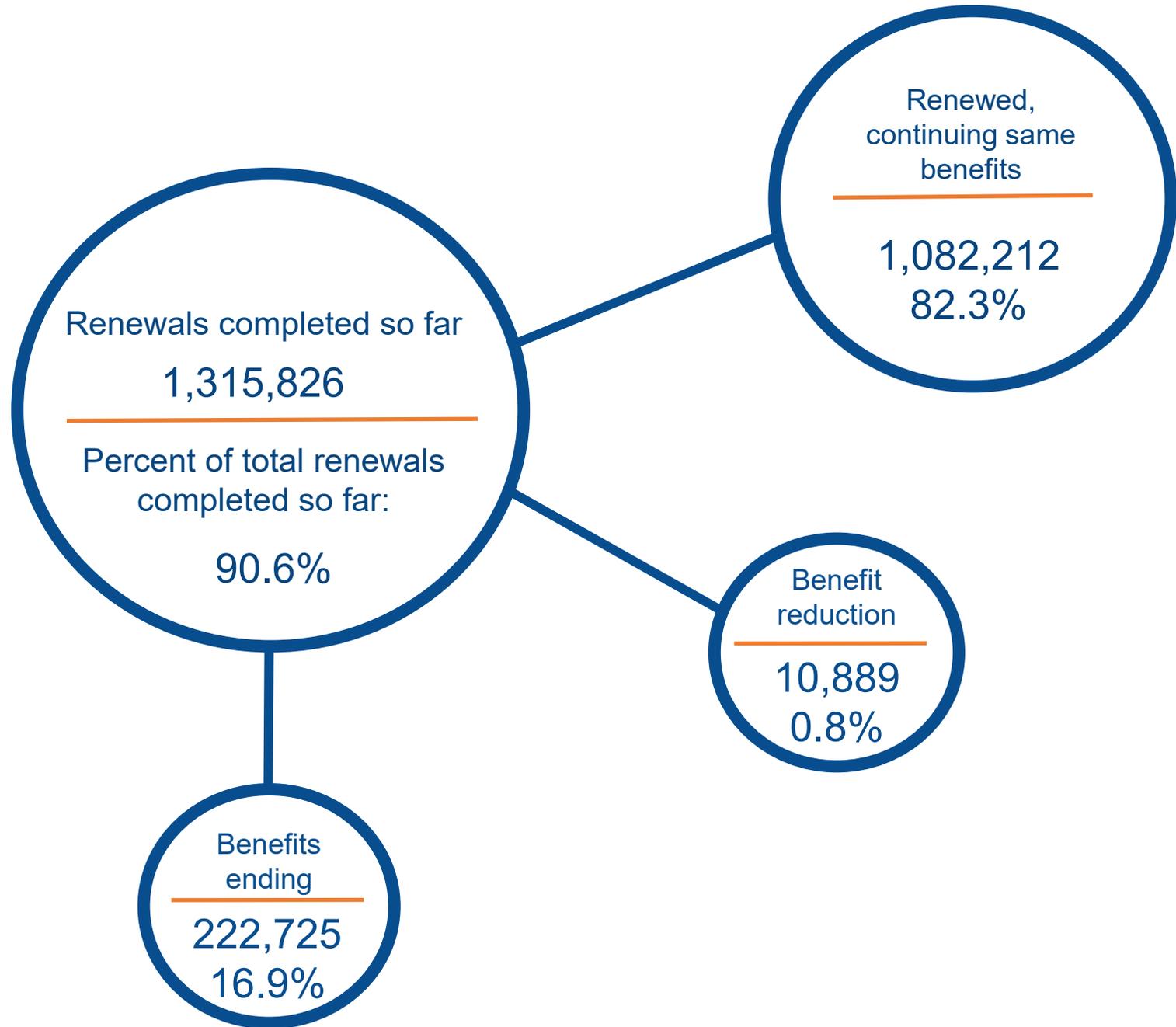
Data Dashboard Issue

- Resolving an issue with the data dashboard's "Not Started" category
- Working on resolving issue with the parameters for drawing in data
- Total and demographics for remaining renewals will return!
- Throws a bit of an asterisk on our data today, but will continue to share the current display for transparency.

| Not Started | Total Individual Medical Renewals Initiated | Complete |
|-------------|--|------------------|
| 0 | 41,463 | 1,315,826 |

Renewal Outcome Summary

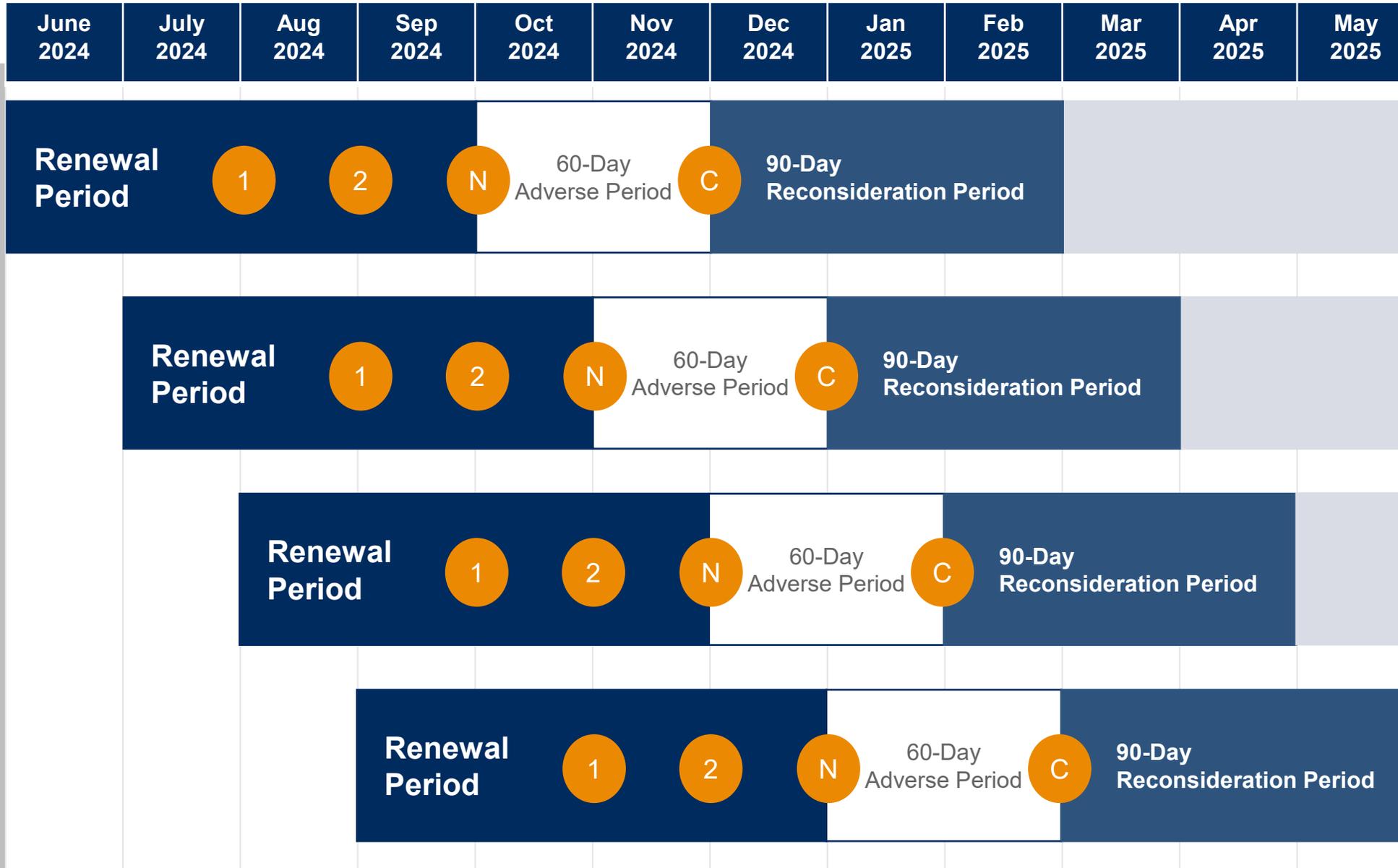
Completed renewals as of June 5, 2024



Remaining Renewals

- **Remaining pandemic unwinding renewals over summer include:**
 - Some people who have Oregon Supplemental Income Program-Medical (OSIPM). OSIPM provides OHP coverage to people who are legally blind, have a disability, and/or are 65 or older with limited income and financial resources.
 - Some people whose benefits were restored or whose renewals were rescheduled as part of a federal request to review automated renewal processes.
 - Other household members on cases with a member in the above groups
- **Other non-unwinding renewals have resumed in limited numbers.**
 - These people are heading in to their second renewal since April 2023.
 - Oregon is in the process of moving to 2-year renewal cycles for most members aligning with continuous eligibility periods and is taking steps to prevent unnecessary renewals.

Extended Renewal Timeline



Interactive Key

- 1 1st Reminder Notice
- 2 2nd Reminder Notice
- N Notice of Closure
- C Renewal Closure
- Renewal Period
- 60-Day Adverse Period
- 90-Day Adverse Period

Core Changes



ONE Eligibility system changes for renewals

- Updated to handle passive renewals individually instead of by case



Medical renewal process

- No longer allowing terminations or reductions without providing the individual a chance to review and confirm case information
- Changes to requests for information at renewal



Notice improvements

- Single renewal notice replacing previous passive and active renewal notices
- Changes to make medical eligibility and renewal notices easier to read and to give more details about decisions

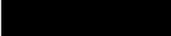
Notice Changes Overview

- Design changes to make renewal and eligibility notices easier to read
 - Summary of important information up front on page 1
- More focus on benefits level rather than specific program
- Examples Notices now available:
 - <https://www.oregon.gov/oha/HSD/OHP/OHPLetters/MED-001-ES.pdf>
 - <https://www.oregon.gov/oha/HSD/OHP/OHPLetters/MED-001-EN.pdf>



Earliest Action Required by 07/19/2024

Medical Renewal Notice

Hello 

We used the information we have in our system to check if your household is eligible. A summary of the results for each member of the household requiring a renewal is below:

| | |
|--|---|
|   (22 years) | |
| Action required to complete this person's renewal | This person needs to provide proof, information, and a signature to complete their renewal. The details on what is needed is included in this letter. |
|   (Under 1 year) | |
| Medical benefits approved | This person is approved for medical benefits. The details are found in their Medical Benefit Overview. |

Thank You

The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, orange, serif font positioned above the word "Health". The word "Health" is in a larger, blue, serif font. Below "Health", the word "Authority" is written in a smaller, orange, serif font. A thin blue horizontal line is positioned just above the "Authority" text, extending from the left side of the "H" in "Health" to the right side of the "y" in "Authority".

Oregon
Health
Authority