

Providing Oregon Health Plan Reentry Health Care Services

A Guide to Help Oregon County Carceral Facilities

Other formats and languages

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What are Reentry Health Care Services?

New Oregon Health Plan (OHP) benefits to support youth transitioning out of incarceration

Oregon is working to provide limited Oregon Health Plan (OHP) benefits to youth transitioning out of carceral facilities. These benefits are known as the Reentry Health Care benefits and cover services that fall under [Section 5121 of the Federal Consolidated Appropriation Act \(FCAA\) of 2023](#). Reentry Health Care benefits will cover 30 days of pre-release services and 30 days of post-release services to support successful reentry into the community.

Qualified providers who are contracted with a CCO or Open Card can offer and bill Medicaid for post-release services starting in 2026. They will be able to offer and bill pre-release services starting no earlier than January 1, 2027.

These services include the following:

- **Screenings and Diagnostic** benefits are comprehensive preventative health care services that are medically necessary and age appropriate. These benefits are in alignment with the [Early and Periodic Screening, Diagnostic, and Treatment \(EPSDT\) program](#).
- **Targeted Case Management (TCM)** benefits help people start or continue necessary care. They include a comprehensive assessment of individual needs, a person-centered care plan based on information collected during assessment, referrals to connect youth to services and medical providers, and follow-up to help maintain access to services.

Who is Involved?

Different organizations and people play a role in helping eligible people get these new benefits, including:

Service providers

Service providers deliver Reentry Health Care services directly to OHP members once they are approved to receive them. Learn more about who can provide screening and diagnostic services in the [EPSDT provider guide](#). Learn more about who can provide targeted case management services in the [Reentry Health Care benefits TCM provider guide](#).

People eligible for Reentry Health Care benefits

Individuals that qualify for these benefits must be:

- Eligible for Medicaid or Children's Health Insurance Programs (CHIP)
- Youth under the age of 21 or under 26 and who have aged out of the foster care system
- Post adjudicated (sentenced)
- Within 30 days before release from a carceral facility or within 30 days post-release from a carceral facility

Care coordinators

Every Coordinated Care Organization (CCO) has a care coordinator to help OHP members find health providers like doctors, counselors, and dentists. OHA has care coordinators for OHP Open Card members. Care coordinators at each health plan can help members access Reentry Health Care services and find service providers.

Working with Oregon Health Plan Members

What is the Oregon Health Plan?

The Oregon Health Plan (OHP) provides free health care coverage to one out of three people in Oregon. People can apply for OHP at any time. People with OHP receive health care services through either OHP Open Card or a Coordinated Care Organization (CCO) with a network of health care providers who work together to provide comprehensive care to members.

Coordinated Care Organizations (CCOs)

Around 93 percent of all OHP members are in a CCO. CCOs are local health plans. The CCO helps with the member's health care needs, including connecting members to services and paying providers the cost of care.

OHP Open Card

OHP Open Card members are the seven percent of OHP members not enrolled in a CCO. OHP Open Card providers can serve members statewide. Acentra is the care coordination entity that works with OHP Open Card members to help address health care needs including connecting members to services and OHP Open Card providers.

Reentry Health Care Post-Release Process

The following sections are meant to help county juvenile detention centers and county adult jails through the process to enroll individuals in Medicaid, coordinate care, become a Reentry Health Care provider, and deliver Reentry Health Care services post-release to Oregon Health Plan Members.

Application Assistance

Carceral facilities will need to support individuals who are potentially eligible for Reentry Health Care benefits with application assistance. Individuals who meet the following qualifications may be eligible for Reentry Health Care benefits:

- Under the age of 26 as of their scheduled release date
- Post-adjudicated
- Within 30 days of release date

Below you will find information to help you through the application process once these individuals have been identified.

Who can provide application assistance

Application Assisters help individuals apply for the Reentry Health Care benefits through OHP. Applications can be submitted up to 45 days prior to release to the community. This helps ensure benefits are activated 30 days prior to release to allow individuals to receive the full benefit period.

Carceral facilities may choose any of the following options for application assistance:

- Train an in-house staff as an OHP-Certified Application Assister
- Partner with an organization that has OHP-Certified Application Assisters
- Designate an in-house staff as a non-certified application assister

Choosing to work with an OHP-Certified Application Assister offers the greatest amount of support and resources. For additional information on choosing an application assistance option, please contact the Reentry Health Care team at OHP.CarceralPrograms@oha.oregon.gov for technical assistance.

What application needs to be completed

Applying for Reentry Health Care benefits requires a process that is different from the general population that submits OHP applications. The following applications will need to be submitted to the OHP Justice Involved eligibility team (JI team) to apply for the Reentry Health Care benefit:

- [7100](#) - this form is designed for carceral facility use only to reinstate benefits for potentially eligible individuals.
- [6610](#) - this form allows the JI team to communicate eligibility updates to the carceral facilities application assister.

These forms should be submitted to the JI team at justiceinvolved.5509@odhsoha.oregon.gov and include the individuals release date.

In some cases, the JI team will need additional paperwork for individuals and will notify the application assister of what is needed.

What happens after the application is submitted

Once the 7100 and 6610 are submitted, the JI team will evaluate eligibility and communicate with the application assister on the eligibility outcome. The application assister will receive an eligibility determination through a secure email or, if they are an OHP-Certified Application Assister, they will have access to the Medicaid Management Information System (MMIS) and the Oregon Eligibility (ONE) system to check for OHP benefit activation or pend status. The eligibility will be one of the following:

- **Approved-** Reentry Health Care services can be billed on the day of release.
- **Denied-** The individual is not eligible for Reentry Health Care benefits.

- **Pending-** The JI team needs additional information to process the application.
 - Applications may be pended for additional information. The JI team will reach out to the application assister to let them know what is needed and the timeframe it is needed in. A response to the JI team with the missing information is needed to continue processing the application. Pended applications that are not responded to will be automatically denied.

The JI team will attempt to contact the carceral facility to confirm the individual released on the reported release date. Carceral facilities will need to contact the JI team in cases when an individual's release date has changed, and they are no longer within 30 days of release from incarceration.

Care Coordination

When an individual is approved for OHP FCAA benefits, they will be enrolled in the CCO that serves the county they are releasing to. A small population will be enrolled in Open Card and will work with Acentra, the care coordination entity for Open Card. Carceral facilities, CCOs and Acentra will need to coordinate to determine who is delivering FCAA services to individuals. Below you will find some tips and resources to support collaboration.

Connecting with CCOs and Acentra

CCOs and Acentra are informed of FCAA eligible individuals' enrollment by the JI team after they are approved for benefits. The CCO and Acentra may reach out as soon as they are notified of an individual's enrollment but are not required to coordinate care or provide services until the day of an individual's release. This requirement will change in 2027 when pre-release services begin.

What will CCOs or Acentra contact you about

CCOs and Acentra are there to support OHP members in accessing Reentry Health Care benefits and helping them find providers. To support this care coordination, they may reach out to your carceral facility about the following:

- Release of information documents
- Medical, behavioral, or other records
- Information regarding a pre-release case manager (if one exists) or other providers the individual is working with

Note: What care coordination looks like may vary based on the roles and responsibilities determined by the carceral facility and the CCO or Acentra. For support in establishing roles and responsibilities or developing connections with CCOs or Acentra, contact the Reentry Health Care team at OHP.CarceralPrograms@oha.oregon.gov for technical assistance.

CCO and Acentra Contact List

The following is a list of contacts for each care coordination entity's designated point of contact for the Reentry Health Care program.

Advanced Health

- General Referrals Inbox | ICCreferrals@advancedhealth.com
- Ross Acker | Ross.acker@advancedhealth.com

AllCare CCO

- Sheila Anders | Sheila.anders@allcarehealth.com

Cascade Health Alliance

- Leanne Rose | Leanner@cascadecomp.com
- Annette Cole | annettec@cascadecomp.com

Columbia Pacific Coordinated Care Organization

- Medicaid Team | cereferral@careoregon.org

Eastern Oregon Coordinated Care Organization

Please email including both addresses:

- Physical Health Case Management Team | EOCCOCMreferral@modahealth.com
- Behavioral Health Case Management Team | BH-EOCCOCMreferral@modahealth.com

Health Share of Oregon

Please email including both addresses:

- Medicaid Eligibility Services | medicaideligibilityservices@careoregon.org
- Navigation Inbox | navigator@healthshareoregon.org

InterCommunity Health Network Coordinated Care Organization

- Enrollment Email In-Box | shshpoenrollment@samhealth.org

Jackson Care Connect

- Medicaid Team | [ccreferral@careoregon.org](mailto:cereferral@careoregon.org)

Pacific Source Community Solutions – Central Oregon, Columbia Gorge, and Marion/Polk

Please email including both addresses

- Medicaid Enrollment | medicaidenrollment@pacificsource.com
- General Care Management Inbox | mss@pacificsource.com

Trillium Community Health Plan – Tri County and Southwest

- BH Care Management Team | bhreferrals@trilliumchp.com

Umpqua Health Alliance

Please email including both addresses

- General Inbox | uhaCarceralBenefits@umpquahealth.com
- Ayin Health Solutions | uhcustomercare@umpquahealth.com

Yamhill Community Care

Please email including all listed addresses:

- Daphne Tilton | dtilton@yamhillcco.org
- Maggie Klein | riggsklein@yamhillcco.org
- Care Management General Email Box | caremanagement@yamhillcco.org

The CCO and Acentra contact list is for use by the carceral facilities and application assisters only. OHP members can find websites, phone numbers and key contacts for CCOs at the [OHA CCO website](#) . If an OHP member is on Open Card, they can find website, phone numbers, and key contacts for Acentra at the [Acentra website](#).

Provider Enrollment

Qualified providers will be able to offer and bill Medicaid for Targeted Case Management services (TCM) and screenings and diagnostic services under the Reentry Health Care benefit for eligible individuals 30 days post incarceration. Below you will find additional information on who can provide these services and tips for enrolling as a provider.

Who Can Provide Reentry Health Care Services

Reentry Health Care service providers deliver TCM services and screening and diagnostic services directly to OHP members once they are approved to receive them. Providers must work in compliance with Medicaid policies, procedures, and protocols and must complete all necessary steps to enroll with OHP Open Card and CCOs to bill for Reentry Health Care Services.

Screenings and Diagnostic provider requirements under the Reentry Health Care program align with provider requirements for EPSDT. To learn more, visit the [EPSDT website](#).

TCM provider requirements are specific to the Reentry Health Care program. To learn more, visit the [Reentry Health Care website](#).

How do I sign up to be a Reentry Health Care service provider

The process to become a Reentry Health Care service provider may vary depending on whether you serve OHP members enrolled in the OHP Open Card Program, via a CCO, or both. Providers must complete all necessary steps to enroll with OHP Open Card and CCOs to bill for Reentry Health Care services. While not required, providers are encouraged to serve both groups.

- **OHP Open Card/Fee-for-Service:** Find information on how to apply to become a provider for OHP Open Card on the [Provider Enrollment Webpage](#). For questions about enrollment, revalidating, or credentialing, providers can call 800-336-6016 and press 6.

- **CCOs:** Contact the [Coordinated Care Organization](#) in your area to learn how to complete their enrollment process and, if approved, provide services to their members.

Each CCO may have different enrollment expectations, processes, and procedures. To bill services for members in a CCO, providers must contract with the member's CCO.

Service Description

The Reentry Health Care benefits will cover 30 days of post-release services to support successful reentry into the community. These benefits cover services that fall under Section 5121 of the 2023 Federal Consolidated Appropriations Act (FCAA) that include Targeted Case Management (TCM) services and screenings and diagnostics. Below you will find information about the services included in the Reentry Health Care benefit.

When can Reentry Health Care Services be provided

Reentry Health Care services can be offered and billed to Medicaid during the 30 days post release from incarceration. Pre-release services will be available for billing no earlier than 1/1/2027.

Screenings and Diagnostics

Reentry Health Care benefits include screenings and diagnostics in alignment with EPSDT benefits. These are age-appropriate and medically necessary services to screen and diagnose physical, dental, developmental and behavioral health conditions. These services must be provided no later than one week post release, or as soon as practicable.

Services do not need to be repeated if they have been completed within the last year. Providers should document which screenings and diagnostics have been completed with the date completed in the Reentry Health Risk Assessment (RHRA). Reentry Health Care services can only be billed to Medicaid if they were completed during the 30-day post release period.

Screenings and diagnostics include:

- Comprehensive health and developmental history, including assessment of both behavioral health and physical health development.
- Comprehensive physical examination.
- Appropriate hearing and vision testing.

- Diagnosis of defects in vision and hearing.
- Appropriate laboratory tests, including but not limited to anemia test and sickle cell test based on age and risk.
- Assessment of nutritional status.
- Appropriate lead testing.
- Dental screening services, including inspection of teeth.
- Dental diagnostic services.
- Administration or referral for schedule-appropriate immunization.

EPSDT aligns with guidance from the Bright Futures and American Academy of Pediatrics periodicity schedule for youth under the age of 21. Learn more about the screenings and diagnostics recommendations at each well-child visit based on age at the [American Academy of Pediatrics website](#).

Screening and diagnostic recommendations for youth ages 21 and over should align with the U.S. Preventive Services Task Force (USPSTF) recommendations found at the [USPSTF website](#).

Targeted Case Management (TCM)

TCM is meant to help identify the needs of an individual and create a plan for care during the transition back into the community from incarceration. These services include:

Completing a comprehensive needs assessment through a Reentry Health Risk Assessment (RHRA)

- Taking an individual's history.
- Gathering information from other sources such as family individuals, medical providers, social workers, and educators (if necessary), to form a complete assessment of the eligible individual.
- Identifying the individual's needs and documenting the extent and nature of the individual's needs assessment in

preparation for returning to the community. This includes medical, mental, substance use, housing, and other health-related social needs (HRSN), functional needs, and other supportive resources, completing and storing related documentation in the individual's health record (paper or electronic records).

Completing a Reentry Care Plan (RCP)

- Creating a discharge and reentry care plan that assesses the needs of the individual with input from the individual, their reentry planning team and any clinicians providing services. While the reentry care plan is created in the pre-release period, the scope of the plan should extend beyond the individual's release date.
- Specifying the goals and actions to address the medical, behavioral, health-related social needs, social, educational, and other services needed by the individual such as developing safe decision-making skills or building relationships.
- Including activities such as ensuring the active participation of the individual and working with the individual (or the individual's authorized health care decision maker) and others to develop those goals.
- Identifying a course of action to respond to the assessed needs of the individual.

Warm Handoff

Completing a warm handoff within 30 days of the individual's release from a carceral facility is needed if the individual received FCAA TCM services and was assigned a pre-release case manager during the pre-release period.

Helpful Links

For more information:

[General Reentry Health Care Website](#)

Learn more about how Oregon is expanding Medicaid to support people transitioning out of incarceration

[OHP Provider Enrollment Website](#)

Learn more about how to enroll as a provider and access important resources and forms

[EPSDT Website](#)

Learn more about Oregon's Early and Periodic Screening, Diagnostic, and Treatment program

[HRSN Website](#)

Learn more about Oregon's Health Related Social Needs program

Medicaid Division

Reentry Health Care

500 NE Summer St, E35

Salem, OR 97301

OHP.CarceralPrograms@oha.oregon.gov

[Reentry Health Care Webpage](#)

