

# Birth Doula Fee-for-Service (Open Card) Billing Guide

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#### Introduction

The Oregon Health Authority (OHA) allows maternity care providers who serve individuals and families enrolled in the Oregon Health Plan (OHP) to work with certified and registered doulas. Doulas can provide services to support to a birthing person before, during and after delivery.

#### What is a birth doula?

A birth doula is a companion who provides personal, nonmedical support to birthing person and their families throughout a birthing person's pregnancy, childbirth, and post-partum experience.

## **About this guide**

This guide explains how birth doulas can qualify to serve OHP fee-for-service (open card) members and be reimbursed for fee for services provided:

- Become a certified and registered Birth Doula.
- Enroll as an Oregon Medicaid provider.
- · Bill and coding.
- Documentation.

Doulas who would like more information about processes related to serving OHP coordinated care organization (CCO) members should contact their local CCO.

## **Provider Enrollment**

## Certification and registration

OHA will only enroll doulas certified by the Traditional Health Worker (THW) Program.

- How To Become a Certified Traditional Health Worker
- How to become a Birth Doula
- THW-Approved Training Programs and Continuing Education

Once certified, doulas can enroll with OHA as an OHP (Oregon Medicaid) provider.

## How new providers can enroll with OHA to become a OHP Provider

Obtain a unique National Provider Identifier (NPI)

To do this, apply on <u>the National Plan and Provider Enumeration System website.</u> For reference, the taxonomy code for a Doula is 374J00000X.

## Enroll as an OHP provider

On the forms, enter provider type 13, specialty code 600. Include your NPI and a copy of your THW certification.

- If a doula billing organization will bill on your behalf, complete form OHP 3113.
- If you want to bill OHA yourself, complete the OHA 3972 and OHA 3975.

To learn more, visit the OHP provider enrollment page.

## If you have questions about enrolling with OHA:

If you have questions about how to enroll, contact Provider Enrollment at 1-800-336-6016 (option 6) or email <a href="mailto:provider.enrollment@odhsoha.oregon.gov">provider.enrollment@odhsoha.oregon.gov</a>.

# **Billing and Coding**

## **Eligibility**

Please verify OHP eligibility and enrollment prior to rendering service or billing. Go to the OHP Eligibility Verification page to learn more.

## **Required documentation**

For all doula services billed to OHP, the patient's medical record must include the doula's name and the length of time that the doula provided services during the patient's labor and delivery.

Documentation requirement

OAR 410-130-0015(4)

Birth doula providers shall document services provided for each encounter. The birth doula's record shall include the dates of service, a brief description of education or services provided, assessment of any client or member needs beyond routine care, and any referrals made. The goal of documentation is to verify services were provided and facilitate communication with other members of the birthing team.

#### Documentation retention

## OAR 410-120-1360 (e)

Retain clinical records for seven years and financial and other records described in paragraphs (a) and (b) of this rule for at least five years from the date(s) of service.

#### **BILLING**

Use the professional claim format and the codes listed below. Instructions for billing OHA are on OHP Billing Tips page.

#### Global doula benefit

The global doula benefit is four maternity support visits (two visits before delivery and two visits after delivery), and doula support provided on the day of delivery. The maternity support visits can be at the mother's home, or as part of a mother's office visit.

- Bill only once per pregnancy.
- Bill after the day of delivery.

## Global doula benefit billing example

Code	Modifier	Description	Rate
T1033	HD	Global doula benefit with support at delivery	\$1505.00
24. A. DATE(S) ( From MM DD YY	DF SERVICE B. TO PLACE OF MM DD YY SERVICE I	C. D. PROCEDURES, SERVICES, OR SUPPLIES E F. G H. I.  (Explain Unusual Croumstances) DIAGNOSIS DAYS ERROT ID.  OR Family ID.  MG CPTH-CPCS   MODIFIER POINTER \$	J. RENDERING PROVIDER ID. #
1 1 1 25	1 1 25	T1033 HD 1,500 00 NPI	

#### **Partial service rates**

OHA will pay for partial services when a doula provides some, but not all, services included in the global doula benefit.

- Bill once for each visit actually provided (up to two prenatal and two postpartum visits).
- For labor and delivery support, bill only one of the following delivery codes per patient.

## Partial services: **Delivery only** billing example

Code	Modifier	Description	Rate
T1033	22	Doula services day of delivery only	\$645.00
From	(S) OF SERVICE B. TO PLACE Y MM DD YY SERVI	C. D. PROCEDURES, SERVICES, OR SUPPLIES E. F. (Explain Unusual Circumstances) DIAGNOSIS (CF EMG O77HOPOS ] MODIFIER POINTER \$-CHARGES	G. H. I. J. DAYS EPSOT ID. RENDERING OR Family UNITS Pan QUAL PROVIDER ID. #
TOTAL DD 1			ONTO THE GOTE THOUSENESS

# Partial services: Support visits only billing example

Code	Modifier	<b>Description</b> Rate		
T1033		Support visit (each visit, up to 2 prenatal and 2 \$215.00		
postpartum visits				
24. A. DATE(S) From MM DD YY	OF SERVICE B. To PLACE MM DD YY SERVIC	C. D. PROCEDURES, SERVICES, OR SUPPLIES E. F. G. H. I. J. (Explain Unusual Circumstances) DIAGNOSIS OR G. (Explain Unusual Circumstances) DIAGNOSIS OR FROM ID. RENDERING OR FROM OUAL PROVIDER ID. #		
1 1 1 25	1 1 25	T1033 215 00 NPI		

## **Additional support visits**

OHA will pay up to four additional support visits to be billed separately beyond the global birth doula package. The additional support visits may occur anytime in any combination of prenatal and postpartum visits, continuing for 12 months following the end of the pregnancy.

## Additional support visits billing example

Code	Modifier	Description	Rate
T1033		Additional Support visits	\$215.00
24. A. DATE(S) From MM DD YY	OF SERVICE B. C TO PLACE OF MM DD YY SERVICE EN	(Explain Unusual Circumstances) DIAGNOSIS DAYS ERRUT ID.	J. RENDERING PROVIDER ID. #
1 1 1 25	1 1 25	T1033 215 00 NPI	

## If you have billing questions or concerns:

For services to fee-for-service members, please review this guide and notices received from OHA. If you still have questions or concerns, call the Provider Services Unit at 1-800-336-6016 (option 5) or email <a href="mailto:DMAP.Providerservices@oha.oregon.gov">DMAP.Providerservices@oha.oregon.gov</a>.

For services to CCO members, contact your CCO THW liaison or the member's CCO.

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact Provider Services at <a href="mailto:DMAP.ProviderServices@oha.oregon.gov">DMAP.ProviderServices@oha.oregon.gov</a> or 1-800-336-6016. We accept all relay calls.

Oregon Health Plan Provider Services 500 Summer St NE, E44 Salem, OR 97301 800-336-6016 OHP.Oregon.gov/Providers

