

Housing benefits for OHP members

Some Oregon Health Plan (OHP) members may qualify for housing benefits. Housing is one type of the health-related social needs (HRSN) benefit.

What are the HRSN housing supports?

- Help paying rent for up to 6 months. This includes late payments.
- Tenancy support (help getting resources and services for renters). Things like:
 - Speaking with the person or company you're renting from (landlord)
 - Understanding leases
 - Referrals to other services
- Help paying for utilities like gas, electric and water. This includes:
 - Utility set-up
 - Utility bills and late payments for up to 6 months.
- Up to 6 months of storage fees.
- Home changes for health and safety. Benefits include:
 - Getting rid of pests
 - Deep cleaning
 - Adding grab bars, ramps or drawer pulls
 - Installing washable curtains or synthetic window blinds to help with allergies
 - Devices for health such as air conditioners, heaters, air filtration devices, mini fridges for medication storage, and portable power supplies

Who qualifies?

You must be an Oregon Health Plan member to qualify.

Each benefit has different requirements. Things like how much money you make, your age, your health, and housing situation.

To see if you may qualify, check below for the details by each benefit, like help paying for rent.

Help paying for rent

To qualify you must be at least one of the below:

- Someone who is getting health care services for a complex health condition that is new or getting worse
- Under age 6 (parents or guardians can apply on behalf of their children or dependents)
- 65 or older
- A young adult with special health care needs (YSHCN)
- Someone with a developmental or intellectual disability
- Pregnant or someone who has given birth in the last 12 months
- Someone who has experienced domestic violence in the last year
- Someone who has had child welfare involvement in the past year

You also must:

- Have rental housing
- Have a household income that's 30% or less of the average yearly income where you live. You can find the income information from the Department of Housing and Urban Development
(https://www.huduser.gov/portal/datasets/il/il2025/select_Geography.odn)
- Need support staying in your current housing
- Have a lease or written rental agreement
- Lack resources or support to prevent homelessness

Tenancy support

To qualify for tenancy support, you must be at least one of the following:

- Someone with a mental health or physical health condition, or substance use disorder that is chronic, worsening, disabling, or life threatening (you could be getting health care services, but you don't have to be)
- Under age 6 (parents or guardians can apply on behalf of their children or dependents)
- 65 or older
- A young adult with special health care needs (YSHCN)
- Someone with a developmental or intellectual disability
- Pregnant or someone who has given birth in the last 12 months
- Someone who has experienced abuse or neglect, including domestic violence and child welfare involvement
- Someone who has difficulty with self-care and daily activities
- Someone who uses the emergency room or crisis services often

You also must:

- Have rental housing
- Have a household income that's 30% or less of the average yearly income where you live. You can find the income information from the Department of Housing and Urban Development
(https://www.huduser.gov/portal/datasets/il/il2025/select_Geography.odn)
- Need support staying in your current housing
- Have a lease or written rental agreement
- Lack resources or support to prevent homelessness

Utility set-up and payments, storage fees

You must qualify for and be receiving HRSN help paying for rent.

Home changes for health and safety

To qualify you must meet all of these requirements:

- Have housing or a place to safely use a device such as an air conditioner
- Have a health condition that requires the home change
- Be experiencing at least one of these life situations:
 - Leaving incarceration (jail, detention, etc.)
 - Leaving a mental health treatment or substance use treatment facility
 - In the Oregon child welfare system (foster care) now or in the past
 - Going from Medicaid-only benefits to qualifying for Medicaid plus Medicare
 - May lose your housing
 - Young adults with special health care needs

How to apply

You can work with your health care provider or a local OHP community partner to find out if you qualify and how to apply.

Coordinated care organizations (CCOs) manage Oregon Health Plan benefits for most members. If you don't know if you're in a CCO, call OHP Client Services at 1-800-273-0557 or email Ask.OHP@odhs.oregon.gov.

If you're in a CCO

Go to the [CCO web page](#) to see how to contact your CCO.

If you're not in a CCO

Speak with a care coordinator at 888-834-4304 or email ORHRSN@Acentra.com.

To contact an OHP community partner

OHP community partners are trained and certified to help members understand and apply for benefits. Their services are free. Visit the [Find Local Help](#) page on OHA's website for connect with one.

Fill in an HRSN request form

Open Card Members also can complete an [HRSN housing request form](#) online. It's available in many languages. Completing the form doesn't guarantee that you'll qualify.

Stay informed

Visit the [HRSN housing web page](#) to find more information on who qualifies, housing supports, and other HRSN benefits.

Questions?

Email us at HRSN.Program@oha.oregon.gov

See Oregon Administrative Rules (OAR) 410-120-0000 through 410-120-2030 for more details about these services.

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact us at HRSN.Program@oha.oregon.gov or 503-945-5772 (voice and text). We accept all relay calls.

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