



Provider Office Staff: Statewide Listening Sessions

WE WANT TO HEAR FROM YOU!

WHAT IS HAPPENING?

Oregon Health Authority (OHA) is getting a new system to help provider offices and CCOs easily schedule and pay Oregon-credentialed Health Care Interpreters (HCIs) serving Oregon Health Plan (OHP) members.



**Food will be
provided!**

HOW CAN YOU HELP?

Your voice is essential in shaping how this portal works. OHA is hosting in-person and virtual sessions across the state. Look for a session near you and come share your experiences coordinating HCI services for OHP members.

WHO SHOULD ATTEND?

Including, but not limited to:

- Scheduling staff
- Front desk leads
- Clinic managers
- Language access coordinators
- Anyone supporting HCI services

**Help us design an
HCI scheduling
portal that works
for you!**

2025

Upcoming In-Person Provider Office Events:

28 July (Monday)	Hermiston OR - ODHS Office Location: 950 SE Columbia Dr. Hermiston, OR 97838 Henrietta Maxwell Conference Rm Time: 2:00pm - 4:00pm	<u>Click Here to Register</u>
11 August (Monday)	Portland OR - Asian Health & Service Center Location: 9035 SE Foster Rd, Portland, OR 97266 3rd Floor, Hall 2 Time: 12:00pm - 1:30pm	<u>Click Here to Register</u>
13 August (Wednesday)	Beaverton OR - City Library Location: 12375 SW 5th St, Beaverton, OR 97005 Cathy Stanton Conference Rm Time: 12:00pm - 1:30pm	<u>Click Here to Register</u>
19 August (Tuesday)	Springfield OR - Pacific Source Office Location: 555 International Way, Springfield, OR 97477 Time: 12:00pm - 1:30pm	<u>Click Here to Register</u>
20 August (Wednesday)	Ontario OR - ODHS Office Location: 186 East Ln, Ontario, OR 97914 Mountain Conference Rm Time: 1:00pm - 2:30pm (Mountain Time)	<u>Click Here to Register</u>
26 August (Tuesday)	Hood River OR - One Community Health Location: 849 Pacific Ave, Hood River, OR 97031 Time: 12:00pm - 1:30pm	<u>Click Here to Register</u>
10 September (Wednesday)	Salem OR - Location: TBD Time: 12:00pm - 1:30pm	<u>Click Here to Register</u>

2025

17
September
(Wednesday)

Roseburg, OR - Umpqua Health Alliance Office

Location: 3031 NE Stephens St. Roseburg, OR 97470
Time: 11:30am - 1:00pm

**[Click Here
to Register](#)**

25
September
(Thursday)

Medford OR - Public Library

Location: 205 S Central Ave, Medford, OR 97501
Time: 11:30am - 1:00pm

**[Click Here
to Register](#)**

Upcoming Virtual Provider Office Events:

23
September
(Tuesday)

Provider Office Staff - Virtual Session

Location: Virtual (Zoom platform)
Time: 12:00 pm - 1:30 pm

**[Click Here
to Register](#)**



For more information visit:
<https://www.oregon.gov/oha/hsd/ohp/pages/hci-portal.aspx>