

# Preparing for Changes to OHP Coverage After the COVID-19 Emergency



## Oregon Health Plan (OHP) coverage during the COVID-19 emergency

During the COVID-19 emergency, you may keep your Oregon Health Plan (OHP) coverage because of changes in policy, even if you no longer qualified because of circumstances in your life, like you made more money.

[Click here to read more about OHP coverage during the COVID-19 emergency.](#)

## After the COVID-19 emergency, temporary policy changes will end

Later this year, these temporary policy changes will end. When that happens, the Oregon Health Authority (OHA) will begin reviewing OHP member eligibility to make sure that members still qualify for OHP. This review process will result in OHP coverage ending for members who no longer qualify.

We want you to be prepared for when that begins to make sure that you and your household keep OHP or get new health insurance.

## What should I do now to prepare?

Follow these steps:

1. **Update your contact information** – Let us know right away when your address, email, phone number, or income changes.

### You can report changes to OHP:

- **Online:** Log on to your ONE account by [visiting ONE.Oregon.gov](https://www.oregon.gov).
- **In person:** People can visit any Aging and People with Disabilities, Area Agency on Aging or Self-Sufficiency Programs Office, anywhere in Oregon, for help. [Click here to find your local office.](#)
- **By phone:** 1-800-699-9075 (TTY 711) Monday-Friday 7 a.m. to 6 p.m. (PST). Currently hold times are lowest in the morning from 7 until 8 a.m.
- [Click here to read more ways to report changes.](#)

- 2. Check your mail** – Continue to check your mail and send us the information we ask for.

### **Did you get a letter about your OHP?**

You may get a letter in the mail about your OHP. We send renewal letters every year that you have OHP. Please respond to the letter if we ask you for more information, like proof of income.

The letter will tell you what to send us and when to send it. When you get your letter, do what it says right away.

### **Need help responding to your letter?**

- **In person:**
  - Get help from a trained community partner. Visit [OregonHealthCare.gov](https://OregonHealthCare.gov) to find community partners in your area.
  - Visit an ODHS Aging and People with Disabilities or Self-Sufficiency Programs office, or an Area Agency on Aging (AAA) office. Call ahead before visiting. [Click here to find your local office.](#)
- **By phone:** 1-800-699-9075 (TTY 711) Monday-Friday 7 a.m. to 6 p.m. (PST). Currently hold times are lowest in the morning from 7 until 8 a.m.

## **Questions and Answers**

### **Why are OHP members able to keep their OHP during the COVID-19 emergency?**

In the United States, the country's leaders declared a federal COVID-19 emergency because of the COVID-19 pandemic.

During the federal COVID-19 emergency, the federal government allowed Oregon to make policy changes that keeps members on OHP even if they no longer qualify.

### **I heard that Oregon's Public Health Emergency is ending on April 1, 2022. Does that mean that there will be changes to all OHP members' coverage?**

No, it does not. Oregon's COVID-19 emergency declaration lifting on April 1, 2022 does not affect OHP coverage.

### **What will happen to OHP members during the eligibility review?**

Once the federal government declares the COVID-19 federal emergency over, the temporary policy changes that kept OHP members on OHP will expire. All OHP members statewide will have their eligibility reassessed. When it is time for you to renew your OHP, we will send you a letter.

- Members will get a letter at different times.
- We may ask you to send proof of something you told us or confirm that your information is still correct, like how much money you make.

Members who no longer qualify for OHP may lose OHP.

### **When will the eligibility review begin?**

We do not know the exact date that the eligibility review will begin. It will begin once the federal government ends the COVID-19 federal emergency.

Each COVID-19 federal emergency lasts for 90 days, or 3 months. The federal government can extend the COVID-19 emergency, which means that it will last for another 90 days. If the federal government does not extend the COVID-19 emergency, then it ends.

The federal government will notify Oregon at least 60 days, or 2 months before it ends the federal COVID-19 emergency.

### **What can I do if I no longer qualify for OHP?**

If you do not qualify for full OHP benefits, you may be able to get health coverage with financial help through the Oregon Health Insurance Marketplace. Visit [OregonHealthCare.gov/WindowShop](https://OregonHealthCare.gov/WindowShop) to explore your plan options and see savings available to you.

You can get this letter in other languages, large print, Braille or a format you prefer. You can also ask for an interpreter.

This help is free. Call 800-699-9075 or TTY 711.

We accept relay calls.

**OHP.Oregon.gov**