

Home Changes for Health during Extreme Weather Resources for OHP Members

Oregon Health Plan (OHP) members can apply for access to weather-related resources through a benefit called health-related social needs (HRSN) services.

Under this benefit, OHP members facing certain life transitions may be eligible to receive equipment that maintain healthy temperatures and clean air, including air conditioners, heaters, and air filtration devices. Mini refrigeration units for storing medications and portable power supplies to operate medical equipment for power outages are also available. OHP members may qualify to receive more than one type of equipment if they meet the eligibility criteria.

What kinds of HRSN resources are available?

Eligible OHP members can get devices that help keep healthy temperatures and clean air, including air conditioners, heaters, air filtration devices and mini refrigeration units for medications. Devices like portable power supplies to operate medical equipment like ventilators for power outages caused by extreme weather events are also available.

Who qualifies for HRSN Home Changes for Health?

OHP members who have a health condition that makes extreme weather events challenging or dangerous, and who are in a life transition, such as

- Leaving incarceration (jail, detention, etc.)
- Leaving a mental health or substance use recovery facility
- In the Oregon child welfare system (foster care) now or in the past
- Going from Medicaid-only benefits to qualifying for Medicaid plus Medicare
- People who may becoming homeless

- Homeless
- Young adults with special healthcare needs (YSHCN)

How can OHP members apply for HRSN benefits?

CCO-enrolled OHP members should [contact their CCO](#) to learn more about the HRSN process. If an OHP member is not sure which CCO they are in, they can call the Client Services Unit, which can be reached by phone at 1-800-273-0557 or email: Ask.OHP@odhsoha.oregon.gov.

For OHP members on Open Card, they should contact a care coordinator at 888-834-4304 or by email at ORHRSN@acentra.com.

Other Resources on Extreme Weather Preparedness

For OHP members not eligible for HRSN benefits, there may be other resources. OHP members enrolled in a CCO can apply to receive climate devices through flexible services programs. Flexible services are optional for CCOs and are subject to availability. OHP members should [contact their CCO](#) directly for more information.

OHP members on Open Card can check with their city or [county](#) to see if they have any programs available.

Questions?

For questions about the 1115 waiver, the Home Changes for Health during Extreme Weather benefit, or other HRSN assistance, please visit OHA's [website](#).

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact HRSN.program@oha.oregon.gov or 503-945-5772 (voice and text). We accept all relay calls.

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