

Community Integration Services Guide for Substance Use Disorder Programs



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Introduction

During the Oregon Health Plan Substance Use Disorder 1115 Waiver Demonstration period (April 8, 2021, through March 31, 2026), the Oregon Health Authority (OHA) has received approval from the Center of Medicare and Medicaid Services (CMS) to include Community Integration Services (CIS), which consists of Housing support services such as locating and maintaining housing, and Employment supports services such as skill building, job search, and maintaining employment as part of the covered benefit package for Oregon Health Plan (OHP). These services are to assist members with a diagnosed Substance Use Disorder (SUD) and who meet qualifying needs-based criteria, transition back into the community from an inpatient or residential setting. These services are eligible for reimbursement effective January 1, 2022.

About this guide

This guide is for the SUD program to learn how to seek fee-for-service reimbursement from OHA for community integration services provided to eligible OHP members.

It gives instructions on how to:

- Enroll as an Oregon Medicaid provider
- Determine member eligibility for community integration services
- Bill OHA for covered services

About services to coordinated care organization (CCO) members

OHA contracts with Oregon's CCOs to provide community integration services to enrolled eligible members. [OAR 309-019-0105 \(29\)](#)

OHA will monitor CCO compliance and performance related to the following activities:

- Develop, manage, and contract with a network of providers to deliver services.
- Screen members to identify those potentially eligible for services.
- Conduct the eligibility screening based on the eligibility criteria set forth in this guide.
- Perform ongoing data surveillance to monitor any changes to the member's eligibility status.
- Oversee the CCO care coordinators' provision of the standardized eligibility assessment and the development/maintenance of person-centered service plan.
- Authorize services and service plan modifications.
- Ensure care management and monitor member access to services and progress based on their goals.

Provider Enrollment

Provider types

OHA limits delivery and billing of community integration services to the following provider types.

Billing providers

SUD programs may bill OHA for services only if they:

- Are SUD certified or SUD licensed by OHA as meeting the requirements in Oregon Administrative Rule (OAR) [309-008-0100](#);
- Employ clinical supervisors and staff who satisfy requirements in OAR [309-019-0125](#); and
- Are enrolled with OHA as Oregon Medicaid SUD providers.

Rendering providers

Only providers employed or contracted by a SUD certified, or a SUD licensed program may render these services. Rendering providers can be:

1. Licensed Medical Practitioner (LMP) [OAR 309-019-0105 \(72\)](#)
2. Qualified Mental Health Practitioner (QMHP) [OAR 309-019-0105 \(109\)](#)
3. Qualified Mental Health Associate (QMHA) [OAR 309-019-0105 \(108\)](#)
4. Certified Peer/Peer-Support Specialist [OAR 309-019-0105 \(94\)](#)
5. Community Health Worker (CHW) [OAR 309-019-0105 \(7\)](#)

Required training

Providers must comply with the following training and documentation standards before providing services:

- Residential Substance Use Disorders and Problem Gambling Treatment and Recovery Services [OAR 309-018-0130](#).
- Outpatient Behavioral Health Services [OAR 309-019-0130](#)
- Medicaid Payment for Behavioral Health Services [OAR 410-172-0620](#)

How to enroll

Visit the Provider Enrollment Web page at

www.oregon.gov/OHA/healthplan/pages/providerenroll.aspx. Click on the Provider Description that describes you to find the required forms and documents.

If you have questions about enrolling with OHA)

If you have questions about how to enroll, contact Provider Enrollment at t 800-336-6016 (option 6) or email provider.enrollment@dhsosha.state.or.us.

Covered services and coverage criteria

Covered services

Community integration services help members transition back into the community from a SUD residential or inpatient treatment setting. To learn more, see Attachment F of the [Special Terms and Conditions for Oregon’s current SUD 1115 Demonstration](#) (page 84).

Employment Support Services

“Employment Support Services” are services necessary to obtain and maintain employment in the community ([OAR 309-019-0105 \(44\)](#)). These include:

Pre-Employment Services (individual and small group):

- Assessment of workplace readiness (e.g., accessing local job support offices, online job seeking tools).
- Individualized job development and placement (e.g., job fairs, interviews).
- Career coaching (e.g., resume coaching, interview coaching).
- Job preparation training (e.g., coaching on appropriate personal hygiene and attire, timeliness, workplace behavior and communication, reliability).
- Coordination with other care providers to address behavioral health needs that affect an individual’s ability to secure and maintain employment.

Employment Sustaining Services (individual and small group):

- Career advancement services (e.g., identifying professional goals for career growth)
- Benefits education and planning (e.g., supports in understanding benefit packages)
- Transportation education (e.g., assistance in gaining access to public or mass transit, including access locations, and how to purchase transportation passes.
- Assistance with linking to high quality childcare and after-school programs and programs that increase adults’ capacity to participate in work/community engagement activities.

Services not included covered in the Employment Support Services benefit:

- General employer contacts not connected to services provided to the individual.
- Employment support for individuals in sub-minimum wage or sheltered workshop settings.
- Facility-based habilitation or personal care services.
- Wage or wage enhancements for individuals.
- Duplicative services from other state or federal programs.
- Medicaid funds to defray the expenses associated with starting up or operating a business.

Housing Support Services

“Housing Support Services” means services to help the individual obtain and reside in an independent community setting. Services are tailored to the goal of maintaining an individual’s personal health and welfare in a home and community-based setting ([OAR 309-019-0105 \(56\)](#)). Services include:

Individual Housing and Pre-Tenancy Services:

- Conducting an assessment to identify the individual’s needs and preferences related to housing

(e.g., type, location, living alone or with someone else, identifying a roommate, accommodations needed, or other preferences).

- Assisting individuals with budgeting for housing/living expenses, including financial literacy education on budget basics.
- Assisting individuals with finding and applying for housing, including:
 - Filling out housing, utility, and rental assistance applications and
 - Obtaining and submitting appropriate documentation.
- Assisting individuals with completing reasonable accommodation requests as needed to obtain housing.
- Assisting with identifying and securing resources to obtain housing.
- Ensuring the living environment is safe (including the assessment of health risks to ensure the living environment is not adversely affecting the occupants' health) and accessible for move-in.
- Assisting in arranging for and supporting the details and activities of the move-in.

Individual Housing and Tenancy Sustaining Services:

- Coordination with the individual to plan, participate in, review, update and modify their individualized housing support plan to reflect current needs and preferences and address existing or recurring housing retention barriers. This must be on a regular basis as determined by providers, including at redetermination and/or revision plan meetings.
- Assistance with securing and maintaining entitlements and benefits (including rental assistance) necessary to maintain community integration and housing stability. This includes helping individuals:
 - Obtain documentation,
 - Complete documentation,
 - Navigate the process to secure and maintain benefits, and
 - Coordinate with the entitlement/benefit assistance agency.
- Assistance with securing supports to preserve the most independent living setting.
- Supports to help the individual develop independent living skills to remain in the most integrated setting, such as skills coaching to help the individual:
 - Maintain a healthy living environment,
 - Develop and manage a household budget,
 - Interact appropriately with neighbors or roommates,
 - Reduce social isolation,
 - Utilize local transportation.
- Supports to help the individual communicate with the landlord and/or property manager.
- Education and training on the role, rights, and responsibilities of the tenant and landlord.
- Early identification and intervention for actions or behaviors that may jeopardize housing.
- Shared living support services to cover the additional costs of rent and food that can be reasonably attributed to an unrelated live-in personal caregiver who resides in the same household as the individual. **Payment will not be made when the individual lives in the caregiver's home or in a residence that is owned or leased by the provider of Medicaid services.**

Services not included in the Housing Support Services benefit:

- Payment of rent or other room and board costs.
- Capital costs related to the development or modification of housing.

- Expenses for utilities or other regularly occurring bills.
- Goods or services intended for leisure or recreation.
- Duplicative services from other state or federal programs.
- Services to individuals in a correctional institution or an Institution of Mental Disease (IMD) (other than services that meet the exception to the IMD exclusion).

Coverage criteria

Who is eligible?

OHP members who:

- Have an SUD diagnosis.
- Are currently receiving SUD treatment within a SUD residential or inpatient setting or are transitioning back into the community.
- Meet at least Level 1.0 using according to the American Society of Addiction Medicine (ASAM) Criteria (or comparable, nationally recognized, assessment), indicating the need for outpatient SUD treatment. [OAR 309-019-0105 \(9\)](#)
- Have at least one or more of the following risk factors:
 - More than one instance of inpatient or outpatient SUD service in the past two years.
 - At risk of deterioration of mental illness and/or SUD, including one or more of the following:
 - Persistent or chronic risk factors such as social isolation due to a lack of family or social supports, poverty, criminal justice involvement, or homelessness.
 - Care for SUD requires multiple provider types, including behavioral health, primary care, long-term services and supports, or other supportive services.
 - Past psychiatric history, with ongoing treatment and supports necessary to ensure functional improvement.
 - Dysfunction in role performance, including one or more of the following:
 - SUD disrupts employment or schooling or put employment at risk of termination or schooling suspension.
 - History of multiple terminations from work or suspensions/expulsions from school.
 - Cannot succeed in a structured work or school setting without additional support or accommodations.

Additional criteria for Employment Support Services:

To be eligible for Employment Support Services, the member must also be unable to:

1. Remain gainfully employed for at least 90 consecutive days in the past 12 months due to a mental or physical impairment.
2. Obtain or maintain employment due to age, physical/sensory disability, or moderate to severe brain injury.

Additional criteria for Housing Support Services:

To be eligible for Housing Support Services, the member must also:

- Be at risk of homelessness or currently homeless.
- Have a history of:
 - Frequent or lengthy stays in an institutional setting (as defined in [42 CFR 435.1010](#)) or residential setting (consistent with those settings noted in [OAR Chapter 309, Division 18](#))

- for residential services and residential treatment settings).
- Involvement with the criminal justice system.
- Frequent moves or loss of housing due to substance use disorder (e.g., lapsed rent payments due to SUD residential treatment or hospitalization (including withdrawal management) or psychiatric hospitalization.

Billing OHA

Eligibility and enrollment

Providers Billing Medicaid must be enrolled as a Provider with the Oregon Health Authority (OHA). Non-enrolled providers are not allowed to render or bill for Medicaid services. To enroll as a rendering or billing provider. Instructions and forms are on the [OHP Provider Enrollment page](#).

Billing and coding

These services are billable in addition to the residential per diem rate for those individuals that meet the qualifying requirements. Bill both Employment Support Services and Housing Support Services as follows:

- **Procedure code:** H2014
- **Modifier:** V1 for Employment
- **Modifier:** V2 for Housing
- **Rate:** \$19.92 per 15 minutes

If you have billing questions or concerns

Please review this guide, notices received from OHA, and the [OHP Billing Tips page](#). If you still have questions or concerns, call the Provider Services Unit at 1-800-336-6016.

For services provided to eligible CCO members, [contact the member's CCO](#) for billing instructions and guidance.