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## **NOTICE OF PROPOSED RULEMAKING** INCLUDING STATEMENT OF NEED & FISCAL IMPACT

CHAPTER 410

**OREGON HEALTH AUTHORITY**

**HEALTH SYSTEMS DIVISION: MEDICAL ASSISTANCE PROGRAMS**

**FILED**

09/26/2025 5:14 PM

ARCHIVES DIVISION

SECRETARY OF STATE

FILING CAPTION: Amend rules to provide updates to HRSN services covered in the OHP.

LAST DAY AND TIME TO OFFER COMMENT TO AGENCY: 10/21/2025 5:00 PM

*The Agency requests public comment on whether other options should be considered for achieving the rule's substantive goals while reducing negative economic impact of the rule on business.*

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Salem, OR 97301

Filed By:

Brenna Bird

Rules Coordinator

### HEARING(S)

*Auxiliary aids for persons with disabilities are available upon advance request. Notify the contact listed above.*

DATE: 10/15/2025

TIME: 1:00 PM - 1:45 PM

OFFICER: Brenna Bird

### REMOTE HEARING DETAILS

MEETING URL: [Click here to join the meeting](#)

PHONE NUMBER: 1-669-254-5252

CONFERENCE ID: 1613899847

### SPECIAL INSTRUCTIONS:

Topic: Public Hearing 410-120 HRSN Rules

Time: Oct 15, 2025 01:00 PM Pacific Time (US and Canada)

Join ZoomGov Meeting

<https://www.zoomgov.com/j/1613899847?pwd=mpZwjmI49ctfeZehoscqxTARhALXUk.1>

Meeting ID: 161 389 9847

Passcode: 421047

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#### NEED FOR THE RULE(S)

Through the approval of the 1115 OHP Demonstration Waiver, the Centers for Medicare and Medicaid Services (CMS) approved Oregon to offer Health Related Social Needs (HRSN) services as a Medicaid Covered Service. HRSN Services include housing and nutrition-related supports, as well as outreach and engagement services. To add HRSN services as Covered Services, rules must be adopted and amended to support HRSN service delivery to eligible OHP Members.

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#### DOCUMENTS RELIED UPON, AND WHERE THEY ARE AVAILABLE

HRSN Services Protocol: <https://www.oregon.gov/oha/HSD/Medicaid-Policy/Documents/2022-2027-HRSN-Services-Protocol-Approval.pdf>

CMS-Approved 1115 OHP Demonstration Waiver: <https://www.oregon.gov/oha/HSD/Medicaid-Policy/Documents/2022-2027-1115-Demonstration-Approval.pdf>

CMS-Approved HRSN Services Protocol: <https://www.oregon.gov/oha/HSD/Medicaid-Policy/Documents/2022-2027-HRSN-Services-Protocol-Approval.pdf>

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#### STATEMENT IDENTIFYING HOW ADOPTION OF RULE(S) WILL AFFECT RACIAL EQUITY IN THIS STATE

Populations eligible for HRSN services include individuals exiting carceral settings, discharging from certain behavioral health facilities, individuals involved/formerly involved in the Oregon Child Welfare system, Young Adults with Special Health Care Needs, individuals transitioning to dual Medicaid and Medicare coverage, and individuals who are homeless or at risk of becoming homeless. These populations were specifically selected because they are experiencing major life transitions, more likely to experience decreased access to services that help keep them healthy, and more likely to experience inequities and social injustices. People of color are disproportionately represented across these populations. The new HRSN services are a critical component of OHA's goal to eliminate health inequities by 2030.

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#### FISCAL AND ECONOMIC IMPACT:

For organizations that wish to become HRSN Service Providers, there may be a fiscal impact on building the infrastructure needed to administer the HRSN Services. However, it is not mandatory for providers to become HRSN Service Providers.

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#### COST OF COMPLIANCE:

*(1) Identify any state agencies, units of local government, and members of the public likely to be economically affected by the rule(s). (2) Effect on Small Businesses: (a) Estimate the number and type of small businesses subject to the rule(s); (b) Describe the expected reporting, recordkeeping and administrative activities and cost required to comply with the rule(s); (c) Estimate the cost of professional services, equipment supplies, labor and increased administration required to comply with the rule(s).*

1. As a Medicaid Covered Service, OHA will be responsible for ensuring HRSN Services are administered in compliance with federal regulations. This includes oversight of the health plans that administer the services.
2. (a) For organizations that wish to become HRSN Service Providers, there may be a fiscal impact on building the infrastructure needed to administer the HRSN Services. However, it is not mandatory for providers to become HRSN

Service Providers.

(b) For organizations that wish to become HRSN Service Providers, there may be a fiscal impact on building the infrastructure needed to administer the HRSN Services. This includes cost of staff training, data collection, and reporting. However, it is not mandatory for providers to become HRSN Service Providers.

(c) For organizations that wish to become HRSN Service Providers, there may be a fiscal impact on building the infrastructure needed to administer the HRSN Services. This includes potential costs of supplies and staff to administer HRSN Services. However, it is not mandatory for providers to become HRSN Service Providers.

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DESCRIBE HOW SMALL BUSINESSES WERE INVOLVED IN THE DEVELOPMENT OF THESE RULE(S):

Small businesses who provide social services such as housing, nutrition, and outreach and engagement were specifically invited to the RAC.

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WAS AN ADMINISTRATIVE RULE ADVISORY COMMITTEE CONSULTED? YES

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RULES PROPOSED:

410-120-0000, 410-120-2000, 410-120-2005, 410-120-2010, 410-120-2015, 410-120-2020, 410-120-2025, 410-120-2030

AMEND: 410-120-0000

RULE SUMMARY: Acronyms and Definitions: Adding and updating benefit definitions for Nutrition, Housing, Home Changes for Health During Extreme Weather

CHANGES TO RULE:

410-120-0000

Acronyms and Definitions ¶

Identification of acronyms and definitions within this rule specifically pertain to their use within the Oregon Health Authority (Authority), Health Systems Division (Division) administrative rules, applicable to the medical assistance programs. This rule does not include an exhaustive list of Division acronyms and definitions. For more information, see Oregon Health Plan (OHP) program, (i) OAR 410-141-3500 Acronyms and Definitions, (ii) 410-200-0015 General Definitions, and (iii) any appropriate governing acronyms and definitions in the Oregon Department of Human Services (Department) administrative rules set found in chapters 411, 413, or 461 or contact the Division.¶

(1) "Abuse" means provider practices that are inconsistent with sound fiscal, business, or medical practices and result in an unnecessary cost to the Authority or in reimbursement for services that are not medically necessary or medically appropriate. It also includes recipient practices that result in unnecessary cost to the Authority.¶

(2) "Action" means a termination, suspension of, or reduction in covered benefits, services, eligibility or an increase in beneficiary liability. This includes a determination by a skilled nursing facility or nursing facility to transfer or discharge a resident, or an adverse determination with regard to the preadmission screening and resident review requirements. For the definition as it is related to a Coordinated Care Organization (CCO) member, refer to OAR 410-141-3500.¶

(3) "Acupuncturist" means an individual licensed to practice acupuncture by the relevant state licensing board.¶

(4) "Acupuncture Services" means services provided by a licensed acupuncturist within the scope of practice as defined under state law.¶

(5) "Acute" means a condition, diagnosis, or illness with a sudden onset and that is of short duration.¶

(6) "Acquisition Cost" means, unless specified otherwise in individual program administrative rules, the net invoice price of the item, supply, or equipment plus any shipping or postage for the item.¶

(7) "Addictions and Mental Health Division" means the Division within the Authority's Health Systems Division that administers mental health and addiction programs and services.¶

(8) "Adequate Record Keeping" means documentation that supports the level of service billed. See OAR 410-120-1360, Requirements for Financial, Clinical, and Other Records, and the individual provider rules.¶

(9) "Administrative Medical Examinations and Reports" means examinations, evaluations, and reports, including copies of medical records requested on the Oregon Health Plan (OHP) 729 form through the local Department

branch office or requested or approved by the Authority to establish client eligibility for a medical assistance program or for casework planning.¶

(10) "Adults and Youths Discharged from an HRSN Eligible Behavioral Health Facility" means Members who have been discharged from one of the settings listed below within the last 365 calendar days. Eligibility for HRSN Services shall expire on the 366th calendar day after discharge.¶

(a) Acute Care Psychiatric Hospitals as defined in OAR 309-015-0005.¶

(b) Institution for Mental Diseases as defined in 42 CFR 435.1010.¶

(c) Integrated Psychiatric Residential Treatment Facilities and Residential Substance Use Disorders Treatment Programs as defined in OAR 309-022-0105.¶

(d) Residential Treatment Facilities (RTF) as defined in OAR 309-035-0105.¶

(e) Residential Treatment Homes (RTH) as defined in OAR 309-035-0105.¶

(f) Secure Residential Treatment Facilities (SRTF), as defined in OAR 309-035-0105.¶

(g) Psychiatric Residential Treatment Facilities (PRTF) as defined in OAR 309-022-0105, and.¶

(h) Residential Substance Use Disorders Treatment Programs as defined in OAR 309-018-0105.¶

(11) "Adults and Youths Released from Incarceration" means Members released from incarceration within the past 365 calendar days, including those released from state and federal prisons, local correctional facilities, juvenile detention facilities, Oregon Youth Authority closed custody corrections or tribal correctional facilities. Eligibility for HRSN Services shall expire on the 366th calendar day after release from a carceral facility.¶

(12) "Advance Directive" means an individual's instructions to an appointed person specifying actions to take in the event that the individual is no longer able to make decisions due to illness or incapacity.¶

(13) "Adverse determination" means a determination made that the individual does not require the level of services provided by a nursing facility or that the individual does or does not require specialized services.¶

(14) "Adverse Event" means an undesirable and unintentional, though not necessarily unexpected, result of medical treatment.¶

(15) "Affiliation" means for provider requesting enrollment or revalidation as an Oregon Medicaid provider any of the following:¶

(a) Five (5) percent or greater direct or indirect ownership interest that an individual or entity has in another organization;¶

(b) A general or limited partnership interest (regardless of the percentage) that an individual or entity has in another organization;¶

(c) An interest in which an individual or entity exercises operational or managerial control over, or directly or indirectly conducts, the day-to-day operations of another organization, either under contract or through some other arrangement, regardless of whether or not the managing individual or entity is a W-2 employee of the organization; includes sole proprietorships;¶

(d) An interest in which an individual is acting as an officer or director of a corporation; or.¶

(e) Any payment assignment relationship under 42 CFR 447.10(g).¶

(16) "Agent" means any person who has been delegated the authority to obligate or act on behalf of a provider.¶

(17) "Aging and People with Disabilities (APD)" means the division in the Department of Human Services (Department) that administers programs for seniors and people with disabilities. This division was formerly named "Seniors and People with Disabilities (SPD)."¶

(18) "All-Inclusive Rate" or "Bundled Rate" means the nursing facility rate established for a facility. This rate includes all services, supplies, drugs, and equipment as described in OAR 411-070-0085 and in the Division's Pharmaceutical Services program administrative rules and the Home Enteral/Parenteral Nutrition and IV Services program administrative rules, except as specified in OAR 410-120-1340 Payment.¶

(19) "Allied Agency" means local and regional governmental agency and regional authority that contracts with the Authority or Department to provide the delivery of services to covered individuals (e.g., local mental health authority, community mental health program, Oregon Youth Authority, Department of Corrections, local health departments, schools, education service districts, developmental disability service programs, Area Agencies on Aging (AAAs), and federally recognized American Indian tribes).¶

(20) "Alternative Care Settings" means sites or groups of practitioners that provide care to members under contract with a Managed Care Entity (MCE), including urgent care centers, hospice, birthing centers, out-placed medical teams in community or mobile health care facilities, long-term care facilities, and outpatient surgical centers.¶

(21) "Ambulance" means a specially equipped and licensed vehicle for transporting sick or injured individuals that meets the licensing standards of the Authority or the licensing standards of the state in which the ambulance provider is located.¶

(22) "Ambulatory Payment Classification" means a reimbursement method that categorizes outpatient visits into groups according to the clinical characteristics, the typical resource use, and the costs associated with the diagnoses and the procedures performed. The groups are called Ambulatory Payment Classifications (APCs).¶

(23) "Ambulatory Surgical Center (ASC)" means a facility licensed as an ASC by the Authority.¶

(24) "American Indian/Alaska Native (AI/AN)" means a member of a federally recognized Indian tribe, band, or group, and an Eskimo or Aleut or other Alaska native enrolled by the Secretary of the Interior pursuant to the Alaska Native Claims Settlement Act, 43 U.S.C. 1601, or a person who is considered by the Secretary of the Interior to be an Indian for any purpose.¶

(25) "American Indian/Alaska Native (AI/AN) Clinic" means a clinic recognized under Indian Health Services (IHS) law or by the Memorandum of Agreement between IHS and the Centers for Medicare and Medicaid Services (CMS).¶

(26) "Ancillary Services" means services supportive of or necessary for providing a primary service, such as anesthesiology, which is an ancillary service necessary for a surgical procedure.¶

(27) "Anesthesia Services" means administration of anesthetic agents to cause loss of sensation to the body or body part.¶

(28) "Appeal" means a request for review of an adverse determination, action or as it relates to an MCE an adverse benefit determination.¶

(29) "Area Agency on Aging (AAA)" means the designated entity with which the Department contracts to meet the requirements of the Older Americans Act and ORS chapter 410 in planning and providing services to the elderly or elderly and disabled population.¶

(30) "Asynchronous" means not simultaneous or concurrent in time. For the purpose of this general rule, asynchronous telecommunication technologies for telemedicine or telehealth services may include audio and video, audio without video, client or member portal and may include remote monitoring. "Asynchronous" does not include voice messages, facsimile, electronic mail or text messages.¶

(31) "At Risk of Homelessness" means a Member who:¶

(a) Has an income that is 30 percent or less than the area median income where the individual resides according to the most recent available data from the U.S. Department of Housing and Urban Development; and,¶

(b) Lacks sufficient resources or support networks to prevent their homelessness; and,¶

(c) Meets any HRSN Housing and Nutrition Clinical Risk Factor as further defined in OAR 410-120-2005 in Tables 2-3.¶

(d) At Risk of Homelessness does not include individuals in Category 1 of the HUD Homeless definition (24 CFR 91.5 (1)). Category 1 (also called "literally homeless") includes people residing in Transitional Housing, as defined in 24 CFR 578.3. Recovery Housing is not Transitional Housing, and a Member in Recovery Housing may be eligible for HRSN Housing Supports.¶

(32) "Atypical Provider" means an entity able to enroll as a Billing Provider (BP) or rendering provider for medical assistance programs related non-health care services but that does not meet the definition of health care provider for National Provider Identification (NPI) purposes.¶

(33) "Audiologist" means an individual licensed to practice audiology by the State Board of Examiners for Speech Pathology and Audiology.¶

(34) "Audiology" means the application of principles, methods, and procedures of measurement, testing, appraisal, prediction, consultation, counseling, and instruction related to hearing and hearing impairment for the purpose of modifying communicative disorders involving speech, language, auditory function, including auditory training, speech reading and hearing aid evaluation, or other behavior related to hearing impairment.¶

(35) "Audio only" means the use of audio technology, permitting real-time communication between a health care provider and a member for the purpose of diagnosis, consultation or treatment. "Audio only" does not include health services that are customarily delivered by audio telephone technology and customarily not billed as separate services by a health care provider, such as the sharing of laboratory results.¶

(36) "Automated Voice Response (AVR)" means a computer system that provides information on clients' current eligibility status from the Division by computerized phone response.¶

(37) "Behavioral Health" means mental health, mental illness, addiction disorders, and substance use disorders.¶

(38) "Behavioral Health Assessment" means a qualified mental health professional's determination of a member's need for mental health services.¶

(39) "Behavioral Health Case Management" means services provided to members who need assistance to ensure access to mental health benefits and services from local, regional, or state allied agencies or other service providers.¶

(40) "Behavioral Health Evaluation" means a psychiatric or psychological assessment used to determine the need for mental health or substance use disorder services.¶

(41) "Benefit Package" means the package of covered health care services for which the client is eligible.¶

(42) "Billing Agent or Billing Service" means third party or organization that contracts with a provider to perform designated services in order to facilitate an Electronic Data Interchange (EDI) transaction on behalf of the provider.¶

(43) "Billing Provider (BP)" means an individual, agent, business, corporation, clinic, group, institution, or other

entity who submits claims to or receives payment from the Division on behalf of a rendering provider and has been delegated the authority to obligate or act on behalf of the rendering provider.¶

(44) "Buying Up" means the practice of obtaining client payment in addition to the Division or managed care plan payment to obtain a non-covered service or item. (See OAR 410-120-1350 Buying Up.)¶

(45) "By Report (BR)" means services designated, as BR requires operative or clinical and other pertinent information to be submitted with the billing as a basis for payment determination. This information must include an adequate description of the nature and extent of need for the procedure. Information such as complexity of symptoms, final diagnosis, pertinent physical findings, diagnostic and therapeutic procedures, concurrent problems, and follow-up care shall facilitate evaluation.¶

(46) "Care Coordination" means the act and responsibility of care coordination entities to deliberately organize culturally and linguistically appropriate member services, care activities and information sharing among all participants involved with a member's care according to the physical, developmental, behavioral, dental and social needs (including Health-Related Social Needs and Social Determinants of Health and Equity) of the member.¶

(47) "Case Management Services" means services provided to ensure that CCO members obtain health services necessary to maintain physical, mental, and emotional development and oral health. Case management services include a comprehensive, ongoing assessment of medical, mental health, substance use disorder or dental needs plus the development and implementation of a plan to obtain or make referrals for needed medical, mental, chemical dependency, or dental services, referring members to community services and supports that may include referrals to Allied Agencies.¶

(48) "Center of Excellence (COE)" means a hospital, medical center, or other health care provider that meets or exceeds standards set by the agency for specific treatments or specialty care.¶

(49) "Child Welfare (CW)" means a division within the Department responsible for administering child welfare programs, including child abuse investigations and intervention, foster care, adoptions, and child safety.¶

(50) "Children's Health Insurance Program (CHIP)" means a federal and state funded portion of the Oregon Health Plan (OHP) established by Title XXI of the Social Security Act and administered by the Authority.¶

(51) "Chiropractor" means an individual licensed to practice chiropractic by the relevant state licensing board.¶

(52) "Chiropractic Services" means services provided by a licensed chiropractor within the scope of practice as defined under state law and federal regulation.¶

(53) "Citizenship Waived Medical (CWM) Benefit Package" means the coverage and limitations defined in OAR 410-134-0005(2) for individuals who met the eligibility requirements in OAR 410-200-0240(1).¶

(54) "Citizenship Waived Medical Plus (CWX) Benefit Package" means coverage and limitations described in OAR 410-134-0005(2) for CWM individuals who were pregnant or in their post-partum period and meet the eligibility requirements defined in OAR 410-200-0240(2).¶

(55) "Claimant" means an individual who has requested a hearing.¶

(56) "Client" means an individual found eligible to receive OHP health services.¶

(57) "Climate-Related Supports" means climate-related devices and services provided to HRSN-Authorized Members for whom such equipment and support are Clinically Appropriate as a component of health services treatment or prevention as detailed in OAR 410-120-2005.¶

(a) Clinically Appropriate climate-related devices include:¶

(A) Air conditioners for individuals at health risk due to significant heat;¶

(B) Heaters for individuals at increased health risk due to significant cold;¶

(C) Air filtration devices and, as needed, replacement air filters for individuals at health risk due to compromised air quality;¶

(D) Mini refrigeration units as needed for individuals for medication storage; and¶

(E) Portable power supplies (PPSs) for individuals who need access to electricity-dependent equipment (e.g., ventilators, dialysis machines, intravenous equipment, chair lifts, mobility devices, communication devices, etc.) or are at risk of public safety power shutoffs that may compromise their ability to use medically necessary devices.¶

(b) Climate-Related Support services include, as may be needed by the Member, the provision and service delivery, and, as needed, installation of all the climate-related devices (identified (a)(A)-(E) above of this rule) and device maintenance.¶

(58) "Clinical Nurse Specialist" means a registered nurse who has been approved and certified by the Board of Nursing to provide health care in an expanded specialty role.¶

(59) "Clinical Social Worker" means an individual licensed to practice clinical social work pursuant to state law.¶

(60) "Clinical Record" means the medical, dental, or mental health records of a client or member.¶

(61) "Clinically Appropriate" means having at least one HRSN Clinical Risk Factor and at least one HRSN Social Risk Factor, each of which must be applicable to the HRSN Service for which the Member is authorized. For example, to determine if a Member shall be authorized to receive Climate-Home Changes for Health-Related Supports, the Member must, in addition to belonging to an HRSN Covered Population, have at least one HRSN Clinical Risk Factor and one HRSN Social Risk Factor. HRSN Services are not Clinically Appropriate if they are

solely for the convenience or preference of the Member.¶

(621) "Closed Loop Referral" means the process of exchanging information between and among an MCE, the Oregon Health Authority (which may include its Fee For Service (FFS) Program), a Member, HRSN Service Providers, and other similar organizations, to make referrals and communicate about the status of referrals and services for a Member.¶

(632) "Comfort Care" means medical services or items that give comfort or pain relief to an individual who has a terminal illness, including the combination of medical and related services designed to make it possible for an individual with terminal illness to die with dignity and respect and with as much comfort as is possible given the nature of the illness.¶

(643) "Community Health Worker" means an individual who:¶

(a) Has expertise or experience in public health;¶

(b) Works in an urban or rural community either for pay or as a volunteer in association with a local health care system;¶

(c) To the extent practicable, shares ethnicity, language, socioeconomic status, and life experiences with the residents of the community where the worker serves;¶

(d) Assists members of the community to improve their health and increases the capacity of the community to meet the health care needs of its residents and achieve wellness;¶

(e) Advocates for the individual patient and community health needs, building individual and community capacity to advocate for their health;¶

(f) Provides health education and information that is culturally appropriate to the individuals being served;¶

(g) Assists community residents in receiving the care they require;¶

(h) May give peer counseling and guidance on health behaviors; and,¶

(i) May provide direct services such as first aid or blood pressure screening.¶

(654) "Community Information Exchange" and "CIE" each means a technology system used by a network of collaborative partners to exchange information for the purpose of connecting individuals to the services and supports they need. CIE functionality must include Closed Loop Referrals, a shared resource directory, and documentation of consent to the use of technology by the Member or other individual being connected to services.¶

(665) "Community Mental Health Program (CMHP)" means the organization of all services for individuals with mental or emotional disorders operated by, or contractually affiliated with, a local Mental Health Authority operated in a specific geographic area of the state under an intergovernmental agreement or direct contract with the Authority.¶

(676) "Community Partner" means an individual affiliated with an organization contracted, trained, and certified by the Oregon Health Authority's Community Partner Outreach Program to provide free assistance to people applying for health coverage in Oregon that includes but is not limited to:¶

(a) Health coverage application;¶

(b) Help to enroll in health insurance plans;¶

(c) Health coverage renewal assistance;¶

(d) Healthcare System Navigation defined in OAR 410-120-0000; and,¶

(e) Outreach and engagement related to subsections (a) through (d) of this section (6).¶

(687) "Co-morbid Condition" means a medical condition or diagnosis coexisting with one or more other current and existing conditions or diagnoses in the same patient.¶

(698) "Condition/Treatment Pair" means diagnoses described in the International Classification of Diseases Clinical Modifications, 10th edition (ICD-10-CM); the Diagnostic and Statistical Manual of Mental Disorders, 5th edition (DSM-5); and treatments described in the Current Procedural Terminology (CPT); or American Dental Association Codes (CDT) or the Authority Behavioral Health Fee Schedule, that, when paired by the Health Evidence Review Commission (HERC), constitute the line items in the Prioritized List of Health Services. Condition/treatment pairs may contain many diagnoses and treatments.¶

(7069) "Contested Case Hearing" means a proceeding before the Authority under the Administrative Procedures Act when any of the following contests an adverse determination, action, or as it relates to an MCE enrollee, an adverse benefit determination:¶

(a) A client or member or their representative;¶

(b) A member of an MCE after resolution of the MCE's appeal process;¶

(c) An MCE member's provider; or,¶

(d) An MCE.¶

(740) "Contiguous Area" means the area up to 75 miles outside the border of the State of Oregon.¶

(721) "Contiguous Area Provider" means a provider practicing in a contiguous area.¶

(732) "Continuing Treatment Benefit" means a benefit for clients who meet criteria for having services covered that were either in a course of treatment or scheduled for treatment the day immediately before the date the

client's benefit package changed to one that does not cover the treatment.¶

(743) "Coordinated Care Organization (CCO)" has the meaning given that term in OAR 410-141-3500(21).¶

(754) "Co-Payments" means the portion of a claim or medical, dental, or pharmaceutical expense that a client must pay out of their own pocket to a provider or a facility for each service. It is usually a fixed amount that is paid at the time service is rendered. (See OAR 410-120-1230 Client Copayment.)¶

(765) "Cost Effective" means the lowest cost health service or item that, in the judgment of Authority staff or its contracted agencies, meets the medical needs of the client.¶

(776) "Cover All Kids (CAK)" meaning defined in OAR 410-200-0015.¶

(787) "Covered Services" means medically necessary and appropriate health services and items described in ORS chapter 414 and applicable administrative rules. Covered services include:¶

(a) Services described in the Prioritized List of Health Services above the funding line set by the legislature;¶

(b) Ancillary Services OAR 410-120-0000 (22);¶

(c) Diagnostic Services OAR 410-120-0000 (82);¶

(d) Services necessary for compliance with the requirements for parity in mental health and substance use disorder benefits in Code of Federal Regulations (CFR) 42 CFR part 438, subpart k; and,¶

(e) Services necessary for compliance with the requirements for Early and Periodic Screening, Diagnostic and Treatment (EPSDT) as described in chapter 410 division 151.¶

(798) "Current Dental Terminology (CDT)" means a listing of descriptive terms identifying dental procedure codes used by the American Dental Association.¶

(8079) "Current Procedural Terminology (CPT)" means a medical code set developed by the American Medical Association used to report medical, surgical, and diagnostic procedures and services performed by physicians and other health care providers.¶

(810) "Credible Allegation of Fraud" means an allegation for fraud, which has been verified by the Authority or delegate, from any source, including but not limited to: fraud hotline complaints, claims data mining, and patterns identified through provider audits, civil false claims cases, and law enforcement investigations. Allegations are considered to be credible when they have the indicia of reliability and the Agency has reviewed all allegations, facts and evidence carefully and acts judiciously on a case-by-case basis.¶

(821) "Date of Receipt of a Claim" means the date on which the Authority receives a claim as indicated by the Internal Control Number (ICN) assigned to a claim. Date of receipt is shown as the Julian date in the 5th through 7th position of the ICN.¶

(832) "Date of Service" means the date on which the client receives medical services or items, unless otherwise specified in the appropriate provider rules. For items that are mailed or shipped by the provider, the date of service is the date on which the order was received, the date on which the item was fabricated, or the date on which the item was mailed or shipped.¶

(843) "Deactivation" means an action prohibiting a provider's participation where the Authority assigned provider number is terminated as the result of inactivity, as evidenced by failure to submit claims for eighteen (18) months, or relocation, as evidenced by returned/undeliverable mail by the United States Postal Service or any other mail carrier.¶

(854) "Declaration for Mental Health Treatment" means a written statement of an individual's decisions concerning their mental health treatment. The individual makes the declaration when they are able to understand and make decisions related to treatment that is honored when the individual is unable to make such decisions.¶

(865) "Dental Emergency Services" means dental services provided for severe tooth pain, unusual swelling of the face or gums, or an avulsed tooth.¶

(876) "Dental Therapist" means a person licensed to practice dental therapy within the scope of practice as defined under state law.¶

(887) "Dentist" means an individual licensed to practice dentistry pursuant to state law of the state in which they practice dentistry or an individual licensed to practice dentistry pursuant to federal law for the purpose of practicing dentistry as an employee of the federal government.¶

(898) "Denturist" means an individual licensed to practice denture technology pursuant to state law.¶

(890) "Denturist Services" means services provided within the scope of practice as defined under state law by or under the personal supervision of a denturist.¶

(940) "Dental Hygienist" means an individual licensed to practice hygiene under the direction of a licensed professional within the scope of practice pursuant to state law.¶

(921) "Dental Hygienist with an Expanded Practice Permit" means an individual licensed to practice dental hygiene services as authorized by the Board of Dentistry with an Expanded Practice Dental Hygienist Permit (EPDHP) pursuant to state law.¶

(932) "Dentally Appropriate"¶

(a) means dental services, items or dental supplies that are:¶

(A) Recommended by a licensed health provider practicing within the scope of their license; and,¶

(B) Safe, effective and appropriate for the patient based on standards of good dental practice and generally recognized by the relevant scientific or professional community based on the best available evidence; and.¶

(C) Not solely for the convenience or preference of an OHP client, member or a provider of the service, item or dental supply; and.¶

(D) The most cost effective of the alternative levels or types of health services, items or supplies that are covered services that can be safely and effectively provided to a client or member in the Division or MCE's judgment.¶

(b) All covered services must be dentally appropriate for the member or client but not all medically appropriate services are covered services.¶

(c) For Early and Periodic Screening, Diagnostic and Treatment (EPSDT), see chapter 410, division 151.¶

(943) "Oregon Department of Human Services (Department or ODHS)" means the agency established in ORS chapter 409, including such divisions, programs and offices as may be established therein.¶

(954) "Department Representative" means an individual who represents the Department and presents the Department's position in a hearing.¶

(965) "Diagnosis Code" means as identified in the International Classification of Diseases, 10th revision, Clinical Modification (ICD-10-CM). The primary diagnosis code is shown in all billing claims, unless specifically excluded in individual provider rules. Where they exist, diagnosis codes shall be shown to the degree of specificity outlined in OAR 410-120-1280, Billing.¶

(976) "Diagnosis Related Group (DRG)" means a system of classification of diagnoses and procedures based on the ICD-10-CM.¶

(987) "Diagnostic Services" mean those services required to diagnose a condition, including but not limited to: radiology, ultrasound, other diagnostic imaging, electrocardiograms, laboratory and pathology examinations, and physician or other professional diagnostic or evaluative services.¶

(998) "Dietitian" means an individual licensed by the Board of Licensed Dietitians to provide nutrition services as outlined in the Standards of Practice in the OR Administrative Rules, chapter 834, division 60 (OAR 834-060-0000).¶

(1009) "Division" means the Health Systems Division within the Authority. The Division is responsible for coordinating the medical assistance programs within the State of Oregon including the Oregon Health Plan (OHP) Medicaid demonstration, the State Children's Health Insurance Program (SCHIP-Title XXI), and several other programs.¶

(1010) "Durable Medical Equipment, Prosthetics, Orthotics and Medical Supplies (DMEPOS)" means equipment that can stand repeated use and is primarily and customarily used to serve a medical purpose. Examples include wheelchairs, respirators, crutches, and custom-built orthopedic braces. Medical supplies are non-reusable items used in the treatment of illness or injury. Examples of medical supplies include diapers, syringes, gauze bandages, and tubing.¶

(1021) "Early and Periodic Screening, Diagnostic and Treatment (EPSDT)" means the program requiring specific coverage for children and young adults, as described in chapter 410 division 151.¶

(1032) "Electronic Data Interchange (EDI)" means the exchange of business documents from application to application in a federally mandated format or, if no federal standard has been promulgated, using bulk transmission processes and other formats as the Authority designates for EDI transactions. For purposes of rules OAR 943-120-0100 through OAR 943-120-0200, EDI does not include electronic transmission by web portal.¶

(1043) "EDI Submitter" means an individual or an entity authorized to establish an electronic media connection with the Authority to conduct an EDI transaction. An EDI submitter may be a trading partner or an agent of a trading partner.¶

(1054) "Electronic Verification System (EVS)" means eligibility information that has met the legal and technical specifications of the Authority in order to offer eligibility information to enrolled providers of the Division.¶

(1065) "Emergency Department" means the part of a licensed hospital facility open 24 hours a day to provide care for anyone in need of emergency treatment.¶

(1076) "Emergency Health Benefit Funding" means funding for the health benefits defined in OAR 410-134-0004(2)(a-j), included in the Healthier Oregon benefits package that is in part funded with state funding and matched with federal funds (42 CFR 440.255).¶

(1087) "Emergency Medical Condition" means a medical condition, whether physical, dental, or behavioral, manifesting itself by acute symptoms of sufficient severity such that a prudent layperson who possesses an average knowledge of health and medicine could reasonably expect the absence of immediate medical attention to result in placing the health of the individual (or with respect to the pregnant person, the health of the person or their pregnancy) in serious jeopardy, serious impairment to bodily functions or serious dysfunction of any bodily organ or part. An emergency medical condition is not based on the final diagnosis but is based on presenting symptoms as perceived by a prudent layperson and includes cases in which the absence of immediate medical attention would not in fact have had the adverse results described in the previous sentence.¶

(1098) "Emergency Medical Transportation" means transportation necessary for a client with an emergency

medical condition as defined in this rule and requires a skilled medical professional such as an Emergency Medical Technician (EMT) and immediate transport to a site, usually a hospital, where appropriate emergency medical service is available.¶

(1109) "Emergency Services" means health services from a qualified provider necessary to evaluate or stabilize an emergency medical condition, including inpatient and outpatient treatment that may be necessary to assure within reasonable medical probability that the patient's condition is not likely to materially deteriorate from or during a client's discharge from a facility or transfer to another facility.¶

(1110) "Evidence-Based Medicine" means the conscientious, explicit, and judicious use of current best evidence in making decisions about the care of individual patients. The practice of evidence-based medicine means integrating individual clinical expertise with the best available external clinical evidence from systematic research. By individual clinical expertise we mean the proficiency and judgment that individual clinicians acquire through clinical experience and clinical practice. Increased expertise is reflected in many ways, but especially in more effective and efficient diagnosis and in the more thoughtful identification and compassionate evaluation of individual patients' predicaments, rights, and preferences in making clinical decisions about their care. By best available external clinical evidence we mean clinically relevant research, often from the basic sciences of medicine, but especially from patient-centered clinical research into the accuracy and precision of diagnostic tests (including the clinical examination), the power of prognostic markers, and the efficacy and safety of therapeutic, rehabilitative, and preventive regimens. External clinical evidence both invalidates previously accepted diagnostic tests and treatments and replaces them with new ones that are more powerful, more accurate, more efficacious, and safer. (Source: BMJ 1996; 312:71-72 (13 January)). In addition, Evidence-Based Medicine considers the quality of evidence and the confidence that may be placed in findings.¶

(1121) "False Claim" means a claim that a provider knowingly submits or causes to be submitted that contains inaccurate, misleading, or omitted information and such inaccurate, misleading, or omitted information may result, or has resulted, in an overpayment.¶

(1132) "Family Planning Services" means services for clients of child bearing age (including minors who can be considered to be sexually active) who desire such services and that are intended to prevent pregnancy or otherwise limit family size.¶

(1143) "Federally Supported Hemophilia Treatment Center" means a hemophilia treatment center (HTC) that:¶

(a) Receives funding from the U.S. Department of Health and Human Services, Maternal and Child Health Bureau National Hemophilia Program;¶

(b) Is qualified to participate in 340B discount purchasing as an HTC;¶

(c) Actively participates in the U.S. Center for Disease Control (CDC) and Prevention surveillance and has an identification number that is listed in the HTC directory on the CDC website;¶

(d) Is recognized by the Federal Regional Hemophilia Network that includes the State of Oregon; and,¶

(e) Is a direct care provider offering comprehensive hemophilia care consistent with treatment recommendations set by the Medical and Scientific Advisory Council (MASAC) of the National Hemophilia Foundation in their standards and criteria for the care of persons with congenital bleeding disorders.¶

(1154) "Federally Qualified Health Center (FQHC)" means a federal designation for a medical entity that receives grants under Section 329, 330, or 340 of the Public Health Service Act or a facility designated as an FQHC by Centers for Medicare and Medicaid (CMS) upon recommendation of the U.S. Public Health Service.¶

(1165) "Fee-for-Service Provider" means a health care provider who is not reimbursed under the terms of an Authority contract with a Coordinated Care Organization or Prepaid Health Plan (PHP). A medical provider participating in a PHP or a CCO may be considered a fee-for-service provider when treating clients who are not enrolled in a PHP or a CCO.¶

(1176) "For Cause Termination" means a mandatory or discretionary termination by the Authority as is outlined in OAR 410-120-1400.¶

(1187) "Fraud" means an intentional deception or misrepresentation made by an individual with the knowledge that the deception may result in some unauthorized benefit to him or some other person. It includes any act that constitutes fraud under applicable federal or state law.¶

(1198) "Fruit and Vegetable Benefit" means a service that allows a Member who has been authorized for the Fruit and Vegetable Benefit (HRSN ~~Fruit and Vegetable~~ Authorized Member) to obtain or otherwise receive fruits and vegetables, including herbs, from a vendor that is enrolled with OHA as a Medicaid provider. The Fruit and Vegetable Benefit includes fresh, frozen, dried or canned (or any combination of fresh, frozen, dried or canned) fruits and vegetables.¶

¶120¶

(119) "Fruit and Vegetable Benefit Card" means a service that allows a Member who has been authorized for the Fruit and Vegetable Benefit (HRSN Fruit and Vegetable Authorized Member) to purchase fruits and vegetables from participating food retailers, vendors, and/or farms while utilizing an approved Fruit and Vegetable Benefit retail card obtained from a vendor that is enrolled with OHA as a Medicaid provider. Fruits and vegetables

available through this service may be fresh, frozen, dried, pureed, or canned. Herbs are also included. MCEs are encouraged to support members in receiving whole foods and minimally processed foods through this service. ¶ (120) "Fruit and Vegetable Box" means a service that allows a Member who has been authorized for the Fruit and Vegetable Benefit (HRSN Fruit and Vegetable Authorized Member) to receive fruits and vegetables from participating food retailers, vendors, and/or farms that are enrolled with OHA as a Medicaid provider. Fruits and vegetables available through this service may be fresh, frozen, dried, pureed, or canned. Herbs are also included. MCEs are encouraged to support members in receiving whole foods and minimally processed foods through this service. ¶

(121) "Fully Dual Eligible" means for the purposes of Medicare Part D coverage (42 CFR 423.772), Medicare clients who are also eligible for Medicaid, meeting the income and other eligibility criteria adopted by the Authority for full medical assistance coverage. ¶

(1242) "General Assistance (GA)" means medical assistance administered and funded 100 percent with State of Oregon funds through OHP. ¶

(1223) "Grievance" means an expression of dissatisfaction about any matter other than an adverse benefit determination. Grievances may include, but are not limited to, the quality of care or services provided, and aspects of interpersonal relationships such as rudeness of a provider or employee, or failure to respect the enrollee's rights regardless of whether remedial action is requested. ¶

(1234) "Health Care Interpreter" Certified or Qualified have the meaning given those terms in ORS 413.550. ¶

(1245) "Health Care Professionals" means individuals with current and appropriate licensure, certification, or accreditation in a medical, mental health, or dental profession who provide health services, assessments, and screenings for clients within their scope of practice, licensure, or certification. ¶

(1256) "Healthcare Common Procedure Coding System (HCPCS)" means a method for reporting health care professional services, procedures, and supplies. HCPCS consists of the Level I - American Medical Association's Physician's Current Procedural Terminology (CPT), Level II - National codes, and Level III - Local codes. The Division uses HCPCS codes; however, the Division uses current Dental Terminology (DT) codes for the reporting of dental care services and procedures. ¶

(1267) "Healthcare System Navigation" means the process by which a Community Partner supports individuals who are in need of health care by: ¶

(a) Assisting with application for or renewal of Oregon Health Plan (OHP); ¶

(b) Assisting with the management of the application process for OHP; ¶

(c) Assisting with accessing available benefits; ¶

(d) Identifying and removing barriers to care; ¶

(e) Providing the information needed to build the knowledge and confidence necessary for utilizing benefits; or ¶

(f) Promoting the establishment of healthcare services and continuity of care. ¶

(1278) "Health Evidence Review Commission" means a commission that, among other duties, develops and maintains a list of health services ranked by priority from the most to the least important representing the comparative benefits of each service to the population served. ¶

(1289) "Health Insurance Portability and Accountability Act of 1996 (HIPAA)" means the federal law (Public Law 104-191, August 21, 1996) with the legislative objective to assure health insurance portability, reduce health care fraud and abuse, enforce standards for health information, and guarantee security and privacy of health information. ¶

(12930) "Health Maintenance Organization (HMO)" means a public or private health care organization that is a federally qualified HMO under Section 1310 of the U.S. Public Health Services Act. HMOs provide health care services on a capitated, contractual basis. ¶

(1301) "Health Plan New/non-categorical client (HPN)" means an individual who is 19 years of age or older, is not pregnant, is not receiving Medicaid through another program, and who must meet all eligibility requirements to become an OHP client. ¶

(1342) "Healthier Oregon" means the medical assistance benefit package that is equal to the OHP Plus benefit package defined in OAR 410-120-1210. The Healthier Oregon is for individuals; ¶

(a) Who do not meet the citizenship and non-citizen status requirements defined in OAR 410-200-0215 and OAR 461-120-0110; and ¶

(b) Who do meet the financial and other non-financial eligibility requirements for a Health Systems Division (HSD) Medical Program (see OAR chapter 410 division 200) or an Oregon Supplemental Income Program Medical (OSIPM) Program (see OAR chapter 461). ¶

(1323) "Health-Related Social Needs" and "HRSN" each means the unmet climate, housing, nutrition, and outreach and engagement-related social needs, that contribute to an individual's poor health and are a result of underlying social and structural determinants of health. ¶

(1334) "Hearing Aid Dealer" means an individual licensed by the Board of Hearing Aid Dealers to sell, lease, or rent hearing aids in conjunction with the evaluation or measurement of human hearing and the recommendation,

selection, or adaptation of hearing aids.¶

(1345) "Home Changes for Health During Extreme Weather-Related Supports" and "Home Changes for Health" means health-related devices installed within the home of and services provided to an HRSN-Authorized Member for whom such equipment and support are Clinically Appropriate as a component of health services treatment or prevention as detailed in OAR 410-120-2005.¶

(a) Clinically Appropriate home changes for health-related devices include:¶

(A) Air conditioners for individuals at health risk due to significant heat;¶

(B) Heaters for individuals at increased health risk due to significant cold;¶

(C) Air filtration devices and, as needed, replacement air filters for individuals at health risk due to compromised air quality;¶

(D) Mini refrigeration units as needed for individuals for medication storage; and ¶

(E) Portable power supplies (PPSs) for individuals who need access to electricity-dependent equipment (e.g., ventilators, dialysis machines, intravenous equipment, chair lifts, mobility devices, communication devices, etc.) or are at risk of public safety power shutoffs that may compromise their ability to use medically necessary devices.¶

(b) Home Changes for Health During Extreme Weather-Related Support services include, as may be needed by the Member, the provision and service delivery, and, as needed, installation of all the home changes for health-related devices (identified (a)(A)- (E) above of this rule) and device maintenance.¶

(136) "Home Enteral Nutrition" means services provided in the client's place of residence to an individual who requires nutrition supplied by tube into the gastrointestinal tract as described in the Home Enteral/Parenteral Nutrition and IV Services program provider rules.¶

(135) "Home Health Agency" means a public or private agency or organization that has been certified by Medicare as a Medicare home health agency and that is licensed by the Authority as a home health agency in Oregon and meets the capitalization requirements as outlined in the Balanced Budget Act (BBA) of 1997.¶

(136) "Home Health Services" means part-time or intermittent skilled nursing services, other therapeutic services (physical therapy, occupational therapy, speech therapy), and home health aide services made available on a visiting basis in a place of residence used as the client's home.¶

(137) "Home Intravenous Services" means services provided in the client's place of residence to an individual who requires that medication (antibiotics, analgesics, chemotherapy, hydration fluids, or other intravenous medications) be administered intravenously as described in the Home Enteral/Parenteral Nutrition and IV Services program administrative rules.¶

(138) "Home Modifications and Remediations" means home modifications, home remediations, and hotel/motel stays to eliminate known home-based health and safety risks and ensure the Member's living environment can accommodate their functional, health, or safety needs as detailed in OAR 410-120-2005.¶

(141) "Home Parenteral Nutrition" means services provided in the client's residence to an individual who is unable to absorb nutrients via the gastrointestinal tract, or for other medical reasons, requires nutrition be supplied parenterally as described in the Home Enteral/Parenteral Nutrition and IV Services program administrative rules.¶

(139) "Hospice" means a public agency or private organization or subdivision of either that is primarily engaged in providing care to terminally ill individuals and is certified by the federal Centers for Medicare and Medicaid Services as a program of hospice services meeting current standards for Medicare and Medicaid reimbursement and Medicare Conditions of Participation and is currently licensed by the Oregon Health Authority, Public Health Division.¶

(140) "Hospital" means a facility licensed by the Public Health Division as a general hospital that meets requirements for participation in OHP under Title XVIII of the Social Security Act. The Division does not consider facilities certified by CMS as religious non-medical facilities as hospitals for reimbursement purposes. Out-of-state hospitals shall be considered hospitals for reimbursement purposes if they are licensed as a short-term acute care or general hospital by the appropriate licensing authority within that state and if they are enrolled as a provider of hospital services with the Medicaid agency within that state.¶

(141) "Hospital-Based Professional Services" means professional services provided by licensed practitioners or staff based on a contractual or employee/employer relationship and reported as a cost on the Hospital Statement of Reasonable Cost report for Medicare and the Calculation of Reasonable Cost (DMAP 42) report for the Division.¶

(142) "Hospital Dentistry" means dental services normally done in a dental office setting, but due to specific client need (as detailed in OAR chapter 410 division 123) are provided in an ambulatory surgical center or inpatient or outpatient hospital setting under general anesthesia (or IV conscious sedation, if appropriate).¶

(143) "Hospital Laboratory" means a laboratory providing professional technical laboratory services as outlined under laboratory services in a hospital setting as either an inpatient or outpatient hospital service whose costs are reported on the hospital's cost report to Medicare and to the Division.¶

(144) "Housing-Related Supports" means housing services provided to Members authorized to receive one or

more of the HRSN Housing-Related Supports service categories to help them maintain healthy and safe housing (as detailed in OAR 410-120-2005). Housing-Related Supports include:

- (a) Rent and Utility Costs~~financial assistance (past due and prospective)~~
- (b) Hotel/Motel Stays
- (c) Utilities Arrears
- (d) Utilities Set Up
- (e) Storage Fees~~(past due or prospective)~~
- (f) Tenancy Services (paid via 15-minute increments)
- (g) Tenancy Services (paid per member per month)
- (h) Home Modifications
- (i) Home Remediations
- (j) Home Changes for Health During Extreme Weather

(1458) "HRSN Authorized Member" means a Member who has participated in an HRSN Eligibility Screening and has been approved by the MCE or, as applicable, the Authority, to receive one or more HRSN Services.

(1469) "HRSN Clinical Risk Factor" is the generic term to describe the clinical risk a Member must have in order to be eligible for an HRSN service. All HRSN Clinical Risk Factors are identified in OAR 410-120-2005 in Tables 1 and 2 through 3 and include the following:

(a) Table 1: Home Changes for Health during Extreme Weather and Outreach and Engagement Clinical Risk Factors

(b) Table 2: Home Modifications and Remediations, Tenancy Supports, Nutrition Supports, and Outreach and Engagement Clinical Risk Factors

(c) Table 3: Rent and Utility Financial Assistance Clinical Risk Factors

(14750) "HRSN Connector" means any person or entity, including HRSN Service Providers and other similar social service organizations, that assists Members in documenting the information necessary to make an HRSN Request to an MCE for an HRSN Eligibility Screening and HRSN Service authorization.

(14851) "HRSN Covered Populations" means Members, excluding Members receiving the BRG service package defined in OAR 410-115-0030, who belong to one or more of the following populations, which are further defined in this OAR 410-120-0000:

(a) Adults and Youth Discharged from an Institution for Mental Diseases (IMD); residential mental health and substance use disorder facility, or inpatient psychiatric unit

(b) Adults and Youth Released from Incarceration

(c) Individuals currently or previously involved in Oregon's Child Welfare system

(d) Individuals Transitioning to Dual Medicaid and Medicare Status

(e) Individuals who meet the definition of "HUD Homeless"

(f) Individuals who meet the definition of "At Risk of Homelessness"

(g) Individuals identified as "Young Adults with Special Health Care Needs"

(14952) "HRSN Eligibility Screening" means the process set out in OAR 410-120-2015, followed by MCEs or, as applicable, the Authority to determine whether a Member meets the criteria necessary for authorizing an HRSN Service.

(1503) "HRSN Eligible" means a Member, except for Members receiving the BRG service package defined in OAR 410-115-0030, who meets all of the following criteria:

(a) Belongs to at least one of the HRSN Covered Populations

(b) Has at least one HRSN Clinical Risk Factor applicable to the HRSN Services

(c) Has at least one HRSN Social Risk Factor applicable to the HRSN Services, and

(d) Meets any additional eligibility criteria and requirements that may apply to a specific HRSN Service all of which are identified in OAR 410-120-2005.

(1514) "HRSN Fee Schedule" means the comprehensive list of rates that establishes the maximum allowable reimbursement amount for each HRSN Service. Each service is associated with a unique procedure code and a corresponding procedure code modifier, which are used to correctly identify each service for billing purposes.

(1525) "HRSN Outreach and Engagement Services (HRSN O&E Services)" means the activities performed by HRSN Service Providers, the Authority, or MCEs as described in OAR 410-120-2005. HRSN Service Providers shall be compensated for providing HRSN O&E Services when provided to "Presumed HRSN Eligible" Members as described in OAR 410-120-2005.

(1536) "HRSN Person-Centered Service Plan" and "HRSN PCSP" each means the HRSN-related component of the care plan that is developed in consultation with the Member upon authorization of HRSN Services. The HRSN PCSP must be reviewed and revised upon reassessment of need at least every six (6) months, when the Member's circumstances or needs change significantly, or at the request of the Member, while the Member is receiving one or more HRSN Services, as described in OAR 410-120-2025.

(1547) "HRSN Self-Attestation" and "Self-Attestation" means an oral or written statement made by the Member

or Member Representative that the Member satisfies the applicable requirements necessary to establish the Member is HRSN Eligible to receive one or more HRSN Services. Also see OAR 410-120-2015.¶

(1558) "HRSN Service Provider" means a private or public social service organization, community organization, or other similar individual or entity that provides HRSN Services.¶

(1569) "HRSN Service Request(s)" and "HRSN Request" means a request from an HRSN Connector (an organization or an individual) made to an MCE or, as applicable, the Authority, for the purpose of requesting that the MCE, or as applicable, the Authority, perform an HRSN Eligibility Screening. Some HRSN Requests will be considered complete when the HRSN Connector identifies (i) the name and contact information of the individual who wants to be screened for an HRSN Service and (ii) the anticipated HRSN Service need; however, as described in OAR 410-120-2010, other HRSN Requests will need to identify other information in addition to the name, contact information, and HRSN Service need in order to be considered complete. HRSN Requests may also include confirmation of OHP enrollment, including confirmation of MCE or FFS enrollment, as well as any other information regarding the individual's potential HRSN Eligibility. The MCE or, as applicable, the Authority, shall be required to document its attempts to collect the information needed to determine eligibility.¶

(15760) "HRSN Service Vendor" means any individual or entity that is contracted or procured by an MCE or an HRSN Service Provider to deliver or provide HRSN Services directly to an HRSN Eligible Member who has been approved to receive HRSN Services. Examples of HRSN Service Vendors include, without limitation, entities or individuals that deliver or install air conditioners, heaters, air filtration devices, Portable Power Supplies (PPSs) or mini refrigeration units, as well as home modification vendors, landlords, hotels/motels, chore service providers, utilities and moving companies, pest eradication companies and storage facilities, organizations that assess Members for, plan, prepare, or deliver Medically Tailored Meals and organizations that coordinate, deliver, and provide an array of Fruit and Vegetable produce services including, but not limited to, prepaid produce cards as applicable, usage of vouchers, associated internet platforms, delivery of produce, and produce box programs. HRSN Service Vendors do not provide HRSN O&E and Tenancy Services.¶

(15861) "HRSN Services" also called "HRSN benefits" means ~~Climate-Related Supports~~, Housing-Related Supports, Nutrition-Related Supports, and HRSN Outreach and Engagement services that address a Member's Health-Related Social Needs. Additional information regarding the different components of HRSN Services are detailed in OAR 410-120-2005.¶

(15962) "HRSN Social Risk Factor" means the need(s) of a Member related to a Health-Related Social Needs service. The HRSN Social Risk Factors are specific to each of the HRSN Services, which are ~~Climate-Related Supports~~, Housing-Related Supports, Nutrition-Related Supports, and Outreach and Engagement Services. HRSN Social Risk Factors include:¶

(a) HRSN ~~Climate~~Home Changes for Health Device Social Risk Factor: A Member who requires a qualifying device to treat, improve, stabilize, or prevent their HRSN Clinical Risk Factor.¶

(b) HRSN Housing-Related Social Risk Factor: A Member who (i) meets the HUD homeless definition as defined in OAR 410-120-0000, or (ii) is at risk of homelessness as defined in OAR 410-120-0000, or (iii) requires a home modification or remediation service to treat, improve, stabilize, or prevent their HRSN Clinical Risk Factor.¶

(c) HRSN Nutrition-Related Social Risk Factor: A Member who meets the USDA definition of low food security or very low food security as defined in this OAR 410-120-0000.¶

(d) HRSN Outreach and Engagement Social Risk Factor: A Member who requires support to obtain or maintain connection with benefit programs, services, or supports for basic needs.¶

(1603) "HUD Homeless" has the meaning assigned to it by the U.S. Department of Housing and Urban Development (HUD) in 24 CFR § 91.5.¶

(1614) "Imminent Eviction" means a tenant has received a court summons or documentation of a similar nature indicating that the eviction process has been initiated.¶

(1625) "Indian Health Care Provider" (IHCP) means an Indian health program operated by the Indian Health Service (IHS) or by an Indian Tribe, Tribal Organization or an urban Indian organization (otherwise known as an I/T/U) as defined in section 4 of the Indian Health Care Improvement Act (25 U.S.C. 1603).¶

(1636) "Indian Health Program" means any Indian Health Service (IHS) facility, any federally recognized tribe or tribal organization, or any FQHC with a 638 designation.¶

(1647) "Indian Health Service (IHS)" means an operating division (OPDIV) within the U.S. Department of Health and Human Services (HHS) responsible for providing medical and public health services to members of federally recognized tribes and Alaska Natives.¶

(1658) "Indian Managed Care Entities" (IMCE) means a CCO, MCO, PIHP, PAHP, PCCM, or PCCM entity that is controlled (section 1903(m)(1)(C) of the Act) by the Indian Health Service, a Tribe, Tribal Organization, or Urban Indian Organization, or a consortium, which may be composed of one or more Tribes, Tribal Organizations, or Urban Indian Organizations, and which may also include the Service.¶

(1669) "Indigent" means for the purposes of access to the Intoxicated Driver Program Fund (ORS 813.602), individuals with-out health insurance coverage, public or private, who meet standards for indigence adopted by

the federal government as defined in ORS 813.602(5).¶

(1670) "Individual Adjustment Request Form (OHP 1036)" means a form used to resolve an incorrect payment on a previously paid claim, including underpayments or overpayments.¶

(16871) "Individuals Involved with Child Welfare" means Members who are currently, or have previously been, involved in Oregon's Child Welfare System including Members who are currently or have previously been:¶

(a) In foster/substitute care;¶

(b) The recipient of adoption or guardianship assistance;¶

(c) Served on an in-home plan; or,¶

(d) The subject of an open child welfare case.¶

(16972) "Individuals Transitioning to Dual Status" means Members enrolled in Medicaid who are transitioning to Fully Dual Eligible as defined in this rule. Members who are Individuals Transitioning to Dual Status shall be included in HRSN Covered Population for the ninety (90) calendar days preceding the date Medicare coverage is to take effect and 270 calendar days after it takes effect.¶

(1703) "Inpatient Hospital Services" means services that are furnished in a hospital for the care and treatment of an inpatient. (See Division Hospital Services program administrative rules in chapter 410, division 125 for inpatient covered services.)¶

(1744) "Institutional Level of Income Standards (ILIS)" means three times the amount SSI pays monthly to a person who has no other income and who is living alone in the community. This is the standard used for Medicaid eligible individuals to calculate eligibility for long-term nursing care in a nursing facility, Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID), and individuals on ICF/IID waivers or eligibility for services under Aging and People with Disabilities (APD) Home and Community Based Services program.¶

(1725) "Institutionalized" means a patient admitted to a nursing facility or hospital for the purpose of receiving nursing or hospital care for a period of thirty (30) days or more.¶

(1736) "International Classification of Diseases, 10th Revision, Clinical Modification (ICD-10-CM) (including volumes 1, 2, and 3, as revised annually)" means a book of diagnosis codes used for billing purposes when treating and requesting reimbursement for treatment of diseases.¶

(1747) "Joint Fair Hearing Request" means a request for a fair hearing that is included in an appeal request submitted to an Exchange or other insurance affordability program or appeals entity, in accordance with the signed agreement between the agency and an Exchange or Exchange appeals entity or other program or appeals entity described in 42 CFR 435.1200.¶

(1758) "Laboratory" means a facility licensed under ORS 438 and certified by CMS, Department of Health and Human Services (DHHS), as qualified to participate under Medicare and to provide laboratory services (as defined in this rule) within or apart from a hospital. An entity is considered to be a laboratory if the entity derives materials from the human body for the purpose of providing information for the diagnosis, prevention, or treatment of any disease or impairment of or the assessment of the health of human beings. If an entity performs even one laboratory test, including waived tests for these purposes, it is considered to be a laboratory under the Clinical Laboratory Improvement Act (CLIA).¶

(1769) "Laboratory Services" means those professional and technical diagnostic analyses of blood, urine, and tissue ordered by a physician or other licensed practitioner of the healing arts within their scope of practice as defined under state law and provided to a patient by or under the direction of a physician or appropriate licensed practitioner in an office or similar facility, hospital, or independent laboratory.¶

(17780) "Licensed Direct Entry Midwife" means a practitioner who has acquired the requisite qualifications to be registered or legally licensed to practice midwifery by the Public Health Division.¶

(1781) "Liability Insurance" means insurance that provides payment based on legal liability for injuries or illness. It includes, but is not limited to, automobile liability insurance, uninsured and underinsured motorist insurance, homeowner's liability insurance, malpractice insurance, product liability insurance, Worker's Compensation, and general casualty insurance. It also includes payments under state wrongful death statutes that provide payment for medical damages.¶

(17982) "Long-Term Acute Care (LTAC) Hospital" means a facility that provides specialty care designed for patients with serious medical problems that require intense, special treatment for an extended period of time.¶

(1803) "Long-term Care or Long-term Services and Supports" means Medicaid funded Long-term care or long-term services and supports services that include:¶

(a) "Long-term Care" as defined in OAR 461-001-0000 means the system through which the Department of Human Services provides a broad range of social and health services to eligible adults who are aged, blind, or have disabilities for extended periods of time. This includes nursing homes and behavioral health care outlined in OAR chapter 410, division 172 Medicaid Behavioral Health, including state psychiatric hospitals;¶

(b) "Long-term Services and Supports" means the Medicaid services and supports provided under a CMS approved waiver to assist individual's needs and to avoid institutionalization as defined in OAR chapter 411, Division 4 and defined as Medicaid Home and Community-Based Settings and Services (HCBS) and as outlined in OAR chapter

410, division 172 (Medicaid Payment for Behavioral Health Services).¶

(1844) "Low Food Security" means reduced quality, variety, or desirability of diet; little or no indication of reduced food intake, as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here:

<https://www.ers.usda.gov/media/xxsjnqd1/short2024.pdf>¶

(1825) "Managed Care Entity (MCE)" means an entity that enters into a contract to provide services in a managed care delivery system, including but not limited to managed care organizations, prepaid health plans, primary care case managers and Coordinated Care Organizations.¶

(1836) "Managed Care Organization (MCO)" means a contracted health delivery system providing capitated or prepaid health services, also known as a Prepaid Health Plan (PHP). An MCO is responsible for providing, arranging, and making reimbursement arrangements for covered services as governed by state and federal law. An MCO may be a Chemical Dependency Organization (CDO), Dental Care Organization (DCO), Mental Health Organization (MHO), or Physician Care Organization (PCO).¶

(1847) "Managing Employee" means a general manager, business manager, administrator, director, or other individual who exercises operational or managerial control over, or who directly or indirectly conducts the day-to-day operations of the provider, whether the provider is an individual, institution, organization or agency.¶

(1858) "Maternity Case Management" means a program available to pregnant clients. The purpose of maternity case management is to extend prenatal services to include non-medical services that address social, economic, and nutritional factors. For more information refer to the Division's Medical-Surgical Services program administrative rules.¶

(1869) "Meaningful access" means client or member-centered access reflecting the following statute and standards:¶

(a) Pursuant to Title VI of the Civil Rights Act of 1964, Section 1557 of the Affordable Care Act and the corresponding Federal Regulation at 45 CFR Part 92 and The Americans with Disabilities Act (ADA), providers' telemedicine or telehealth services shall accommodate the needs of individuals who have difficulty communicating due to a medical condition, who need accommodation due to a disability, advanced age or who have Limited English Proficiency (LEP) including providing access to auxiliary aids and services as described in 45 CFR Part 92;¶

(b) National Culturally and Linguistically Appropriate Services (CLAS) Standards at <https://thinkculturalhealth.hhs.gov/clas/standards>; and,¶

(c) As applicable to the client or member, Tribal based practice standards: <https://www.oregon.gov/OHA/HSD/AMH/Pages/EBP.aspx>;¶

(d) "Synchronous" means an interaction between a provider and a client or member that occurs at the same time using an interactive technology. This may include audio only, video only, or audio with video and may include remote monitoring.¶

(18790) "Medicaid" means a joint federal and state funded program for medical assistance established by Title XIX of the Social Security Act as amended and administered in Oregon by the Authority.¶

(18891) "Medical Assistance Eligibility Confirmation" means verification through the Electronic Verification System (EVS), AVR, Secure Web site or Electronic Data Interchange (EDI), or an authorized Department or Authority representative.¶

(1892) "Medical Assistance Program" means a program for payment of health services provided to eligible Oregonians, including Medicaid and CHIP services under the OHP Medicaid Demonstration Project and Medicaid and CHIP services under the State Plan, or Healthier Oregon, or Bridge Program, or any other programs that may be prescribed by the Authority from time to time, in accordance with ORS 414.025(17).¶

(1903) "Medical Care Identification" means the card commonly called the "medical card" or medical ID issued to clients (called the Oregon Health ID starting Aug. 1, 2012).¶

(1914) "Medical Services" means care and treatment provided by a licensed medical provider directed at preventing, diagnosing, treating, or correcting a medical problem.¶

(1925) "Medical Transportation" means transportation to or from covered medical services.¶

(1936) "Medically Appropriate"¶

(a) Means health services, items, or medical supplies that are:¶

(A) Recommended by a licensed health provider practicing within the scope of their license; and,¶

(B) Safe, effective, and appropriate for the patient based on standards of good health practice and generally recognized by the relevant scientific or professional community based on the best available evidence; and,¶

(C) Not solely for the convenience or preference of an OHP client, member, or a provider of the service item or medical supply; and,¶

(D) The most cost effective of the alternative levels or types of health services, items, or medical supplies that are covered services that can be safely and effectively provided to a Division client or member in the Division or MCE's judgment.¶

(b) All covered services must be medically appropriate for the member or client, but not all medically appropriate services are covered services.¶

(c) For Early and Periodic Screening, Diagnostic and Treatment (EPSDT), see chapter 410 division 151.¶

(1947) "Medically Necessary" means:¶

(a) Health services and items that are required to address one or more of the following:¶

(A) The prevention, diagnosis, or treatment of a client or member's disease, condition, or disorder that could result in health impairments or a disability; or,¶

(B) The client's or member's ability to achieve age-appropriate growth and development; or,¶

(C) The client's or member's ability to attain, maintain, or regain independence in self-care, ability to perform activities of daily living or improve health status; or,¶

(D) The client's or member's ability to have access to the benefits of non-institutionalized community living, to achieve person centered care goals, and to live and work in the setting of their choice, when they are receiving Long Term Services or Supports (as defined in these rules);¶

(b) A medically necessary service must also be medically appropriate. All covered services must be medically necessary, but not all medically necessary services are covered services.¶

(c) For Early and Periodic Screening, Diagnostic and Treatment (EPSDT), see chapter 410 division 151.¶

(1958) "Medically Tailored Meal" means a fully prepared meal comprised of foods that have been identified, in consultation with a registered dietitian nutritionist licensed in the state of Oregon, to meet the specific needs of a Member who has been authorized to receive HRSN Medically Tailored Meals.¶

(1969) "Medicare" means a federally administered program offering health insurance benefits for persons aged 65 or older and certain other aged or disabled persons. This program includes:¶

(a) Hospital Insurance (Part A) for inpatient services in a hospital or skilled nursing facility, home health care, and hospice care; and,¶

(b) Medical Insurance (Part B) for physicians' services, outpatient hospital services, home health care, end-stage renal dialysis, and other medical services and supplies;¶

(c) Prescription drug coverage (Part D) means covered Part D drugs that include prescription drugs, biological products, insulin as described in specified paragraphs of section 1927(k) of the Social Security Act, and vaccines licensed under section 351 of the Public Health Service Act. It also includes medical supplies associated with the injection of insulin. Part D covered drugs prohibit Medicaid Title XIX Federal Financial Participation (FFP). For limitations, see the Division's Pharmaceutical Services program administrative rules in chapter 410, division 121.¶

(197200) "Medical Nutrition Therapy means" an evidence-based application of the Nutrition Care Process provided by licensed dietitians; focused on prevention, delay or management of diseases and conditions; and involving an in-depth assessment, periodic reassessment and intervention(s). (OAR 834-020-0000)¶

(198201) "Medicare Advantage" means an organization approved by CMS to offer Medicare health benefits plans to Medicare beneficiaries.¶

(199202) "Member" means an OHP client enrolled with a pre-paid health plan or coordinated care organization.¶

(2003) "National Correct Coding Initiative (NCCI)" means the Centers for Medicare and Medicaid Services (CMS) developed the National Correct Coding Initiative (NCCI) to promote national correct coding methodologies and to control improper coding leading to inappropriate payment.¶

(2014) "National Drug Code or (NDC)" means a universal number that identifies a drug. The NDC number consists of 11 digits in a 5-4-2 format. The Food and Drug Administration assigns the first five digits to identify the manufacturer of the drug. The manufacturer assigns the remaining digits to identify the specific product and package size. Some packages shall display less than 11 digits, but the number assumes leading zeroes.¶

(2025) "National Provider Identification (NPI)" means federally administered provider number mandated for use on HIPAA covered transactions; individuals, provider organizations, and subparts of provider organizations that meet the definition of health care provider (45 CFR 160.103) and who conduct HIPAA covered transactions electronically are eligible to apply for an NPI. Medicare and Medicaid covered entities are required to apply for an NPI.¶

(2036) "Naturopathic physician" means an individual licensed to practice naturopathic medicine by the Oregon Board of Naturopathic Medicine.¶

(2047) "Naturopathic Services" means services provided within the scope of practice as defined under state law and by rules of the Oregon Board of Naturopathic Medicine.¶

(2058) "Non-Billing Provider" also referred to as non-payable, means a provider who is issued a provider number for purposes of rendering, ordering, referring, prescribing, data collection, encounters, or non-claims-use of the Provider Web Portal (e.g., eligibility verification).¶

(2069) "Non-covered Services" means services or items for which the Authority is not responsible for payment or reimbursement. Non-covered services are identified in:¶

(a) OAR 410-120-1200 Excluded Services and Limitations; and,¶

(b) OAR 410-120-1210 Medical Assistance Benefit Packages and Delivery System; ¶

(c) OAR 410-141-3820 OHP Benefit Package of Covered Services; ¶

(d) OAR 410-141-0520 Prioritized List of Health Services; and ¶

(e) Any other applicable Division administrative rules. ¶

(2107) "Non-Emergent Medical Transportation Services (NEMT)" means transportation to or from a source of covered service, that does not involve a sudden, unexpected occurrence which creates a medical crisis requiring emergency medical services as defined in OAR 410-120-0000 and requiring immediate transportation to a site, usually a hospital, where appropriate emergency medical care is available. ¶

(20811) "Nurse Anesthetist, C.R.N.A." means a registered nurse licensed in the State of Oregon as a CRNA who is currently certified by the National Board of Certification and Recertification for Nurse Anesthetists. ¶

(20912) "Nurse Practitioner" means an individual licensed as a registered nurse and certified by the Board of Nursing to practice as a nurse practitioner pursuant to state law. ¶

(2103) "Nurse Practitioner Services" means services provided within the scope of practice of a nurse practitioner as defined under state law and by rules of the Board of Nursing. ¶

(2114) "Nursing Facility" means a facility licensed and certified by the Department and defined in OAR 411-070-0005. ¶

(2125) "Nursing Services" means health care services provided to a patient by a registered professional nurse or a licensed practical nurse under the direction of a licensed professional within the scope of practice as defined by state law. ¶

(2136) "Nutrition Care Plan" as a component of the HRSN Assessment for Medically Tailored Meals and HRSN Medically Tailored Meals services means a detailed plan or "road map" created by a dietitian that includes information about the dietitian's intended plan of care for a Member who has been authorized to receive HRSN Nutrition Related Support Service Medically Tailored Meals (HRSN Authorized Member). These Nutrition Care Plans detail how nutrition will be used to treat the HRSN Authorized Member's nutrition related health condition. A and are a product of the Nutrition Care Process. "Nutrition Care Plan" as a product of the Nutrition Care Process component of the HRSN Pantry Stocking service means the written description of the service, service duration, clinical appropriateness, and service goals incorporated within the HRSN Authorized Member's Person Centered Service Plan, as outlined in OAR 410-120-2025 4(a)-(h). ¶

(2147) "Nutrition Care Process" means a systematic method that dietetics and nutrition professionals use to provide nutrition care. It is comprised of four steps: nutrition assessment and reassessment, nutrition diagnosis, nutrition intervention and nutrition monitoring and evaluation. ¶

(2158) "Nutrition-Related Supports" means nutrition services provided to Members who are authorized to receive one or more of the HRSN Nutrition-Related Supports service categories identified in (a) - (d) of this section, for the purpose of improving their access to food and health (as detailed in OAR 410-120-2005). Nutrition-Related Supports include the following: ¶

(a) Assessment for Medically Tailored Meals (if not covered by OHP already); ¶

(b) Medically Tailored Meals; ¶

(c) Nutrition Education; and ¶

(d) Fruit and Vegetable Benefit Box and Fruit and Vegetable Benefit Card; and ¶

(e) Pantry Stocking Grocery Box and Pantry Stocking Grocery Benefit Card ¶

(2169) "Nutritional Counseling" means counseling that takes place as part of the treatment of an individual with a specific condition, deficiency, or disease such as diabetes, hypercholesterolemia, or phenylketonuria. ¶

(217) ¶

(220) "Nutrition Education" means any combination of educational strategies, accompanied by environmental supports, designed to motivate and facilitate voluntary adoption of food choices and other food- and nutrition-related behaviors conducive to health and well-being. ¶

(2218) "Occupational Therapist" means an individual licensed by the State Board of Examiners for Occupational Therapy. ¶

(21922) "Occupational Therapy" means the functional evaluation and treatment of individuals whose ability to adapt or cope with the task of living is threatened or impaired by developmental deficiencies, physical injury or illness, the aging process, or psychological disability. The treatment utilizes task-oriented activities to prevent or correct physical and emotional difficulties or minimize the disabling effect of these deficiencies on the life of the individual. ¶

(2203) "Ombudsman Services" means advocacy services provided by the Authority to clients whenever the client is reasonably concerned about access to, quality of, or limitations on the health services provided. ¶

(2214) "Oregon Health ID" means a card the size of a business card that lists the client's name, client ID (prime number), and the date it was issued. ¶

(2225) "Oregon Health Plan (OHP)" means the Medicaid and Children's Health Insurance (CHIP) Demonstration Project that expands Medicaid and CHIP eligibility beyond populations traditionally eligible for Medicaid to other

low-income populations and Medicaid and CHIP services under the State Plan.¶

(2236) "Optometric Services" means services provided within the scope of practice of optometrists as defined under state law.¶

(2247) "Optometrist" means an individual licensed to practice optometry pursuant to state law.¶

(2258) "Oregon Health Authority (Authority)" means the agency established in ORS chapter 413 that administers the funds for Titles XIX and XXI of the Social Security Act. It is the single state agency for the administration of the medical assistance program under ORS chapter 414. For purposes of these rules, the agencies under the authority of the Oregon Health Authority are the Public Health Division, Health Systems Division, External Relations, Health Policy and Analytics, Fiscal and Operations, Health System Division, Office of Equity and Inclusion, and the Oregon State Hospital.¶

(2269) "Oregon Youth Authority (OYA)" means the state department charged with the management and administration of youth correction facilities, state parole and probation services, and other functions related to state programs for youth corrections.¶

(22730) "Out-of-State Providers" means any provider located outside the borders of the State of Oregon:¶

(a) Contiguous area providers are those located no more than 75 miles from the border of the State of Oregon;¶

(b) Non-contiguous area providers are those located more than 75 miles from the borders of the State of Oregon.¶

(22831) "Outpatient Hospital Services" means services that are furnished in a hospital for the care and treatment of an outpatient. For information on outpatient-covered services, see the Division's Hospital Services administrative rules chapter 410, division 125.¶

(2329) "Overdue Claim" means a valid claim that is not paid within 45 days of the date it was received.¶

(2303) "Overpayment" means a payment made by the Authority to a provider in excess of the correct Authority payment amount for a service. Overpayments are subject to repayment to the Authority.¶

(2344) "Overuse" means use of medical goods or services at levels determined by Authority medical staff or medical consultants to be medically unnecessary or potentially harmful.¶

(2325) "Ownership interest" means the possession of equity in the capital, the stock, or the profits of the disclosing entity. A person with an ownership or control interest is a person or corporation that:¶

(a) Has an ownership interest totaling 5 percent or more in a disclosing entity;¶

(b) Has an indirect ownership interest equal to 5 percent or more in a disclosing entity;¶

(c) Has a combination of direct and indirect ownership interests equal to 5 percent or more in a disclosing entity;¶

(d) Owns an interest of 5 percent or more in any mortgage, deed of trust, note, or other obligation secured by the disclosing entity if that interest equals at least 5 percent of the value of the property or assets of the disclosing entity;¶

(e) Is an officer or director of a disclosing entity that is organized as a corporation; or,¶

(f) Is a partner in a disclosing entity that is organized as a partnership.¶

(2336) "Pantry Stocking Benefit" means a service that allows a Member who has been authorized for the Pantry Stocking Benefit (HRSN Pantry Stocking Authorized member) to purchase or receive an assortment of foods aimed at promoting improved nutrition for the Member from a vendor that is enrolled with OHA as a Medicaid provider. Foods available through this service may be fresh, frozen, dried, pureed, or canned. MCEs are encouraged to support members in receiving whole foods and minimally processed foods through this service.¶

(237) "Pantry Stocking Benefit Card" means a service that allows a Member who has been authorized for the Pantry Stocking Benefit (HRSN Pantry Stocking Authorized member) to purchase an assortment of foods aimed at promoting improved nutrition for the Member from participating food retailers, vendors, and/or farms while utilizing and approved Pantry Stocking Benefit retail card obtained from a vendor that is enrolled with OHA as a Medicaid provider. Foods available through this service may be fresh, frozen, dried, pureed, or canned. MCEs are encouraged to support members in receiving whole foods and minimally processed foods through this service.¶

(238) "Pantry Stocking Grocery Box" means a service that allows a Member who has been authorized for the Pantry Stocking Benefit (HRSN Pantry Stocking Authorized member) to receive an assortment of foods aimed at promoting improved nutrition for the Member from a vendor that is enrolled with OHA as a Medicaid provider. Foods available through this service may be fresh, frozen, dried, pureed, or canned. MCEs are encouraged to support members in receiving whole foods and minimally processed foods through this service.¶

(239) "Participating provider" means a provider that has a contractual relationship with an MCE. A Participating Provider is not a Subcontractor solely by virtue of a Participating Provider agreement with an MCE. "Network Provider" has the same meaning as Participating Provider.¶

(2340) "Payable Provider" means a provider who is issued a provider number for purposes of submitting medical assistance program claims directly to the Authority for payment.¶

(23541) "Payment Authorization" means authorization granted by the responsible agency, office, or organization for payment prior or subsequent to the delivery of services, as described in these general rules and the appropriate program rules. See the individual program rules for services requiring authorization.¶

(23642) "Peer Review Organization (PRO)" means an entity of health care practitioners or services contracted by the state to review services ordered or furnished by other practitioners in the same professional field.¶

(2437) "Peer Support Specialist" means an individual providing services to another individual who shares a similar life experience such as (i) addiction to addiction, (ii) mental health condition to mental health condition, or (iii) family member of an individual with a mental health condition to family member of an individual with a mental health condition. A peer support specialist shall be a self-identified individual:¶

(a) Currently or formerly receiving addictions or mental health services;¶

(b) In recovery from an addiction disorder who meets the abstinence requirements for recovering staff in alcohol or other drug treatment programs;¶

(c) In recovery from problem gambling.¶

(23844) "Peer Wellness Specialist" including Family Support Specialist and Youth Support Specialist means an individual who is responsible for assessing mental health service and support needs of the individual's peers through community outreach, assisting individuals with access to available services and resources, addressing barriers to services and providing education and information about available resources and mental health issues in order to reduce stigmas and discrimination toward consumers of mental health services, and to provide direct services to assist individuals in creating and maintaining recovery, health, and wellness.¶

(23945) "Person Centered Care" means care that reflects the individual patient's strengths and preferences, reflects the clinical needs of the patient as identified through an individualized assessment, is based upon the patient's goals, and shall assist the patient in achieving the goals.¶

(2406) "Personal Health Navigator" means an individual who provides information, assistance, tools, and support to enable a patient to make the best health care decisions in the patient's particular circumstances and considering the patient's needs, lifestyle, combination of conditions, and desired outcome.¶

(2417) "Pharmaceutical Services" means services provided by a pharmacist, including medications dispensed in a pharmacy upon an order of a licensed practitioner prescribing within the scope of practice.¶

(2428) "Pharmacist" means an individual licensed to practice pharmacy pursuant to state law.¶

(2439) "Physical Capacity Evaluation" means an objective, directly observed measurement of a person's ability to perform a variety of physical tasks combined with subjective analysis of abilities of the individual.¶

(24450) "Physical Therapist" means an individual licensed by the relevant state licensing authority to practice physical therapy.¶

(2451) "Physical Therapy" means treatment comprising exercise, massage, heat or cold, air, light, water, electricity, or sound for the purpose of correcting or alleviating any physical or mental disability, or the performance of tests as an aid to the assessment, diagnosis, or treatment of a human being. Physical therapy may not include radiology or electrosurgery.¶

(24652) "Physician" means an individual licensed to practice medicine pursuant to state law of the state in which they practice medicine or an individual licensed to practice medicine pursuant to federal law for the purpose of practicing medicine under a contract with the federal government. A physician may be an individual licensed under ORS 677 or ORS 685.¶

(24753) "Physician Associate" means an individual licensed as a physician associate in accordance with ORS 677. Physician associates provide medical services under the direction and supervision of an Oregon licensed physician according to a practice description approved by the Board of Medical Examiners.¶

(2548) "Physician Services" means services provided within the scope of practice as defined under state law by or under the personal supervision of a physician.¶

(24955) "Podiatric Services" means services provided within the scope of practice of podiatrists as defined under state law.¶

(2506) "Podiatrist" means an individual licensed to practice podiatric medicine pursuant to state law.¶

(2517) "Post-Payment Review" means review of billings or other medical information for accuracy, medical appropriateness, level of service, or for other reasons subsequent to payment of the claim.¶

(2528) "Practitioner" or "Practitioner of the Healing Arts" means an individual licensed pursuant to state law to engage in the provision of health care services within the scope of the practitioner's license or certification.¶

(2539) "Prepaid Health Plan (PHP)" means a managed health, dental, chemical dependency, or mental health organization that contracts with the Authority on a case managed, prepaid, capitated basis under OHP. PHPs may be a Chemical Dependency Organization (CDO), Dental Care Organization (DCO), Mental Health Organization (MHO), or Physician Care Organization (PCO).¶

(25460) "Presumed HRSN Eligible" means an OHP Member who, through Self-Attestation or other information available to the HRSN Service Provider or, as applicable, the Authority or the MCE, is believed to (i) belong to at least one HRSN Covered Population, (ii) have an HRSN Clinical Risk Factor, and (iii) have an HRSN Social Risk Factor. If the Member provides the HRSN Service Provider with Self-Attestation, the Self-Attestation does not need to identify the Member's specific HRSN Covered Population or their specific HRSN Clinical Risk Factors. For purposes of making a presumption of HRSN Eligibility, it is sufficient that the Member attest that they belong to at

least one of the HRSN Covered Populations and have at least one qualifying Clinical Risk Factor. However, the Member must attest to the specific HRSN Service need.¶

(25561) "Primary Care Dentist (PCD)" means a dental practitioner responsible for supervising and coordinating initial and primary dental care within their scope of practice for their members.¶

(2562) "Primary Care Provider (PCP)" means any enrolled medical assistance provider who has responsibility for supervising, coordinating, and providing initial and primary care within their scope of practice for identified clients. PCPs initiate referrals for care outside their scope of practice, consultations, and specialist care and assure the continuity of medically appropriate client care. A Federally qualified PCP means a physician with a specialty or subspecialty in family medicine, general internal medicine, or pediatric medicine as defined in OAR 410-130-0005.¶

¶

(25763) "Prior Authorization (PA)" means payment authorization for specified medical services or items given by Authority staff or its contracted agencies before providing the service. A physician referral is not a PA.¶

(25864) "Prioritized List of Health Services" means the listing of conditions and treatment pairs developed by the Health Evidence Review Commission for the purpose of administering OHP.¶

(2659) "Private Duty Nursing Services" means nursing services provided within the scope of license by a registered nurse or a licensed practical nurse under the general direction of the patient's physician to an individual who is not in a health care facility.¶

(2606) "Provider" means an individual, facility, institution, corporate entity, or other organization enrolled or not enrolled that provides or supplies health services or items, also termed a rendering provider or participating provider, or bills, obligates, and receives reimbursement on behalf of a rendering provider of services, also termed a Billing Provider (BP). The term provider refers to both rendering providers and BP unless otherwise specified.¶

(2647) "Provider Organization" means a group practice, facility, or organization that is:¶

(a) An employer of a provider, if the provider is required as a condition of employment to turn over fees to the employer; or¶

(b) The facility in which the service is provided, if the provider has a contract under which the facility submits claims; or¶

(c) A foundation, plan, or similar organization operating an organized health care delivery system, if the provider has a contract under which the organization submits the claim; and¶

(d) Such group practice, facility, or organization is enrolled with the Authority, and payments are made to the group practice, facility, or organization;¶

(e) An agent if such entity solely submits billings on behalf of providers and payments are made to each provider.

(See Subparts of Provider Organization.)¶

(2628) "Psychiatric Emergency Services (PES)" means medical and behavioral health services provided to individuals experiencing an acute disturbance of thought, mood, behavior, or social relationship that requires an immediate intervention as defined by the patient, family, or the community to prevent harm to the patient or others.¶

(2639) "Public Health Clinic" means a clinic operated by a county government.¶

(26470) "Public Rates" means the charge for services and items that providers, including hospitals and nursing facilities, made to the general public for the same service on the same date as that provided to Authority clients.¶

(26571) "Public Safety Power Shutoff" and "PSPS" means the temporary shutdown of electricity for the purpose of protecting communities in high fire-risk areas when experiencing extreme weather events, which could cause the electrical system to spark wildfires. The decision to implement a PSPS is usually made by the utility provider of the affected service area.¶

(26672) "Qualified Medicare Beneficiary (QMB)" means a Medicare beneficiary as defined by the Social Security Act and its amendments.¶

(2673) "Qualified Medicare and Medicaid Beneficiary (QMM)" means a Medicare beneficiary who is also eligible for Division coverage.¶

(26874) "Quality Improvement" means the efforts to improve the level of performance of a key process or processes in health services or health care.¶

(26975) "Quality Improvement Organization (QIO)" means an entity that has a contract with CMS under Part B of Title XI to perform utilization and quality control review of the health care furnished, or to be furnished, to Medicare and Medicaid clients; formerly known as a Peer Review Organization.¶

(2706) "Radiological Services" means those professional and technical radiological and other imaging services for the purpose of diagnosis and treatment ordered by a physician or other licensed practitioner of the healing arts within the scope of practice as defined under state law and provided to a patient by or under the direction of a physician or appropriate licensed practitioner in an office or similar facility, hospital, or independent radiological facility.¶

(2747) "Recipient" means an individual who is currently eligible for medical assistance (also known as a client).¶

(2728) "Recreational Therapy" means recreational or other activities that are diversional in nature (includes, but is

not limited to, social or recreational activities or outlets).¶

(2739) "Recoupment" means an accounts receivable system that collects money owed by the provider to the Authority by withholding all or a portion of a provider's future payments.¶

(27480) "Reduction of Services" means situations in which the agency authorizes an amount, duration or scope of a service which is less than that requested by the beneficiary or provider. For example, if the individual has requested twenty (20) physical therapy visits and the Division denies the individual's coverage of twenty (20) visits, covering instead only ten (10) visits-this is considered a denial of a service and could be appealed.¶

(27581) "Referral" means the transfer of total or specified care of a client from one provider to another. As used by the Authority, the term referral also includes a request for a consultation or evaluation or a request or approval of specific services. In the case of clients whose medical care is contracted through a Prepaid Health Plan (PHP), or managed by a Primary Care Physician, a referral is required before non-emergency care is covered by the PHP or the Authority.¶

(27682) "Remittance Advice (RA)" means the automated notice a provider receives explaining payments or other claim actions. It is the only notice sent to providers regarding claim actions.¶

(27783) "Rendering provider" means an individual, facility, institution, corporate entity, or other organization that supplies health services or items, also termed a provider, or bills, obligates, and receives reimbursement on behalf of a provider of services, also termed a billing provider (BP). The term rendering provider refers to both providers and BP unless otherwise specified.¶

(2784) "Request for Hearing" means a clear expression in writing by an individual or representative that the individual wishes to appeal a Department or Authority decision or action and wishes to have the decision considered by a higher authority.¶

(27985) "Representative" means an individual who can make OHP-related decisions for a client who is not able to make such decisions themselves.¶

(2806) "Retroactive Medical Eligibility" means eligibility for medical assistance granted to a client retroactive to a date prior to the client's application for medical assistance.¶

(2817) "Ride" means non-emergent medical transportation services for a client either to or from a location where covered services are provided. "Ride" does not include client-reimbursed medical transportation or emergency medical transportation in an ambulance.¶

(2828) "Rural" means a geographic area that is ten or more map miles from a population center of 30,000 people or less.¶

(2839) "Sanction" means an action against providers taken by the Authority in cases of misuse or abuse of Oregon Health Authority requirements or fraud, waste and abuse, in accordance with OAR 410-120-1400.¶

(28490) "School Based Health Service" means a health service required by an Individualized Education Plan (IEP) during a child's education program that addresses physical or mental disabilities as recommended by a physician or other licensed practitioner.¶

(28591) "Self-Sufficiency" means the division in the Department of Human Services that administers programs for adults and families.¶

(28692) "Service Agreement" means an agreement between the Authority and a specified provider to provide identified services for a specified rate. Service agreements may be limited to services required for the special needs of an identified client. Service agreements do not preclude the requirement for a provider to enroll as a provider.¶

(28793) "Service location" means the location of a provider when services are rendered.¶

(28894) "Sliding Fee Schedule" means a fee schedule with varying rates established by a provider of health care to make services available to indigent and low-income individuals. The sliding-fee schedule is based on ability to pay.¶

(2895) "Social Worker" means an individual licensed by the Board of Clinical Social Workers to practice clinical social work.¶

(2906) "Special Health Care Needs (SHCN)" means individuals of any age who experience or exhibit signs of developing:¶

(a) Physical, functional, intellectual or developmental disabilities; or.¶

(b) Long-standing or chronic medical condition(s); or.¶

(c) Complex behavioral health conditions, including "Substance Use Disorders" or "Serious and Persistent Mental Illness;" or.¶

(d) Live with other health or social conditions placing them at risk, that without intervention will likely cause negative impact to an individual's health or wellbeing.¶

(2917) "Speech-Language Pathologist" means an individual licensed by the Oregon Board of Examiners for Speech Pathology.¶

(2928) "Speech-Language Pathology Services" means the application of principles, methods, and procedure for the measuring, evaluating, predicting, counseling, or instruction related to the development and disorders of

speech, voice, or language for the purpose of preventing, habilitating, rehabilitating, or modifying such disorders in individuals or groups of individuals.¶

(2932) "State Facility" means a hospital or training center operated by the State of Oregon that provides long-term medical or psychiatric care.¶

(294300) "Supplemental Health Benefit State Funding" means funding for the health benefits included in the Healthier Oregon benefits package described in OAR 410-134-0004(3)(a-m).¶

(295301) "Subparts (of a Provider Organization)" means for NPI application, subparts of a health care provider organization may meet the definition of health care provider (45 CFR 160.103) if it were a separate legal entity and if it conducted HIPAA-covered transactions electronically or has an entity do so on its behalf and could be components of an organization or separate physical locations of an organization.¶

(296302) "Subrogation" means right of the state to stand in place of the client in the collection of Third Party Resources (TPR).¶

(297303) "Substance Use Disorder (SUD) Services" means assessment, treatment, and rehabilitation on a regularly scheduled basis or in response to crisis for alcohol or other drug abuse for dependent members and their family members or significant others, consistent with Level I, Level II, or Level III of the most currently published edition of the American Society of Addiction Medicine Patient Placement Criteria (ASAM PPC). SUD is an interchangeable term with Chemical Dependency (CD), Alcohol and other Drug (AOD), and Alcohol and Drug (A & D).¶

(298304) "Supplemental Security Income (SSI)" means a program available to certain aged and disabled persons that is administered by the Social Security Administration through the Social Security office.¶

(299305) "Surgical Assistant" means an individual performing required assistance in surgery as permitted by rules of the State Board of Medical Examiners.¶

(3006) "Suspension" means a temporary sanction prohibiting a provider's participation in the medical assistance programs by suspending the provider's Authority-assigned provider number for a specified period of time for one or more of the reasons in OAR 410-120-1400. No payments, Title XIX, or State Funds shall be made for services provided while the provider is suspended.¶

(3017) "Targeted Case Management (TCM)" means activities that assist the client in a target group in gaining access to needed medical, social, educational, and other services. This includes locating, coordinating, and monitoring necessary and appropriate services. TCM services are often provided by allied agency providers.¶

(3028) "Telecommunication technologies" means the use of devices and services for telemedicine or telehealth delivered services. These technologies include videoconferencing, store-and-forward imaging, streaming media including services with information transmitted via landlines, and wireless communications, including the Internet and telephone networks.¶

(3039) "Telehealth" includes telemedicine and includes the use of electronic information and telecommunications technologies to support remote clinical healthcare, client or member and professional health-related education, public health, and health administration.¶

(3104) "Telemedicine" means the mode of delivering remote clinical health services using information and telecommunication technologies to provide consultation and education or to facilitate diagnosis, treatment, care management or self-management of a client or member's healthcare.¶

(30511) "Termination" means a sanction prohibiting a provider's participation in the Authority's programs by canceling the provider's Authority-assigned provider number and provider agreement for one or more of the reasons in OAR 410-120-1400 and the provider has exhausted all applicable appeal rights or the timeline for appeal has expired. No payments, Title XIX, or state funds shall be made for services provided after the date of termination. Termination is permanent unless:¶

(a) The exceptions to mandatory exclusion are met; or¶

(b) Otherwise stated by the Authority at the time of termination.¶

(30612) "Third Party Liability (TPL), Third Party Resource (TPR), or Third party payer" means a medical or financial resource that, under law, is available and applicable to pay for medical services and items for an Authority client.¶

(30713) "Traditional Health Worker" means a community health worker, peer wellness specialist, personal health navigator, peer support specialist, birth doula, or other similar health workers not regulated or certified by the State of Oregon.¶

(30814) "Transportation" means medical transportation.¶

(30915) "Trauma informed approach" means approach undertaken by providers and healthcare or human services programs, organizations, or systems in providing mental health and substance use disorders treatment where there is a recognition and understanding of the signs and symptoms of trauma in, and the intensity of such trauma on, individuals, families, and others involved within a program, organization, or system, and then takes into account those signs, symptoms, and their intensity and fully integrates that knowledge when implementing and providing potential paths for recovery from mental health or substance use disorders. The Trauma Informed

Approach also means that providers and healthcare or human services programs, organizations, or systems actively resist re-traumatization of the individuals being served within their respective entities.¶

(3106) "Trauma Informed Services" means those services provided using a trauma informed approach.¶

(3117) "Service Authorization Request" means a member's initial or continuing request for the provision of a service including member requests made by their provider or the member's authorized representative.¶

(3128) "Type A Hospital" means a hospital identified by the Office of Rural Health as a Type A hospital.¶

(3139) "Type B AAA" means an AAA administered by a unit or combination of units of general purpose local government for overseeing Medicaid, financial and adult protective services, and regulatory programs for the elderly or the elderly and disabled.¶

(31420) "Type B AAA Unit" means a Type B AAA funded by Oregon Project Independence (OPI), Title III-Older Americans Act, and Title XIX of the Social Security Act.¶

(3215) "Type B Hospital" means a hospital identified by the Office of Rural Health as a Type B hospital.¶

(31622) "Urban" means a geographic area that is less than ten map miles from a population center of 30,000 people or more.¶

(31723) "Urgent Care Services" means health services that are medically appropriate and immediately required to prevent serious deterioration of a client's health that are a result of unforeseen illness or injury.¶

(31824) "Usual Charge (UC)" means the lesser of the following unless prohibited from billing by federal statute or regulation:¶

- (a) The provider's charge per unit of service for the majority of non-medical assistance users of the same service based on the preceding month's charges;¶
- (b) The provider's lowest charge per unit of service on the same date that is advertised, quoted, or posted. The lesser of these applies regardless of the payment source or means of payment;¶
- (c) Where the provider has established a written sliding fee scale based upon income for individuals and families with income equal to or less than 200 percent of the federal poverty level, the fees paid by these individuals and families are not considered in determining the usual charge. Any amounts charged to Third Party Resources (TPR) are to be considered.¶

(31925) "Utilization Review (UR)" means the process of reviewing, evaluating, and assuring appropriate use of medical resources and services. The review encompasses quality, quantity, and appropriateness of medical care to achieve the most effective and economic use of health care services.¶

(3206) "Valid Claim" means an invoice received by the Division or the appropriate Authority or Department office for payment of covered health care services rendered to an eligible client that:¶

- (a) Can be processed without obtaining additional information from the provider of the goods or services or from a TPR; and,¶
- (b) Has been received within the time limitations prescribed in these General Rules (OAR chapter 410 division 120).¶

(3217) "Valid Preauthorization" means a document the Authority, a PHP, or CCO receives requesting a health service for a member who may be eligible for the service at the time of the service, and the document contains:¶

- (a) A beginning and ending date not exceeding twelve months, except for cases of PHP or CCO enrollment where four months may apply; and,¶
- (b) All data fields required for processing the request or payment of the service including the appropriate billing codes.¶

(3228) "Very Low Food Security" means reports of multiple indications of disrupted eating patterns and reduced food intake, as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here:  
[https://www.ers.usda.gov/sites/default/files/\\_laserfiche/DataFiles/50764/short2024.pdf](https://www.ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf).¶

(3239) "Vision Services" means provision of corrective eyewear, including ophthalmological or optometric examinations for determination of visual acuity and vision therapy and devices.¶

(32430) "Volunteer" (for the purposes of NEMT) means an individual selected, trained and under the supervision of the Department who is providing services on behalf of the Department in a non-paid capacity except for incidental expense reimbursement under the Department Volunteer Program authorized by ORS 409.360.¶

(32531) "Young Adults with Special Health Care Needs (YSHCN)" means a program that provides young adults who meet pre-determined social and clinical criteria with supplementary benefits, in addition to OHP Plus or Healthier Oregon coverage. The supplementary benefits include EPSDT services, HRSN services, and extended vision and dental services. The YSHCN program is more fully described in OAR 410-200-0455.

Statutory/Other Authority: ORS 413.042, ORS 414.065, 414.231

Statutes/Other Implemented: ORS 414.025, ORS 414.065

AMEND: 410-120-2000

RULE SUMMARY: HRSN Services Delivery: adding HRSN rental assistance written notification to support Senate Bill 690 requirements

CHANGES TO RULE:

410-120-2000

### HRSN Services Delivery

The purpose of this rule is to establish the processes, standards, and obligations required to be followed or met in administering and delivering Health Related Social Needs (HRSN) Services. ¶

(1) HRSN Services General Requirements; Overview of Administration and Delivery of HRSN Services. HRSN Services (defined in OAR 410-120-0000) are similar to Covered Services, but approval for receiving HRSN Services is not subject to the Medically Necessary and Appropriate standard required for Covered Services. Instead, in order for a Member to receive HRSN Services, the HRSN Service must be determined to be Clinically Appropriate (defined in OAR 410-120-0000). ¶

(2) HRSN Services are included in OHP Plus benefit package and are paid for on an encounter basis. ¶

(3) MCEs and HRSN Service Providers shall be compensated for the provision of HRSN Services in accordance with the HRSN Services Fee Schedule. The state must review the HRSN Fee Schedule at least once (1) every calendar year to determine whether changes need to be made as determined by the Authority in its sole discretion. Subject to the Authority's reasonable discretion and applicable law, MCEs and HRSN Service Providers shall be compensated for HRSN Services on an encounter basis or incorporated into capitation rates. ¶

(4) MCEs and, as applicable, the Authority must provide Members with the same notices required to be provided for all other Covered Services, including, without limitation, Service Authorizations in accordance with 42 CFR 435.917 and, OAR 410-141-3835, and OAR 410-120-2020, and notices of Adverse Benefit Determination (ABD). ¶

(a) MCEs, and as applicable, the Authority shall notify all Members of the availability of HRSN Services, the process by which they may obtain an HRSN Eligibility Screening, and the standards for authorization of HRSN Services in their Member communications, in accordance with OAR 410-120-2020 and OAR 410-141-3585. ¶

(b) All notices must comply with accessibility requirements as required by 42 CFR 438.10, and OARs 410-141-3580 and 410-141-3585. ¶

(c) All notices of Adverse Benefit Determinations (ABDs) must comply with 42 CFR §438.404, OAR 410-141-3885, 42 CFR §435.917 and OAR 410-120-1860 and include information that tells Members about their Grievance and Appeal rights under 42 CFR Part 438, Subpart F, OARs 410-141-3875 through 410-141-3915, 42 CFR 435.917, and OAR 410-120-1860. ¶

(d) All service authorization notices must comply with OAR 410-120-2020. ¶

(5) HRSN Services administration and delivery consists of a number of tasks and activities which are required to be delivered by the HRSN Service Provider and MCE, or Authority, in accordance with the following administrative rules: ¶

(a) Identifying HRSN Eligible Members and conducting Outreach and Engagement of Members that complies with requirements detailed in OAR 410-120-2005 Tables 8<sup>7</sup> and 9<sup>10</sup>; ¶

(b) Accepting requests for HRSN Services that comply with OAR 410-120-2010; ¶

(c) HRSN Eligibility Screening, Service Authorization, referring to an HRSN Service Provider, and ensuring delivery of an HRSN Service that complies with OAR 410-120-2005, OAR 410-120-2015, and OAR 410-120-2020; ¶

(d) Developing an HRSN Person-Centered Service Plan that complies with OAR 410-120-2025; and, ¶

(e) Contracting with HRSN Service Providers that meet qualifications in compliance with OAR 410-120-2030. ¶

(f) MCE and, as applicable, the Authority must perform Transition of Care duties in accordance with OAR 410-141-3850 for Members (if Member is part of population referenced in 410-141-3850) as the Member transitions between MCEs to ensure access to HRSN Services and seamless Care Coordination in accordance with OAR 410-141-3860, OAR 410-141-3865, and OAR 410-141-3870. ¶

(6) HRSN Services delivered by the MCE, the Authority, or an HRSN Service Provider, shall be culturally and linguistically appropriate, responsive, and trauma-informed in accordance with National CLAS Standards and Trauma-Informed Care principles. ¶

(7) MCE and as applicable, the Authority, shall protect against conflicts of interest in the administration and delivery of HRSN Services. ¶

(a) An MCE and, as applicable, the Authority shall not deliver any HRSN Service that it has authorized unless the MCE can demonstrate it is the only willing and qualified organization that is capable of providing the HRSN Service to the HRSN Authorized Member within the service provision timelines described in OAR 410-120-2020. ¶

(b) The MCE and as applicable, the Authority must devise conflict of interest protections including separation of

authorization and HRSN Service Provider functions within the MCE and as applicable, the Authority.¶  
(c) The conflict of interest protections devised by the MCE must be documented in a form or format identified by the Authority, is subject to the approval of the Authority, and must be retained and provided if requested for Authority audit or other review.

Statutory/Other Authority: ORS 413.042

Statutes/Other Implemented: ORS 414.572, 414.605, 414.632, 414.665, 414.719

RULE SUMMARY: Updating HRSN Benefit service descriptions and eligibility.

CHANGES TO RULE:

410-120-2005

HRSN Service Eligibility; Identifying HRSN Eligible Members, HRSN Outreach and Engagement Services.

(1) A Member is authorized to receive HRSN Services so long as they meet the definition of HRSN Eligible in OAR 410-120-0000 and all other eligibility requirements applicable to the specific HRSN Service requested by the Member or Member Representative, all of which are identified in Tables 34 through 910 of this rule. ¶

(2) A Member is not eligible for a requested HRSN Service if any of the following applies: ¶

(a) The Member is not eligible for the OHP Plus benefit package as described in 410-120-1210; ¶  
(b) The Member is already receiving the same service from a different state, local, or federal agency, organization, or entity, according to existing information held by the MCE or the Authority, or by Member Self-Attestation. If a Member is receiving a similar service as the requested HRSN, the requested HRSN Services may be provided to the Member so long as they meet all eligibility criteria for the requested HRSN Service and the amount and duration of the HRSN Services is in an amount that may fill the gaps of or otherwise supplement the deficiencies in the similar service the Member is receiving; ¶

(c) The Member does not meet all other eligibility criteria for the specific HRSN Service requested, all of which are identified in Tables 34 through 910 of this rule, OAR 410-120-2005. ¶

(3) Identifying Members Potentially Eligible for HRSN Services: The MCE and the Authority shall ensure multiple pathways for Members to be identified as potentially eligible for HRSN Services. Pathways for identifying potentially eligible Members for HRSN Services at a minimum must include the following: ¶

(a) Proactively identifying Members who can be Presumed HRSN Eligible through a review of the MCE or Authority's encounter and claims data; ¶

(b) Contracting with HRSN Service Providers to conduct HRSN Outreach and Engagement (O&E) to identify Members; ¶

(c) Engaging with and receiving HRSN Requests (outlined in OAR 410-120-2010) from HRSN Connectors (defined in OAR 410-120-0000), including HRSN Service Providers; ¶

(d) Regardless of whether a contractual relationship exists, conducting proactive outreach to HRSN Service Providers, especially HRSN Housing Service Providers, for the purpose of encouraging communication with Members who may be eligible for and benefit from HRSN Services; and ¶

(e) Accepting Members' referrals or Self-Attestations, as applicable. ¶

(f) MCEs and the Authority may scale up or down the Member identification efforts described in subsections (a)-(d) of this section (3) if the Member self-referral or Self-Attestations described in subsection (e) of this section (3) results in sufficient numbers of HRSN Eligible individuals requesting and being screened for HRSN Services. ¶

(g) MCE and as applicable, the Authority, must perform Transition of Care duties in accordance with OAR 410-141-3850 for Members (if Member is part of population referenced in 410-141-3850) as the Member transitions between MCEs or FFS to ensure access to HRSN services and seamless Care Coordination in accordance with OAR 410-141-3860 and OAR 410-141-3865 and OAR 410-141-3870. ¶

(4) HRSN Outreach and Engagement Services and Compensation. ¶

(a) MCEs, the Authority, and HRSN Service Providers shall provide the HRSN Outreach and Engagement Services (HRSN O&E Services) described in Table 87 of this rule to Members who are Presumed HRSN Eligible, HRSN Eligible, and HRSN Authorized Members as described in OAR 410-120-0000 and Table 910 of this rule. ¶

(b) HRSN O&E Service Providers must be compensated by the MCE, or, as applicable the Authority for providing HRSN O&E Services described in Table 87 of this rule to: ¶

(A) HRSN Eligible Members; ¶

(B) Members who are confirmed to be enrolled in OHP (FFS or an MCE) and are Presumed HRSN Eligible Members as defined in OAR 410-120-0000; or ¶

(C) HRSN-Authorized Members. ¶

[ED. NOTE: To view attachments referenced in rule text, click here for PDF copy.]

Statutory/Other Authority: ORS 413.042

Statutes/Other Implemented: ORS 414.572, 414.605, 414.665, 414.719, 414.632

RULE ATTACHMENTS MAY NOT SHOW CHANGES. PLEASE CONTACT AGENCY REGARDING CHANGES.

OAR 410-120-2005	Eligible Home Changes for Health Climate Device
<p><b>Table 1: <u>Home Changes for Health Climate</u>—Device-Specific and Outreach and Engagement Clinical Risk Factors</b>            (Condition must have been active in the previous <u>365 days</u><sup>12 months</sup>. Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant.)</p>	
Schizophrenia spectrum and other psychotic disorders	Air Conditioner, Air Filtration Device, Heater
Bipolar and related disorders	
Major depressive disorder with an acute care need in the past twelve (12) months including a suicide attempt, crisis services utilization (emergency department, mobile crisis team, etc.), acute psychiatric hospitalization, or residential treatment.	
One or more of the following substance use disorders: alcohol use disorder, hallucinogen use disorders, inhalant use disorder, opioid use disorder, stimulant use disorder	
Major neurocognitive disorders	
Chronic lower respiratory condition including chronic obstructive pulmonary disease (COPD), asthma requiring regular use of asthma controlling medications, restrictive lung disease, fibrosis, chronic bronchitis, bronchiectasis	
Chronic cardiovascular disease, including cerebrovascular disease and heart disease	
Spinal cord injury	
In-home hospice	
Any sensory, physical, intellectual, or developmental disability that increases health risks during extreme climate events	

OAR 410-120-2005	Eligible Home Changes for Health Climate Device
<p><b>Table 1: Home Changes for Health Climate—Device-Specific and Outreach and Engagement Clinical Risk Factors</b>            (Condition must have been active in the previous <u>365 days</u><sup>12 months</sup>. Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant.)</p>	
<p>A child who is less than six (6) years of age who currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>• Heat stroke or heat exhaustion</li> <li>• Hypothermia, frostbite, or chilblains</li> <li>• Malnutrition</li> <li>• Dehydration</li> <li>• Child maltreatment as defined by the CDC (most recent definition detailed in Leeb RT, Paulozzi L, Melanson C, Simon T, Arias I. Child Maltreatment Surveillance: Uniform Definitions for Public Health and Recommended Data Elements, Version 1.0. Atlanta (GA): Centers for Disease Control and Prevention, National Center for Injury Prevention and Control; 2008. <a href="https://www.cdc.gov/child-abuse-neglect/about/index.html">https://www.cdc.gov/child-abuse-neglect/about/index.html</a>)</li> <li>• Is a child with a special healthcare need (CYSHCN) as defined by HRSA (McPherson M, Arango P, Fox H, Lauver C, McManus M, Newacheck PW, Perrin JM, Shonkoff JP, Strickland B. A new definition of children with special health care needs. <i>Pediatrics</i>. 1998 Jul;102(1 Pt 1):137-40. <a href="https://mchb.hrsa.gov/programs-impact/focus- areas/children-youth-special-health-care-needs-cyshcn">https://mchb.hrsa.gov/programs-impact/focus- areas/children-youth-special-health-care-needs-cyshcn</a>)</li> <li>• An acute or chronic respiratory condition</li> <li>• A respiratory or gastrointestinal infectious disease, or becoming febrile with an infectious illness</li> <li>• Low birth weight of &lt;2500 grams</li> </ul> <p>Pregnant and currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>• Heat stroke or heat exhaustion</li> <li>• Hypothermia, frostbite, or chilblains</li> <li>• An acute or chronic respiratory condition</li> <li>• Infection</li> <li>• High-risk pregnancy as defined by the NIH (<a href="https://www.nichd.nih.gov/health/topics/high-risk">https://www.nichd.nih.gov/health/topics/high-risk</a>)</li> <li>• History of previous pregnancy, delivery, or birth complication including gestational diabetes, preeclampsia, preterm labor, preterm birth, placental abruption, newborn low birth weight, stillbirth.</li> <li>• Abuse or interpersonal violence</li> <li>• Malnutrition</li> </ul>	

OAR 410-120-2005	Eligible Home Changes for Health Climate Device
<p><b>Table 1: Home Changes for Health Climate—Device-Specific and Outreach and Engagement Clinical Risk Factors</b>            (Condition must have been active in the previous <u>365 days</u><sup>12 months</sup>. Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant.)</p>	
<ul style="list-style-type: none"> <li>• Hyperemesis gravidarum and other causes of dehydration</li> <li>• Maternal low birth weight of &lt;2500 grams</li> <li>• Multiple pregnancy</li> <li>• Mental health condition</li> </ul> <p>Adult 65 years and older and currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>• Heat stroke or heat exhaustion</li> <li>• Hypothermia, frostbite, or chilblains</li> <li>• Malnutrition</li> <li>• Dehydration</li> <li>• Currently taking medications that impact heat tolerance, including for upper respiratory infections, allergies, COPD, muscle spasms, blood pressure, diuresis, diarrhea, constipation, anti-inflammation, mental health conditions, and sleep.</li> <li>• Abuse or neglect</li> <li>• A respiratory or gastrointestinal infectious disease, or becoming febrile with an infectious illness</li> <li>• Mental health condition</li> <li>• Two (2) or more chronic health conditions</li> </ul>	
Chronic kidney disease	Air Conditioner, Heater
Diabetes mellitus, requiring any medication, oral or insulin	
Multiple sclerosis	
Parkinson's disease	
Previous heat-related or cold-related illness requiring urgent or acute care, e.g. emergency room and urgent care visits	Air Filtration Device
Individual requires home oxygen use: home oxygen, oxygen concentrators, home ventilator	
Individual uses medications requiring refrigeration. Examples include: <ul style="list-style-type: none"> <li>• Medications for diabetes mellitus, glaucoma, and asthma;</li> <li>• TNF inhibitors</li> </ul>	Mini-refrigerator
Enteral and parenteral nutrition	
Individual needs durable medical equipment (DME) requiring electricity for use. Examples include but are not limited to:	Portable Power Supply
<ul style="list-style-type: none"> <li>• Oxygen delivery systems, including concentrators, humidifiers, nebulizers, and ventilators</li> <li>• Intermittent positive pressure breathing machines</li> <li>• Cardiac devices</li> <li>• In home dialysis and automated peritoneal dialysis</li> </ul>	

OAR 410-120-2005	Eligible Home Changes for Health Climate Device
<p><b>Table 1: <u>Home Changes for Health Climate</u>—Device-Specific and Outreach and Engagement Clinical Risk Factors</b>            (Condition must have been active in the previous <u>365 days</u><sup>12 months</sup>. Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant.)</p>	
<ul style="list-style-type: none"> <li>• Feeding Pumps</li> <li>• IV infusions</li> <li>• Suction pumps</li> <li>• Power wheelchair and scooter</li> <li>• Lift systems and electric beds</li> <li>• Breast pumps for first 6 months post-partum</li> <li>• Other Durable Medical Equipment (DME) required for sustaining life</li> </ul>	
Individual requires assistive technologies requiring electricity necessary for communication or ADLs.	Any of the above devices
Other conditions approved by medical exception in an individual review for medical exception aligned with the Authority's Medical Management Committee Process and MCE exception review process	

**OAR 410-120-2005**

**Table 2: Home Modifications and Remediations, Tenancy Services, Housing, Nutrition Supports, and Outreach and Engagement Clinical Risk Factors**  
**(Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant).**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
<b>a) Complex Behavioral Health Need</b>	A Member with a persistent, disabling, progressive or life-threatening mental health condition or substance use disorder that requires treatment or supports, or both treatment and supports, in order to achieve stabilization, prevention of exacerbation, or maintain health goals.
<b>b) Developmental Disability Need</b>	A Member with an Intellectual Disability or Developmental Disability (as defined by OAR 411-320-0080) that requires services or supports to achieve and maintain care goals.
<b>c) Complex Physical Health Need</b>	<ul style="list-style-type: none"> <li>A Member with a persistent, disabling, progressive or life-threatening physical health condition(s) requiring treatment for stabilization or prevention of exacerbation.</li> <li>Examples may include conditions such as: congenital anomalies that adversely impact health or function, blindness, disabling dental disorders, neurological diseases, cardiovascular diseases, pulmonary diseases, gastrointestinal diseases, liver diseases, renal diseases, endocrine diseases, hematologic disorders, musculoskeletal conditions, infectious diseases, cancers, autoimmune disorders, immunodeficiency disorders or immunosuppression</li> </ul>
<b>d) Needs Assistance with ADLs/IADLs or Eligible for LTSS</b>	<ul style="list-style-type: none"> <li>A Member who needs assistance with one or more Activities of Daily Living (ADLs) as defined in OAR 411-015-0006 or Instrumental Activities of Daily Living (iADLs) as defined in OAR 411-015-0007; or</li> <li>Receives or are determined eligible for Medicaid-funded Long- Term Services and Supports (LTSS) provided by the Oregon Department of Human Services (ODHS) Office of Aging and People with Disabilities (APD) or ODHS Office of Developmental Disabilities Services (ODDS), as defined in OAR 410-141-3500.</li> </ul>
<b>e) Interpersonal Violence Experience</b>	A Member who is experiencing or has experienced interpersonal violence (IPV), including domestic violence (DV), sexual violence (SV), or psychological violence.
<b>f) Repeated Emergency Department Use and Crisis Encounters</b>	<p>A Member:</p> <ul style="list-style-type: none"> <li>With repeated use of emergency department care (defined as two (2) or more visits in the past six (6) months or five or more visits within the past twelve (12) months).</li> </ul>

**OAR 410-120-2005**

**Table 2: Home Modifications and Remediations, Tenancy Services, Housing, Nutrition Supports, and Outreach and Engagement Clinical Risk Factors (Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant).**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
	<ul style="list-style-type: none"> <li>With two (2) or more crisis encounters in the past six (6) months or five (5) or more crisis encounters in the past twelve (12) months, which represent an exacerbation of mental health distress, defined to include: receipt of crisis/outreach team services; use of behavioral health mobile crisis, crisis respite services, or school behavioral health crisis services; any length of stay in an adult jail or youth detention facility; or any length of stay in emergency foster care.</li> <li>Who was exited from a housing or behavioral healthcare program (e.g., shelter setting, day habilitation program, etc.) or from a school or an early childhood program in the past twelve (12) months due to behaviors that are likely manifestations of a behavioral health condition, significant life stress, adversity, or trauma.</li> </ul>
<b>g) Pregnant/Post partum</b>	<p>A Member who is currently pregnant or up to twelve (12) months postpartum and currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>Infection</li> <li>High-risk pregnancy as defined by the NIH (<a href="https://www.nichd.nih.gov/health/topics/high-risk">https://www.nichd.nih.gov/health/topics/high-risk</a>)</li> <li>Pregnancy-related death</li> <li>History of previous pregnancy, delivery, or birth complication including gestational diabetes, preeclampsia, hyperemesis gravidarum, preterm labor, preterm birth, placental abruption, newborn low birth weight, stillbirth.</li> <li>Abuse or interpersonal violence.</li> <li>Malnutrition</li> <li>Maternal low birth weight of &lt;2500 grams</li> <li>Multiple pregnancy</li> <li>A mental health condition or substance use disorder, including a postpartum mental health condition</li> <li>Significant life stress, adversity, or trauma</li> </ul>
<b>h) Children less than 6 years of age</b>	<p>A child who is less than six (6) years of age and currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>Malnutrition or at risk of developmental or growth delay or impairment as a result of insufficient nutrition.</li> </ul>

**OAR 410-120-2005**

**Table 2: Home Modifications and Remediations, Tenancy Services, Housing, Nutrition Supports, and Outreach and Engagement Clinical Risk Factors (Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant).**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
	<ul style="list-style-type: none"> <li>Child maltreatment as defined by the CDC (most recent definition detailed in Leeb RT, Paulozzi L, Melanson C, Simon T, Arias I. Child Maltreatment Surveillance: Uniform Definitions for Public Health and Recommended Data Elements, Version 1.0. Atlanta (GA): Centers for Disease Control and Prevention, National Center for Injury Prevention and Control; 2008. <a href="https://www.cdc.gov/child-abuse-neglect/about/index.html">https://www.cdc.gov/child-abuse-neglect/about/index.html</a>)</li> <li>Is a child with a special healthcare need (CYSHCN) as defined by HRSA (McPherson M, Arango P, Fox H, Lauver C, McManus M, Newacheck PW, Perrin JM, Shonkoff JP, Strickland B. A new definition of children with special health care needs. Pediatrics. 1998 Jul;102(1 Pt 1):137-40. <a href="https://mchb.hrsa.gov/programs-impact/focus-areas/children-youth-special-health-care-needs-cyshcn">https://mchb.hrsa.gov/programs-impact/focus-areas/children-youth-special-health-care-needs-cyshcn</a>)</li> <li>Low birth weight of &lt;2500 grams</li> <li>Mental health condition</li> <li>Significant life or family stress, adversity, or trauma</li> </ul>
<b>i) Adults 65 years of age or older</b>	<p>An adult who is 65 years of age or over and currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>Two (2) or more chronic health conditions</li> <li>Social isolation placing the individual at risk for early death, neurocognitive disorders, sleep disruption, cardiovascular disease, and elder abuse</li> <li>Malnutrition</li> <li>Dehydration</li> <li>Abuse or neglect</li> <li>Significant life adversity stress, adversity, or trauma</li> </ul>
<b>j) Young Adults with Special Health Care Needs</b>	<p>A Member who meets 410-200-0455 (3)(a) age criteria with the following clinical risk factors defined in STC 4.6(a):</p> <ul style="list-style-type: none"> <li>Has one (1) or more complex chronic conditions as identified in the Pediatric Medical Complexity Algorithm (PCMA);</li> <li>Has a serious emotional disturbance or serious mental health issue indicated by qualifying behavioral health diagnosis;</li> <li>Has a diagnosed intellectual or developmental disability;</li> </ul>

**OAR 410-120-2005**

**Table 2: Home Modifications and Remediations, Tenancy Services, Housing, Nutrition Supports, and Outreach and Engagement Clinical Risk Factors**  
(Members must meet age or pregnancy criteria at the time of eligibility determination, as relevant).

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
	<ul style="list-style-type: none"><li>Has an “Elevated Service Need” or functional limitations as determined by two (2) or more affirmative responses to a screener; or</li><li>Starting no earlier than January 1, 2026, has two (2) or more chronic conditions as represented by a subset of the PMCA’s non-complex chronic conditions as described in the New Initiatives Implementation Plan.</li></ul>

**Table 3: Rent and Utility Financial Assistance Clinical Risk Factors (Members must meet age, or pregnancy, or criteriaqualifying treatment timeframe criteria for their qualifying health condition -at the time of eligibility determination, as relevant.)**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
a) <u>Complex Health need</u>	<p>For HRSN Rent and Utility financial assistance, a Member with a qualifying disabling, progressive, or life-threatening mental health condition, physical health condition, or substance use disorder for which the Member has received qualifying treatment or supports for stabilization or prevention of exacerbation.</p> <p><u>1. Complex Health Need Qualifying Conditions include but are not limited to the following:</u></p> <ul style="list-style-type: none"> <li>• Behavioral health conditions, as categorized in the most recent DSM, that are: Anxiety Disorders, Bipolar and Related Disorders, Depressive Disorders, Disruptive, Impulse-Control, and Conduct Disorders, Dissociative Disorders, Feeding and Eating Disorders, Gender Dysphoria, Obsessive-Compulsive and Related Disorders, Personality Disorders, Trauma and Stressor Related Disorders, Schizophrenia Spectrum and Other Psychotic Disorders, and Substance-Related and Addictive Disorders excluding Caffeine and Tobacco Use Disorders</li> <li>• Cancers diagnosis and currently receiving treatment</li> <li>• Cerebrovascular disease</li> <li>• Congestive heart failure</li> <li>• COPD</li> <li>• Coronary artery disease</li> <li>• Crohn's Disease and Ulcerative Colitis</li> <li>• Cystic Fibrosis</li> <li>• End stage renal failure requiring dialysis</li> <li>• Endocrine conditions (excluding obesity)</li> <li>• Immunocompromised and Immunosuppressed conditions (including chronic inflammatory conditions such as rheumatoid arthritis, HIV, posttransplant, and current use of immunosuppressive medication, and or IVIG)</li> <li>• Infectious disease requiring prolonged isolation (e.g., measles, meningitis)</li> <li>• Neurological conditions</li> <li>• Sickle Cell Disease</li> <li>• Supplemental oxygen dependency</li> </ul>

**Table 3: Rent and Utility Financial Assistance Clinical Risk Factors (Members must meet age, or pregnancy, or criteria qualifying treatment timeframe criteria for their qualifying health condition at the time of eligibility determination, as relevant.)**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
	<ul style="list-style-type: none"> <li>• <u>Wound care requiring on-going monitoring by a licensed clinician including home health services</u></li> <li>• <u>Any condition warranting hospice care</u></li> <li>• <u>Any condition warranting an eligible n-upcoming surgery within the upcoming 90 days.</u></li> <li>• <u>Any new or temporary disability (such as amputation, fracture) or acute condition warranting prolonged convalescence or reduction of work hours (such as disabling dental condition, musculoskeletal conditions, and neurological conditions)</u></li> <li>• <u>Other disabling, progressive or life-threatening conditions approved by medical exception in an individual review aligned with the Authority's Medical Management Committee Process and MCE exception review process.</u></li> </ul> <p>2. <u>Members must meet the required timeframe for receiving qualifying treatment or supports for their complex health need at the time of their eligibility determination. Qualifying Treatments or Supports include the following:</u></p> <ul style="list-style-type: none"> <li>• <u>Scheduled upcoming surgery within the upcoming 90 days.</u> An eligible surgery for this benefit means a procedure that requires a recovery period during which time the individual is unable to participate in typical daily activities including work, school, or home responsibilities. Eligible surgeries do not include procedures that typically require minimal recovery such as biopsies, scopes, and screening procedures.</li> <li>• <u>Hospitalization in the past 365 days.</u></li> <li>• <u>Mental health, psychiatric, or substance use disorder residential treatment, intensive outpatient services, or partial hospitalization services in the past 365 days.</u></li> <li>• <u>Recurrent emergency department or urgent care visits for the same condition in the past 365 days.</u></li> <li>• <u>Increased frequency of out-patient services or supports for the Qualifying Health Condition, including with Traditional Health Workers or health plan case managers, in the past 365 days due to symptom the progression or destabilization of the Qualifying Health Condition.</u></li> </ul>

**Table 3: Rent and Utility Financial Assistance Clinical Risk Factors (Members must meet age, or pregnancy, or criteriaqualifying treatment timeframe criteria for their qualifying health condition at the time of eligibility determination, as relevant.)**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
b) <u>Interpersonal Violence Experience</u>	<p>For HRSN Rent and Utility Services, a Member who is experiencing domestic violence (DV) in the past 365 days or has experienced domestic violence (DV) resulting in child welfare involvement in the past 365 days. Domestic violence must be verified by one of the following:</p> <ol style="list-style-type: none"> <li>1. Member self-attestation: If it is unsafe, as deemed by the Member for the Member, to provide documentation, Member self-attestation with a good faith effort to determine as to whether on its face the information provided is plausible, in accordance with OAR 410-120-2015.</li> <li>2. Documentation: If it is safe for the Member to provide documentation of DV, one of the following that includes the Member's name: <ol style="list-style-type: none"> <li>a. Paid Leave Oregon Safe Leave Verification Form</li> <li>b. A copy of a police report</li> <li>c. A formal complaint to a school's Title IX coordinator</li> <li>d. A copy of a protective order</li> <li>e. Documentation from an attorney, police officer, health care provider, mental health professional or counselor, employee from the Department of Justice (DOJ) providing victim services, a recognized representative of a religious community, or victim services provider, health plan employed care manager or community health worker, or Traditional Health Worker (THW) with whom the Member has an established relationship.</li> </ol> </li> </ol>
c) Pregnant/Post partum	<p>A Member who is currently pregnant or up to twelve (12) months postpartum and currently has, has a history of, or is at risk of at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>• Infection</li> <li>• High-risk pregnancy as defined by the NIH (<a href="https://www.nichd.nih.gov/health/topics/high-risk">https://www.nichd.nih.gov/health/topics/high-risk</a>)</li> <li>• Pregnancy-related death</li> <li>• History of previous pregnancy, delivery, or birth complication including gestational diabetes, preeclampsia, hyperemesis gravidarum, preterm labor, preterm birth, placental abruption, newborn low birth weight, stillbirth.</li> <li>• Abuse or interpersonal violence</li> <li>• Malnutrition</li> <li>• Maternal low birth weight of &lt;2500 grams</li> <li>• Multiple pregnancy</li> </ul>

**Table 3: Rent and Utility Financial Assistance Clinical Risk Factors (Members must meet age, or pregnancy, or criteriaqualifying treatment timeframe criteria for their qualifying health condition at the time of eligibility determination, as relevant.)**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
	<ul style="list-style-type: none"> <li>• A mental health condition or substance use disorder, including a postpartum mental health condition</li> <li>• Significant life stress, adversity, or trauma</li> </ul>
<b>d) Children less than 6 years of age</b>	<p>A child who is less than six (6) years of age and currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>• Malnutrition or at risk of developmental or growth delay or impairment as a result of insufficient nutrition.</li> <li>• Child maltreatment as defined by the CDC (most recent definition detailed in Leeb RT, Paulozzi L, Melanson C, Simon T, Arias I. Child Maltreatment Surveillance: Uniform Definitions for Public Health and Recommended Data Elements, Version 1.0. Atlanta (GA): Centers for Disease Control and Prevention, National Center for Injury Prevention and Control; 2008. <a href="https://www.cdc.gov/child-abuse-neglect/about/index.html">https://www.cdc.gov/child-abuse-neglect/about/index.html</a>)</li> <li>• Is a child with a special healthcare need (CYSHCN) as defined by HRSA (McPherson M, Arango P, Fox H, Lauver C, McManus M, Newacheck PW, Perrin JM, Shonkoff JP, Strickland B. A new definition of children with special health care needs. <i>Pediatrics</i>. 1998 Jul;102(1 Pt 1):137-40. <a href="https://mchb.hrsa.gov/programs-impact/focus-areas/children-youth-special-health-care-needs-cyshcn">https://mchb.hrsa.gov/programs-impact/focus-areas/children-youth-special-health-care-needs-cyshcn</a>)</li> <li>• Low birth weight of &lt;2500 grams</li> <li>• Mental health condition</li> <li>• Significant life or family stress, adversity, or trauma</li> </ul>
<b>e) Adults 65 of age or older</b>	<p>An adult who is 65 years of age or over and currently has, has a history of, or is at risk for at least one (1) of the following:</p> <ul style="list-style-type: none"> <li>• Two (2) or more chronic health conditions</li> <li>• Social isolation placing the individual at risk for early death, neurocognitive disorders, sleep disruption, cardiovascular disease, and elder abuse</li> <li>• Malnutrition</li> <li>• Dehydration</li> <li>• Abuse or neglect</li> <li>• Significant life stress, adversity, or trauma</li> </ul>
<b>f) Young Adults with Special</b>	<p>A Member who meets 410-200-0455 (3)(a) age criteria with the following clinical risk factors defined in STC 4.6(a):</p> <ul style="list-style-type: none"> <li>• Has one (1) or more complex chronic conditions as</li> </ul>

**Table 3: Rent and Utility Financial Assistance Clinical Risk Factors (Members must meet age, or pregnancy, or criteriaqualifying treatment timeframe criteria for their qualifying health condition -at the time of eligibility determination, as relevant.)**

(1) HRSN Clinical Risk Factor	(2) Risk Factor Description
<b>Health Care Needs</b>	<p>identified in the Pediatric Medical Complexity Algorithm (PMCA);</p> <ul style="list-style-type: none"> <li>• Has a serious emotional disturbance or serious mental health issue indicated by qualifying behavioral health diagnosis;</li> <li>• Has a diagnosed intellectual or developmental disability;</li> <li>• Has an “Elevated Service Need” or functional limitations as determined by two (2) or more affirmative responses to a screener; or</li> <li>• Starting no earlier than January 1, 2026, has two (2) or more chronic conditions as represented by a subset of the PMCA’s non-complex chronic conditions as described in the New Initiatives Implementation Plan.</li> </ul>

**OAR 410-120-2005****Table 43.: Descriptions of Home Changes for Health During Extreme WeatherClimate-Related Supports and Eligibility Criteria**

<b>(a) Climate-Related Supports</b>	<b>(b) HRSN Covered Population</b>	<b>(c) Clinical Risk Factor</b>	<b>(d) Social Risk Factor</b>	<b>(e) Additional Eligibility Criteria</b>
<p>(1) Covered device types and services include:</p> <ul style="list-style-type: none"><li>• Air conditioners</li><li>• Portable heaters</li><li>• Air Filters</li><li>• Replacement air filters</li><li>• Mini refrigerators</li><li>• Portable Power Supplies</li><li>• Provision of service delivery and as needed, installation support for covered devices</li></ul>	<p>(1) Member must be in one of the HRSN Covered Populations (further defined in OAR 410-120-0000), including:</p> <ul style="list-style-type: none"><li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li><li>• Adults and Youth Released from Incarceration; or,</li><li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li><li>• Individuals Transitioning to Dual Medicaid and</li></ul>	<p>(1) Member must have a <a href="#"><u>Climate Home Changes for Health</u></a> Device-Specific Clinical Risk Factor as defined in Table 1 of this rule.</p>	<p>(1) Member must require a <a href="#"><u>climate Home Changes for Health</u></a> device to treat, improve, stabilize, or prevent their health condition.</p>	<p>(1) Member must:</p> <ul style="list-style-type: none"><li>• Reside in their own home or non-institutional primary residence, including shared living arrangements and recreational vehicles as defined in ORS 174.101;</li><li>• Have a reliable source of electricity for operating a device, and that the Member or their Representative can safely and legally install the device in their place of residence; and</li><li>• Have not received the same service from a local, state, or federally funded program within the past thirty-six (36) months.</li><li>• In the event a Member needs to replace a device that is not covered under warranty, at the MCE or Authority's reasonable discretion, Members may receive a replacement device within the same 36 months they received the initial device, so long as the Member remains eligible.</li></ul>

	<p>Medicare Status; or,</p> <ul style="list-style-type: none"><li>• Individuals who meet the definition of “HUD Homeless; or,</li><li>• Individuals who meet the “At-Risk of Homeless” definition; or</li><li>• Young Adults with Special Health Care Needs (YSHCN)</li></ul>			
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**OAR 410-120-2005****Table 54: Descriptions of Rent and Utility Financial Assistance, Storage Fees, Tenancy Services, Hotel and Motel Stays, and Home Modifications and RemediationsHousing-Related Supports****(1) Rent and Utility Financial AssistanceCosts**

(a) Service Description	<p><b>ELIGIBLE RENT PAYMENTS:</b> Provision of payment to cover the HRSN Authorized Member's costs for recurring rent, including:</p> <ul style="list-style-type: none"><li>• Rent payment, including forward rent or past-due rent and any associated late fees due to past-due rent.</li><li>• Renter's insurance if required by the lease.</li><li>• Landlord paid utilities that are not duplicative of other utility payments covered by this service.</li></ul>
	<p><b>ELIGIBLE UTILITY PAYMENTS:</b> Provision of payment to cover a Member's cost for the following recurring (forward) utilities that are not included in the HRSN Authorized Member's recurring (forward) rent costs:</p> <ul style="list-style-type: none"><li>• Garbage</li><li>• Water</li><li>• Sewage</li><li>• Recycling</li><li>• Gas</li><li>• Electric</li><li>• Internet</li><li>• Phone (inclusive of land line phone service and cell phone service)</li><li>• Firewood, heating oil, pellets, or propane, or combination thereof that are used to supplement or as an alternative to conventional utility services, if provided by bulk fuel distributors</li></ul> <p>This service, including rent and utilities, may be tailored in amount to account for how many people are in a HRSN Authorized Member's household and how many bedrooms are currently occupied by the Member's household. For example, this service may cover the cost of internet or phone plans provided to the entire household, rather than just the Member's share of the utility. For the purpose of tailoring the service for the household, household is defined by "Family Size" in OAR 410-200-0015, which includes the individuals used in determining the member's medical eligibility, including each unborn child of pregnant members. This may not necessarily include all individuals residing in the home, but only those whose presence is factored into the member's eligibility determination.</p>

(c) Service Unit Limit	Up to one (1) per month or one (1) per diem
(d) Service Duration Limit	<p>1. <b>Recurring Rent Payments:</b> Presumption of, and no longer than, six (6) months. Payment may be for:</p> <ul style="list-style-type: none"> <li>a. Up to six (6) months of past due rent for claims with a date of service on or after May 1, 2024, or</li> <li>b. Forward, <u>consecutive</u> rent for up to six (6) months, or</li> <li>c. Some combination of past due and forward rent not to exceed a total of six (6) months.</li> </ul> <p>2. <b>Recurring Utility Payments not included in recurring rent payments:</b> Up to six (6) months of forward, <u>consecutive</u> utilities that are not included within the rent payment, and no longer than the duration of the HRSN Rent service that the Member is Authorized to receive.</p> <p>3. Any combination of Rent and Hotel/Motel Stays must not exceed a total of six months of coverage. For example, a Member who receives one (1) month of Hotel/Motel Stays would only be eligible to receive up to five (5) months of Rent.</p> <p>4. Any combination of Utility Costs that are not included in recurring rent payments, Utility Arrears, and the first month of utilities covered by the Utilities Set Up must not exceed a total of six (6) months of utility payments for each different type of eligible utility service. For example, an HRSN Authorized Member could receive up to six (6) months for each different type of utility (e.g. up to six months of payments for each: water, electricity, and internet bill), as long as the payments cover the same six (6) month period.</p> <p>5. Authorization for recurring (forward) rent and utilities must be for consecutive months. Past-due rent does not have cover consecutive months, as long as it is for the Member's current address and for date(s) of service commencing on or after May 1, 2024.</p>
(e) Service Authorization Limit	Once per household regardless of how many individuals are in the household, over the lifetime of the demonstration (ending on September 30, 2027). HRSN Rent and Utility Costs cannot be transferred to another address once authorized. Household as defined by "Family Size" in OAR 410-200-0015.
(f) Setting	An MCE or, as applicable, the Authority, may authorize rent payments to be made to landlords or property managers for HRSN Authorized Members residing and being charged rent in any one of the following settings:

	<ul style="list-style-type: none"> <li>Apartment units, single room occupancy units, single or multifamily homes</li> <li>Mobile home communities and RV lots (including rental of land)</li> <li>Accessory dwelling units (ADUs)</li> <li>Co-housing communities</li> <li>Middle housing types (e.g. duplex, triplex)</li> <li>Trailers, RVs, manufactured homes or manufactured home lots (including the rental arrangement for the land where the home is parked)</li> <li>Permanent supportive housing</li> <li>Recovery Housing, as defined in OAR 944-001-0010(14)(d) that charges rent to its residents</li> <li>Or other housing (e.g. house boats) with a lease or written rental agreement.</li> </ul>
(g) Additional Service Limitations	<ul style="list-style-type: none"> <li>Costs that are not eligible in this service include: <ul style="list-style-type: none"> <li>Pet fees</li> <li>Amenity fees (pool access, recreation center, optional parking, etc.)</li> <li>Separately charged Landlord-paid property taxes</li> <li>Property insurance not included in lease</li> <li>Rent and utility arrears that have been sent to collections in which documentation cannot be provided confirming duration of past due amount (for example, number of months).</li> </ul> </li> <li>Recurring utility costs cannot be authorized without the authorization of HRSN Rent.</li> </ul>
(h) Additional Requirements	Members receiving this service must also be offered HRSN Tenancy Services.
(i) Service Specific Eligibility	<p>To be eligible for Rent and Utility costs, Member must:</p> <ol style="list-style-type: none"> <li>Be currently renting housing with one of the following: <ol style="list-style-type: none"> <li>A lease signed by both the landlord and Member; or</li> <li>A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</li> <li>A written rental agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description and,</li> </ol> </li> <li>Need financial support maintaining current housing; and,</li> <li>Meet the At-Risk of Homelessness definition in OAR 410-120-0000; and,</li> <li>Have a <a href="#">Rent and Utility Financial Assistance</a> <a href="#">Housing</a> Clinical Risk Factor as defined in Table <a href="#">32</a> of OAR 410-120-2005; and,</li> </ol>

	<p>5. Be receiving HRSN Rent to be eligible for recurring utilities payment through the HRSN Rent and Utility <a href="#">Costs-Financial Assistance</a> service.</p> <p>6. Not be a homeowner.</p> <p>7. Not be facing eviction for reasons other than financial hardship (in other words, the Member is not eligible if they would be facing eviction for a second reason even if rent was paid).</p>
(j) Additional Documents Required for Service Eligibility	<p><b>Rent Payment:</b></p> <ul style="list-style-type: none"> <li>• Member or parent/Member Representative must submit at least one of the three options below: <ul style="list-style-type: none"> <li>1. A written lease signed by both the landlord and Member. If a written lease is submitted and the Member owes arrears, the Member must also provide documentation of arrears owed, or</li> <li>2. A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member, or</li> <li>3. A written rental agreement signed by both the landlord (or equivalent entity) and Member with the following components included: <ul style="list-style-type: none"> <li>a. Member's name</li> <li>b. Property address</li> <li>c. Landlord or equivalent entity's name (i.e. name where rent is sent)</li> <li>d. Address where payment is sent (if different from Member's property address )</li> <li>e. Landlord or equivalent entity's contact information</li> <li>f. Information establishing whether the property is managed by the landlord; a property management company (if so, include the name); or if the property is an alternative management structure.</li> <li>g. Member's move-in or effective date of written agreement</li> <li>h. Expiration of tenancy (if any)Monthly rent payment or total monthly expenses for Members residing in Recovery Houses or similar settings</li> <li>i. Any utilities included in the rent payment (if any)</li> <li>j. Printed name and signature of Member with date</li> <li>k. Printed name and signature of landlord or equivalent entity with date</li> <li>l. If a written rental agreement is submitted and the Member owes arrears, the Member must also provide documentation of arrears owed.</li> </ul> </li> </ul> </li> </ul> <p>• The address on the form submitted above (the lease, Verification of Landlord/Tenant Relationship and Rent Owed</p>

	<p>Form, or written rental agreement) must match the Member's OHP address on file, <u>except in the following circumstances:</u></p> <ul style="list-style-type: none"> <li>○ <u>except i</u>n cases where the Member is part of an address confidentiality program, as indicated by their OHP Member record.</li> <li>○ <u>If the Member's name is on the lease and the address is in the MCE's service area, the MCE, or the Authority, as applicable, shall accept the lease agreement as submitted.</u></li> <li>• If a Member is living with others due to financial constraints or economic hardship, and they are not the primary leaseholder (sometimes referred to as a "doubled-up" housing situation) the Member must provide an HRSN Verification of Landlord/Tenant Relationship and Rent Owed Form, or a written rental agreement (as described above) signed by the Member, the primary leaseholder, and the landlord.</li> <li>• The landlord, property management company, or equivalent entity must provide a W-9 form required for tax purposes. The W-9 form may be provided after Service Authorization, but must be provided before payment of HRSN Rent Assistance.</li> </ul>
(k) Additional Documents Required for Service Authorization	<ul style="list-style-type: none"> <li>• <b>Utility Payment not included with rent costs:</b> For utilities that are not bundled with the rent payment, the Member or parent/Member Representative must provide the bill(s) from the utility company(ies) to be paid for through this service. The utility bill must include the Member's name and indicate the service timeframe that the payment covers (e.g. quarterly or monthly). The address on the utility bills must be the same as the address on the lease or written rental agreement.</li> <li>• If the Member or parent/Member Representative's name is not on the utility bill, the Member or parent/Member Representative must submit documentation to verify that the address for service completion is the Member's primary address. The following are accepted forms of residency verification: <ul style="list-style-type: none"> <li>○ Member's Medicaid address of record;</li> <li>○ A lease signed by both the landlord and Member;</li> <li>○ HRSN Verification of Landlord/Tenant Relationship and Rent Owed Form signed by both the landlord and Member;</li> <li>○ A written agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description;</li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>○ State issued program ID or license (e.g. Oregon driver's license);</li> <li>○ Official letter from third party showing the Member's name and residence address (including a letter from a landlord, governmental agency, financial institution, medical institution, and/or school); or,</li> <li>○ Government issued library card.</li> </ul> <ul style="list-style-type: none"> <li>● <b>Firewood, Propane, Pellets, and Oil (alternatives to conventional utility services):</b> Invoicing for these fuel sources must be provided prior to payment. The bill for these fuel sources must include the Members' name (or be verified as outlined above in this section) and indicate the service timeframe that the payment is for (e.g. quarterly or monthly). The address on the bills for these fuel sources must be the same as the address on the lease or written rental agreement.</li> </ul>
<b>(2) Utilities Arrears</b>	
(a) Service Description	<ul style="list-style-type: none"> <li>● This service provides payment for costs related to past-due utility bills at the Member's current residence, or most recent prior residence (provided that it supports the maintenance of their current housing), for the following types of utility services: <ul style="list-style-type: none"> <li>○ Garbage</li> <li>○ Water</li> <li>○ Sewage</li> <li>○ Recycling</li> <li>○ Gas</li> <li>○ Electric</li> <li>○ Internet</li> <li>○ Phone (inclusive of land line phone service and cell phone service)</li> </ul> </li> <li>● The service amount is based on how many people are in a Member's household and how many bedrooms are currently occupied by the Member's household. For example, this service may cover the cost of internet or phone plans provided to the entire household, rather than just the Member's share of the utility. Household is defined by "Family Size" in OAR 410-200-0015, which includes the individuals used in determining the Member's medical eligibility, including each unborn child of pregnant Members. This may not necessarily include all individuals residing in the home, but only those whose presence is factored into the member's eligibility determination.</li> </ul>
(b) Service Unit	Per month
(c) Service Unit Limit	No limit

(d) Service Duration Limit	Any combination of Utility Costs, Utility Arrears, and the first month of utilities covered by the Utilities Set Up must not exceed a total of six (6) months of utility payments regardless of whether the Member is receiving support for multiple utilities. HRSN Utility Arrears may cover arrears for claims with a date of service on or after May 1, 2024.
(e) Service Authorization Limit	Once per household with one or more eligible Members over the lifetime of the demonstration (ends September 30, 2027). Household as defined by "Family Size" in OAR 410-200-0015.
(f) Setting	N/A
(g) Additional Service Limitations	Costs that are not eligible in this service include: <ul style="list-style-type: none"> <li>Utility arrears that have been sent to collections in which documentation cannot be provided confirming duration of past due amount (for example, number of months)</li> </ul>
(h) Additional Requirements	Members receiving this service must also be offered HRSN Tenancy Services.
(i) Service Specific Eligibility	Member must: <ol style="list-style-type: none"> <li>Be currently renting housing with one of the following: <ol style="list-style-type: none"> <li>A lease signed by both the landlord and Member; or</li> <li>A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</li> <li>A written rental agreement signed by both the landlord (or equivalent entity representative) and Member with the components outlined in the HRSN Rent and Utility Costs service description and,</li> </ol> </li> <li>Need financial support maintaining current housing; and,</li> <li>Meet the At-Risk of Homelessness definition in OAR 410-120-0000; and,</li> <li>Have a <a href="#">Rent and Utility Financial Assistance Housing</a> Clinical Risk Factor as defined in Table 23 of OAR 410-120-2005; and,</li> <li>Members must be receiving the HRSN Rent and Utility Costs service.</li> <li>Not be a homeowner.</li> <li>Not be facing eviction for reason other than financial hardship (in other words, the Member is not eligible if they would be facing eviction for a second reason even if rent was paid).</li> </ol>
(j) Additional Documents Required for Service Authorization	<ul style="list-style-type: none"> <li>For utilities that are not bundled with the rent payment, the Member or parent/Member Representative must provide the bill(s) from the utility company(ies) to be paid through this service. The utility bill must include the Members' name and indicate the service timeframe that the payment covers(e.g. quarterly or monthly). The address on the utility bills must be the same as the address on the lease or written rental agreement.</li> </ul>

	<ul style="list-style-type: none"> <li>• If the Member or parent/Member Representative's name is not on the utility bill, the Member or parent/Member Representative must submit documentation to verify that the address for service completion is the Member's primary address or the Member's most recent prior primary address. The following are accepted forms of residency verification:           <ol style="list-style-type: none"> <li>1. Member's Medicaid address of record;</li> <li>2. A lease signed by both the landlord and Member;</li> <li>3. HRSN Verification of Landlord/Tenant Relationship and Rent Owed Form signed by both the landlord and Member;</li> <li>4. A written agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description;</li> <li>5. State issued program ID or license (e.g. Oregon driver's license);</li> <li>6. Official letter from third party showing the Member's name and residence address (including a letter from a landlord, governmental agency, financial institution, medical institution, and/or school); or,</li> <li>7. Government issued library card.</li> </ol> </li> </ul>
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### **(3) Utilities Set Up**

(a) Service Description	<ul style="list-style-type: none"> <li>• This service provides payment for non-refundable, non-recurring utility set-up or restart costs, and payment for the first month of the utility payment for the following types of utility services:           <ul style="list-style-type: none"> <li>○ Garbage</li> <li>○ Water</li> <li>○ Sewage</li> <li>○ Recycling</li> <li>○ Gas</li> <li>○ Electric</li> <li>○ Internet</li> <li>○ Phone (inclusive of land line phone service and cell phone service)</li> </ul> </li> <li>• The amount for the first month of the utility payment is based on how many people are in a Member's household and how many bedrooms are currently occupied by the Member's household. For example, this service may cover the cost of internet or phone plans provided to the entire household, rather than just the Member's share of the utility. For the purpose of this rule, household is defined by "Family Size" in OAR 410-200-0015, which includes the individuals used in determining the Member's medical eligibility, including each unborn child of pregnant members. This may not necessarily include all individuals residing in the home, but only those</li> </ul>
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	whose presence is factored into the Member's eligibility determination.
(b) Service Unit	Per instance
(c) Service Unit Limit	No limit
(d) Service Duration Limit	Any combination of Utility Costs that are not included in recurring rent payments, Utility Arrears, and the first month of utilities covered by the Utilities Set Up must not exceed a total of six (6) months of utility payments regardless of whether the Member is receiving support for multiple utilities.
(e) Service Authorization Limit	Once per household with one or more eligible Members over the lifetime of the demonstration (ends on September 30, 2027). Household as defined by "Family Size" in OAR 410-200-0015.
(f) Setting	N/A
(g) Additional Service Limitations	Costs that are not eligible in this service include: <ul style="list-style-type: none"> <li>Purchase of devices including phones and smart watches</li> </ul>
(h) Additional Requirements	Members receiving this service must also be offered HRSN Tenancy Services.
(i) Service Specific Eligibility	Member must: <ol style="list-style-type: none"> <li>Be currently renting housing with one of the following: <ol style="list-style-type: none"> <li>A lease signed by both the landlord and Member; or</li> <li>A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</li> <li>A written rental agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description; and,</li> </ol> </li> <li>Need financial support maintaining current housing; and,</li> <li>Meet the At-Risk of Homelessness definition in OAR 410-120-0000; and,</li> <li>Have a <a href="#">Housing Rent and Utility Financial Assistance</a> Clinical Risk Factor as defined in Table <a href="#">32</a> of OAR 410-120-2005; and,</li> <li>Members must be receiving the HRSN Rent and Utility Costs service.</li> <li>Not be a homeowner</li> <li>Not be facing eviction for reason other than financial hardship (in other words, the Member is not eligible if they would be facing eviction for a second reason even if rent was paid).</li> </ol>
(j) Additional Documents Required for Service Authorization	Member or parent/Representative must submit the bill(s) from the utility company(ies) to be paid for through this service. The address on the utility bill(s) must be the same as the address on the Member's lease, HRSN Verification of Landlord/Tenant Relationship and Rent Owed form, or written agreement (as described in the HRSN Rent and Utilityies <a href="#">Financial Assistance</a> Service above).

<b>(4) Storage Fees</b>	
(a) Service Description	<p>Storage of personal property to facilitate the safe storage of a Member's belongings. Examples of the types of personal property and belongings that may need storage include, but are not limited to:</p> <ul style="list-style-type: none"> <li>• Appliances</li> <li>• Furniture</li> <li>• Bedding</li> <li>• Clothing</li> <li>• Identifying documentation</li> </ul> <p>This service may be tailored in amount to account for how many people are in a Member's household. For the purpose of this rule, household is defined by "Family Size" in OAR 410-200-0015, which includes the individuals used in determining the member's medical eligibility, including each unborn child of pregnant members. This may not necessarily include all individuals residing in the home, but only those whose presence is factored into the member's eligibility determination</p>
(b) Service Unit	Per month
(c) Service Unit Limit	Up to one per month
(d) Service Duration Limit	<p>Presumption of, and no longer than, six (6) months. Payment may be for:</p> <ol style="list-style-type: none"> <li>1. Up to six (6) months of past due storage fees for claims with a date of service on or after May 1, 2024 or</li> <li>2. Forward storage fees up to six (6) months and no longer than the duration of any forward rent related to the HRSN Rent service that the Member is Authorized to receive, or</li> <li>3. Some combination of past due and forward storage fees not to exceed a total of six (6) months.</li> </ol>
(e) Service Authorization Limit	Once per household with one or more eligible Members over the lifetime of the demonstration (ends September 30, 2027). Household as defined by "Family Size" in OAR 410-200-0015.
(f) Setting	Commercial storage units, including self-storage and portable moving and storage solutions (e.g. PODS, U-Box), and storage units at the Member's residence.
(g) Additional Service Limitations	This service does not include storage of items that are not permitted according to the storage unit's policies, or that are too large to fit in a commercial storage unit.
(h) Additional Requirements	N/A
(i) Service Specific Eligibility	<p>Member must:</p> <ol style="list-style-type: none"> <li>1. Be currently housed with one of the following: <ul style="list-style-type: none"> <li>a. A lease signed by both the landlord and Member; or</li> </ul> </li> </ol>

	<p>b. A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</p> <p>c. A written rental agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description and,</p> <p>2. Need financial support maintaining current housing; and,</p> <p>3. Meet the At-Risk of Homelessness definition in OAR 410-120-0000; and,</p> <p>4. Have a <a href="#">Housing Rent and Utility Financial Assistance</a> Clinical Risk Factor as defined in Table <a href="#">23</a> of OAR 410-120-2005; and,</p> <p>5. Members must be receiving the HRSN Rent and Utility <a href="#">Costs Financial Assistance</a> service.</p> <p>6. Not be a homeowner.</p> <p>7. Not be facing eviction for reasons other than financial hardship (in other words, the Member is not eligible if they would be facing eviction for a second reason even if rent was paid).</p>
(j) Additional Documents Required for Service Authorization	Member or parent/Member Representative must submit the bill(s) from the storage facility to be paid for through this service. The bill must include the Member's name and indicate the timeframe that the payment covers (e.g. quarterly or monthly).
<b>(5) Tenancy Service (paid via 15-minute increments)</b>	
(a) Service Description	<p>Tenancy services are flexible supports provided to Members or their Representatives (on their behalf) or Members' households to achieve and maintain their housing stability goals. Members may receive support for any of the activities listed below, as needed, and HRSN Service Providers shall bill for these services on a fee-for-service basis.</p> <p>If other HRSN housing services are authorized, Tenancy services must also be authorized if the Member is eligible. This service may also be authorized as a standalone service for eligible Members. Tenancy services include the work to coordinate and assure the delivery of the service(s). For example, Tenancy services (once authorized) include the communication and logistics required to deliver the rent assistance to the landlord. Further, Tenancy services include work to coordinate and share information regarding a Member with the MCE, or as applicable, the Authority. For example, HRSN Service Providers shall provide input and share information with the MCE's or Authority's care coordination team to inform a Member's HRSN Person-Centered Service Plan (PCSP). The following activities may be completed under HRSN Tenancy Services.</p> <p><b>Member Supports Services:</b></p>

- Working with the Member to develop a housing plan that supports the stated needs of the Member or household (or both) to achieve their stability and housing retention goals
- Reviewing, updating, and implementing the plan with the Member to reflect current and emerging needs and preferences and to address housing retention barriers
- As needed, facilitating enrollment in the local Continuum of Care's Coordinated Entry System (the standard community-wide process by which individuals and families are connected to housing resources and supports)
- Assisting in completing housing applications (e.g. rentals, waitlists, housing vouchers)
- Assisting in obtaining identification and other required documentation (e.g., Social Security card, birth certificate, prior rental history)
- Providing training and resources to assist the Member in complying with the Member's lease
- Establishing procedures and contacts to retain housing, including developing a housing support crisis plan that includes prevention and early intervention services when housing is jeopardized
- Providing supports to assist the Member in developing independent living skills needed to remain housed (e.g., skills to maintain a healthy living environment, develop and manage a household budget, interact appropriately with neighbors or roommates, reduce social isolation, utilize local transportation)
- Supporting housing stability by facilitating the enrollment of Members of the household in local school and college systems Coordinating referrals and assisting to secure access to other necessary medical, disability, social, educational, legal, income-related tools and resources for housing, and other services, if eligible.

**Landlord Engagement Services:**

- Engaging and communicating with a Member's landlord and, when appropriate and as requested by the Member, advocating on behalf of the Member
- Assisting and coaching the Member in communicating with the landlord and property manager

**Coordination and logistics of service provision**

- Coordinating and assuring the delivery of another HRSN Housing-Related Service

**MCE/The Authority Engagement Services:**

	<ul style="list-style-type: none"> <li>• All coordination and information sharing with the MCE's and, as applicable, the Authority's, care coordination team</li> <li>• Service planning support and participating in the HRSN Person-Centered Service Plan (PCSP) meetings at redetermination and/or revision plan meetings, as needed</li> </ul>
(b) Service Unit	Per 15-minute increment
(c) Service Unit Limit	No limit
(d) Service Duration Limit	MCEs, or as applicable, the Authority, must authorize this service for a minimum of six months. MCEs, or as applicable, the Authority, may authorize this service for up to 18 months, at which time the Member must be reassessed for eligibility and, if determined eligible, may continue to receive the service.
(e) Service Authorization Limit	No limit
(f) Setting	<ul style="list-style-type: none"> <li>• The majority of sessions with Members should be in a setting desired by the Member.</li> <li>• Case managers may use telehealth if appropriate and desired by the Member.</li> <li>• Sessions may be "off-site," (e.g., at potential housing locations).</li> <li>• Time spent traveling is payable to HRSN Service Providers per Table 54(56)(h) of this rule.</li> </ul>
(g) Additional Service Limitations	Up to 24 units (6 hours) per Member per date of service
(h) Additional Requirements	<ul style="list-style-type: none"> <li>• This service, or the Tenancy Service (PMPM as identified below in Section (76)), must be authorized when any other HRSN Housing Service is authorized if the Member is eligible. This shall permit the HRSN Housing Service Provider to include the time they spend coordinating and delivering the other HRSN Housing Service(s) in the Tenancy service category, which may be billed by the HRSN housing Service Provider.</li> <li>• Activities listed in row (a) of this Section (56) may, when appropriate for the circumstances and activity, occur with or without the Member present.</li> <li>• Travel time is payable for HRSN Service Providers when the HRSN Service Provider is traveling directly to or from the Member from the HRSN Service Provider office or other location to support the HRSN Authorized Member through the activities listed in Table 54(56)(a) of this rule. This includes traveling to the health plan for meetings on the Person-Centered Service Plan (PCSP) or other travel time as long as</li> </ul>

	<p>the travel time can be attributed to the HRSN Authorized Member.</p> <ul style="list-style-type: none"> <li>○ Travel time is payable by adding the time to other HRSN Tenancy Services' activities.</li> <li>○ Travel time does not include mileage, gas, depreciation.</li> <li>○ Travel time shall be limited to three hours per date of service, per HRSN authorized Member.</li> </ul>
(i) Service Specific Eligibility	<p>Member must:</p> <ol style="list-style-type: none"> <li>1. Be currently renting housing with one of the following: <ul style="list-style-type: none"> <li>a. A lease signed by both the landlord and Member; or</li> <li>b. A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</li> <li>c. A written agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description and,</li> </ul> </li> <li>2. Need financial support maintaining current housing; and,</li> <li>3. Meet the At-Risk of Homelessness definition in OAR 410-120-0000; and,</li> <li>4. Have a <u>Housing</u>-Clinical Risk Factor as defined in <a href="#">Table 2 of OAR 410-120-2005</a><u><a href="#">Table 2: Home Modifications and Remediations, Tenancy Services, Nutrition Supports, and Outreach and Engagement</a></u>.</li> <li>5. Not be a homeowner.</li> <li>6. Not facing eviction for reasons other than financial hardship (in other words, the Member is not eligible if they would be facing eviction for a second reason even if rent was paid).</li> </ol> <p>Members receiving this service may not concurrently receive Tenancy (PMPM).</p>
(j) Additional Documents Required for Service Authorization	N/A
<b>(6) Tenancy Service (paid per member per month (PMPM), )</b>	
(a) Service Description	<p>Tenancy services are flexible supports provided to Members or their Representatives (on their behalf) or Members' households to achieve and maintain their housing stability goals. Providers shall support eligible Members with any of the activities below, as needed. HRSN Service Providers have the right to bill for these services on a per member per month basis.</p> <p>If other HRSN housing services are authorized, Tenancy services must also be authorized if the Member is eligible. This service may also be authorized as a standalone service for eligible</p>

Members. Tenancy services include the work to coordinate and assure the delivery of the service(s). For example, Tenancy services (once authorized) include the communication and logistics required to deliver the rent assistance to the landlord. Further, Tenancy services include work to coordinate and share information regarding a Member with the MCE. For example, HRSN Service Providers shall provide input and share information with the MCE's care coordination team to inform a Member's HRSN Person-Centered Service Plan (PCSP). The following activities may be completed under HRSN Tenancy Services.

**Member Supports Services:**

- Working with the Member to develop a housing plan that supports the stated needs of the Member and/or household to achieve their stability and housing retention goals;
- Reviewing, updating, and implementing the plan with the Member to reflect current needs and preferences and address existing or recurring housing retention barriers;
- As needed, facilitating enrollment in the local Continuum of Care's Coordinated Entry System (the standard community-wide process by which individuals and families are connected to housing resources and supports);
- Assisting in completing housing applications (e.g. rentals, waitlists, housing vouchers)
- Assisting in obtaining identification and other required documentation (e.g., Social Security card, birth certificate, prior rental history)
- Providing training and resources to assist the Member in complying with the member's lease;
- Establishing procedures and contacts to retain housing, including developing a housing support crisis plan that includes prevention and early intervention services when housing is jeopardized;
- Providing supports to assist the Member in developing independent living skills needed to remain housed (e.g., skills to maintain a healthy living environment, develop and manage a household budget, interact appropriately with neighbors or roommates, reduce social isolation, utilize local transportation);
- Supporting housing stability by facilitating the enrollment of Members of the household in local school and college systems
- Coordinating referrals and assisting to secure access to other necessary medical, disability, social, educational, legal, income-related tools and resources for housing, and other services, if eligible.

**Landlord Engagement Services:**

	<ul style="list-style-type: none"> <li>Engaging and communicating with a Member's landlord and when appropriate and as requested by the Member, advocating on behalf of the Member</li> <li>Assisting and coaching the Member in communicating with the landlord and property manager</li> </ul> <p><b>Coordination and logistics of service provision</b></p> <ul style="list-style-type: none"> <li>Coordinating and assuring the delivery of another HRSN housing service</li> </ul> <p><b>MCE/Authority Engagement Services:</b></p> <ul style="list-style-type: none"> <li>All coordination and information sharing with the MCE/the Authority care coordination team</li> <li>Service planning support and participating in the HRSN Person-Centered Service Plan meetings at redetermination and/or revision plan meetings, as needed</li> </ul>
(b) Service Unit	Per member, per month
(c) Service Unit Limit	No more than once (1) per month
(d) Service Duration	The MCE, or as applicable, the Authority, must authorize this service for a minimum of six (6) months. The MCE, or as applicable, the Authority, may authorize this service for up to eighteen (18) months, at which time the Member must be reassessed for eligibility and, if determined eligible, may continue to receive the service.
(e) Service Authorization Limit	No limit
(f) Setting	<ul style="list-style-type: none"> <li>The majority of sessions with Members should be in a setting desired by the Member.</li> <li>Case managers may use telehealth if appropriate and desired by the Member.</li> <li>Some sessions may be "off-site," (e.g., at potential housing locations).</li> <li>Time spent traveling is payable to HRSN Service Providers per Table <a href="#">54(67)</a>(h) of this rule.</li> </ul>
(g) Additional Service Limitations	Up to 24 units (6 hours) per Member per date of service
(h) Additional Requirements	<ul style="list-style-type: none"> <li>This service, or the Tenancy Service (15 min) must be authorized when any other HRSN Housing Service is authorized if the Member is eligible to ensure a housing provider may bill for their time coordinating and delivering the other HRSN Housing Service.</li> </ul>

	<ul style="list-style-type: none"> <li>Activities listed in row (a) of this Section (67) may, when appropriate for the circumstances and activity, occur with or without the Member present.</li> <li>Travel time is payable for HRSN Service Providers when the HRSN Service Provider is traveling directly to or from the Member from the HRSN Service Provider office or other location to support the HRSN Authorized Member through the activities listed in Table 54(6)(a) of this rule. This includes traveling to the health plan for meetings on the Person-Centered Service Plan (PCSP) or other travel time as long as the travel time can be attributed to the HRSN authorized Member.</li> <li>Travel time is payable by adding the time to other HRSN Tenancy Services' activities.</li> <li>Travel time does not include mileage, gas, depreciation.</li> <li>Travel time shall be limited to three hours per date of service, per HRSN authorized Member.</li> </ul>
(i) Service Specific Eligibility	<p>Member must:</p> <ol style="list-style-type: none"> <li>1. Be currently renting housing with one of the following: <ul style="list-style-type: none"> <li>a. A lease signed by both the landlord and Member; or</li> <li>b. A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</li> <li>c. A written rental agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description and,</li> </ul> </li> <li>2. Need financial support maintaining current housing; and,</li> <li>3. Meet the At-Risk of Homelessness definition in OAR 410-120-0000; and,</li> <li>4. Have a <u>Housing</u> Clinical Risk Factor as defined in <u>Table 2 of OAR 410-120-2005 Table 2: Home Modifications and Remediations, Tenancy Services, Nutrition Supports, and Outreach and Engagement</u>.</li> <li>5. Not be a homeowner.</li> <li>6. Not be facing eviction for reasons other than financial hardship (in other words, the Member is not eligible if they would be facing eviction for a second reason even if rent was paid).</li> </ol> <p>Members receiving this service may not concurrently receive Tenancy (15 min).</p>
(j) Additional Documents Required for Service Authorization	N/A
<b>(7) Hotel/Motel Stays</b>	

(a) Service Description	<p>Provision of payment to cover an eligible Member's costs for hotel or motel stays if the HRSN Authorized Member cannot safely reside in their home during receipt of a HRSN Home Modification or HRSN Home Remediation.</p> <p>This service may be tailored in an amount to account for how many people are in a Member's household and how many bedrooms are currently occupied by the Member's household. For example, if a household has six (6) Members, the MCE or the Authority may determine that more than one Hotel/Motel room is appropriate. Household is defined by "Family Size" in OAR 410-200-0015, which includes the individuals used in determining the member's medical eligibility, including each unborn child of pregnant members. This may not necessarily include all individuals residing in the home, but only those whose presence is factored into the member's eligibility determination.</p>
(b) Service Unit	Per diem
(c) Service Unit Limit	Up to one (1) per diem
(d) Service Duration Limit	Up to three (3) months at which time a Member may be reassessed for an additional three (3) months. No longer than a total of six (6) months. Any combination of HRSN Rent and Hotel/Motel Stays may not add up to more than six (6) months of coverage.
(e) Service Authorization Limit	Once (1) per household with one or more eligible Members over the lifetime of the demonstration (ends September 30, 2027). Household as defined by "Family Size" in OAR 410-200-0015.
(f) Setting	Commercially zoned hotels and motels
(g) Additional Service Limitations	<p>Costs that are not eligible in this service include:</p> <ol style="list-style-type: none"> <li>1. Pet fees</li> <li>2. Parking fees</li> <li>3. Amenity fees (pool access, recreation center, optional parking, etc.)</li> </ol>
(h) Additional Requirements	Members receiving this service must also be offered HRSN Tenancy Services.
(i) Service Specific Eligibility	<p>Member must:</p> <ol style="list-style-type: none"> <li>1. Be currently renting housing with one of the following: <ol style="list-style-type: none"> <li>a. A lease signed by both the landlord and Member; or</li> <li>b. A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</li> <li>c. A written rental agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description and,</li> </ol> </li> <li>2. Need financial support maintaining current housing; and,</li> </ol>

	<p>3. Meet the At-Risk of Homelessness definition in OAR 410-120-0000; and,</p> <p>4. Have a <u>Housing</u>-Clinical Risk Factor as defined in <u>Table 2 of OAR 410-120-2005 Table 2: Home Modifications and Remediations, Tenancy Services, Nutrition Supports, and Outreach and Engagement</u>; and,</p> <p>5. Be receiving the Home Modifications or Home Remediations service, and cannot safely reside in their home while the Home Modification or Home Remediation Service is conducted.</p> <p>6. Not be a homeowner</p> <p>7. Not be facing eviction for reasons other than financial hardship (in other words, the Member is not eligible if they would be facing eviction for a second reason even if rent was paid).</p>
(j) Additional Documents Required for Service Eligibility	Hotel/motel bill must be provided prior to payment. The bill must include the name and contact information of the hotel/motel, the number of rooms rented, the name of the HRSN Authorized Member, parent, or Member Representative, and indicate the service timeframe that the payment covers.
<b>(8) Home Modifications</b>	
(a) Service Description	<p>The provision of home modifications to eliminate known home-based health and safety risks and ensure the Member's living environment can accommodate their functional, health, or safety needs. These services include installation or execution of:</p> <ul style="list-style-type: none"> <li>• Ramps, or</li> <li>• Grip bars, or</li> <li>• Door and cabinet handles for Members having difficulty due to dexterity issues, or</li> <li>• Any one or more of the above.</li> </ul>
(b) Service Unit	Per instance
(c) Service Unit Limit	No limit
(d) Service Duration Limit	No limit
(e) Authorization Limit	There is no limit on the number of times this service may be reauthorized after initial authorization. However, a Member's total costs across all claims over the lifetime of the demonstration may not exceed the upper payment limit listed in the HRSN Housing Supports Fee Schedule.
(f) Setting	Home modification services occur in the Member's current place of residence or potential residence.
(g) Additional Service Limitations	<p>The following are excluded from this service:</p> <ul style="list-style-type: none"> <li>• Accessibility modifications, adaptations, or improvements to the home that are not directly related to the known home-based health and safety risks and ensure the Member's health and safety in the living environment and completed exclusively for preference, design, or style. Examples of these types of</li> </ul>

	<p>modifications include installations, repairs or updates related to:</p> <ul style="list-style-type: none"> <li>○ Roof</li> <li>○ Appliances</li> <li>○ Heating and cooling</li> <li>○ Skylights and windows</li> <li>○ Hot water tanks</li> </ul> <ul style="list-style-type: none"> <li>● Adaptations that add to the total square footage of the home.</li> <li>● General repair or maintenance and upkeep required for the home.</li> <li>● Modifications that substitute for or duplicate modifications that are the responsibility of a landlord under landlord-tenant laws.</li> <li>● Material upgrades or supplemental payments that made by landlords or other individuals to the provider.</li> </ul>
(h) Additional Requirements	<ol style="list-style-type: none"> <li>1. If the MCE, or as applicable, the Authority, or housing provider is contracting with a vendor to execute the modification, the MCE, the Authority or housing provider must have a procurement process in place that: <ul style="list-style-type: none"> <li>● Develops a written scope of work to meet the Member's need; and,</li> <li>● Identifies one (1) or more qualified HRSN Vendors or HRSN Service Providers that can execute the modification timely and at a reasonable cost, meeting the Member's needs to the maximum extent possible.</li> </ul> </li> <li>2. Members receiving this service must also be offered HRSN Tenancy Services if they may meet the eligibility for those services.</li> </ol>
(i) Service Specific Eligibility	<p>Member must:</p> <ol style="list-style-type: none"> <li>1. Require the clinically appropriate home modification or remediation, and</li> <li>2. Be in an HRSN Covered Population (OAR 410-120-0000): <ul style="list-style-type: none"> <li>● Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>● Adults and Youth Released from Incarceration; or,</li> <li>● Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>● Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>● Individuals who meet the At-Risk of Homeless definition in OAR 410-120-0000; or,</li> <li>● Young Adult with Special Health Care Needs (YSHCN), , and</li> </ul> </li> <li>3. Have a <u>Housing</u> Clinical Risk Factor as defined in <u>Table 2 of OAR 410-120-2005</u><u>Table 2: Home Modifications and Remediations, Tenancy Services, Nutrition Supports, and Outreach and Engagement</u>.</li> </ol>

	4. Members receiving this service may be renters or homeowners.
(j) Additional Documents Required Prior to Service Authorization	<p>Before an HRSN home accessibility modification service is authorized:</p> <ul style="list-style-type: none"> <li>• A completed scope of work must be submitted to the MCE or the Authority as appropriate. The scope of work: <ul style="list-style-type: none"> <li>◦ Needs to be agreed upon by the OHP Member, the landlord (if applicable), the contractor (individual or entity performing the work), and the HRSN Service Provider, if applicable.</li> <li>◦ May require an in-person visit to the Member's home to assess the specifications of the modification and ensure the proposed modification meets the Member's needs.</li> </ul> </li> <li>• After authorizing the service and accompanying scope of work, CCOs must accept any updates to the scope of work that are within reason. The CCO should work with the contractor, landlord (if applicable), and Member to accommodate updates to the scope of work to the greatest extent possible.</li> <li>• If the proposed home accessibility modification requires a permit, the proposal must be in compliance with local codes and the appropriate permit must be obtained prior to any work is started.</li> <li>• If the Member rents their home, the landlord must provide written consent to the service, which shall also serve as verification that the individual lives at the residence.</li> <li>• If the Member owns their home, the Member must provide proof of homeownership (for example, Certificate of Title/Deed).</li> </ul>
<b>(9) Home Remediations</b>	
(a) Service Description	<p>The provision of medically necessary home remediation services to eliminate known home-based health and safety risks and ensure the Member's health and safety in the living environment. These services include:</p> <ol style="list-style-type: none"> <li>1. Pest eradication, which may include sealing areas where pests can enter or hide, or other activities identified as best practices for pest control and eradication or</li> <li>2. Installation of washable curtains or synthetic blinds to prevent allergens, or</li> <li>3. Chore services, inclusive of the following: <ul style="list-style-type: none"> <li>• Heavy housecleaning to ensure the Member can safely navigate in the home or</li> <li>• Removal of waste, debris, dirt or unwanted items from inside and outside of the Member's home, or Any one or more of the above.</li> </ul> </li> <li>4. Any one (1) or more of the above</li> </ol>
(b) Service Unit	Per instance

(c) Service Unit Limit	No limit
(d) Service Duration Limit	No limit
(e) Service Authorization Limit	There is no limit on the number of times this service may be reauthorized after initial authorization. However, a Member's total costs across all claims over the lifetime of the demonstration may not exceed the upper payment limit listed in the HRSN Housing Supports Fee Schedule.
(f) Setting	Home remediation services occur in the Member's current place of residence.
(g) Additional Service Limitations	<p>1. The following are excluded from this service:</p> <ul style="list-style-type: none"> <li>• Remediations to the home that are not directly related to eliminating known home-based health and safety risks and ensure the Members' health and safety in the living environment.</li> <li>• Remediations that add to the total square footage of the home.</li> <li>• General repair or maintenance and upkeep required for the home.</li> <li>• Remediations that substitute for or duplicate remediations that are the responsibility of a landlord under landlord-tenant laws.</li> <li>• Material upgrades or supplemental payments to the provider by landlords or informal supports.</li> </ul> <p>2. Chore services must be intended to ensure the Member's home is safe and allows for independent living and must not be provided by homecare workers or in-home agencies. Chore services do not include:</p> <ul style="list-style-type: none"> <li>• General housekeeping,</li> <li>• Removal of debris that does not impede the Member from safely traversing within the home, or entering or exiting the home safely, or</li> <li>• Removing items that do not present a potential fire hazard that would endanger the consumer's health and safety.</li> </ul>
(h) Additional Requirements	<p>1. If the MCE, or as applicable, the Authority, or housing provider is contracting with a vendor to execute the remediation, the MCE, the Authority, or housing provider must have a procurement process in place that:</p> <ul style="list-style-type: none"> <li>• Develops a written scope of work to meet the Member's need; and,</li> <li>• Identifies one or more qualified vendors that can execute the remediation timely and at a reasonable cost, meeting the Member's needs and preferences to the maximum extent possible.</li> </ul>

	<p>2. Members receiving this service must also be offered HRSN Tenancy Services if they may meet the eligibility for those services.</p>
(i) Service Specific Eligibility	<p>Member must:</p> <ol style="list-style-type: none"> <li>1. Require the clinically appropriate home modification or remediation, and</li> <li>2. Be in a HRSN Covered Population (OAR 410-120-0000): <ul style="list-style-type: none"> <li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>• Adults and Youth Released from Incarceration; or,</li> <li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>• Individuals who meet the At-Risk of Homeless definition in OAR 410-120-0000; or,</li> <li>• Young Adult with Special Health Care Needs (YSHCN), , and</li> </ul> </li> <li>3. Have a <u>Housing</u>-Clinical Risk Factor as defined in <a href="#">Table 2 of OAR 410-120-2005</a><a href="#">Table 2: Home Modifications and Remediations, Tenancy Services, Nutrition Supports, and Outreach and Engagement</a>.</li> <li>4. Members receiving this service may be renters or homeowners.</li> </ol>
(j) Additional Documents Required Prior to Service Authorization	<p>Before a home remediation service is authorized:</p> <ul style="list-style-type: none"> <li>• A completed scope of work must be submitted to the MCE or the Authority as appropriate. The scope of work: <ul style="list-style-type: none"> <li>◦ Needs to be agreed upon by the OHP Member, the landlord (if applicable), the vendor, and the HRSN Service Provider, if applicable.</li> <li>◦ May require an in-person visit to the Member's home to assess the specifications of the remediation and ensure the proposed remediation meets the Member's needs.</li> </ul> </li> <li>• After authorizing the service and accompanying scope of work, CCOs must accept any updates to the scope of work that are within reason. The CCO should work with the contractor, landlord (if applicable), and Member to accommodate updates to the scope of work to the greatest extent possible.</li> <li>• If the proposed home accessibility <u>modification remediation</u> requires a permit, the proposal must be in compliance with local codes and the appropriate permit must be obtained prior to any work is started.</li> <li>• If the Member rents their home, <u>the landlord must provide written consent to the service, which shall also serve as verification that the individual lives at the residence, and the lease agreement requires landlord approval, .the landlord must</u></li> </ul>

	<p><u>provide written consent to the service, which also may serve as the verification that the individual lives at the residence.</u></p> <ul style="list-style-type: none"> <li>• <u>If the Member rents their home and the lease agreement does not require landlord approval for home remediations, the Member must submit proof of residency as below:</u> <ol style="list-style-type: none"> <li><u>a. A lease signed by both the landlord and Member; or</u></li> <li><u>b. A completed HRSN Verification of Landlord/Tenant Relationship and Rent Owed form signed by both the landlord and Member; or</u></li> <li><u>c. A written agreement signed by both the landlord (or equivalent entity) and Member with the components outlined in the HRSN Rent and Utility Costs service description.</u></li> </ol> </li> <li>• If the Member owns their home, the Member must provide proof of homeownership (for example, Certificate of Title/Deed).</li> </ul>
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**Table 6: Descriptions of Nutrition-Related Supports****(1) Assessment for Medically Tailored Meals**

<b>(a) Service Description</b>	<p>Initial assessment with a Registered Dietitian Nutritionist (preferred), or, if not available, a primary care provider, each of whom must be licensed by the state of Oregon, to develop a Medically Appropriate nutrition care plan specific to the HRSN Medically Tailored Meals service.</p> <p>The assessment must follow the Academy of Nutrition and Dietetics Nutrition Care Process. For more information, visit: <a href="https://www.eatrightpro.org/practice/nutrition-care-process">https://www.eatrightpro.org/practice/nutrition-care-process</a>.</p> <p>This service also covers a reassessment, if needed, to understand whether the delivery of the service is meeting the Member's needs.</p> <p>An initial assessment must take place before the authorization of the HRSN Medically Tailored Meals. Reassessments may take place whenever medically indicated and appropriate as determined by the licensed dietitian or primary care provider, and in accordance with the nutrition care plan.</p>
<b>(b) Service Unit</b>	Per fifteen (15) minute increment
<b>(c) Service Unit Limit</b>	Up to four (4) units per assessment and reassessment
<b>(d) Service Duration Limit</b>	Service may persist until the Member is no longer receiving the Medically Tailored Meal service.
<b>(e) Service Authorization Limit</b>	No limit
<b>(f) Setting</b>	Assessments and reassessments may be conducted in-person, via telehealth, or telephonically, at the Member's preference.
<b>(g) Additional Service Limitations</b>	N/A
<b>(h) Additional Requirements</b>	<ul style="list-style-type: none"><li>HRSN Assessment for Medically Tailored Meals is not subject to Prior Authorization in order for a HRSN Authorized Member to receive the service.</li><li>If a Member's assessment for Medically Tailored Meals can be covered and paid for under the Medicaid State Plan benefit, it must be. If a Member's assessment for Medically Tailored Meals cannot be covered and paid for under the Medicaid State Plan benefit, it must be covered and paid for under HRSN.</li></ul>

(i) Service Specific Eligibility	<ol style="list-style-type: none"> <li>1. Member must be in a HRSN Covered Population (OAR 410-120-0000), including:           <ul style="list-style-type: none"> <li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>• Adults and Youth Released from Incarceration; or,</li> <li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>• Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</li> <li>• Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</li> <li>• Individuals identified as YSHCN.</li> </ul> </li> <li>2. Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here: <a href="https://www.ers.usda.gov/media/xxsjnqd1/short2024.pdf">https://www.ers.usda.gov/media/xxsjnqd1/short2024.pdf</a> <ul style="list-style-type: none"> <li>• Low Food Security: Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.</li> <li>• Very Low Food Security: Reports of multiple indications of disrupted eating patterns and reduced food intake.</li> </ul> </li> <li>3. Member must have a health condition that may be responsive to Medically Tailored Meals; these include the conditions on the OHP Prioritized List, for which Medical Nutrition Therapy (MNT) is an indicated treatment.</li> </ol>
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## (2) Medically Tailored Meals

(a) Service Description	<p>Meals tailored to support Members with health-related condition(s) for which nutrition supports would improve health outcomes. This service includes:</p> <ul style="list-style-type: none"> <li>• The preparation and provision of the prescribed meals consistent with the nutrition care plan; and</li> <li>• Delivery of the meal.</li> </ul> <p>Each meal must contain sufficient food to support approximately one-third of a Member's daily nutritional need as indicated by the Dietary Reference Intakes and Dietary Guidelines (<a href="https://www.dietaryguidelines.gov/">https://www.dietaryguidelines.gov/</a> and <a href="https://ods.od.nih.gov/HealthInformation/nutrientrecommendations.aspx">https://ods.od.nih.gov/HealthInformation/nutrientrecommendations.aspx</a>). The meal may also include an accompanying fluid/drink or a supplementary food item (or both) to support meeting a Member's nutrition needs between meals if medically appropriate (for example, to provide access to fluids or support taking</p>
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	<p>medication accompanied by food (or both)). Meals may consist of fresh or frozen food.</p> <p>The service must:</p> <ul style="list-style-type: none"> <li>• Be provided in accordance with nutrition-related national guidelines, such as the Dietary Guidelines for Americans, or evidence-based practice guidelines for specific chronic diseases and conditions (<a href="https://www.eatrightstore.org/product-type/nutrition-care-manuals">https://www.eatrightstore.org/product-type/nutrition-care-manuals</a>);</li> <li>• Follow food safety standards (<a href="https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx">https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx</a> and <a href="https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx">https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx</a>); and</li> <li>• Consider a Member's personal and cultural dietary preferences.</li> <li>• Be Medically Appropriate and Medically Necessary per OAR 410-120-0000.</li> </ul>
(b) Service Unit	Per meal
(c) Service Unit Limit	Up to three (3) meals per day
(d) Service Duration	Up to six (6) months
(e) Service Authorization Limit	Once per eligible Member over the lifetime of the demonstration (ends September 30, 2027).
(f) Setting	Meals must be delivered to the Member's home or private residence. Private residences may include shelters that do not provide residents with meals.
(g) Additional Service Limitations	<ul style="list-style-type: none"> <li>• Frozen meals must not be authorized for Members unless they have a freezer or other equipment that shall keep meals frozen until they are ready to be eaten.</li> <li>• In authorizing this service for Members living in a shelter that does not provide meals, MCEs must consider whether the Member has the ability to safely and securely store and prepare food for the Member's use.</li> </ul>
(h) Additional Requirements	N/A
(i) Service Specific Eligibility	<ol style="list-style-type: none"> <li>1. Member must be in a HRSN Covered Population (OAR 410-120-0000), including: <ul style="list-style-type: none"> <li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>• Adults and Youth Released from Incarceration; or,</li> </ul> </li> </ol>

	<ul style="list-style-type: none"> <li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>• Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</li> <li>• Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</li> <li>• Individuals identified as YSHCN.</li> </ul> <p>2. Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here:  <a href="https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104">https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104</a> <ul style="list-style-type: none"> <li>• Low Food Security: Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.</li> <li>• Very Low Food Security: Reports of multiple indications of disrupted eating patterns and reduced food intake.</li> </ul> </p> <p>3. Medically Tailored Meals must be determined to be Medically Necessary and Medically Appropriate for the Member, through an assessment in accordance with section 1 of this table 6, and the Member must have a nutrition care plan that includes Medically Tailored Meals.</p> <p>4. Members who reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.</p> <p>5. Being enrolled in SNAP or WIC or other nutrition assistance programs does not preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit. <ul style="list-style-type: none"> <li>• HRSN nutrition services should complement a Member's receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member's food insecurity.</li> </ul> </p> <p>6. Members may not concurrently receive Medically Tailored Meals and the Fruit and Vegetable Benefit.</p>
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<p><b>(3) Fruit and Vegetable <u>Box</u> Benefit</b></p> <p>(a) Service Description</p>	<p>This service allows a Member to <u>purchase or</u> receive fruits and vegetables from participating food retailers, vendors, and/or</p>
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farms. Fruits and vegetables available ~~for purchase or delivery~~ through this service may be fresh, frozen, dried, pureed or canned. Herbs are also included. MCEs are encouraged to support Members in receiving whole foods and minimally processed foods through this service.

Examples of allowable foods include:

Fruits:

- Any variety of fresh whole or cut fruit without added sugars.
- Any variety of canned fruits including applesauce, juice pack or water pack without added sugars, fats, oils, or salt (i.e., sodium). The fruit must be listed as the first ingredient.
- Any variety of frozen fruits without added sugars, fats, oils, or salt (i.e., sodium).
- Any type of dried fruits without added sugars, fats, oils, or salt (i.e., sodium).

Vegetables:

- Any variety of fresh whole or cut vegetable without added sugars, fats, or oils.
- Any variety of canned or frozen vegetables without added sugars, fats, or oils. Vegetable must be listed as the first ingredient. May be regular or lower in sodium.
- Any type of dried vegetable without added sugars, fats, oils, or salt (i.e., sodium).
- Any type of immature beans, peas, or lentils, fresh or in canned forms.
- Any type of frozen beans (immature or mature). Beans may contain added vegetables and fruits, but may not contain added sugars, fats, oils, or meat as purchased. Canned beans, peas, or lentils may be regular or lower in sodium content.
- Fresh herbs, cut at the root or with the root intact.

For Infant Fruits and Vegetables:

- Any variety of single ingredient commercial infant food fruit without added sugars, starches, or salt (e.g., sodium). Texture may range from strained through diced. The fruit must be listed as the first ingredient.
- Any variety of single ingredient commercial infant food vegetables without added sugars, starches, or salt (e.g., sodium). Texture may range from strained through diced. The vegetable must be listed as the first ingredient.

	<ul style="list-style-type: none"> <li>• Combinations of single ingredients (e.g., peas-carrots and apple-banana) are allowed.</li> </ul> <p>This service may be:</p> <ul style="list-style-type: none"> <li>• Tailored in size/amount to account for a Member's household size if the Member is a child under 21, YSHCN, or pregnant. Household as defined by "Family Size" in OAR 410-200-0015;</li> <li>• Provided to the Member on a recurring weekly, bi-weekly or monthly basis dependent on the provider's offering and Member's preference;</li> <li>• Administered through, <del>for example, a fruit and vegetable box delivery or</del> Community Supported Agriculture (CSA) <del>program, a voucher/token or prepaid card to be used only at a food retailer for allowable purchases</del>; and</li> <li>• Provided in conjunction with resources on the Dietary Guidelines for Americans to encourage healthy food selection.</li> </ul> <p>This service must:</p> <ul style="list-style-type: none"> <li>• Be tailored to health risk, certain nutrition-sensitive health conditions, and or/demonstrated outcome improvement;</li> <li>• Be provided in accordance with evidence-based nutrition guidelines;</li> <li>• Follow food safety standards (<a href="https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx">https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx</a> and <a href="https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx">https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx</a>); and</li> <li>• Be person-centered, consider dietary preferences, and be culturally appropriate.</li> </ul>
(b) Service Unit	Per <u>week</u> <del>diem</del>
(c) Service Unit Limit	<ul style="list-style-type: none"> <li>• Unit limit is up to 1 per <del>day</del><u>week</u>, up to the number of <del>days</del><u>weeks</u> in a month, and up to the per <del>diem</del><u>week</u> amount specified on the fee schedule. MCEs may bill <del>either on a monthly basis (i.e., for 28, 29, 30 or 31 units) for up to 6 months or</del> on a weekly basis <del>(in 7-unit increments)</del> for up to 26 weeks.</li> <li>• When provided at the household level, the per <del>diem</del><u>week</u> amount and unit limit should be multiplied by the number of household members.</li> </ul>
(d) Service Duration Limit	Up to six (6) months.
(e) Service Authorization Limit	Once per household with one or more eligible Members over the lifetime of the demonstration (ends September 30, 2027). Household as defined by "Family Size" in OAR 410-200-0015.

(f) Setting	<ul style="list-style-type: none"> <li><del>This service must be used to purchase or receive eligible items from food retailers including but not limited to grocery stores, farmers markets, farm stands, mobile markets, and community-supported agriculture (CSA) programs.</del></li> <li><del>Member may pick up food from food retailer or have food delivered to the Member's home or private residence, if delivery service is available. Private residences may include shelters that do not provide residents with meals</del></li> <li><del>Member may have the Fruit and Vegetable Box delivered to the Member's home or private residence. If available, Member may pick up the Fruit and Vegetable Box from designated pick-up areas (i.e., CSA or farm box program).</del></li> <li><del>Private residences may include shelters that do not provide residents with meals.</del></li> </ul>
(g) Additional Service Limitations	<ul style="list-style-type: none"> <li>This service is limited solely to the <u>purchase or receipt</u> of qualifying fruits, vegetables, and culinary herbs as outlined in the service description. It does not cover any foods that are not commonly understood to fall within these food categories (e.g., meat, poultry, and fish; dairy products; breads and cereals).</li> <li>Service cannot be used to purchase the following items: <ul style="list-style-type: none"> <li><u>Seeds.</u></li> <li><u>Potted plants with vegetables, fruits, or herbs.</u></li> <li><u>Fresh fruits and/or vegetables packaged with dips, sauces, or glazes.</u></li> <li><u>Creamed vegetables or vegetables with added sauces.</u></li> <li><u>Mixed vegetables containing noodles, nuts or sauce packets.</u></li> <li><u>Vegetable-grain (pasta or rice) mixtures.</u></li> <li><u>Fruit-nut mixtures.</u></li> <li><u>Breaded vegetables.</u></li> <li><u>Fruits and vegetables for purchase on salad bars.</u></li> <li><u>Peanuts or other nuts.</u></li> <li><u>Ornamental and decorative fruits and vegetables such as chili peppers on a string; garlic on a string.</u></li> <li><u>Gourds; painted pumpkins; fruit baskets.</u></li> <li><u>Decorative blossoms and flowers.</u></li> <li><u>Foods containing fruits such as blueberry muffins and other baked goods.</u></li> <li><u>Home-canned and home-preserved fruits and vegetables.</u></li> <li><u>Mixtures with cereal or infant food desserts (e.g., peach cobbler).</u></li> </ul> </li> <li>(4) <ul style="list-style-type: none"> <li>In authorizing this service for Members living in a shelter that does not provide meals, MCEs should consider whether the</li> </ul> </li> </ul>

	Member has the ability to safely and securely store and prepare <u>food fruits and vegetables</u> for the Member's use.
(h) Additional Requirements	N/A
(i) Service Specific Eligibility	<p>1. Member must be in an HRSN Covered Population (OAR 410-120-0000), including:</p> <ul style="list-style-type: none"> <li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>• Adults and Youth Released from Incarceration; or,</li> <li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>• Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</li> <li>• Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</li> <li>• Individuals identified as YSHCN.</li> </ul> <p>2. Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here:  <a href="https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104">https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104</a></p> <ul style="list-style-type: none"> <li>• Low Food Security: Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.</li> <li>• Very Low Food Security: Reports of multiple indications of disrupted eating patterns and reduced food intake.</li> </ul> <p>3. Members that reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.</p> <p>4. Being enrolled in SNAP or WIC or other nutrition assistance programs does not necessarily preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit.</p> <ul style="list-style-type: none"> <li>• HRSN nutrition services must not duplicate, but rather complement a Member's receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member's food insecurity. <u>This service is intended to</u></li> </ul>

	<p><u>cover up to approximately 80% of a Member's recommended daily fruit and vegetable intake.</u></p> <p>5. Members must not concurrently receive Fruit and Vegetable Benefit, <u>Pantry Stocking</u> and Medically Tailored Meals.</p>
<b><u>(4) Fruit and Vegetable Benefit Card</u></b>	
a) <u>Service Description</u>	<p><u>This service allows a Member to purchase fruits and vegetables from participating food retailers, vendors, and/or farms. Fruits and vegetables available through this service may be fresh, frozen, dried, pureed or canned. Herbs are also included. MCEs are encouraged to support Members in receiving whole foods and minimally processed foods through this service.</u></p> <p><u>Examples of allowable foods include:</u></p> <p><u>Fruits:</u></p> <ul style="list-style-type: none"> <li>• <u>Any variety of fresh whole or cut fruit without added sugars.</u></li> <li>• <u>Any variety of canned fruits including applesauce, juice pack or water pack without added sugars, fats, oils, or salt (i.e., sodium). The fruit must be listed as the first ingredient.</u></li> <li>• <u>Any variety of frozen fruits without added sugars, fats, oils, or salt (i.e., sodium).</u></li> <li>• <u>Any type of dried fruits without added sugars, fats, oils, or salt (i.e., sodium).</u></li> </ul> <p><u>Vegetables:</u></p> <ul style="list-style-type: none"> <li>• <u>Any variety of fresh whole or cut vegetable without added sugars, fats, or oils.</u></li> <li>• <u>Any variety of canned or frozen vegetables without added sugars, fats, or oils. Vegetable must be listed as the first ingredient. May be regular or lower in sodium.</u></li> <li>• <u>Any type of dried vegetable without added sugars, fats, oils, or salt (i.e., sodium).</u></li> <li>• <u>Any type of immature beans, peas, or lentils, fresh or in canned forms.</u></li> <li>• <u>Any type of frozen beans (immature or mature). Beans may contain added vegetables and fruits, but may not contain added sugars, fats, oils, or meat as purchased. Canned beans, peas, or lentils may be regular or lower in sodium content.</u></li> <li>• <u>Fresh herbs, cut at the root or with the root intact.</u></li> </ul> <p><u>For Infant Fruits and Vegetables:</u></p> <ul style="list-style-type: none"> <li>• <u>Any variety of single ingredient commercial infant food fruit without added sugars, starches, or salt (e.g., sodium).</u></li> </ul>

	<p><u>Texture may range from strained through diced. The fruit must be listed as the first ingredient.</u></p> <ul style="list-style-type: none"> <li>• <u>Any variety of single ingredient commercial infant food vegetables without added sugars, starches, or salt (e.g., sodium). Texture may range from strained through diced. The vegetable must be listed as the first ingredient.</u></li> <li>• <u>Combinations of single ingredients (e.g., peas-carrots and apple-banana) are allowed.</u></li> </ul> <p><u>This service may be:</u></p> <ul style="list-style-type: none"> <li>• <u>Tailored in size/amount to account for a Member's household size if the Member is a child under 21, YSHCN, or pregnant. Household as defined by "Family Size" in OAR 410-200-0015;</u></li> <li>• <u>Provided to the Member on a recurring weekly, bi-weekly, or monthly basis dependent on the provider's offering and Member's preference;</u></li> <li>• <u>Administered through a voucher/token or prepaid card to be used only at a food retailer for allowable purchases; and</u></li> <li>• <u>Provided in conjunction with resources on the Dietary Guidelines for Americans to encourage healthy food selection.</u></li> </ul> <p><u>This service must:</u></p> <ul style="list-style-type: none"> <li>• <u>Be tailored to health risk, certain nutrition-sensitive health conditions, and or/demonstrated outcome improvement;</u></li> <li>• <u>Be provided in accordance with evidence-based nutrition guidelines;</u></li> <li>• <u>Follow food safety standards (<a href="https://www.oregon.gov/oha/ph/healthyenvironments/food_safety/pages/index.aspx">https://www.oregon.gov/oha/ph/healthyenvironments/food_safety/pages/index.aspx</a> and <a href="https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx">https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx</a>); and</u></li> <li>• <u>Be person-centered, consider dietary preferences, and be culturally appropriate.</u></li> </ul>
b) <u>Service Unit</u>	<u>Per week</u>
c) <u>Service Unit Limit</u>	<ul style="list-style-type: none"> <li>• <u>Unit limit is up to 1 per week, up to the number of weeks in a month, and up to the per week amount specified on the fee schedule. MCEs may bill on a weekly basis for up to 26 weeks.</u></li> <li>• <u>When provided at the household level, the per week amount and unit limit should be multiplied by the number of household members.</u></li> </ul>
d) <u>Service Duration Limit</u>	<u>Up to six (6) months.</u>

e) <u>Service Authorization Limit</u>	<u>Once per household with one or more eligible Members over the lifetime of the demonstration (ends September 30, 2027). Household as defined by "Family Size" in OAR 410-200-0015.</u>
f) <u>Setting</u>	<ul style="list-style-type: none"> <li><u>This service must be used to purchase eligible items from approved food retailers including but not limited to grocery stores, farmers markets, farm stands, and mobile markets.</u></li> <li><u>Member may have fruits and vegetables delivered to the Member's home or private residence, if delivery service is available. Private residences may include shelters that do not provide residents with meals.</u></li> </ul>
g) <u>Additional Service Limitations</u>	<p><u>This service is limited solely to the purchase of qualifying fruits, vegetables, and culinary herbs as outlined in the service description. It does not cover any foods that are not commonly understood to fall within these food categories (e.g., meat, poultry, and fish; dairy products; breads and cereals).</u></p> <ul style="list-style-type: none"> <li><u>Service cannot be used to purchase the following items:</u> <ul style="list-style-type: none"> <li><u>Seeds.</u></li> <li><u>Potted plants with vegetables, fruits, or herbs.</u></li> <li><u>Fresh fruits and/or vegetables packaged with dips, sauces, or glazes.</u></li> <li><u>Creamed vegetables or vegetables with added sauces.</u></li> <li><u>Mixed vegetables containing noodles, nuts or sauce packets.</u></li> <li><u>Vegetable-grain (pasta or rice) mixtures.</u></li> <li><u>Fruit-nut mixtures.</u></li> <li><u>Breaded vegetables.</u></li> <li><u>Fruits and vegetables for purchase on salad bars.</u></li> <li><u>Peanuts or other nuts.</u></li> <li><u>Ornamental and decorative fruits and vegetables such as chili peppers on a string; garlic on a string.</u></li> <li><u>Gourds; painted pumpkins; fruit baskets.</u></li> <li><u>Decorative blossoms and flowers.</u></li> <li><u>Foods containing fruits such as blueberry muffins and other baked goods.</u></li> <li><u>Home-canned and home-preserved fruits and vegetables.</u></li> <li><u>Mixtures with cereal or infant food desserts (e.g., peach cobbler).</u></li> </ul> </li> <li><u>In authorizing this service for Members living in a shelter that does not provide meals, MCEs should consider whether the Member has the ability to safely and securely store and prepare fruits and vegetables for the Member's use.</u></li> </ul>
h) <u>Additional Requirements</u>	N/A

<p>i) <u>Service Specific Eligibility</u></p>	<ol style="list-style-type: none"> <li><u>1. Member must be in an HRSN Covered Population (OAR 410-120-0000), including:</u> <ul style="list-style-type: none"> <li>• <u>Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</u></li> <li>• <u>Adults and Youth Released from Incarceration; or,</u></li> <li>• <u>Individuals currently or previously involved in Oregon's Child Welfare system; or,</u></li> <li>• <u>Individuals Transitioning to Dual Medicaid and Medicare Status; or,</u></li> <li>• <u>Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</u></li> <li>• <u>Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</u></li> <li>• <u>Individuals identified as YSHCN.</u></li> </ul> </li> <li><u>2. Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here:</u>  <a href="https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104">https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104</a> <ul style="list-style-type: none"> <li>• <u>Low Food Security: Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.</u></li> <li>• <u>Very Low Food Security: Reports of multiple indications of disrupted eating patterns and reduced food intake.</u></li> </ul> </li> <li><u>3. Members that reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.</u></li> <li><u>4. Being enrolled in SNAP or WIC or other nutrition assistance programs does not necessarily preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit.</u> <ul style="list-style-type: none"> <li>• <u>HRSN nutrition services must not duplicate, but rather complement a Member's receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member's food insecurity. This service is intended to cover up to approximately 80% of a Member's recommended daily fruit and vegetable intake.</u></li> </ul> </li> <li><u>5. Members must not concurrently receive Fruit and Vegetable Benefit, Pantry Stocking and Medically Tailored Meals.</u></li> </ol>
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## (5) Nutrition Education

<p><b>(a) Service Description</b></p>	<p>Any combination of educational strategies designed to motivate and facilitate voluntary adoption of food choices and other food- and nutrition-related behaviors conducive to health and well-being.</p> <p>This service may consist of the following:</p> <ul style="list-style-type: none"> <li>• Provision of nutrition education or information to an individual or group that offers evidence-based or evidence-informed strategies on adoption of food choices and other food- and nutrition-related behaviors conducive to health and well-being and guidance on food and nutrition resources;</li> <li>• Meal preparation education in an individual or group setting.</li> </ul> <p>Nutrition education services may be supplemented with handouts, take-home materials, and other informational resources that support nutritional health and well-being. Distribution of these paper and electronic handouts, materials and products, by themselves, does not constitute nutrition education.</p> <p>This service may be provided one-time or on a recurring weekly or monthly basis dependent on the specific service, provider's offering, and Member's preference.</p> <p>This service must:</p> <ul style="list-style-type: none"> <li>• Be provided in accordance with evidence-based nutrition guidelines (e.g., <a href="https://snaped.fns.usda.gov/resources/nutrition-education-materials/fns-curricula">https://snaped.fns.usda.gov/resources/nutrition-education-materials/fns-curricula</a>);</li> <li>• Follow food safety standards (<a href="https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx">https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx</a> and <a href="https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx">https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx</a>); and</li> <li>• Be person-centered, consider dietary preferences, and be culturally appropriate.</li> </ul>
<p><b>(b) Service Unit</b></p>	<p>Per thirty (30) minute increment</p>
<p><b>(c) Service Unit Limit</b></p>	<p>Up to six (6) units per week</p>
<p><b>(d) Service Duration Limit</b></p>	<p>Service persists until services are no longer needed.</p>
<p><b>(e) Service Authorization Limit</b></p>	<p>Providers cannot bill HRSN to exceed the actual cost of the class in total.</p>
<p><b>(f) Setting</b></p>	<p>Service may be offered:</p>

	<ul style="list-style-type: none"> <li>• In-person, virtually, or telephonically dependent on the specific service and Member's preference;</li> <li>• Where the Member resides; or</li> <li>• In community settings, community recreation centers, schools, health clinics, transitional housing shelters, emergency housing shelters, and community kitchens.</li> </ul>
(g) Additional Service Limitations	N/A
(h) Additional Requirements	Members receiving Fruit and Vegetable Benefit must also be offered Nutrition Education, though receipt of Nutrition Education shall not be conditioned on engagement in the service.
(i) Service Specific Eligibility	<ol style="list-style-type: none"> <li>1. Member must be in a HRSN Covered Population (OAR 410-120-0000), including: <ul style="list-style-type: none"> <li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>• Adults and Youth Released from Incarceration; or,</li> <li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>• Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</li> <li>• Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</li> <li>• Individuals identified as YSHCN.</li> </ul> </li> <li>2. Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here: short2024.pdf (usda.gov). <ul style="list-style-type: none"> <li>• Low Food Security: Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.</li> <li>• Very Low Food Security: Reports of multiple indications of disrupted eating patterns and reduced food intake.</li> </ul> </li> <li>3. Members must have <u>an HRSN Housing, Nutrition, and Outreach and Engagement</u> <u>a</u> Clinical Risk Factor, <u>listed in OAR 410-120-2005 Table 2: Home Modifications and Remediations, Tenancy Services, Nutrition Supports, and Outreach and Engagement</u> <u>as defined in Table 2 of OAR 410-120-2005</u></li> <li>4. Members may concurrently receive Nutrition Education and Medically Tailored Meals: however, the Nutrition Education provided must not duplicate what is being billed for the</li> </ol>

	Member under Medical Nutrition Therapy, and the Nutrition Education information must be appropriate for the Member's clinical condition.
<b>(6) Pantry Stocking Grocery Box</b>	
a) <u>Service Description</u>	<p><u>This service allows a Member to receive an assortment of foods aimed at promoting improved nutrition for the Member. Foods available through this service may be fresh, frozen, dried, pureed, or canned. MCEs are encouraged to support members in receiving whole foods and minimally processed foods through this service</u></p> <p><u>Examples of allowable foods include:</u></p> <ul style="list-style-type: none"> <li>• <u>Fruits and vegetables;</u></li> <li>• <u>Meat, poultry, fish, and other proteins;</u></li> <li>• <u>Legumes;</u></li> <li>• <u>Dairy products;</u></li> <li>• <u>Breads and cereals;</u></li> <li>• <u>Cooking oils, spices and herbs;</u></li> <li>• <u>Other foods such as snack foods and non-alcoholic beverages; and</u></li> <li>• <u>Seeds and plants, which produce food for the household to eat.</u></li> </ul> <p><u>This service may be:</u></p> <ul style="list-style-type: none"> <li>• <u>Tailored in size/amount to account for a Member's household size. Household is defined by "Family Size" in OAR 410-200-0015;</u></li> <li>• <u>Provided to the Member on a recurring weekly, biweekly or monthly basis dependent on the provider's offering and Member's preference;</u></li> <li>• <u>Administered through a grocery box delivery or Community Supported Agriculture (CSA) program; and</u></li> <li>• <u>Provided in conjunction with resources on the Dietary Guidelines for Americans to encourage healthy food selection.</u></li> </ul> <p><u>This service must:</u></p> <ul style="list-style-type: none"> <li>• <u>Be provided in accordance with evidence-based nutrition guidelines;</u></li> <li>• <u>Follow food safety standards</u> (<a href="https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx">https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx</a> and <a href="https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx">https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx</a>); and</li> <li>• <u>Be person-centered, consider dietary preferences, and be culturally appropriate.</u></li> </ul>

b) <u>Service Unit</u>	<u>Per week</u>
c) <u>Service Unit Limit</u>	<ul style="list-style-type: none"> <li><u>Unit limit is up to 1 per week up to the number of weeks in a month and up to the per week amount specified on the fee schedule. MCEs may bill on a weekly basis for up to 26 weeks.</u></li> <li><u>When provided at the household level, the per week amount and unit limit should be multiplied by the number of household members.</u></li> </ul>
d) <u>Service Duration Limit</u>	<u>Up to six (6) months.</u>
e) <u>Service Authorization Limit</u>	<u>Once per household with one or more eligible Members over the lifetime of the demonstration (ends September 30, 2027).</u> <u>Household as defined by “Family Size” in OAR 410-200-0015.</u>
f) <u>Setting</u>	<u>Member may have the Pantry Stocking Grocery Box delivered to the Member’s home or private residence. If available, member may pick up the Pantry Stocking Grocery Box from designated pick-up areas (i.e. CSA or farm box program). Private residences may include shelters that do not provide residents with meals.</u>
g) <u>Additional Service Limitations</u>	<p><u>Service cannot be used to purchase the following items:</u></p> <ul style="list-style-type: none"> <li><u>Beer, wine, liquor, cigarettes, or tobacco;</u></li> <li><u>Vitamins, medicines, and supplements. If an item has a Supplement Facts label, it is considered a supplement and is not eligible for HRSN purchase;</u></li> <li><u>Live animals (except shellfish, fish removed from water, and animals slaughtered prior to pick-up from the store);</u></li> <li><u>Foods that are hot at the point of sale;</u></li> <li><u>Any nonfood items such as:</u> <ul style="list-style-type: none"> <li><u>Pet foods;</u></li> <li><u>Cleaning supplies, paper products, and other household supplies; and</u></li> <li><u>Hygiene items or cosmetics.</u></li> </ul> </li> <li><u>In authorizing this service for Members living in a shelter that does not provide meals, MCEs should consider whether the Member has the ability to safely and securely store and prepare food for the Member’s use.</u></li> </ul>
h) <u>Additional Requirements</u>	<u>N/A</u>
i) <u>Service Specific Eligibility</u>	<ol style="list-style-type: none"> <li><u>Member must be in a HRSN Covered Population (OAR 410-120-0000), including:</u> <ul style="list-style-type: none"> <li><u>Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</u></li> <li><u>Adults and Youth Released from Incarceration; or,</u></li> <li><u>Individuals currently or previously involved in Oregon’s Child Welfare system; or,</u></li> </ul> </li> </ol>

	<ul style="list-style-type: none"> <li>• <u>Individuals Transitioning to Dual Medicaid and Medicare Status; or,</u></li> <li>• <u>Individuals who meet the definition of “HUD Homeless” as defined in OAR 410-120-0000; or,</u></li> <li>• <u>Individuals who meet the “At-Risk of Homeless” definition in OAR 410-120-0000; or</u></li> <li>• <u>Individuals identified as YSHCN.</u></li> </ul> <p>2. <u>Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here:</u></p> <p style="padding-left: 20px;"><u><a href="https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104">https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104</a></u></p> <ul style="list-style-type: none"> <li>• <u>Low Food Security: Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.</u></li> <li>• <u>Very Low Food Security: Reports of multiple indications of disrupted eating patterns and reduced food intake.</u></li> </ul> <p>3. <u>Member must be a child under 21, YSHCN, or Pregnant.</u></p> <p>4. <u>Members that reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.</u></p> <p>5. <u>Being enrolled in SNAP or WIC or other nutrition assistance programs does not preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit.</u></p> <ul style="list-style-type: none"> <li>• <u>HRSN nutrition services must not duplicate, but rather complement a Member’s receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member’s food insecurity. This service is intended to cover up to approximately 80% of a Member’s recommended daily food intake.</u></li> </ul> <p>6. <u>Members must not concurrently receive Pantry Stocking, Fruit and Vegetable Benefits, and/or Medically Tailored Meals.</u></p>
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#### (7) Pantry Stocking Benefit Card

a) <u>Service Description</u>	<p><u>This service allows a Member to purchase an assortment of foods aimed at promoting improved nutrition for the Member. Foods available through this service may be fresh, frozen, dried, pureed, or canned. MCEs are encouraged to support members in receiving whole foods and minimally processed foods through this service.</u></p> <p><u>Examples of allowable foods include:</u></p> <ul style="list-style-type: none"> <li>• <u>Fruits and vegetables;</u></li> <li>• <u>Meat, poultry, fish, and other proteins;</u></li> </ul>
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	<ul style="list-style-type: none"> <li>• <u>Legumes;</u></li> <li>• <u>Dairy products;</u></li> <li>• <u>Breads and cereals;</u></li> <li>• <u>Cooking oils, spices and herbs;</u></li> <li>• <u>Other foods such as snack foods and non-alcoholic beverages; and</u></li> <li>• <u>Seeds and plants, which produce food for the household to eat.</u></li> </ul> <p><u>This service may be:</u></p> <ul style="list-style-type: none"> <li>• <u>Tailored in size/amount to account for a Member's household size. Household is defined by "Family Size" in OAR 410-200-0015;</u></li> <li>• <u>Provided to the Member on a recurring weekly, biweekly or monthly basis dependent on the provider's offering and Member's preference;</u></li> <li>• <u>Administered through a voucher/token or prepaid card to be used only at a grocery retailer for allowable purchases; and</u></li> <li>• <u>Provided in conjunction with resources on the Dietary Guidelines for Americans to encourage healthy food selection.</u></li> </ul> <p><u>This service must:</u></p> <ul style="list-style-type: none"> <li>• <u>Be provided in accordance with evidence-based nutrition guidelines;</u></li> <li>• <u>Follow food safety standards (<a href="https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx">https://www.oregon.gov/oha/ph/healthyenvironments/foodsafety/pages/index.aspx</a> and <a href="https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx">https://www.oregon.gov/oda/programs/foodsafety/Pages/Default.aspx</a>); and</u></li> <li>• <u>Be person-centered, consider dietary preferences, and be culturally appropriate.</u></li> </ul>
b) <u>Service Unit</u>	<u>Per week</u>
c) <u>Service Unit Limit</u>	<ul style="list-style-type: none"> <li>• <u>Unit limit is up to 1 per week, up to the number of weeks in a month and up to the per week amount specified on the fee schedule. MCEs may bill on a weekly basis for up to 26 weeks.</u></li> <li>• <u>When provided at the household level, the per week amount and unit limit should be multiplied by the number of household members.</u></li> </ul>
d) <u>Service Duration Limit</u>	<u>Up to six (6) months.</u>
e) <u>Service Authorization Limit</u>	<u>Once per household with one or more eligible Members over the lifetime of the demonstration (September 30, 2027). Household as defined by "Family Size" in OAR 410-200-0015.</u>

f) <u>Setting</u>	<ul style="list-style-type: none"> <li><u>This service must be used to purchase eligible items from approved food retailers including but not limited to grocery stores, farmers markets, farm stands, and mobile markets.</u></li> <li><u>Member may have food delivered to the Member's home or private residence, if delivery service is available. Private residences may include shelters that do not provide residents with meals.</u></li> </ul>
g) <u>Additional Service Limitations</u>	<p><u>Service cannot be used to purchase the following items:</u></p> <ul style="list-style-type: none"> <li><u>Beer, wine, liquor, cigarettes, or tobacco;</u></li> <li><u>Vitamins, medicines, and supplements. If an item has a Supplement Facts label, it is considered a supplement and is not eligible for HRSN purchase;</u></li> <li><u>Live animals (except shellfish, fish removed from water, and animals slaughtered prior to pick-up from the store);</u></li> <li><u>Foods that are hot at the point of sale;</u></li> <li><u>Any nonfood items such as:</u> <ul style="list-style-type: none"> <li><u>Pet foods;</u></li> <li><u>Cleaning supplies, paper products, and other household supplies; and</u></li> <li><u>Hygiene items or cosmetics.</u></li> </ul> </li> <li><u>In authorizing this service for Members living in a shelter that does not provide meals, MCEs should consider whether the Member has the ability to safely and securely store and prepare food for the Member's use.</u></li> </ul>
h) <u>Additional Requirements</u>	N/A
i) <u>Service Specific Eligibility</u>	<ol style="list-style-type: none"> <li><u>Member must be in a HRSN Covered Population (OAR 410-120-0000), including:</u> <ul style="list-style-type: none"> <li><u>Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</u></li> <li><u>Adults and Youth Released from Incarceration; or,</u></li> <li><u>Individuals currently or previously involved in Oregon's Child Welfare system; or,</u></li> <li><u>Individuals Transitioning to Dual Medicaid and Medicare Status; or,</u></li> <li><u>Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</u></li> <li><u>Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</u></li> <li><u>Individuals identified as YSHCN.</u></li> </ul> </li> <li><u>Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here:</u></li> </ol>

[https://ers.usda.gov/sites/default/files/\\_laserfiche/DataFiles/50764/short2024.pdf?v=81104](https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104)

- Low Food Security: Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.
- Very Low Food Security: Reports of multiple indications of disrupted eating patterns and reduced food intake.

3. Member must be a child under 21, YSHCN, or Pregnant.
4. Members that reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.
5. Being enrolled in SNAP or WIC or other nutrition assistance programs does not preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit.
  - HRSN nutrition services must not duplicate, but rather complement a Member's receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member's food insecurity. This service is intended to cover up to approximately 80% of a Member's recommended daily food intake.
6. Members must not concurrently receive Pantry Stocking, Fruit and Vegetable Benefits, and/or Medically Tailored Meals.

**Table 87: Description of HRSN Outreach and Engagement Service**

(1) Service Description	<ol style="list-style-type: none"><li>1. HRSN Outreach and Engagement Services (“HRSN O&amp;E Services”) means the activities performed by HRSN Service Providers, or MCE, or as applicable, the Authority, for the purpose of identifying Members who may be eligible for one (1) or more HRSN Services.</li><li>2. HRSN Service Providers shall be compensated for providing HRSN O&amp;E Services to Members who are Presumed HRSN Eligible, or determined HRSN Eligible, as defined in OAR 410-120-0000.</li><li>3. HRSN O&amp;E Services performed and documented by HRSN Service Providers must include, at a minimum, activities a – c specified below, which must be completed during initial service delivery. HRSN O&amp;E Services performed and documented by HRSN Service Providers may also include any or all activities listed as items d – j below. Subsequent service delivery may include performance and documentation of any or all activities listed below.<ol style="list-style-type: none"><li>a. Engaging Members who may be eligible for HRSN Services. Engagement activities may use multiple strategies, including, without limitation, meeting Members in-person.</li><li>b. Identifying and verifying the Member’s MCE enrollment or, as applicable, enrollment in the Fee-for-Service (FFS) program.</li><li>c. Verifying the Member is Presumed HRSN Eligible.</li><li>d. Transmitting HRSN Requests to the applicable MCE or, as applicable, to the Authority.</li><li>e. Working with Members to obtain the information necessary to determine HRSN service need, including through multiple engagements.</li><li>f. Helping Members maintain enrollment in OHP.</li><li>g. Helping Members, with securing and maintaining related assistance and services, including entitlements and benefits, such as Temporary Assistance for Needy Families (TANF), Women, Infants and Children (WIC), Supplemental Nutrition Assistance Program (SNAP), and other federal, state, and local housing programs including through application assistance and providing support in identifying coverage for application fees, as necessary.</li><li>h. Assisting Members, with obtaining identification and other required documentation needed to receive benefits and other supports (e.g., Social Security card, birth certificate, prior rental history).</li><li>i. Connecting Members, to settings where basic needs can be met, such as access to shower, laundry, shelter, and food.</li></ol></li></ol>
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	<p>j. Providing Members, who may have a need for medical, peer, social, educational, legal, imminent eviction prevention and other related services with information and logistical support necessary to connect to resources.</p> <p>HRSN O&amp;E Services performed by the MCE, or as applicable, the Authority, may include completion of any of the following activities:</p> <ul style="list-style-type: none"> <li>Engaging Members who may be eligible for HRSN Services. Engagement activities may use multiple strategies, including, without limitation, meeting Members in-person;</li> <li>Working with Members to obtain the information necessary to determine HRSN Service need, including through multiple engagements;</li> <li>Helping Members with securing and maintaining entitlements and benefits, such as Temporary Assistance for Needy Families (TANF), Women, Infants and Children (WIC), Supplemental Nutrition Assistance Program (SNAP), and other federal and state housing programs including through application assistance and providing support in identifying coverage for application fees, as necessary;</li> <li>Assisting Members with obtaining identification and other required documentation needed to receive benefits and other supports (e.g., Social Security card, birth certificate, prior rental history);</li> <li>Connecting Members to settings where basic needs can be met, such as access to shower, laundry, shelter, and food; and</li> <li>Providing Members who may have a need for medical, peer, social, educational, legal, or other related services with information and logistical support necessary to connect them with the needed resource and services.</li> </ul>
(2) Service Unit	Per fifteen (15) minute increment
(3) Service Unit Limit	Up to 120 units (30 hours) per Member per health plan
(4) Service Duration Limit	Up to twelve (12) months from the initial date of service
(5) Setting	<ul style="list-style-type: none"> <li>The majority of sessions with Members should be in a setting desired by the Member.</li> <li>Case managers may use telehealth if appropriate and desired by the Member.</li> <li>Sessions may be “off-site,” (e.g., at potential housing locations).</li> <li>Time spent traveling is payable to HRSN Service Providers per Table 8(7) of this rule.</li> </ul>
(6) Additional Service Limitations	Up to 24 units (6 hours) per Member per date of service

(7) Additional Requirements	<ol style="list-style-type: none"> <li>1. HRSN O&amp;E Services are not subject to Prior Authorization. HRSN Service Providers may invoice and receive payment for HRSN O&amp;E Services provided to a Presumed HRSN Eligible Member subject to documenting and tracking the services provided and otherwise complying with all applicable HRSN O&amp;E administrative rules.</li> <li>2. HRSN Service Providers must document date of service, duration (units or time spent on the activity), description of the activity, and outcome (the result of the activity).</li> <li>3. Travel time is payable for HRSN Service Providers when the HRSN Service Provider is traveling directly to or from the Presumed HRSN Eligible or HRSN Eligible Member from the HRSN Service Provider office or other location to support the Member through the activities listed in Table 4(6)(a) of this rule. This includes traveling to the health plan for meetings on the Person-Centered Service Plan (PCSP) or other travel time as long as the travel time can be attributed to the Presumed HRSN Eligible or HRSN Eligible Member.             <ol style="list-style-type: none"> <li>a. Travel time does not include mileage, gas, or depreciation.</li> <li>b. Travel time shall be limited to three hours per date of service, per Member.</li> </ol> </li> </ol>
(8) Service Specific Eligibility	<p>Member must be presumed, or determined:</p> <ol style="list-style-type: none"> <li>1. To be in a HRSN Covered Population (OAR 410-120-0000), including:             <ul style="list-style-type: none"> <li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>• Adults and Youth Released from Incarceration; or,</li> <li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>• Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</li> <li>• Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</li> <li>• Individuals identified as YSHCN</li> </ul> </li> <li>2. To have any HRSN Clinical Risk Factor as defined in <u>Tables 1 and 2</u> of OAR 410-120-2005 and</li> <li>3. To require support to obtain or maintain connection with benefit programs, services, or supports for basic needs.</li> <li>4. If it is confirmed by the Member or Member's health plan that the OHP Member does not belong to at least one HRSN Covered Population and/or does not have an HRSN Clinical Risk Factor, they no longer meet the definition of Presumed HRSN Eligible.</li> </ol>

**OAR 410-120-2005**

**Table 58: HRSN Housing Eligibility Criteria**

<b>(a) Service</b>	<b>(b) Covered Population &amp; Social Risk Factor</b>	<b>(c) Clinical Risk Factor</b>	<b>(d) Additional Eligibility Requirements for each Service Category identified in Column (a)</b>
(1) Rent and Utility Costs	(1) – (7) Member must: <ul style="list-style-type: none"><li>• Be currently renting housing with a written rental agreement or lease signed by both the landlord (or equivalent entity) and Member; and,</li><li>• Need financial support maintaining current housing; and,</li><li>• Meet the At-Risk of Homelessness definition in OAR 410-120-0000.</li></ul>	(1) – (9) Member must have a <a href="#">Rent and Utility Financial Assistance</a> <a href="#">Housing</a> Clinical Risk Factor as defined in Table 32 of OAR 410-120-2005.	(1) Members must be receiving HRSN rent to be eligible for recurring utilities payment through the HRSN Rent and Utility <a href="#">Costs Financial Assistance</a> service.  (2) <a href="#">Members must be receiving HRSN rent to be eligible for utilities arrears payment</a> through the HRSN Rent and Utility <a href="#">Financial Assistance</a> service. <a href="#">Members must be receiving the HRSN Home Modifications or Home Remediations service, and cannot safely reside in their home while the Home Modification or Home Remediation Service is conducted.</a>
(2) Utility Arrears			
(3) Utilities Set Up			(3) Members must be receiving the HRSN Rent and Utility Costs service.
(4) Storage Fees			(4) Members must be receiving the HRSN Rent and Utility Costs service.
(5) Tenancy (15 min)			(5) Members receiving this service may not concurrently receive Tenancy (PMPM).
(6) Tenancy (PMPM)			(6) Members receiving this service may not concurrently receive Tenancy (15 min).
(7) Hotel/Motel Stays			(7) Members must be receiving the HRSN Home Modifications or Home Remediations service, and cannot safely reside in their home while the Home Modification or Home Remediation Service is conducted.

(8) Home Modifications	(8) – (9) Member must:	<a href="#"><u>Outreach and Engagement</u></a>	(8) Members receiving this service may be renters or homeowners.  (9) Members receiving this service may be renters or homeowners.
(9) Home Remediations	<ul style="list-style-type: none"> <li>• Require the clinically appropriate home modification or remediation, and</li> <li>• Be in a HRSN Covered Population (OAR 410-120-0000): <ul style="list-style-type: none"> <li>○ Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>○ Adults and Youth Released from Incarceration; or,</li> <li>○ Individuals currently or previously involved in Oregon's Child Welfare system; or,</li> <li>○ Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>○ Individuals who meet the At-Risk of Homeless definition in OAR 410-120-0000; or,</li> <li>○ Young Adult with Special Health Care Needs (YSHCN).</li> </ul> </li> </ul>		



**OAR 410-120-2005**

**Table 97: HRSN Nutrition Eligibility Criteria**

<b>(a) Service</b>	<b>(b) Covered Population</b>	<b>(c) Clinical Risk</b>	<b>(d) Social Risk</b>	<b>(e) Additional Eligibility Requirements for each Service Category identified in Column (a)</b>
(1) Assessment for Medically Tailored Meals	(1) – (4) Member must be in a HRSN Covered Population (OAR 410-120-0000), including: <ul style="list-style-type: none"> <li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li> <li>• Adults and Youth Released from Incarceration; or,</li> <li>• Individuals currently or previously involved in Oregon’s Child Welfare system; or,</li> <li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li> <li>• Individuals who meet the definition of “HUD Homeless” as defined in OAR 410-120-0000; or,</li> <li>• Individuals who meet the “At-Risk of Homeless” definition in OAR 410-120-0000; or</li> </ul>	(1) – (54) Member must have a Nutrition Clinical Risk Factor as defined in Table 2 of OAR 410-120-2005.	(1) – (45) Member must be experiencing Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024, available here: <a href="https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104">https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104</a>	(1) Member must have a health condition that is identified in the OHP Prioritized List, for which Medical Nutrition Therapy (MNT) is an indicated treatment.
(2) Medically Tailored Meals			a. Low Food Security:	(2) <ul style="list-style-type: none"> <li>• Medically Tailored Meals must be Medically Necessary and Medically Appropriate.</li> <li>• Member must be assessed by a RDN (or PCP if RDN access is very limited or delayed) to determine if Medically Tailored Meals are a Medically Necessary and Medically Appropriate service for the Member’s disease, condition, or disorder, and to develop a Medically Appropriate nutrition care plan for this service</li> <li>• Members who reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.</li> <li>• Being enrolled in SNAP or WIC or other nutrition assistance programs does not preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit.</li> </ul>

	<ul style="list-style-type: none"> <li>• Individuals identified as YSHCN.</li> </ul>		<p>Reduced quality, variety, or desirability of diet, and little or no indication of reduced food intake.</p> <p>b. Very Low Food Security: Reports of multiple indications of disrupted eating patterns and</p>	<ul style="list-style-type: none"> <li>○ HRSN nutrition services should complement a Member's receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member's food insecurity.</li> <li>• Members must not concurrently receive Medically Tailored Meals and the Fruit and Vegetable Benefit.</li> </ul>
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<p><u>(3) Fruit and Vegetable Box and Fruit and Vegetable Benefit Card</u></p>			<p>reduced food intake.</p>	<p>(3)</p> <ul style="list-style-type: none"> <li>• Members who reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.</li> <li>• Being enrolled in SNAP or WIC or other nutrition assistance programs does not necessarily preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit. <ul style="list-style-type: none"> <li>○ HRSN nutrition services must not duplicate, but rather complement a Member's receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member's food insecurity.</li> </ul> </li> <li>• Members must not concurrently receive Fruit and Vegetable Benefit, <u>Pantry Stocking</u> and Medically Tailored Meals.</li> </ul>
<p><u>(43) Nutrition Education</u></p>				<p>(4)</p> <ul style="list-style-type: none"> <li>• Members eligible for substantially the same service as a Medicaid covered service are not eligible for this HRSN Service. For example, Members eligible to receive Medical Nutrition Therapy (MNT) as a covered service through OHP are not eligible for this service.</li> <li>• Members may concurrently receive Nutrition Education and Medically Tailored Meals; however, the Nutrition</li> </ul>

				Education provided must not duplicate what is being billed for the Member under Medical Nutrition Therapy, and the Nutrition Education information must be appropriate for the Member's clinical condition.
<u>(5) Pantry Stocking Grocery Box and Pantry Stocking Benefit Card</u>	<p><u>(5) Member must</u></p> <ul style="list-style-type: none"> <li>• <u>Be in an HRSN Covered Population (410-120-0000), including:</u> <ul style="list-style-type: none"> <li>○ <u>Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</u></li> <li>○ <u>Adults and Youth Released from Incarceration; or,</u></li> <li>○ <u>Individuals currently or previously involved in Oregon's Child Welfare system; or,</u></li> <li>○ <u>Individuals Transitioning to Dual Medicaid and Medicare Status; or,</u></li> <li>○ <u>Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</u></li> <li>○ <u>Individuals who meet</u></li> </ul> </li> </ul>			<p><u>(5)</u></p> <ul style="list-style-type: none"> <li>• <u>Members who reside in an institutional setting that is obligated to provide its residents with meals are not eligible for this service.</u></li> <li>• <u>Being enrolled in SNAP or WIC or other nutrition assistance programs does not necessarily preclude a Member from being eligible for this HRSN Nutrition service or receiving up to the maximum benefit.</u></li> <li>○ <u>HRSN nutrition services must not duplicate, but rather complement a Member's receipt of existing local, state and federal nutrition assistance programs (e.g., SNAP or WIC), to the extent receipt of that assistance has not resolved the member's food insecurity.</u></li> <li>• <u>Members must not concurrently receive Pantry Stocking, Fruit and Vegetable Benefit or Medically Tailored Meals</u></li> </ul>

	<p><u>the “At-Risk of Homeless” definition in OAR 410-120-0000; or</u></p> <ul style="list-style-type: none"><li>○ <u>Individuals identified as YSHCN.</u></li><li>● <u>Member must be a child under 21, YSHCN, or Pregnant.</u></li></ul>			
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**OAR 410-120-2005****Table 109: HRSN Outreach and Engagement Eligibility Criteria**

<b>(a) Covered Population</b>	<b>(b) Clinical Risk Factor</b>	<b>(c) Social Risk Factor</b>
<p>Member must be presumed to be in a HRSN Covered Population (OAR 410-120-0000), including:</p> <ul style="list-style-type: none"><li>• Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility; or,</li><li>• Adults and Youth Released from Incarceration; or,</li><li>• Individuals currently or previously involved in Oregon's Child Welfare system; or,</li><li>• Individuals Transitioning to Dual Medicaid and Medicare Status; or,</li><li>• Individuals who meet the definition of "HUD Homeless" as defined in OAR 410-120-0000; or,</li><li>• Individuals who meet the "At-Risk of Homeless" definition in OAR 410-120-0000; or</li><li>• Individuals identified as YSHCN.</li></ul>	<p>Member must be presumed to have any HRSN Clinical Risk Factor as defined in Tables 1 and 2 of OAR 410-120-2005.</p>	<p>Member must be presumed to require support to obtain or maintain connection with benefit programs, services, or supports for basic needs.</p>

RULE SUMMARY: Outlines details related to requesting HRSN services and modifying requirements for Housing Service Requests

CHANGES TO RULE:

410-120-2010

HRSN Service Requests.

(1) MCEs and the Authority shall accept and document all requests for HRSN Services ("HRSN Request(s)") received through the pathways identified in OAR 410-120-2005 and through the methods described in section (11) of this rule. MCEs and the Authority shall accept, document, and receive all Self-Attestations for HRSN Services in the same manner as HRSN Requests. ¶

(2) MCEs and the Authority shall accept HRSN Requests from HRSN Connectors, who are not HRSN Service Providers, in writing or via telephone (or both). With the exception of HRSN Medically Tailored Meals and, HRSN Home Modifications and Remediations, and HRSN rent and utility financial assistance, an HRSN Request made to the MCE or, as applicable, the Authority shall be effective when made: ¶

(a) By telephone upon documenting all of the information in subsection (c) of this section (2). Documentation must be made during the telephone call or immediately thereafter; or ¶

(b) In writing by the HRSN Connector and delivered to the MCE or, as applicable the Authority, provided that the writing includes all of the information described in subsection (c) of this section (2). ¶

(c) An HRSN Request submitted by HRSN Connectors must be documented in writing as described in subsections (a) or (b) of this section (2) and include all of the following information: ¶

(A) The name and contact information for the individual recommended; and ¶

(B) The HRSN Service(s) the individual needs or may need; and ¶

(C) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority, in accordance with OAR 410-120-2015. ¶

(3) HRSN Requests made by HRSN Connectors who are not HRSN Service Providers for Medically Tailored Meals shall be effective when the MCE, or as applicable, the Authority, has collected the information in subsections (a) - (d) of this section (3). Information in sections (a) - (c) of this section (3) may be collected during a telephone call or immediately thereafter. Information in sections (d) and (e) must be provided to, or otherwise obtained by, the MCE or, as applicable, the Authority, in writing. ¶

(a) The name and contact information for the individual recommended; and ¶

(b) The HRSN Service(s) the individual needs or may need; and ¶

(c) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority; and ¶

(d) An assessment conducted by a Registered Dietitian Nutritionist licensed in the state of Oregon (RDN) indicating that Medically Tailored Meals are Medically Necessary and Medically Appropriate for the individual together with a Nutrition Care Plan. ¶

(e) In the event access to a RDN is limited or delayed, the assessment and Nutrition Care Plan described may be provided by a primary care physician or a physician specialist such as a cardiologist or oncologist. ¶

(e) Information in subsections (a) - (dc) of this Section (3) may be provided by a primary care physician or a physician specialist such as a cardiologist or oncologist. collected during a telephone call or immediately thereafter. Information in section (d) must be provided to, or otherwise obtained by, the MCE or, as applicable, the Authority, in writing. ¶

(4) HRSN Requests made by HRSN Connectors who are not HRSN Service Providers for HRSN rent and utility financial assistance, shall be effective when the MCE, or as applicable, the Authority, has collected the information in subsections (a) - (e) of this section (4): ¶

(a) The name and contact information for the individual recommended; and ¶

(b) the HRSN Service(s) the individual needs or may need; and ¶

(c) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority; and ¶

(d) Income verification to determine "At Risk of Homelessness" as described in OAR 410-120-0000. Income verification may be self-attested to as described in OAR 410-120-2015; and ¶

(e) A lease or written rental agreement as described in OAR 410-120-2005 Table 5. ¶

(f) Information in sections (a) - (d) of this section (4) may be collected during a telephone call or immediately thereafter. Information in section (e) must be provided to, or otherwise obtained by, the MCE, or as applicable, the Authority, in writing. ¶

(45) HRSN Requests made by an HRSN Connector that is who are not an HRSN Service Providers for HRSN home M4modifications and Rremediations shall be effective when the MCE, or as applicable, the Authority, has

collected the information in subsections (a) and (b) of this section (45) as follows: ¶

(a) The information identified in this subsection (a) may be collected in writing or during a telephone call. If the information is collected during a telephone call, the information must be documented by the MCE or, as applicable, the Authority during or immediately after the telephone call. ¶

(A) The name and contact information for the individual recommended; and ¶

(B) The HRSN Service(s) the individual needs or may need; and ¶

(C) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority. ¶

(b) The following information must be provided to, or collected by, the MCE or, as applicable, the Authority, in writing: ¶

(A) A completed scope of work must be submitted to the MCE or the Authority as appropriate, as detailed in OAR 410-120-2005 Table 45; and ¶

(B) If the Member rents their home, the landlord must provide written consent to the service, which shall also serve as verification that the individual lives at the residence; or ¶

(C) If the Member owns their home, the Member must provide proof of homeownership (for example, Certificate of Title/Deed, Monthly mortgage bill). ¶

(56) With the exception of HRSN Medically Tailored Meals and, HRSN Home Modifications and Remediations, and HRSN rent and utility financial assistance, HRSN Requests made by an HRSN Connector that is also an HRSN Service Provider must be in writing and at a minimum, must include the information in (a) - (c), and may include the information identified in (d) - (f) as follows: ¶

(a) Name and contact information for the individual being recommended; ¶

(b) The HRSN Service(s) the individual needs or may need; ¶

(c) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority, which must be signed or orally attested to by the individual for whom the request is being made or the individual's Representative; ¶

(d) Confirmation of individual's current OHP enrollment; ¶

(e) Confirmation of current enrollment in the MCE or in FFS; ¶

(f) Any other information regarding the individual's potential HRSN Eligibility. ¶

(67) HRSN Requests for HRSN Medically Tailored Meals made by an HRSN Connector that is also an HRSN Service Provider must be in writing and at a minimum must include the information in (a) - (e), and may include the information identified in (f) - (h) as follows: ¶

(a) Name and contact information for the individual being recommended; ¶

(b) The HRSN Service(s) the individual needs or may need; ¶

(c) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority, which must be signed or verbally attested to by the individual for whom the request is being made or the individual's Representative; ¶

(d) Registered Dietitian Nutritionist (RDN) assessment (or Primary Care Provider (PCP) if RDN access is limited or delayed) indicating that Medically Tailored Meals are Medically Appropriate and Medically Necessary for the individual; ¶

(e) Nutrition Care Plan; ¶

(f) Confirmation of individual's current OHP enrollment; ¶

(g) Confirmation of current enrollment in the MCE or in FFS; ¶

(h) Any other information regarding the individual's potential HRSN Eligibility. ¶

(78) HRSN Requests made for Home Modifications and by HRSN Connectors who are also HRSN Service Providers for HRSN rent and utility financial assistance, must be in writing and at a minimum must include the information in subsections (a) - (d) of this section (8), and may include the information in (e) - (h) as follows: ¶

(a) The name and contact information for the individual recommended; and ¶

(b) the HRSN Service(s) the individual needs or may need; and ¶

(c) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority; and ¶

(d) Income verification to determine "At Risk of Homelessness" as described in OAR 410-120-0000. Income verification may be self-attested to as described in OAR 410-120-2015. ¶

(e) A lease or written rental agreement as described in OAR 410-120-2005 Table 5. ¶

(f) Confirmation of individual's current OHP enrollment; ¶

(g) Confirmation of current enrollment in the MCE or in FFS; ¶

(h) Any other information regarding the individual's potential HRSN Eligibility. ¶

(9) HRSN Requests made for HRSN home modifications and remediations made by an HRSN Connector that is also an HRSN Service Provider must be in writing and at a minimum, must include the information in (a) - (e), and may include the information identified in (f) - (h) as follows: ¶

- (a) The name and contact information for the individual recommended; ¶
- (b) The HRSN Service(s) the individual needs or may need; ¶
- (c) A statement that the individual desires to take part in an HRSN Eligibility Screening performed by the MCE, or as applicable, the Authority; ¶
- (d) If the Member rents their home, the landlord must provide written consent to the service, which shall also serve as verification that the individual lives at the residence. If the Member owns their home, the Member must provide proof of homeownership (for example, Certificate of Title/Deed); ¶
- (e) A completed scope of work must be submitted to the MCE or the Authority as appropriate, as detailed in OAR 410-120-2005 Table 4;5; ¶
- (f) Confirmation of individual's current OHP enrollment; ¶
- (g) Confirmation of current enrollment in the MCE or in FFS; ¶
- (h) Any other information regarding the individual's potential HRSN Eligibility. ¶

~~(8) HRSN Connectors must not be required to use a particular form or template to make the HRSN Request; instead, all 10) MCEs and the Authority shall accept any complete HRSN Request used by s from an HRSN Connector (includthat complies with the requirements in the HRSN Request Form made available by the Authority) that compis rule. Complete HRSN Requests that comply with the requirements of this rule are subject to the service authorization timelines with the requirements in this rule. ¶~~

~~(9) A defined in OAR 410-120-2020 and OAR 410-141-3835, regardless of whether they are submitted by a Member, HRSN Service Provider, or any other HRSN Connector. ¶~~

~~(11) At a minimum, all MCEs and the Authority shall accept HRSN Requests by anythe following delivery methods used by HRSN Connectors, including, but not limited to email, fax, mail, personal delivery, CIE, or any other reliable delivery method. For: email and personal delivery. MCEs and the Authority may choose to accept other reliable delivery methods including but not limited to community information exchange (CIE) and telephone. All MCEs and the Authority shall accept HRSN Requests from HRSN Connectors who are not HRSN Service Providers, delivery method may also include by telephone. ¶~~

~~(102) A request for HRSN Services that does not comply with the requirements of this rule is not considered complete and is not subject to the service authorization timelines defined in OAR 410-120-2015, OAR 410-120-2020, and OAR 410-141-3835. MCEs or the Authority must make a good faith effort to work with the Member or HRSN Connector as applicable to obtain the minimum required information to achieve a complete HRSN Request. Good faith effort means at minimum, the MCE, or the Authority, must inform the Member of their incomplete request status, taking into consideration the Member's preferred contact method, and provide support to them to achieve a complete request if needed.~~

Statutory/Other Authority: ORS 413.042

Statutes/Other Implemented: ORS 414.572, 414.605, 414.665, 414.719, 414.632

RULE SUMMARY: HRSN Eligibility Screening: Updating to require HRSN request for rental assistance to include lease agreement and updating eligibility

CHANGES TO RULE:

410-120-2015

**HRSN Eligibility Screening:**

(1) The purpose of this rule is to establish the processes, standards, and obligations required to be followed or met in administering, determining eligibility, and delivering Health Related Social Needs (HRSN) Services when a Member initiates a request for HRSN Service. The Authority finds that:  
¶

(a) HRSN Services are foundational health promoting services that foster engagement in health care services as well as improve health outcomes; and.  
¶

(b) HRSN Self-Attestation ("Self-Attestation") allows a Member to provide a statement that the MCE or the Authority may rely upon to assess eligibility for HRSN Services when Members have not established or sustained engagement in health care services.  
¶

(2) After receipt of a complete HRSN Request, an MCE and, as applicable, the Authority, shall offer to screen the Member for whom the HRSN Request was made. If the Member consents to the screening, the MCE or, as applicable, the Authority shall conduct an HRSN Eligibility Screening in accordance with OAR 410-120-0000, the timeline described in OAR 410-120-2020, and this rule to determine whether to authorize the requested HRSN Service requested.  
¶

(3) If the HRSN Connector does not include all the information in the HRSN Request that is necessary for determining whether the Member is eligible to receive an HRSN Service, the MCE or, as applicable, the Authority, shall make an effort to obtain all the information necessary in order to conduct the HRSN Eligibility screening, which includes attempts to contact the Member or HRSN Connector in accordance with OAR 410-120-2010. The MCE or Authority may refer the Member to an HRSN Service Provider who can support the Member to gather required documentation, or may work directly with the Member to obtain the necessary information.  
¶

(a) If an MCE determines the individual is enrolled in OHP but is enrolled in a different MCE or is enrolled in FFS, the MCE shall forward the HRSN Request to, as applicable, the MCE in which the Member is enrolled or the Authority;  
¶

(b) If the Authority determines the individual is enrolled in OHP but is enrolled in an MCE, the Authority shall forward the HRSN Request to the MCE in which the Member is enrolled.  
¶

(4) All Self-Attestations submitted by a Member through an HRSN Request must include the following information identified below in this Subsection (a) of this Section (4) and must be accepted by MCEs and the Authority as set out below in this Section (4).  
¶

(a) Members who submit Self-Attestations for HRSN Services must include in their HRSN Self-Attestation, at minimum, the following statements:  
¶

(A) The condition that fulfills eligibility criteria for the requested HRSN Service; and.  
¶

(B) The information they have provided is true.  
¶

(b) MCEs and the Authority may accept Self-Attestations that are made orally by a Member so long as the MCE or, as applicable, the Authority documents the oral Self-Attestation and the Member signs or otherwise acknowledges the documentation.  
¶

(c) MCEs and the Authority must not require a Self-Attestation to be submitted in a specific format so long as the Self-Attestation includes the required elements listed in subsection (a) of this Section (4).  
¶

(5) Except as set forth in section (6) of this rule, the MCE, or as applicable the Authority, must conduct an HRSN Eligibility Screening based on the statements made in the Self-Attestation as follows:  
¶

(a) If the Self-Attestation does not include all the information necessary to complete the HRSN Eligibility Screening, the MCE, or as applicable the Authority, shall use good faith efforts to obtain all information necessary to complete the HRSN Eligibility Screening.  
¶

(b) The MCE, or as applicable the Authority, must verify or attempt to verify the information included in a Member's Self-Attestation with existing, supporting documentation as follows:  
¶

(A) Enrollment in OHP Plus ~~(BMH Benefit Package Identifier)~~ in accordance with OAR 410-120-1210 and the Member's OHP number must be verified;  
¶

(B) The following HRSN Covered Populations must be verified:  
¶

(i) Individuals Transitioning to Dual Medicaid and Medicare Status;  
¶

(ii) Individuals identified as Young Adults with Special Health Care Needs.  
¶

(C) HRSN Social Risk Factors for HRSN Nutrition-Related Supports must be verified by determining whether the Member qualifies as Low Food Security or Very Low Food Security as measured by the U.S. Household Food Security Survey Module: Six Item Short Form from the U.S. Department of Agriculture published in May 2024,

available here: [https://ers.usda.gov/sites/default/files/\\_laserfiche/DataFiles/50764/short2024.pdf?v=81104](https://ers.usda.gov/sites/default/files/_laserfiche/DataFiles/50764/short2024.pdf?v=81104).¶

(D) HRSN Clinical Risk Factors for Medically Tailored Meals must be verified;¶

(E) Good faith efforts must be made to verify:¶

(i) HRSN Covered Populations not identified in (B) of this subsection (b);¶

(ii) Social Risk Factors not identified in (C) of this subsection (b); and,¶

(iii) ~~All Clinical Risk Factors, except for Medically Tailored Meals, not identified in paragraph (D) of this subsection (5)(b)~~¶

(c) All good faith efforts to verify information and collect documentation that could be used to verify a Member's Self-Attestation must be documented by MCEs and, as applicable, the Authority.¶

(A) The absence of documentation is not alone a basis to conclude that the Self-Attestation is not truthful.¶

(B) If the information included in the Member's Self-Attestation that is identified in OAR 410-120-2015(5)(b)(E) cannot, using good faith efforts, be verified within a reasonable period of time the MCE, or as applicable the Authority, must make an eligibility determination as to whether, on its face, the information provided is likely truthful in light of the totality of the circumstances.¶

(6) HRSN Service requests that have been accepted and subject to screening based on Self-Attestation must be authorized or denied by MCEs or, as applicable the Authority, as follows:¶

(a) The requested or identified HRSN Services must be authorized if there is a reasonable basis to conclude that the Self-Attestation is likely truthful in light of the totality of the circumstances of the Member's Self-Attestation and:¶

(A) The requested or identified HRSN Services are not duplicative of services the Member is already receiving; and,¶

(B) In the case of HRSN Housing-Related Supports, all documentation required prior to authorization as identified in Table 45 of OAR 410-120-2005 have been obtained.¶

(b) The requested HRSN Service must be denied if:¶

(A) The identified HRSN Service request is for the HRSN Medically Tailored Meals Service within Nutrition-Related Supports and the Clinical Risk Factor cannot be verified by existing documentation to be medically necessary and appropriate by a registered dietitian nutritionist licensed in the state of Oregon, or by a primary care physician or the Member's physician specialist such as a cardiologist, oncologist or other similar physician specialist.¶

(B) The identified HRSN Service request is for HRSN Housing Related Supports, and all documentation that is identified as required in Table 45 of OAR 410-120-2005 has not been obtained.¶

(C) The identified HRSN Service request is duplicative of a service the member is receiving and there is no gap in service need.¶

(D) Good faith efforts reveal that the Self-Attestation is not likely truthful in light of the totality of the circumstances.¶

(7) In the event there is no documented evidence that verifies a self-attested health condition, it may be reasonable for MCEs or, as applicable, the Authority to deny an identified HRSN Service. In undertaking the good faith verification process and in making a determination about authorization or denial, MCEs or, as applicable, the Authority, must take into consideration that some conditions may be less likely to have existing, supporting documentation due to their nature, their symptoms, safety concerns, stigma, and barriers to care. In keeping with the forgoing considerations, MCEs and, as applicable, the Authority may deny an identified HRSN Service request based on self-attested clinical risk factors if:¶

(a) It would be objectively reasonable that the attested health condition would require some type of health care service because of the nature of the condition or its symptoms; and,¶

(b) The member has been enrolled in the same CCO for a period of time that has been long enough that it would be reasonable to expect that at least some claims or medical records data for the self-attested health condition should have been submitted in MMIS that could have been reviewed.¶

(8) All MCEs and the Authority shall document the results of each HRSN Eligibility Screening, which must include at minimum, all of the following:¶

(a) Confirmation the individual is enrolled in the OHP Plus benefit package, including the Member's OHP number;¶

(b) The HRSN Service requested, and whether the source of the HRSN Request was, Member self-referral, Member Representative, HRSN Connector (other than an HRSN Service Provider), HRSN Service Provider, or direct outreach from an MCE or the Authority;¶

(c) The HRSN Covered Population to which the Member belongs, based on existing documentation or Member Self-Attestation;¶

(d) The Member's HRSN Clinical Risk Factor(s) applicable to the requested HRSN Service as set forth in the Tables 1 and 2 through 3 included in OAR 410-120-2005, based on existing documentation or Member Self-Attestation;¶

- (e) The Member's HRSN Social Risk Factors, as applicable to the requested HRSN Service as set forth in the tables included in OAR 410-120-2005, based on existing documentation or Member Self-Attestation;¶
- (f) All other eligibility criteria that may be applicable to the requested HRSN Service as set forth in the tables included in OAR 410-120-2005;¶
- (g) All required documentation that may be applicable to the requested HRSN Service as set forth in the tables included in OAR 410-120-2005;¶
- (h) Confirmation or a determination that the Member is not receiving the same service as the requested HRSN Services from a local, state, or federally funded program, based on existing documentation or Member Self-Attestation. If the Member is receiving a similar service as the HRSN Service requested, the HRSN Service may be provided to an HRSN Authorized Member to fill gaps or otherwise supplement current program, but in no event shall a Member be authorized to receive duplicate existing services;¶
- (i) Whether the Member's HRSN Services are authorized (or denied).¶

(9) HRSN Eligibility Screenings must be completed within sufficient time to meet the deadline for authorizing or denying the HRSN Service within ~~fourteeneven~~ (147) days of receipt of the complete HRSN Request, with a possible extension of up to fourteen (14) additional days, in accordance with OAR 410-141-3835 and OAR 410-120-2020.¶

(10) If the individual requesting an HRSN Service is not enrolled in OHP or is enrolled in OHP but is not enrolled in OHP Plus, the MCE or the Authority shall connect individuals to resources to determine OHP Eligibility as requested or consented to by the Member.

Statutory/Other Authority: ORS 413.042

Statutes/Other Implemented: ORS 414.572, 414.605, 414.665, 414.719, 414.632

RULE SUMMARY: Authorization of HRSN Services; Referral to HRSN Service Provider: Updating to require written notification of HRSN Rental Assistance Authorization

CHANGES TO RULE:

410-120-2020

Authorization of HRSN Services; Referral to HRSN Service Provider:

(1) If, after completing the HRSN Eligibility Screening in accordance with OAR 410-120-2015, an MCE or, as applicable, the Authority, determines the Member meets all of the applicable HRSN Eligibility criteria, the MCE or the Authority shall authorize the identified HRSN Services and provide the Member notice as expeditiously as the circumstances require in accordance with this rule and OAR 410-141-3835(12)(a)(A), which must not exceed fourteen (14) seven (7) calendar days following the receipt of the HRSN Request in accordance with OAR 410-141-3835. ¶

(2) If, after completing the HRSN Eligibility Screening in accordance with OAR 410-120-2015, the MCE or, as applicable, with a possible extension of up to fourteen (14) additional calendar days if: ¶

(a) The Member, the Member's representative, or provider requests an extension; or ¶

(b) The MCE justifies to the Authority upon request a need for additional information and how the extension is in the Member's interest. ¶

(2) For all HRSN rent and utility financial assistance service authorizations, the MCE or, as applicable, the Authority, must provide the Member with written notice as expeditiously as the circumstances require following the receipt of the HRSN Request, but no later than seven (7) calendar days following the receipt of the HRSN Request, with a possible extension of up to fourteen (14) additional calendar days in accordance with OAR 410-141-3835. ¶

(a) The written notice shall comply with the Authority's formatting and readability standards in OAR 410-141-3585 and 42 CFR § 438.10 and be written in plain language so a layperson can understand the notice. ¶

(b) The written notice must include, at minimum: ¶

(A) the Authority, determines the Member does not meet all of the applicable HRSN Eligibility requirements, Contractor shall deny the HRSN Service; Member's legal name, ¶

(B) Member ID, Member's address, ¶

(C) type of services authorized, ¶

(D) date Member's service request was received, ¶

(E) date of the notice, ¶

(F) effective date of the service authorization, ¶

(G) Language Access Taglines as defined in OAR 410-141-3575, and ¶

(H) MCE's or, as applicable, the Authority's contact information. ¶

(c) If a Member was authorized for HRSN rent and utility financial assistance on or before September 1, 2025, then the MCE or, as applicable, the Authority, must send the Member a written notice of authorization if the Member: ¶

(A) Was not provided with a written notice of that authorization; and ¶

(B) requests as expeditiously as possible, which must not exceed fourteen (14) days following the receipt of written notice. ¶

(C) Notices of authorization sent to Members under this subsection (c), must comply with subsections (a) - (b) above and be sent as expeditiously as the Member's circumstances require, and no later than seven (7) calendar days of their request. ¶

(3) If, after completing the HRSN Eligibility Screening in accordance with OAR 410-120-2015, the MCE or, as applicable, the Authority, determines the Member does not meet all of the applicable HRSN Eligibility requirements, Contractor shall deny the HRSN Request, in accordance with OAR 410-141-3835(12)(e). Contractor shall document the reason for the denial. ¶

(34) The AIn addition to the requirements set forth in section (1)(a)-(d) of this rule, all notices of authorization must identify service duration, as is Clinically Appropriate. The duration of an Authorized HRSN Service shall not exceed the allowable service duration detailed in the tables in OAR 410-120-2005. The duration may be less if required per the applicable tables in OAR 410-120-2005, as well as the amount and scope in accordance with 42 CFR 438.210. ¶

(45) MCEs and the Authority must use reasonable efforts to ensure that HRSN Eligible Members who are receiving a similar service from a state, local, or federally funded organization or agency are only Authorized for any similar HRSN Services in accordance with OAR 410-120-2015. ¶

(56) MCEs and the Authority must require clinical staff to review HRSN Service denials or reductions in scope, amount, or duration requested only when the following clinically-based eligibility circumstances exist: ¶

(a) Specific to HRSN ClimateHome Changes for Health during Extreme Weather-Related Supports: A decision by an MCE or the Authority to deny a Member's request for a climateHome Changes for Health during Extreme Weather-related device based on a determination that the Member does not meet the HRSN ClimateHome Changes for Health Device Social Risk Factor must include review by clinical staff to ensure the climateHome Changes for Health during Extreme Weather-related device was not Clinically Appropriate as a component of health services treatment or prevention as set forth in Table 1 included in OAR 410-120-2005.¶

(b) Specific to HRSN Housing-Related Supports: A decision by an MCE or the Authority to deny a Member's request for a home modification or remediation service or reduce the scope, amount or duration of the home modification or remediation service due to a determination that the Member does not meet the HRSN Housing-Related Social Risk Factor of requiring a home modification or remediation service to treat, improve, stabilize, or prevent their HRSN Clinical Risk Factor, must include a review by clinical staff to ensure the denial or limitation was not Clinically Appropriate as set forth in OAR 410-120-0000.¶

(c) For all types of HRSN Services: Any decision by an MCE or the Authority to deny or reduce a Member's request for an HRSN Service based on a determination that the Member did not have the HRSN Clinical Risk Factor applicable to the HRSN Service for which they were screened, must include review by clinical staff to ensure such determination was made in accordance with applicable clinical standards.¶

(d) Clinicians who review decisions to deny or reduce the scope, amount or duration of an HRSN Service must have appropriate expertise in addressing the Member's HRSN needs.¶

(67) All MCEs and the Authority must document the approval, or denial, or reduction of HRSN Services.¶

(78) HRSN Services must be authorized before the expiration of HRSN Covered Populations eligible timeframes:¶

(a) For Adults and Youths Discharged from an HRSN Eligible Behavioral Health Facility and Adults and Youth Released from Incarceration, services must be authorized prior to the 366th day post-discharge.¶

(b) For Individuals Transitioning to Dual Eligible Status, services must be authorized within 90 days prior to the date Medicare coverage takes effect or prior to the 271st day after Medicare coverage takes effect.¶

(89) In accordance with 42 CFR 438.210, all MCEs must:¶

(a) Make available to their Members the same HRSN Services, in type, amount, duration and scope that the Authority offers to Fee-for-Service Members; and,¶

(b) Screen and Authorize of HRSN Services for their HRSN Eligible Members in a manner that is no less restrictive than the Authority Screens and Authorizes HRSN Services for HRSN Eligible Fee-for-Service Members.¶

(910) All MCEs or, as applicable, the Authority, must notify HRSN Service Providers of an individual's HRSN Service authorization or denial if the HRSN Service Provider submitted the HRSN Request for the individual and:¶

(a) May be or may have been the HRSN Service Provider that would have provided the requested HRSN Service; or,¶

(b) Provided HRSN O&E Services to the individual who was authorized or denied the HRSN Service.¶

(101) Members who have been screened and authorized to receive and have received HRSN Services, must not be rescreened for the same HRSN Services, except as set out in OAR 410-120-2005 and below. Members may be rescreened for a HRSN Housing-Related and Nutrition-Related Support Service authorization when:¶

(a) The Member was screened but not authorized for the HRSN Service but and their circumstances have since changed;¶

(b) The Member was screened and authorized for the HRSN Service, but they never received the approved HRSN Service.¶

(11c) The Member was screened and authorized for the HRSN Service by an MCE, but transitioned to new MCE prior to receiving the authorized HRSN Service. In this situation, the former MCE and new MCE, and as applicable, the Authority, must perform Transition of Care responsibilities in accordance with OAR 410-141-3850 and Care Coordination in accordance with OAR 410-141-3860, 410-141-3865, and OAR 410-141-3870.¶

(12) HRSN Authorized Members must be referred to an HRSN Service Provider that provides the HRSN Service that has been authorized. The referral must be made through a Closed Loop Referral unless the MCE or Authority is providing the HRSN Service in accordance with OAR 410-120-2000 (7)(a).¶

(a) The MCE or the Authority must inform the HRSN-Authorized Member they have the right to opt out of technology, like CIE, for Closed Loop Referrals and still receive HRSN Services;¶

(b) Before an HRSN-Authorized Member is referred to the applicable HRSN Service Provider, the MCE, or as applicable, the Authority, must, if the HRSN Service Provider is not already a Medicaid covered entity, obtain prior written authorization from the HRSN Authorized Member to share the information necessary to make the referral. The prior written authorization must comply with all applicable state and federal laws, which may include without limitation, HIPAA regulations such as 45 CFR 164.508;¶

(c) The provision of HRSN Services must not require an HRSN-Authorized Member to authorize the sharing of their personal information with the HRSN Service Provider;¶

(d) If the HRSN Authorized Member declines to authorize the sharing of their personal information in writing with an HRSN Service Provider, then the MCE or the Authority must provide the HRSN Authorized Member with a written referral that they may deliver to the HRSN Service Provider to which they have been referred.¶

(123) When referring HRSN-Authorized Members to HRSN Service Providers, MCEs and the Authority must:¶

(a) To the extent capacity permits, support the HRSN-Authorized Member's choice of HRSN Service Provider;¶  
(b) Identify and refer the HRSN Authorized Member to different HRSN Service Providers if the original provider is not able to provide the HRSN Service in a timely manner, and available in accordance with Care Coordination requirements outlined in OARs 410-141-3860, 410-141-3865, and 410-141-3870.¶

(134) MCEs or, as applicable, the Authority, must make a referral to an HRSN Service Provider that is capable of delivering the authorized HRSN Service(s) as expeditiously as a Member's circumstances require. The time period for delivery of the HRSN Service must not exceed four (4) weeks, which is the same time frame for scheduling appointments for Well Care as set forth in OAR 410-141-3515. The four (4) week time period starts at the point of service authorization. The HRSN Service(s) is considered "delivered" once the Member receives at least one unit of the HRSN Service that was authorized. Some service authorizations will continue beyond one month, but at minimum, the first unit must be delivered within four (4) weeks.¶

(145) In the event the HRSN Service Provider is not able to provide the authorized service within the required timeline described in section (13) of this rule, the MCE may deliver the authorized HRSN Service provided conflicts of interest are guarded against as required and in keeping with OAR 410-120-2000(7)(a)-(c).¶

(156) The timeline identified in section (134) of this rule is not required to be met in circumstances of impossibility related to HRSN Service Vendor availability, as determined by the Authority in its sole discretion.¶

(167) The timeline identified in section (134) of this rule is not applicable to Members who are receiving HRSN Outreach and Engagement Services only. Instead, HRSN Outreach and Engagement Services must be delivered within a reasonable period of time in light of the Member's availability.¶

(178) For Members who have not authorized the sharing of their information with an HRSN Service Provider, the four (4) week timeline identified in section (134) of this rule shall commence when the HRSN-Authorized Member has delivered the referral to the referred HRSN Service Provider and the HRSN Service Provider has confirmed with the MCE or, as applicable, the Authority, receipt of the referral.¶

(189) If a Member is facing Imminent Eviction as defined in OAR 410-120-0000 when the Member first requests an HRSN Housing Supports service, and the MCE or the Authority cannot provide the Member with the rent service category within the time frame necessary to keep the Member housed, MCEs and the Authority must, whenever possible, refer that Member to local or state providers or programs that may have the ability to address the Member's Imminent Eviction. If the MCE or Authority cannot provide the rent service requested in the needed time frame, the MCE or Authority may send a service denial.¶

(1920) Even though the Authority and MCEs are not responsible for preventing Imminent Eviction in circumstances described in section (189), MCEs and the Authority must still screen these Members for eligibility for other HRSN Services, including other HRSN Housing Supports, and if Authorized for the other HRSN Service, refer the HRSN Authorized Member to the applicable HRSN Service Provider(s).

Statutory/Other Authority: ORS 413.042, SB 690 (2025)

Statutes/Other Implemented: ORS 414.572, 414.605, 414.665, 414.719, 414.632

CHANGES TO RULE:

410-120-2025

HRSN Person-Centered Service Plan (PCSP).

(1) Upon authorization of HRSN Services, the MCE or, as applicable, the Authority, shall, together with the HRSN Authorized Member, update their Care Plan as outlined in OAR 410-141-3870 to include an HRSN PCSP for the authorized HRSN Service(s). ¶

(2) The HRSN PCSP shall be a written component of the Member's Care Plan as outlined in OAR 410-141-3870 and developed with and agreed upon by the Member, the Member's Representative, or both, as applicable. ¶

(3) If the HRSN Authorized Member does not have a Care Plan in place in accordance with OAR 410-141-3870, the HRSN PCSP shall serve as their Care Plan and must be included in the Member's Care Profile as outlined in OAR 410-141-3865. ¶

(4) MCEs and the Authority shall ensure the HRSN PCSP includes all of the following elements: ¶

(a) The Authorized HRSN Service(s); ¶

(b) The Authorized HRSN Service duration; ¶

(c) Whether the Member accepts or declines the Authorized HRSN Service(s); ¶

(d) The HRSN Service Provider, as applicable, to which the Member is referred, which must reflect the Member choice, or a mutually agreeable option if choices are limited; ¶

(e) The determination that the Authorized HRSN Service, unit(s) of service, and service duration are Clinically Appropriate based on HRSN Clinical and Social Risk Factors for the Authorized HRSN Service; ¶

(f) The goals of the HRSN Service(s) for which the Member has been authorized, or provided (in the case of HRSN O&E), including the identification of other HRSN Services or other OHP or other benefit programs or services the Member may need (if not already included in the Member's Care Plan); ¶

(g) The follow-up and transition plan, including conducting rescreening for new HRSN Services or, in accordance with OAR 410-120-2020, previously approved but undelivered HRSN Services prior to the conclusion of the then-current Authorized HRSN Service; and, ¶

(h) The designated person or team within the MCE or the Authority that is responsible for managing the HRSN Authorized Member's HRSN Services. ¶

(5) The MCE or, as applicable, the Authority, is responsible for managing the HRSN Authorized Member's HRSN Services and HRSN PCSP. The HRSN PCSP must, in accordance with OAR 410-141-3870, include relevant information from providers involved in the HRSN Authorized Member's care. ¶

(6) The MCE or, the Authority, as applicable must ensure and document the Member's HRSN Service needs are being and have been met by the HRSN Service Provider in compliance with the Member's HRSN PCSP. ¶

(7) When it is convenient for the HRSN Authorized Member, either before or after the HRSN Service delivery, depending upon the urgency of receipt of the HRSN Service, the MCE or, as applicable, the Authority, shall have no less than one meeting with the HRSN-Authorized Member, their Representative, or both, as applicable, either in person or by telephone or videoconference, during development of the HRSN PCSP, unless such Member declines participation. ¶

(8) If efforts to have a meeting with the HRSN Authorized Member are unsuccessful, or if the HRSN Authorized Member expressly declines to participate in the development of the HRSN PCSP, the HRSN Authorized Member is still entitled to receive the HRSN Services for which they have been authorized. Neither the MCE nor the Authority has the right to deny the provision of HRSN Services due to the Member's desire to not participate in the development of the HRSN PCSP. In all such circumstances, the MCE or the Authority must document: ¶

(a) The efforts made to have one or more meetings with the Member, including identifying the specific attempts and barriers to having the meetings; and, ¶

(b) The Member's reasons for not participating in the HRSN PCSP to the maximum extent feasible; and, ¶

(c) If the HRSN Authorized Member declines participation in the HRSN PCSP or attempts to schedule meetings are unsuccessful, the HRSN Eligibility Screening shall serve as justification for provision of HRSN Services and shall be documented to the Member's Care Plan in lieu of an HRSN PCSP as required in OAR 410-141-3870. ¶

(9) A Representative may receive an HRSN Service on behalf of a child who has been Authorized to receive an HRSN Service if it is developmentally appropriate, as determined through the development of the HRSN PCSP. ¶

(10) MCE or as applicable, the Authority, shall perform Transition of Care duties in accordance with OAR 410-141-3850 for Members as they change or move between MCEs to ensure access to HRSN Services and seamless Care Coordination in accordance with OAR 410-141-3860, OAR 410-141-3865, and OAR 410-141-3870. ¶

(11) For Members receiving the HRSN Pantry Stocking Benefit, the PCSP may serve as, and meet the requirement for, the Nutrition Care Plan as outlined in OAR 410-120-0000.

Statutory/Other Authority: ORS 413.042

Statutes/Other Implemented: ORS 414.572, 414.605, 414.665, 414.719, 414.632

RULE SUMMARY: HRSN Provider Qualifications: updating Nutrition Benefit provider qualifications for Pantry Stocking and Fruit and Vegetable Benefits

CHANGES TO RULE:

410-120-2030

### HRSN Service Provider Qualifications

(1) MCEs and the Authority shall ensure that all contracted HRSN Service Providers meet both the general qualifications described in (2)(a) - (i) below and the domain and service-specific qualifications described in (3) - (6) below necessary for providing the HRSN Services for which they have contracted.¶

(2) General HRSN Service Provider Qualifications: All contracted HRSN Service Providers must:¶

(a) Maintain an active business registration with the Oregon Secretary of State, except for governmental entities.¶

¶

(b) Be accessible to Members, including having the operating hours and the staff necessary to meet the Members' needs.¶

(c) Demonstrate their ability or experience to effectively serve at least one of the Authority's Priority Populations (defined in ORS 413.256).¶

(d) Demonstrate they employ or contract with administrative and service delivery staff, who are, as reasonably determined by the MCE or the Authority, qualified to perform and fulfill the responsibilities of their jobs.¶

(e) Demonstrate they provide professional, culturally and linguistically appropriate, responsive and trauma-informed services, which includes the ability to:¶

(A) Supply language interpretation and translation services to those Members who have limited English proficiency, and American Sign Language (ASL) services for those Members who require ASL in order to communicate; and.¶

(B) Respond to the cultural needs of the diverse populations they serve by performing services in accordance with National CLAS Standards.¶

(f) Provide documentation that demonstrates a history of responsible financial administration via recent annual financial reports, an externally conducted audit, or other similar documentation.¶

(g) Meet readiness standards defined by the Authority in this rule below. Compliance with readiness standards may be made by attestation or including in the HRSN Service Provider contracts their agreement and ability to comply with all of the following:¶

(A) Reporting and oversight requirements established by the Authority or the MCE or, as applicable, both;¶

(B) All laws relating to information privacy and security applicable to their business;¶

(C) Compliance with the credentialing obligations described in OAR 410-141-3510;¶

(D) All obligations related to participating in the Closed Loop Referral process (documented status of referrals and services); and.¶

(E) Invoicing for HRSN Services as agreed upon in their contract with the MCE and as applicable, the Authority, to provide HRSN Services.¶

(h) Be enrolled as a Medicaid HRSN Service Provider as required under OAR 410-120-1260.¶

(i) Not be delegated any responsibility for HRSN Service authorization or Service Planning.¶

(3) HRSN Climate Service Providers Qualifications: It is preferred that MCEs contract with HRSN Service Providers providing Climate-Related Supports that are capable of both delivering and installing Climate-Related Devices described in OAR 410-120-2005 in Table 3. In the event an MCEs may require HRSN Service Providers to use technology (e.g., CIE) to conduct Closed Loop Referrals for HRSN Services. If an MCE has this requirement, HRSN Service Provider does not provide installation services, MCEs shall ensure installation services are also performed by a different qualified HRSN Service Provider or HRSN Service Vendor(s).s may request an exception from the MCE if they are unable to participate and available supports are insufficient.¶

(4) HRSN Housing Service Provider Qualifications: In addition to ensuring compliance with the requirements set out in section (2) of this rule, MCEs and, as applicable, the Authority shall ensure that HRSN Service Providers providing Housing-Related Supports meet the following domain and service-specific provider qualifications as set forth in the HRSN Housing Specific Provider Qualifications Table 1, which is included in this rule. All HRSN Housing Related Support Service Providers must:¶

(a) Have knowledge of principles, methods, and procedures of the HRSN Housing-Related Supports described in OAR 410-120-2005 in Tables 4 and 5, or comparable services, that are relevant for the HRSN Services they have been contracted to provide.¶

(b) Be trained and credentialed, if applicable, to provide the specific HRSN Housing-Related Supports Service they have contracted to provide. MCEs and the Authority have the right, based on their reasonable discretion, to determine the appropriate level of training or licensure required for each HRSN Service Provider with which they

contract.¶

(c) For HRSN Home Changes for Health During Extreme Weather Service Providers Qualifications. It is preferred that MCEs contract with HRSN Service Providers providing Home Changes for Health-Related Supports that are capable of both delivering and installing Home Changes for Health-Related Devices described in OAR 410-120-2005 in Table 4. In the event an HRSN Service Provider does not provide installation services, MCEs must ensure installation services are also performed by a different qualified HRSN Service Provider or HRSN Service Vendor(s).¶

(5) HRSN Nutrition Service Provider Qualifications: In addition to ensuring compliance with the requirements set out in section (2) of this rule, MCEs and, as applicable, the Authority shall further ensure that HRSN Service Providers providing Nutrition-Related Supports meet the domain and service-specific provider qualifications identified in Table 2 included in this rule. All HRSN Nutrition Related Supports Service Providers must:¶

(a) Have knowledge of principles, methods and procedures of the HRSN Nutrition-Related Supports described in OAR 410-120-2005 in Table 6, or comparable services, that are relevant for the HRSN Services they have been contracted to provide, which includes meeting the HRSN Authorized Members' nutritional needs.¶

(b) Comply with best practice guidelines, industry standards, and all applicable federal, state, and local laws governing food safety standards.¶

(c) Be trained and accredited, to the extent appropriate or required (or both) based on the applicable nutrition industry standard, to provide the specific service. MCEs and the Authority have the right, based on their reasonable discretion, to determine the appropriate level of training or licensure required for each contracted provider of a HRSN nutrition service, as long as they ensure providers are contractually required to act in accordance with nutrition-related national guidelines, such as the Dietary Guidelines for Americans, or evidence-based practice guidelines for specific chronic diseases and conditions. Depending on the specific service being provided, appropriate training and credentialing may entail:¶

(A) Relevant training(s) (e.g., webinar courses provided by SNAP-Ed, CDC-approved training for the National Diabetes Prevention Program Lifestyle Coach position, or other trainings from accredited nutrition organizations); or¶

(B) Certification (e.g., Certified Nutrition & Wellness Educator by the American Association of Family & Consumer Sciences); or¶

(C) Licensure (e.g., licensed dietitian).¶

(d) Have the ability to meet the diverse needs of HRSN Authorized Member's personal and cultural dietary preferences.¶

(e) Have the capacity to provide services on a one-time, daily, weekly, biweekly or monthly basis, depending on the specific service's permitted frequency and Member's preference.¶

(6) HRSN Outreach and Engagement Service Provider Qualifications: In addition to ensuring compliance with the requirements set out in section (2) of this rule, MCEs and, as applicable, the Authority, must further ensure that all HRSN Outreach and Engagement Service Providers meet the following domain specific qualifications:¶

(a) Have knowledge of principles, methods, and procedures of the HRSN Outreach and Engagement services, or comparable services for which they have contracted, which includes connecting HRSN-Authorized Members to benefits and services other than HRSN Services.¶

(b) Have the capacity to carry out the responsibilities outlined in the HRSN Outreach and Engagement service descriptions in Table 8<sup>7</sup> in OAR 410-120-2005. MCEs and the Authority shall have the right, using their reasonable discretion, to determine whether an HRSN Service Provider has the skills, education, or experience to necessary for providing HRSN Outreach and Engagement Services.¶

(c) Have experience, training, or knowledge of all of the following:¶

(A) Cultural specificity and responsiveness approaches;¶

(B) Community outreach and engagement best practices;¶

(C) Basic eligibility and enrollment policies and practices for OHP, the HRSN program, and federal and state entitlements and benefits including SNAP, WIC, TANF, Social Security, Social Security Disability, and Veterans Affairs benefits, and federal and state housing programs;¶

(D) Local community resources for supporting basic needs such as access to shower, laundry, shelter, and food;¶

(E) Excellent oral communication skills with the ability to explain complex information to individuals-including those in the Authority's HRSN Priority Populations - in an understandable, trauma-informed, and culturally responsive way; and.¶

(F) Ability to maintain strict confidentiality and handle sensitive information appropriately.¶

[ED. NOTE: To view attachments referenced in rule text, click here for PDF copy.]

Statutory/Other Authority: ORS 413.042

Statutes/Other Implemented: ORS 414.572, 414.605, 414.665, 414.719, 414.632

RULE ATTACHMENTS MAY NOT SHOW CHANGES. PLEASE CONTACT AGENCY REGARDING CHANGES.



**Table 1: Housing Service-Specific Provider Qualifications**

(1) Rent and Utility Costs <u>Financial Assistance</u>	<p>HRSN Service Provider must be able to transmit payments to housing landlords or their designees and utility vendors in a timely manner.</p> <p>HRSN Service Provider must collect W-9 forms from landlords or property managers receiving rent HRSN payments.</p>
(2) Hotel/Motel Stays	<p>HRSN Service Provider must be able to transmit payments to hotel or motel in a timely manner.</p>
(3) Utility Arrears	<p>HRSN Service Provider must be able to transmit payments to utility vendors in a timely manner.</p>
(4) Utilities Set Up	<p>HRSN Service Provider must be able to transmit payments to utility vendors in a timely manner.</p>
(5) Storage Fees	<p>HRSN Service Provider must be able to transmit payments to storage vendors in a timely manner.</p>
(6) Tenancy Service (paid via 15-minute increments)	<ul style="list-style-type: none"> <li>HRSN Service Providers that deliver the Tenancy Service to a Member via the fifteen (15) minute payment methodology shall not receive reimbursement for delivering the Tenancy Service (PMPM) to the same Member.</li> <li>HRSN Service Providers must be able to offer at least one (1) of the activities in the service description as detailed in OAR 410-120-2005. HRSN Service Providers do not have to be able to offer all of the activities in the service description.</li> </ul>
(7) Tenancy Service (paid per member per month)	<ul style="list-style-type: none"> <li>HRSN Service Providers that deliver the Tenancy Service to a Member via the PMPM methodology shall not receive reimbursement for delivering under the Tenancy Service (15-min.) to the same Member.</li> <li>HRSN Service Providers receiving a PMPM payment on behalf of a member must be able to provide all services listed within the service description as detailed in Table <a href="#">54</a> of OAR 410-120-2005.</li> </ul>
(8) Home Modifications	<p>Vendors of home modification services must be completed by a current Oregon Construction Board (CCB) licensed, bonded and insured contractor as required by OAR 812.</p>

(9) Home Remediations	Vendors of home remediation services must be state-licensed, as appropriate.
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**Table 2: Nutrition Service-Specific Provider Qualifications**

(1) Assessment for Medically Tailored Meals	<p>HRSN Service Provider must be licensed as a:</p> <ul style="list-style-type: none"> <li>• Licensed dietitian (ORS 691.405) who has received licensure through one of the pathways described in OAR 834-030-0000; or</li> <li>• Primary care provider (OAR 410-141-3500).</li> </ul>
(2) Medically Tailored Meals	<ul style="list-style-type: none"> <li>• HRSN Service Provider must be able to provide one (1) meal per day, for five (5) or more days per week, except in rural areas where such frequency is not feasible and a lesser frequency is approved by the MCE or Authority.</li> <li>• MCE or Authority must ensure sufficient HRSN Service Providers to meet all enrolled Members' needs, including those that are authorized for more frequent service delivery than the minimum requirements.</li> </ul>
(3) Fruit and Vegetable Benefit	<p>HRSN Service Provider must have the ability to administer and coordinate the service, including engaging with Members to explain the service, having relationships with food retailers that will accept payment, and monitoring and overseeing use of the funds, e.g., through prepaid cards or vouchers as applicable.</p> <ul style="list-style-type: none"> <li>• <u>Providers for the Fruit and Vegetable Benefit Card may utilize up to 12% of the fee schedule amount on administrative costs associated with providing the benefit to Members. Examples of these associated costs may include printing, packaging &amp; handling, mailing costs, billing, activation costs, supporting lost and stolen cards (or vouchers) and providing customer service to Members. Any Card or voucher program providers must provide a card restriction feature to ensure that only appropriate items can be purchased with the cards.</u></li> <li>• <u>As indicated in the HRSN Nutrition Supports Fee Schedule, providers for the Fruit and Vegetable Benefit Card may utilize a portion of the service rate to cover administrative costs associated with providing the benefit to Members (see fee schedule for more information on administrative cost allowances). These costs may cover activities including printing, packaging &amp; handling, mailing costs, billing, activation costs, supporting lost and stolen cards (or vouchers), providing customer service to Members, and similar administrative activities. Any card or voucher program providers must provide a card restriction feature to ensure that only appropriate items can be purchased with the cards.</u></li> <li>• <u>As indicated in the HRSN Nutrition Supports Fee Schedule,</u></li> </ul>

	<p><u>providers for the Fruit and Vegetable Box may utilize a portion of the service rate to cover administrative costs associated with providing the benefit to Members (see fee schedule for more information on administrative cost allowances). These costs may cover activities including packaging, handling, shipping, customer service needs, —and similar administrative activities. Boxes must provide a variety of minimally processed fruits and vegetables for weekly or biweekly deliveries and match Member's preferences when available.</u></p> <p><u>Providers for the Fruit and Vegetable Box may utilize up to 20% of the fee schedule amount on administrative cost associated with providing the benefit to Members. Examples of these associated costs may include packaging, handling, shipping, customer service needs, and ensuring that the box(s) provide the Member(s) with approximately 80% of their recommended daily fruit and vegetable intake. Boxes must provide a variety of minimally processed fruits and vegetables for weekly or biweekly deliveries and match Member's preferences when available.</u></p>
(4) Nutrition Education	<p>MCE and the Authority may contract with HRSN Service Providers to provide this service and are also encouraged to support their existing network of providers (including peer support specialists, traditional health workers, case managers, primary care providers, dental providers, and other individuals with regular Member touchpoints) in obtaining (from a third party or from the MCE or the Authority) appropriate training and credentialing to provide this service to Members.</p> <p>Depending on the specific component of this service being provided, appropriate training and credentialing may entail:</p> <ul style="list-style-type: none"> <li>• Relevant training(s) (e.g., webinar courses provided by SNAP-Ed, CDC-approved training for the National Diabetes Prevention Program Lifestyle Coach position, or other trainings from accredited nutrition organizations);</li> <li>• Certification (e.g., Certified Nutrition &amp; Wellness Educator by the American Association of Family &amp; Consumer Sciences); or</li> <li>• Licensure (e.g., licensed dietitian).</li> </ul> <p>MCE may use discretion in determining the appropriate level of training or licensure required for each contracted provider of this service.</p>
(5) Pantry Stocking	<p><u>HRSN Service Provider must have the ability to administer and coordinate the service, including engaging with Members to explain the service, having relationships with food retailers that will accept payment, and monitoring and overseeing use of the funds, e.g.,</u></p>

through prepaid cards or vouchers as applicable.

- Providers for the Pantry Stocking Benefit Card may utilize up to 12% of the fee schedule amount on administrative costs associated with providing the benefit to Members. Examples of these associated costs may include printing, packaging and handling, mailing costs, billing, activation costs, supporting lost and stolen cards (or vouchers), and providing customer service to Members. Any Card or voucher program providers must provide a card restriction feature to ensure that only appropriate items can be purchased with the cards.
- As indicated in the HRSN Nutrition Supports Fee Schedule-, providers for the Pantry Stocking Benefit Card may utilize a portion of the service rate to cover administrative costs associated with providing the benefit to Members (see fee schedule for more information on administrative cost allowances). These costs may cover activities including printing, packaging & handling, mailing costs, billing, activation costs, supporting lost and stolen cards (or vouchers), providing customer service to Members, and similar administrative activities. Any card or voucher program providers must provide a card restriction feature to ensure that only appropriate items can be purchased with the cards.
- As indicated in the HRSN Nutrition Supports Fee Schedule, providers for Pantry Stocking Grocery Box may utilize a portion of the service rate to cover administrative costs associated with providing the benefit to Members (see fee schedule for more information on administrative cost allowances). These costs may cover activities including packaging, handling, shipping, customer service needs, and similar administrative activities. Boxes must provide a variety of minimally processed whole foods (fruits and vegetables, healthy protein sources, seeds, nuts, breads and cereals, etc.) for weekly or biweekly deliveries and match Member's preferences when available.
- Providers for the Pantry Stocking Grocery Box may utilize up to 20% of the fee schedule amount on administrative costs associated with providing the benefit to Members. Examples of these associated costs may include packaging, handling, shipping, customer service needs, and ensuring that the box(s) provide the Member(s) with approximately 80% of their recommended daily food intake. Providers must be able to

ensure that boxes provide a variety of minimally processed whole foods (fruits and vegetable, healthy protein sources, seeds, nuts, breads and cereals, etc.) for weekly deliveries and match Member's preferences when available.