

Changing your CCO or dental plan enrollment

The Oregon Health Authority (OHA) wants your coordinated care organization (CCO) to manage your medical, dental and mental health care. CCOs work with local health care providers to give you the care that best meets your needs.

You can read the laws and rules about being in a CCO in [Oregon Revised Statute 414.631](#) and Oregon Administrative Rules [410-141-3805](#) and [410-141-3810](#).

If there is more than one CCO where you live:

You can change to another CCO if it is accepting new members. You can also change CCOs if you move to a place that your CCO does not serve.

- To learn more about the CCOs in your area, visit OHA's [CCO Plans page](#).
- To change CCOs, call OHP Client Services at 1-800-273-0557.

If you are a Health Share of Oregon member:

If you want to change your Health Share of Oregon medical plan, contact Health Share Customer Service at 1-888-519-3845. Learn more about these plans on the [Health Share of Oregon website](#).

If you want to change to a different dental plan where you live:

- If you are a CCO member, [call your CCO](#). Your CCO will let you know what to do.
- If you are not a CCO member, call OHP Client Services at 1-800-273-0557. They can enroll you in a CCO to manage your dental care. You can also view each CCO's dental plan networks on OHA's [CCO Plans page](#).

If you have private health insurance:

You do not need to be in a CCO. Your insurance will manage your health care.

- Report your insurance at [www.ReportTPL.org](#).
- To leave your CCO, call OHP Client Services at 1-800-273-0557.

Changing to fee-for-service coverage

Fee-for-service coverage means that you are not in a CCO. Instead, you and your doctor manage your health care. It may be harder to find local health care providers to meet your needs.

If you do not think you are getting the care you need, please tell your CCO.

- Your CCO will work with you to find the best way to meet your health care needs.
- Your CCO also has Care Coordinators who can help you get the care you need.
- Call the customer service number on your CCO member ID. You can also find your CCO's phone number at [OHP.Oregon.gov](#) (click "OHP Contacts").

If you still think you need fee-for-service coverage:

- **American Indian or Alaska Native members:** Fill out the [OHP 720](#) and send it to OHA.
- **Medicare members:** Contact [your local Aging and People with Disabilities office](#).
- **All other members:** If you have an important medical reason to leave your CCO, call OHP Client Services at 1-800-273-0557.