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## **BACKGROUND**

### **What is SB 558?**

Signed into law in August 2017, SB 558 does two things:

- 1) Opens up the Oregon Health Plan (OHP) to include more children and teens, regardless of immigration status.
- 2) Requires DHS|OHA to convene an external stakeholder workgroup to advise on culturally and linguistically appropriate outreach and marketing strategies to maximize enrollment.

### **How does Cover All Kids relate to SB 558?**

Cover All Kids is the name of the advocacy campaign that was behind passage of SB 558.

### **Whom does SB 558 impact?**

An estimated 15,000 immigrant children and teens younger than 19 years old across Oregon. This includes youth with Deferred Action for Childhood Arrivals (DACA) and those previously only eligible for Citizen-Alien Waived Emergent Medical (CAWEM or CAWEM Plus/emergency Medicaid).

### **When does SB 558 take effect?**

January 1, 2018.

### **How is SB 558 different than I'm healthy! / ¡Soy sano!?**

SB 558 opens up OHP to include more children and teens younger than 19, regardless of immigration status.

SB 5507 (2015 Regular Session) reinstated the Safety Net Capacity Grant Program, known as **I'm healthy! / ¡Soy sano!** This program connected undocumented immigrant children and teens younger than 19 to no-cost primary and preventive health care services through a statewide network of non-profit clinics and community-based organizations.

**I'm healthy! / ¡Soy sano!** ended on December 31, 2017. Thanks to SB 558, starting January 1, 2018, the population served is now eligible for full OHP coverage.

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## MEMBER EXPERIENCE

### **How did children and teens on CAWEM or CAWEM Plus transition to full OHP coverage?**

Any child or teen younger than age 19 who was on CAWEM or CAWEM Plus as of December 5, 2017, had their coverage automatically converted to full OHP with a January 1, 2018, start date.

In January and February 2018, these OHP members will have fee-for-service (FFS, or “open card”) OHP. After that, they will be enrolled in a coordinated care organization (CCO) effective March 5, 2018.

### **How did children and teens on CAWEM or CAWEM Plus know their coverage was changing to full OHP?**

The [CAWEM and CAWEM Plus Auto-Conversion Project summary](#) lists the member mailings and outreach from DHS|OHA.

### **What happened to children and teens that enrolled in CAWEM or CAWEM Plus after December 5, 2017, but before January 1, 2018?**

They had CAWEM or CAWEM Plus through the end of 2017 and full OHP coverage starting January 1, 2018.

### **How will children and teens experience OHP renewals during the transition?**

OHP Customer Service will manually process renewals for families due to renew in December 2017, January 2018, and February 2018, using the information available on the case. This means they will not receive or need to complete a full renewal packet. They may need to respond to a Request for Information.

Children and teens enrolling in OHP starting January 1, 2018, will receive renewal paperwork in the mail per the typical 12-month renewal cycle. This paperwork will include either a renewal decision (i.e. Notice of Eligibility), Request for Information, or a Closure Notice.

### **What benefits will the SB 558 population receive?**

They will receive full OHP Plus coverage (medical, dental, behavioral health and vision care). To learn more about OHP coverage, visit [OHP.Oregon.gov](#). From there, click “[OHP Benefits](#)” or “[OHP Handbook](#).”

### **Will the SB 558 population be enrolled in CCOs?**

Yes. OHA will enroll them into CCOs effective March 5, 2018. Until then, they will be on fee-for-service (FFS, or “open card”) OHP.

### **How will CCO enrollment work?**

The week of February 24, OHA will identify all newly eligible OHP children and teens for automatic enrollment into a local CCO (to be effective March 5, 2018).

They will automatically be assigned to an open CCO in their area. Most parts of Oregon only have one CCO in their area. To learn about open CCOs, view the OHP comparison charts at [OHP.Oregon.gov](http://OHP.Oregon.gov) (click “Find a health plan (CCO”). To view all CCO service areas, view the [CCO Service Area Map](#).

### **What happens if there is more than one CCO open in their area?**

OHA will automatically assign family members to the same open CCO. If they do not like it, and there is another CCO open in the area, they have up to 90 days to change it.

After March 5, 2018, they can call OHP Client Services at 800-273-0557 to ask for this change. They can also work with an OHP-certified Community Partner to do this.

### **How do OHP-certified Community Partners help members submit a CCO change request?**

They can submit the Community Partner Report a Change Email Template or a signed member statement to Client Enrollment Services at [OHP.outreach@dhsosha.state.or.us](mailto:OHP.outreach@dhsosha.state.or.us).

### **What happens when the SB 558 population turns 19?**

If nothing else has changed about their life circumstances (e.g., income or immigration status), they would experience a reduction in coverage, from full OHP to CAWEM or CAWEM Plus.

### **For the SB 558 population, is there a risk of sharing their immigration status with the federal government?**

DHS|OHA may share information on the OHP application with the federal government for the purposes of determining eligibility. This is true for all applicants, including immigrants who become eligible for CAWEM or CAWEM Plus. For more information, read the SB 558 Frequently Asked Questions on Immigration and Privacy (*coming soon*).

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## **OUTREACH AND ENROLLMENT PROCESS**

### **Will there be any Cover All Kids outreach?**

No. This was the name of the advocacy campaign supporting SB 558, which has ended. Outreach and marketing efforts will refer to OHP now being open to children and teens under age 19, regardless of immigration status. The campaign slogan “OHP now covers me!” or in Spanish, “¡Ahora OHP es para mí!” has been developed to differentiate this effort from all other OHP communications. Campaign promotional materials can be downloaded at [www.OHPnowCOVERSme.org](http://www.OHPnowCOVERSme.org).

### **What is DHS|OHA doing to support outreach to the SB 558 population?**

The DHS Community Partner Outreach Program’s new SB 558 Outreach and Enrollment Grant Program is funding 15 community-based organizations to provide culturally and linguistically appropriate OHP outreach, enrollment and system navigation assistance. Of the 15, 11 were **I’m healthy! / ¡Soy sano!** outreach partners who already work with this population.

Additionally, the DHS Community Partner Outreach Program and OHP Customer Service will continue to train and support the existing network of OHP-certified Community Partners that

already assists with OHP enrollment. You can visit [www.OHPnowCOVERSme.org](http://www.OHPnowCOVERSme.org) to download the statewide partner directory.

Lastly, SB 558 creates an external stakeholder workgroup that is advising DHS|OHA on effective outreach and marketing to connect this population to OHP enrollment.

### **How does the SB 558 population apply for OHP?**

The OHP application process remains the same. Children, teens and their families may apply:

- With the help of an OHP-certified Community Partner. You can find a local Community Partner at [www.OHPnowCOVERSme.org](http://www.OHPnowCOVERSme.org) or by calling OHP Customer Service at 800-699-9075;
- Online through the Oregon Eligibility (ONE) Applicant Portal (AP) at [ONE.Oregon.gov](http://ONE.Oregon.gov);
- By downloading and printing a fillable PDF (OHP 7210W) at [OHP.Oregon.gov](http://OHP.Oregon.gov) (click on “Apply for OHP” and scroll down to the “Oregon Health Plan Applications (PDFs)” section);
- Through a paper application (OHP 7210), available at local DHS offices or by calling OHP Customer Service at 800-699-9075; or
- Over the phone through OHP Customer Service at 800-699-9075.

### **Is there anything different that needs to be entered on the OHP application?**

No. The questions on the OHP application have not changed. The only thing that has changed is whom DHS|OHA will qualify for OHP based on the information in the OHP application (in this case, regardless of immigration status, children and teens younger than 19 now qualify for full coverage).

### **Whom should families contact if they need help or have questions about applying for OHP?**

They should contact an OHP-certified Community Partner. They can find an OHP-certified Community Partner at [www.OHPnowCOVERsme.org](http://www.OHPnowCOVERsme.org). This website features a statewide partner directory, organized by county. The organizations in this directory are specially trained to help the SB 558 population and their families through the OHP application and enrollment process.

### **How will children and teens enrolled after January 1, 2018 experience OHP renewals?**

They will receive renewal paperwork in the mail according to the regular annual renewal cycle. They will get either a renewal decision (i.e., Notice of Eligibility), Request for Information or a Closure Notice.

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## **EFFECT ON OTHER PROGRAMS**

### **Are CAWEM or CAWEM Plus going away?**

No, CAWEM and CAWEM Plus will continue to be available for Oregonians age 19 and older who do not meet the citizenship/immigration status requirements for full OHP coverage.

### **What is happening to I'm healthy! / ¡Soy sano!?**

It ended December 31, 2017. This is because the population served by **I'm healthy! / ¡Soy sano!** is now eligible for full OHP coverage starting January 1, 2018.

### **What is happening to children and teens enrolled in Kaiser Permanente's Child Health Program Plus (KP CHPP)?**

DHS|OHA is working with Kaiser Permanente to transition KP CHPP enrollees with household incomes between 0 and 305% FPL to OHP coverage. KP CHPP will remain in effect for current members through December 31, 2018 or until successfully enrolled in full OHP coverage.

Once this transition is complete, KP CHPP will be available only for children and teens with household incomes between 306 and 350% FPL. Contact Tania Curiel at Kaiser Permanente for additional information: [Tania.Curiel@kp.org](mailto:Tania.Curiel@kp.org).