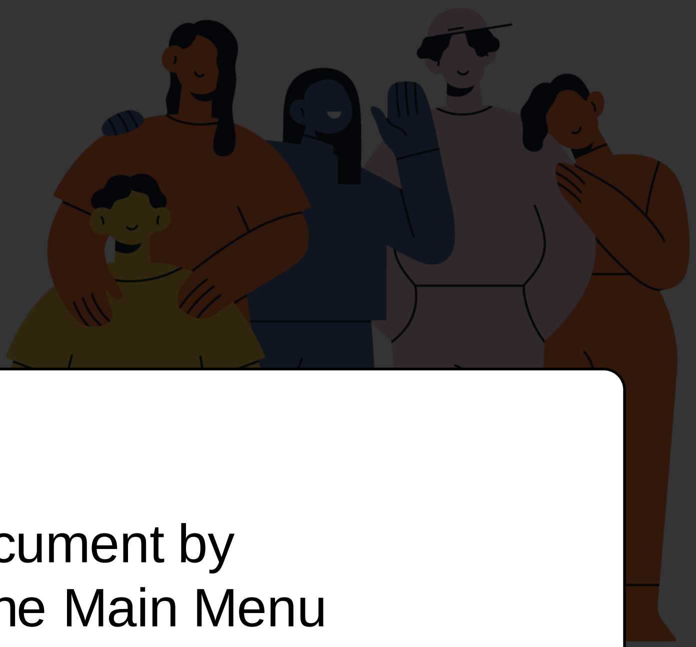

Medical Renewal Operations Timeline

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You can interact with this document by clicking on different items. Use the Main Menu button to navigate back to the home screen.

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- Renewal …
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- Unwinding Breakdown
- Phased Renewals by Population
- Returning to Normal Timelines
- Term Glossary

You can interact with this document by clicking on different items. Use the Main Menu button to navigate back to this home screen.

Oregon Department of Human Services

OREGON HEALTH AUTHORITY

Medical Renewal Operations Timeline

This interactive presentation outlines the key dates, processes and changes that will happen after the end of the public health emergency unwinding.

You can interact with this document by clicking on different items. Use the Main Menu button to navigate back to this home screen.

Unwinding Breakdown

Main Menu

- People kept Medicaid during the public health emergency (PHE) and enrollment grew from 1.1 to 1.4 million.
- After it ended, Oregon needed to renew all 1.4 million Oregon Health Plan (OHP) and Medicare Savings Program (MSP) members.
- Initial plans were for 10 monthly waves of renewals starting in April 2023.
- Some renewals were delayed, and 4 additional monthly waves were added starting in June to September 2024 after a federal request for most states to adjust renewal systems.
- During the unwinding process, members receive reminder notices and have extended timelines to respond and before closing benefits.

Phased Renewals by Population

Main Menu

Initial plans started renewals in waves across 10 months

Adjusted plan: 4 additional waves of renewals after May system update

Response period from 4 additional waves

Apr 2023	May 2023	June 2023	July 2023	Aug 2023	Sept 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	June 2024	July 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025

Phase 1
Front-load | Apr - Aug

Phase 2
Back-load | Sept - Jan

Phase 3
Spread Throughout

Phase 4
June - Sept

Front-loaded renewals

Groups likely to remain eligible and who need fewer interventions and verifications to maintain eligibility.

Back-loaded renewals

Groups that we want to provide maximum protections after the Public Health Emergency ends *and* people likely eligible for OHP Bridge.

Spread throughout the renewal process

Groups that may need more support, either to keep OHP or move to other coverage.

Extended timeline

Individuals whose previous renewal due date changed or whose benefits were restored until the system and notices could be updated.

Returning to Normal Timelines

Main Menu

- Through September 2024, all renewals have extended timelines.
- In October 2024, some of the extended timelines for renewals will transition to normal timelines.
- In March 2025, all renewals will return to normal timelines, including timelines to respond and for closures.
- Because of continuous eligibility, most renewals will occur every 2 years. Some annual renewals will still occur, such as for most OHP Bridge members.

Note: The continuing focus for members is to respond before benefits close, or during their 90 day reconsideration window even after benefits end.

Term Glossary

Oregon Department of Human Services

OREGON HEALTH AUTHORITY

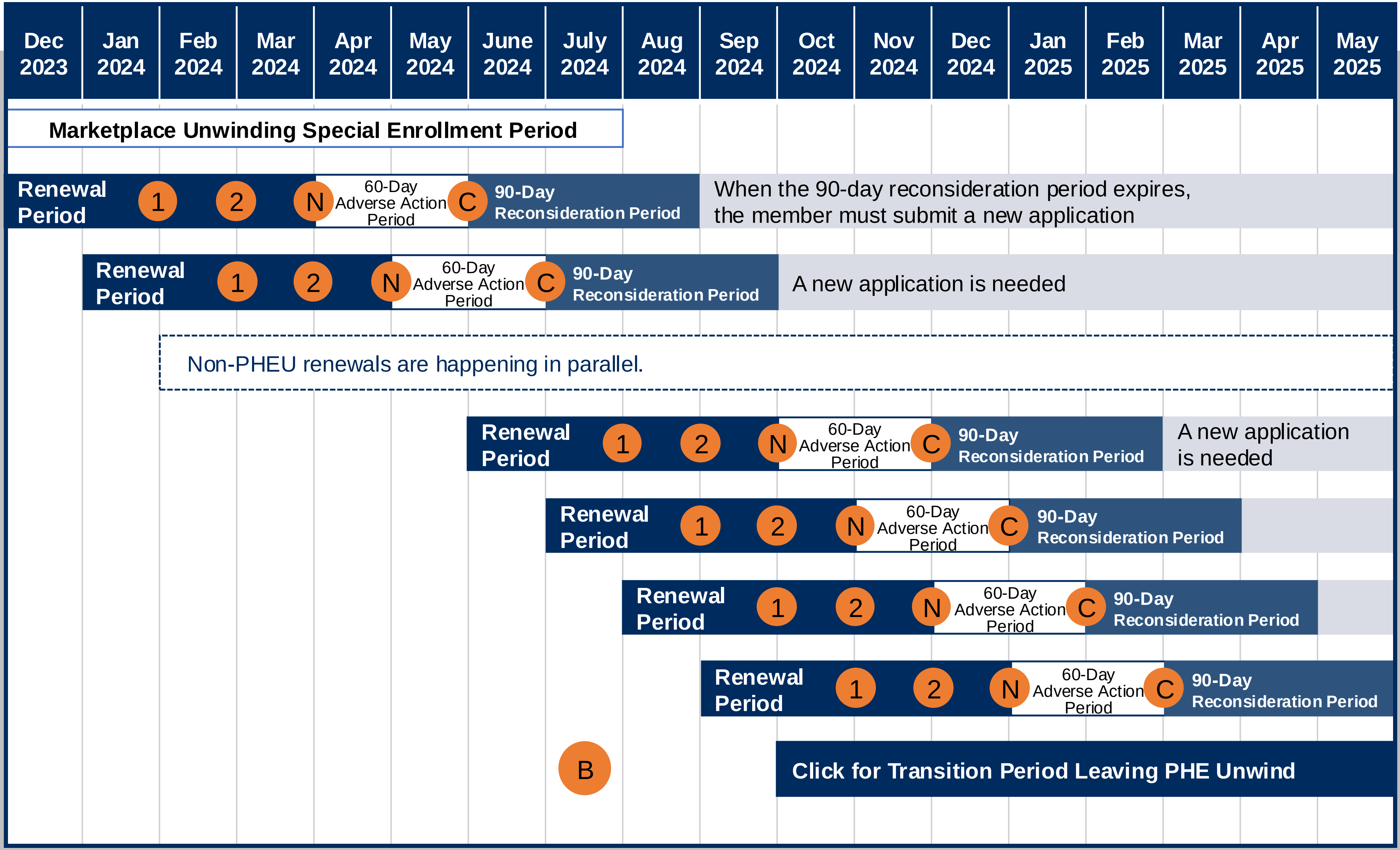
Main Menu

Term	Definition
Renewal Notice	The notice sent to members explaining what they need to do to renew. During the unwinding members had at least 90 days to respond, which will go down to at least 30 days for renewals starting in October.
Request for Information	A notice asking for proof or more information, whether part of a renewal notice or after responding to the renewal. During the unwinding members had 90 days to respond, which will go down after February 28, 2025.
Reminder Notices	During the pandemic extended response windows, members received reminders notices when they had 60 and 30 days left to respond.
Renewal Due Date	In the ONE system, the Renewal Due Date is the last day of the month in which benefits are being renewed (the renewal month). In normal timelines, the renewal reply by date is the first business day of that month.
Adverse Action Period	The period of time after receiving a notice that benefits will close, but before benefits end. During unwinding this was typically 60 days and will reduce to be at the end of the month in which they were supposed to respond.
Benefit Closure Date	The date benefits end. Members can always respond to their renewal up until this date.
Reconsideration Period	Members who are closed for nonresponse have 90 days after benefit closure to respond and reopen benefits if they still qualify, without completing a new application.

Renewal Timeline

Full timeline of renewals that start in each of the months, December 2023 through May 2025.

Main Menu



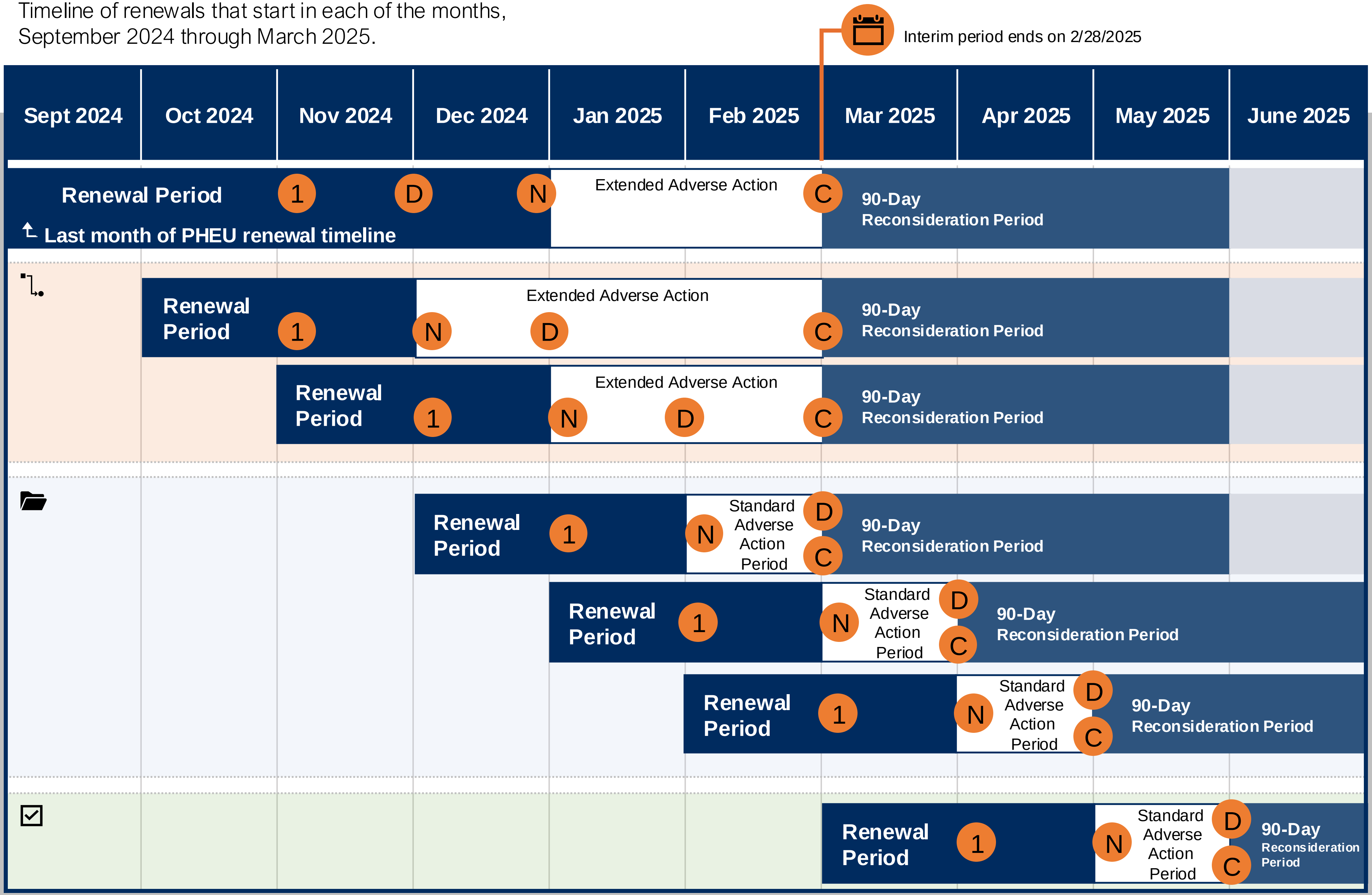
Interactive Key

- 1 — 1st Reminder Notice
- 2 — 2nd Reminder Notice
- N — Notice of Closure
- C — Renewal Closure
- B — OHP Bridge
- Marketplace Unwinding Special Enrollment Period
- Renewal Period
- 60-Day Adverse Action Period
- 90-Day Reconsideration Period

Transition Period Leaving PHE Unwind

Timeline of renewals that start in each of the months,
September 2024 through March 2025.

Main Menu



Key

- D — Renewal Due Date
- 1 — 1st Reminder Notice
- N — Reply By Date / Notice of Closure
- C — Renewal Closure
- Interim period ends on 2/28/2025
- Normal renewal response but extended adverse action and request for information periods
- Extended request for information response only
- Fully normal timeline

Phased Renewals by Population

Back

Initial plans started renewals in waves across 10 months

Adjusted plan: 4 additional waves of renewals after May system update

Response period from 4 additional waves

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Phase 1
Front-load | Apr - Aug

- Most children
- Supplemental Security Income benefits recipients
- Parent and Caretaker Relative program

Phase 2
Back-load | Sept - Jan

Phase 3
Spread Throughout

Phase 4
June - Sept

Back-loaded renewals

Groups that we want to provide maximum protections after the Public Health Emergency ends *and* people likely eligible for OHP Bridge.

Spread throughout the renewal process

Groups that may need more support, either to keep OHP or move to other coverage.

Extended timeline

Individuals whose previous renewal due date changed or whose benefits were restored until the system and notices could be updated.

Phased Renewals by Population

Back

Initial plans started renewals in waves across 10 months

Adjusted plan: 4 additional waves of renewals after May system update

Response period from 4 additional waves

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Phase 1
Front-load | Apr - Aug

Phase 2
Back-load | Sept - Jan

- Pregnancy and newborn
- People who turned 19 years old during the public health emergency
- Likely OHP Bridge eligible
- American Indian / Alaska Native members (sequencing decision made by Tribes)

Phase 3
Spread Throughout

Phase 4
June - Sept

Front-loaded renewals

Groups likely to remain eligible and who need fewer interventions and verifications to maintain eligibility.

Spread throughout the renewal process

Groups that may need more support, either to keep OHP or move to other coverage.

Extended timeline

Individuals whose previous renewal due date changed or whose benefits were restored until the system and notices could be updated.

Phased Renewals by Population

Back

Initial plans started renewals in waves across 10 months

Adjusted plan: 4 additional waves of renewals after May system update

Response period from 4 additional waves

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Phase 1
Front-load | Apr - Aug

Phase 2
Back-load | Sept - Jan

Phase 3
Spread Throughout

- OHP Plus and Long-Term Care Services
- Medicare Savings Programs
- Presumptive Disability Population
- Houseless
- Supplemental Nutrition Assistance Program Recipients
- Non-English Language Speakers
- Others

Phase 4
June - Sept

Front-loaded renewals

Groups likely to remain eligible and who need fewer interventions and verifications to maintain eligibility.

Back-loaded renewals

Groups that we want to provide maximum protections after the Public Health Emergency ends *and* people likely eligible for OHP Bridge.

Extended timeline

Individuals whose previous renewal due date changed or whose benefits were restored until the system and notices could be updated.

Phased Renewals by Population

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Initial plans started renewals in waves across 10 months

Adjusted plan: 4 additional waves of renewals after May system update

Response period from 4 additional waves

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Phase 1
Front-load | Apr - Aug

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Back-load | Sept - Jan

Phase 3
Spread Throughout

Phase 4
June - Sept

- Oregon Supplemental Income Program Medical (OSIPM) members: OSIPM provides OHP coverage to people who are legally blind, have a disability, and/or are 65 or older.
- People whose benefits were restored and renewals rescheduled as part of a federal request to review automated renewal processes.
- As well as other household members of people in the above groups.

Note: Some of these people were closed earlier in the unwinding process, and were reopened so they can be renewed after system changes were made in May 2025.

Front-loaded renewals

Groups likely to remain eligible and who need fewer interventions and verifications to maintain eligibility.

Back-loaded renewals

Groups that we want to provide maximum protections after the Public Health Emergency ends *and* people likely eligible for OHP Bridge.

Spread throughout the renewal process

Groups that may need more support, either to keep OHP or move to other coverage.