

Benefits for Children under Age 21 and Young Adults with Special Health Care Needs

Early and Periodic Screening, Diagnostic and Treatment (EPSDT) benefits: Complete health care services

OHP covers the care for children and youth up to age 21 and OHP members with Young Adults with Special Health Care Needs (YSHCN) benefits need for their health and development. This includes screenings, checkups, tests, and follow-up care.

- These services can find, correct, or help with health concerns early.
- This can help children and youth avoid illness, disability or more health care later.

All covered services are free to OHP members. OHP also:

- Helps make appointments for covered services.
- Covers travel to and from covered appointments, such as:
 - o The cost of rides in an ambulance, bus, taxi, or other vehicle; or
 - Gas mileage for using your own vehicle.

For more information, call the phone number on your CCO or Plan ID card, or <u>find</u> <u>local ride services here</u>.

Covered services include:

Any services needed to find or treat illness, injury, or other changes in health.

Well child visits or adolescent well visits. These visits include:

- Full physical exam
- Developmental screening
- Tests to screen for lead, anemia, sickle cell anemia, or other concerns
- Checking nutrition
- Vaccines (shots) at recommended schedules

Physical health services

- Treatment for illness or injury
- Surgery
- Physical therapy
- Durable Medical Equipment, such as wheelchairs and crutches

Behavioral health services

- Mental health treatment
- Substance use disorder treatment
- Applied Behavior Analysis

Prescriptions

- Medications
- Medical supplies
- · Nutritional supplements/medical foods

Dental services

· Screenings and teeth cleaning

- Fillings, sealants, crowns and dentures
- Braces/orthodontia in limited circumstances

Vision services

- Screenings
- Eyeglasses or contact lenses
- Vision therapy

Speech and hearing services

- Screenings
- Speech-language-hearing therapy
- · Devices to help with hearing or speaking

Other services to improve health and development

- Occupational therapy
- Health services provided at school, such as services in an Individualized Education Program
- Personal care services
- Rehabilitation services, like restoring skills after an injury

As of January 1, 2023, OHP started covering many services that weren't covered before because they were below the line on the prioritized list.

- Ask your health care provider about getting services OHP didn't cover before.
- The provider will consider personal needs and medical history.
- For some services, the provider will need to ask your coordinated care organization (CCO) or the Oregon Health Authority (OHA) for approval.

Questions and answers

Who qualifies for EPSDT benefits?

All OHP members under the age of 21, and those under 26 with YSHCN benefits. An individual does not need to apply separately for EPSDT benefits. EPSDT coverage ends on a member's 21st birthday or 26th birthday, for members with YSHCN benefits. After that time, an OHP member may receive adult coverage.

What if I am having trouble getting services?

Contact:

• OHP Client Services Unit

Phone: 1-800-273-0557

Email: <u>Ask.OHP@odhsoha.oregon.gov</u>

• OHA Ombuds Program

Email: <u>OHA.OmbudsOffice@odhsoha.oregon.gov</u>

Phone: 1-877-642-0450 (message line only)

You may also contact EPSDT staff at EPSDT.Info@odhsoha.oregon.gov.

What if OHP is not covering needed services?

If OHA or your CCO decides to deny, reduce, or stop coverage of any service you think OHP should cover:

- They must send you a written notice telling you this.
- You can ask OHA or your CCO to appeal the decision. The written notice will tell you how to do this.

For more information, visit the EPSDT website: Oregon.gov/EPSDT

You can get this document in other languages, large print, braille, or a format you prefer free of charge. Contact OHP Customer Service at 800-699-9075. All relay calls accepted. Help is available in many languages.

Medicaid Division Children & Families Programs 500 Summer Street, NE, E-35 Salem, OR 97301 Ask.OHP@odhsoha.oregon.gov Oregon.gov/EPSDT

