
Rate standardization for adult residential mental health services

CMHP Business Meeting

June 27, 2018



Rate standardization for adult residential mental health services

POLICY GOALS

OHA policy goals for rate standardization

1. Align with Oregon Performance Plan and CCO 2.0
2. Incentivize good outcomes that result in transitions to a community-based level of care that maximizes personal choice
3. Establish sustainable standard rates based upon client acuity and level of care needs
4. For OHP members in residential and 1915(i) settings, explore ways to move Medicaid-allowable services to MMIS claiming
5. Ensure service quality and stability in transitions from residential to home/community-based care

Why is alignment important?

- With Oregon Performance Plan, aligned supports, rates, and county contracts will:
 - Transition clients to the least restrictive settings, and
 - Expand Assertive Community Treatment and Supportive Housing capacity.
 - Business model impacts of diversion, accelerated OSH discharge, transition to most integrated setting
- With CCO 2.0, standard residential rates will make it easier to transition residential clients to CCOs.

Rate standardization for adult residential mental health services

FINDINGS

Reasons for rate disparities

Housing crisis

Raised rents

Reduced rental stock

Impact varies geographically

Bundled personal care/habilitation rates

Not tied to acuity

Not risk-adjusted, nor county contract funded

From pre-2007 individual rate negotiations

Partial rate standardization (2007)

Unbundled rates, tied to contracts

Updated contract COLA biennially

Standardization incomplete

Inconsistent Medicaid reimbursement

All providers bill PC/Hab per diem

Not all providers are licensed to do & bill MH Rehab

Not all residents have Medicaid

Related operational activities

- Exceptional Needs Review Committee
- We are shifting resources to integrated services in the community; ACT, Mobile Crisis and Supported Housing
- Developing Residential Utilization Tracking System

Preliminary findings

- Interim Rate Review
 - Lowest quartile
 - Discussing issues with wages, OPE, high turnover
 - Additional staffing, more services, better services toward transitioning to most integrated setting
- Goal to move clients into the most community integrated setting

Rate Standardization Project milestones

Feb-Apr 2018

- Develop interim rate review process
- Collect data to support interim rate review

Apr-Jun 2018

- Initiate provider engagement
- Gather rate standardization data

July-Sep 2018

- Preliminary analysis, modeling
- Internal review & pricing rate options

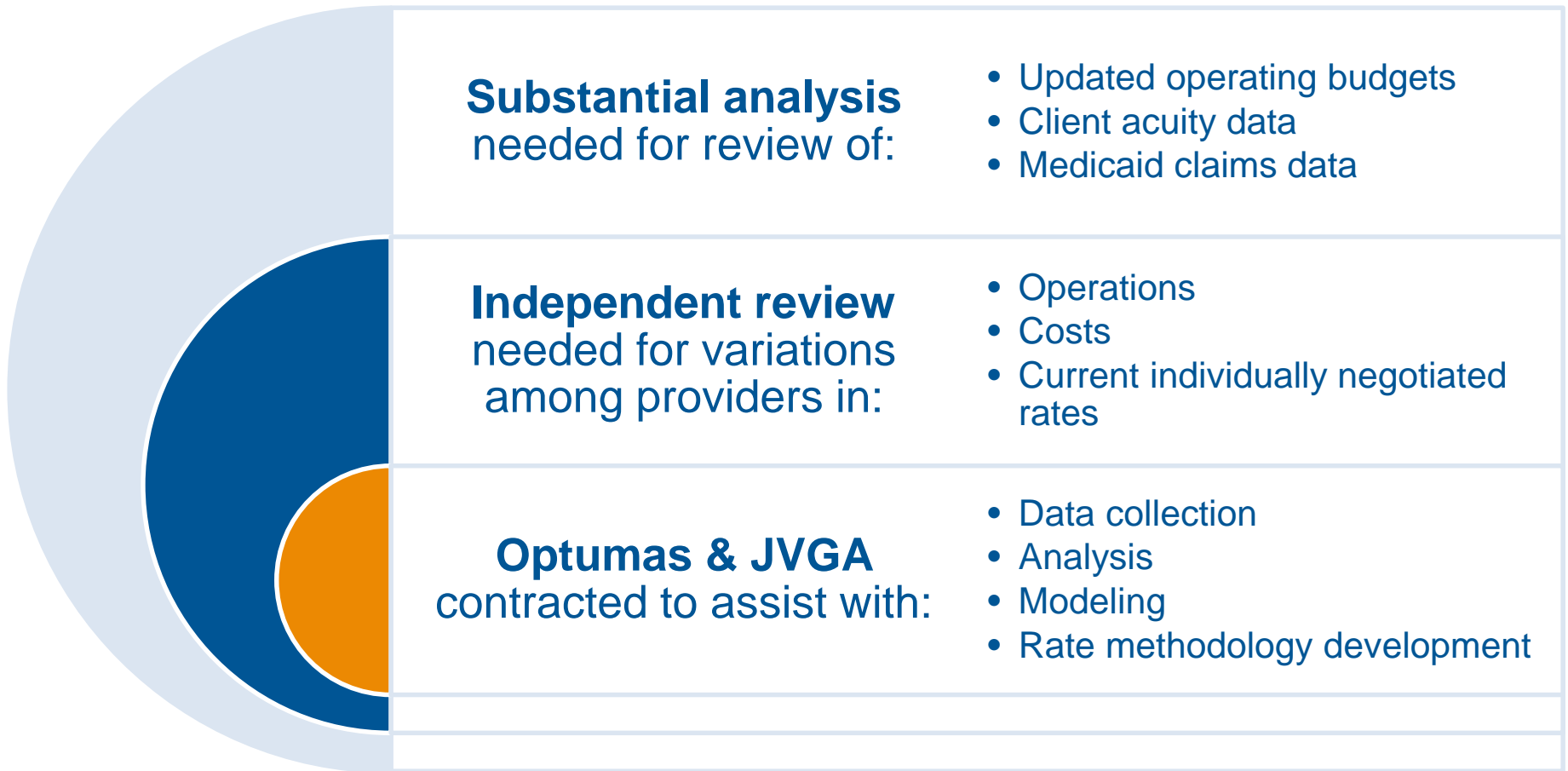
Oct-Dec 2018

- OHA review & approve rates
- Public notice of rates
- Plan phased roll-out

Rate standardization for adult residential mental health services

DATA COLLECTION

Technical assistance contractors



Data collection

1. General Ledgers have been submitted to vendor JVGA:
 - JVGA will Follow-up with provider calls and visits through end of July
2. Current operating budget and most recent audited financials received June 25 to be reviewed.

Rate standardization for adult residential mental health services

NEXT STEPS

County and provider engagement

- Currently, OHA provides monthly rate review & standardization updates to AOCMHP, ORPA/OPERA, CCO BH Directors and State Regional Behavioral Health Network.
 - We could consider providing updates at monthly meetings but want feedback about interest in a monthly update call with this group as we realize sometimes information doesn't always travel.
- OHA is working with AOCMHP and with ORPA to convene County Advisory and ORPA Provider Advisory groups. Please let us know if your interested in participating in a smaller advisory group. The kinds of things that will be addressed are:
 - Feedback to OHA rate standardization project team on emerging issues in data collection, preliminary analysis, operational findings
 - To test rate methodology simulations on provider operations
 - To advise and provide feedback on provider training and roll-out of standardized rates, and ways to monitor for system stability and client transition processes

Questions?

- Email MentalHealth.ResidentialTransition@dhsoha.state.or.us

OHA will collect questions and add to Q&A document posted on OHA's Behavioral Health Policy page at <http://www.oregon.gov/OHA/HSD/OHP/Pages/Policy-BHS.aspx>