

Electrolysis and laser hair removal authorization requirements

The Oregon Health Authority (OHA) only covers electrolysis (CPT 17380) and laser hair removal (CPT 17110, 17111) in preparation for chest or genital surgery for gender dysphoria/transsexualism (Prioritized List line 317; Guideline Note 127).

- OHA may authorize up to a year's worth of visits from the date of request.
- If more visits are needed, the provider may submit a new request at the end of the year.

This document explains OHA's requirements for submitting prior authorization (PA) requests for these services. For details about submitting PA requests to OHA, please read the [Prior Authorization Handbook](#).

Required documents

The surgeon considering performing the chest or genital surgery, or the electrolysis provider, must submit the following information to OHA.

Document	Required information/criteria
Completed PA request (MSC 3971 or the <i>Provider Web Portal PA request</i>)	<ul style="list-style-type: none">■ The requesting provider's NPI■ Type of PA request: Depilatory■ Member's Oregon Medicaid ID number■ Primary diagnosis code■ CPT code(s) requested■ Number of units requested■ The performing provider's NPI■ Date of request■ Expected service start and end dates
EDMS Coversheet (MSC 3970)	<ul style="list-style-type: none">■ Mark the "Prior Authorization" and "Routine Processing" boxes.■ Under "Documentation Identification Numbers," list the electrolysis provider's NPI and the patient's Oregon Medicaid ID.
Signed letter from surgeon	<ul style="list-style-type: none">■ Documentation that the member and surgeon intend to perform surgery at the conclusion of the electrolysis treatment.■ Directions from the surgeon to the electrolysis provider about where the electrolysis or hair removal needs to be performed (e.g., a diagram).

Fax completed form(s) and supporting documents to OHA

Use the completed EDMS Coversheet ([MSC 3970](#)) as the cover for all documents you send to OHA. Fax to 503-378-5814 (Salem).

What happens after OHA receives your PA request

Within a month, OHA will send standard PA approval or denial notices to the requesting provider and member. For sample provider notices, please see the [Prior Authorization Handbook](#).

Questions about submitting PA requests to OHA?

Call OHA's Prior Authorization Line at 800-336-6016 (Option 3).