

---

# Time and Distance Tiers

May 23, 2023

## CCO Quality Assurance and Contract Oversight Unit

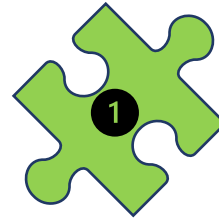
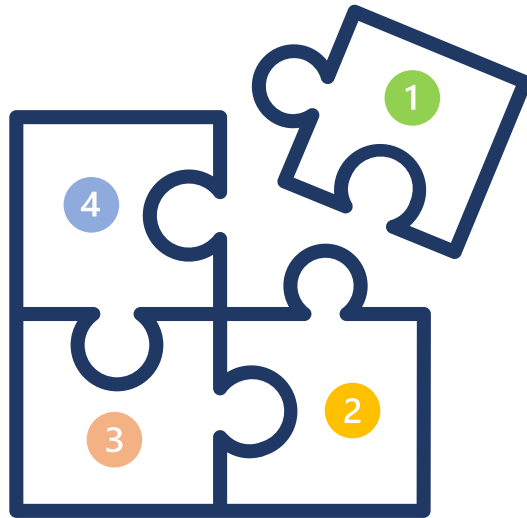
Andrea Smith, Quality Assurance and Compliance Specialist  
Carrie Williamson, Quality Assurance and Compliance Specialist  
John Levear, Compliance Data Analyst  
Jonathan “Johnny” Uriarte-Lopez, Compliance Data Analyst



---

Oregon  
Health  
Authority

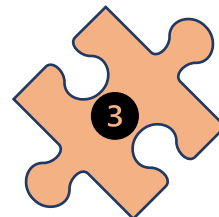
# Time and Distance Standards



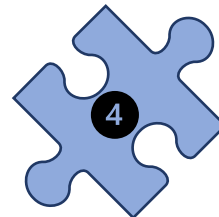
Provider Categorization



Geographic Regions



Time and Distance Tiers



Monitoring

# Today's topics

- **Work Session Opportunities**

- OHA will bring a “puzzle piece” to Contracts & Compliance each month for a deeper dive discussion.
- Materials will be released ahead of the meeting for CCO review to foster deeper discussion during C&C.
- OHA requests that CCOs review the materials carefully in advance of the Contracts & Compliance meeting and come prepared for discussion.

- **Time and Distance Tiers**

# Time and Distance – Tiered Approach

	Large Urban	Urban	Rural	CEAC
Tier 1	10 mins or 5 miles	25 mins or 15 miles	30 mins or 20 miles	40 mins or 30 miles
Tier 2	20 mins or 10 miles	30 mins or 20 miles	75 mins or 60 miles	95 mins or 85 miles
Tier 3	30 mins or 15 miles	45 mins or 30 miles	110 mins or 90 miles	140 mins or 125 miles
Tier 4	30 mins or 15 miles	60 mins or 40 miles	165 mins or 135 miles	215 mins or 195 miles

# Provider & Service Type by T&D Tier – Approach

	Proposed	Needs Additional Consideration/Possible Removal
<b>Tier 1</b>	Primary Care, Primary Care Dentistry, Imaging, Mental Health, Pharmacy, SUD Treatment	Expanded Practice Dental Hygienists
<b>Tier 2</b>	Cardiology, Chiropractor, Durable Medical Equipment, Gynecology, Hospital, Methadone, Neurology, Obstetrics, Occupational Therapy, Oncology – Medical, Ophthalmology, Optometry, Pain Medicine, Physical Therapy, Podiatry, Psychiatry, Psychology, Speech Language Pathology	Dialysis, Oncology – Radiology, Traditional Health Worker
<b>Tier 3</b>	Acupuncture, Allergy & Immunology, Audiology, Dermatology, Endocrinology, ENT/Otolaryngology, Gastroenterology, Hematology, Nephrology, Pulmonology, Rheumatology, Skilled Nursing Facility, Urology	Diet & Nutrition, Infectious Disease, Massage Therapy, Sleep Medicine
<b>Tier 4</b>	Potential removal of Tier 4	Denturist, Endodontics, Hospital Acute Psychiatric Care, Orthodontics, Periodontics, Prosthodontics

OHA's intent is to focus on access points to particular types of care when establishing time and distance standards.

# OHA Analysis

- Examination of time and distance information (using information reported by CCOS) for all provider types in the Provider Specialty Matrix by CCO and geographic designation.
- Analysis of claims and encounter data to examine the representation of the different provider types contained in the Provider Specialty Matrix.
  - E.g. Primary Care Providers appeared more than Rheumatologists due to the demand for primary care services versus rheumatology. Therefore, Primary Care is in Tier 1 with more assertive standards.
- Review of the Prioritized List and Guideline notes.
- Review and consideration of feedback provided via the Network Adequacy Survey (OHP members/family members and CCO/Plan Partners providing the bulk of the feedback).
- Consideration of CMS Medicare Advantage standards.



# Q & A