

Failed Adjustment Tip Sheet

- Failed Adjustments appear on your 835 with an ICN that begins with Region 20 and contains Adjustment Reason Code 129.
- Failed Adjustments can be caused for different reasons:
 - ICN used on adjustment has already been adjusted.
 - Adjustment was attempting to change claim type (from inpatient to outpatient, etc.)
 - Adjustment was attempting to change the Plan ID#.
- If you need to change the claim type or Plan ID#, you must void the original claim and then submit a new original. Be sure to work with your Liaison to track the voids.

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