

Behavioral Health Peer-Delivered Services Fee-for-Service (Open Card) Billing Guide

October 2025

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Introduction

Oregon Health Authority (OHA)-certified behavioral health provider organizations, clinics and community-based organizations can employ or contract with certified Peer Support Specialists, Peer Wellness Specialists and Certified Recovery Mentors. These include:

- Adult Addictions Specialists,
- Adult Mental Health Specialists,
- Family Support Specialists,
- Youth Support Specialists, and
- Certified Recovery Mentors.

These providers can render services to help with the behavioral health needs of individuals, children and family members enrolled in the Oregon Health Plan (OHP). Peers and Certified Recovery Mentors can work in any organization or program.

Individual peers and Certified Recovery Mentors (CRMs) cannot bill OHP on their own. The clinic or organization they work for must bill OHP for services peers and CRMs render to OHP members.

For services rendered to fee-for-service (open card) OHP members, the clinic or organization can bill OHA if they:

- Have a Certificate of Approval (COA) as required by Oregon Revised Statute [\(ORS\) 430.637](#) and
- Are enrolled with OHA as an Oregon Medicaid provider.

For services rendered to coordinated care organization (CCO) members, the clinic or organization should contact the member's CCO to learn about billing or any other questions. Please see the [CCO directory](#).

If the clinic or organization cannot bill OHP, they may have a different type of funding source to support the peers, such as grant funding.

About this guide

This guide explains how PSS, PWS and CRM can qualify to serve OHP fee-for-service (open card) members and how their clinic or organization can be reimbursed for their services. It includes how to:

- Become a certified and registered peer-delivered service provider.
- Enroll as an Oregon Medicaid provider.
- Bill and code for peer-delivered services.

What is a Peer Support Specialist (PSS)?

An individual who:

- Uses their lived experience (addiction, mental health condition, family member of an individual with a mental health condition or addiction) to provide guidance and support to a child or family member with similar lived experience.
- Meets qualification criteria adopted by OHA under [ORS 414.665](#).

- Currently or formerly receiving addictions or mental health services who provides supportive services to an eligible current or former consumer of mental health or addiction treatment.

What is a Peer Wellness Specialist (PWS)?

An individual who:

- Responsible for assessing mental health and substance use disorder service and support needs of a member of a coordinated care organization through community outreach, assisting members with access to available services and resources, addressing barriers to a services and provider education and information about available resources for individuals with mental health or substance user disorder.
- Meets qualification criteria adopted by OHA under [ORS 414.665](#).
- Currently or formerly receiving addictions or mental health services who provides supportive services to an eligible current or former consumer of mental health or addiction treatment.

What is a Certified Recovery Mentor (CRM)?

A Certified Recovery Mentor (**CRM**) is an addiction treatment and/or recovery consumer who has been trained and certified to help other consumers identify and achieve self-determined goals of recovery.

PSS and PWS support types

Adult Addiction Specialist:

A person with lived experience in recovery from an addiction disorder who meets the abstinence requirements for recovering staff in alcohol or other drug treatment programs and who provides support services to people seeking recovery from addiction.

Adult Mental Health Specialist:

A person with lived experience of a mental health condition who provides support services to other people with similar experiences.

Family Support Specialist:

A person with experience parenting a child or youth who has experience with substance use or mental health who supports other parents with children or youth experiencing substance use or mental health.

Youth Support Specialist:

A person with lived experience with substance use or mental health treatment who also had difficulty accessing education, health or wellness services who wants to strictly provide support services with people under the age of 30.

Provider Enrollment

Certification and registration

The Equity and Inclusion Division's Traditional Health Worker Program certifies all PSS and PWS providers. [Visit the program's website](#) to learn about:

- How to become a certified PSS or PWS
- THW [Training and Certification](#)
- For rule and law, see Oregon Administrative Rule [950-060-0000](#) and ORS [414.025 \(20-21\)](#).

The Mental Health and Addiction Certification Board of Oregon (MHACBO) certifies CRM providers. To learn how to become a certified provider, [visit the MHACBO CRM certifications website](#).

How new providers can enroll with OHA

Enroll as an OHP provider

To enroll with OHA as a rendering OHP provider, complete form [OHP 3113](#). Enter provider type 13 and the specialty code appropriate for each provider's PSS , PWS or CRM certification.

- **For PSS and PWS certification**, use codes from the table below.
- **For CRM certification**, use specialty code 603.

To learn more, visit the [OHP provider enrollment page](#). Please use the designated specialty code associated with your certification.

Service audience	Peer support type	Specialty Code	
		PSS	PWS
Adults	Adult Addictions Specialist	604	608
	Adult Mental Health Specialist	605	609
Youth (up to age 30)	Youth Support Specialist	607	611
Family members (of children)	Family Support Specialist	606	610

If you have questions about enrolling with OHA:

If you have questions about how to enroll, contact Provider Enrollment at 1-800-336-6016 or email provider.enrollment@odhsoha.oregon.gov.

Peer Support Specialist resources

Substance use and other addictions

[Substance Use Disorder Peer Supervision Competencies](#)

Mental health

[Copeland Center for Wellness and Recovery](#)

[Intentional Peer Support](#)

Billing and Coding

Eligibility

Please verify OHP eligibility and enrollment prior to rendering service or billing. Go to the [OHP Eligibility Verification page](#) to learn more.

Documentation requirements

All documentation must be included in the treatment/service plan. In addition to the billing requirements listed here, the billing provider (i.e., the organization or clinic) needs to document behavioral health services as required by [OAR 410-172-0620](#) and [OAR 410-173-0045](#).

Reimbursement

For current fee-for-service rates, see OHA's [Behavioral Health Fee Schedule](#). These rates are for members not enrolled in a CCO.

Billing

There are four subcategories of peer delivered services that can render all services using the procedure codes listed in this guide.

Family Support and Youth Support services

Primary care clinics can bill for Family Support and Youth Support services only for children ages 0 to 18.

- **Bill CCOs** for services provided to OHP members enrolled in a CCO for physical and behavioral health care.
- **Bill OHA** for services provided to OHP members not enrolled in a CCO for physical and behavioral health care.

Behavioral health organizations can bill for Family Support and Youth services as follows:

- **Bill CCOs** as documentation for an advance payment made under the capitated rate (e.g., wraparound for children) or bundled rate (e.g., ACT for adults).
- **Bill OHA** for services provided to OHP members **not** enrolled in a CCO for behavioral health care.

Behavioral health organizations can bill for Family Support and Youth Support services even when those services are part of the child's service/referral plan or wraparound program. For example, in a wraparound or team meeting, the organization would bill for:

- The family support provided to the parent; and
- The youth support to the youth.

Services to adults

Behavioral health organizations may bill for Adult Addictions or Adult Mental Health services when the adult's needs include peer support, case management or skills

training for their own health and wellness (not as a parent supporting his or her child's health and wellness). For example, in an ACT team meeting, the organization would bill for:

- The peer support provided to the individual and
- Case management for coordination of the services (if no case manager is available).

Instructions for billing OHP services are on [OHP Billing Tips page](#).

Coding

The organization or clinic bills OHA for services rendered by a PSS, PWS or CRM. On the claim, report the PSS, PWS or CRM as the rendering provider.

The HK modifier is only for residential facility-based services. Peer-delivered services that use the HK modifier require [prior authorization](#).

To learn more about Scope of Practice, please refer to the [Traditional Health Worker Toolkit](#).

Code	Description	Diagnosis	Scope of Practice
G0177	<p>Training and educational services related to the care and treatment of patient's disabling mental health problems, 45 minutes or more per session.</p> <p>The goal is to alleviate patient discomfort and allow the patient to cope or control mental health issues.</p>	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Education
H0023	Intensive In-Home Behavioral Health Treatment Services (IIBHT)	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Coaching and social support

Code	Description	Diagnosis	Scope of Practice
H0023	Alcohol and/or drug outreach, Behavioral health outreach service (planned approach to reach a targeted population)	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Coaching and social support
H0039	Assertive community treatment, face-to-face, per 15 minutes. Assertive community treatment uses a team based, multidisciplinary approach. The goal is to reduce the extent of hospital admissions, to improve the individual's quality of life, and to function in social situations by providing focused, proactive treatments. These services are most appropriate for individuals with severe and persistent mental illness and the greatest level of functional impairment.	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Coaching and social support
H0046	Home Based and Behavioral Habilitation, 60 minutes. Use Modifier HW, along with HK, only when an individual has been approved for the HCBS 1915 (i) plan.	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Coaching and social support
H2011	Crisis Intervention Services, per 15 min	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Coaching and social support
H2011	Mobile Crisis Intervention Services (MCIS), per 15 min	See the MCIS and Stabilization Services Billing Guide .	Coaching and social support

Code	Description	Diagnosis	Scope of Practice
H2014	<p>Skills training and development, per 15 minutes. These services provide the patient with the skills they need to live independently and manage their illness and treatment.</p> <p>Training focuses on skills for daily living and community integration for patients with functional limitations due to psychiatric disorders.</p>	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	<p>Coaching and social support</p> <p>Education</p>
H2023	<p>Supported Employment, per 15 min.</p> <p>These services help individuals with serious mental illness get a job, stay employed in the community and continue treatment. This helps ensure rehabilitation and productive employment.</p>	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	<p>Outreach and direct services</p> <p>Advocacy, organizing and systems change</p>
T1013	Sign language or oral interpreter services	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Coaching and social support
T1016	<p>Case management, per 15 min.</p> <p>These services improve care and contain costs by having one party manage or coordinate all care delivered to a patient. The patient usually has certain complex illnesses or injuries, including mental and behavioral health issues.</p>	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	<p>Care coordination and system navigation</p> <p>Assessment, evaluation and research</p>

Code	Description	Diagnosis	Scope of Practice
	Case management may include, but is not limited to, the evaluation of a condition, the development and implementation of a plan of care, the coordination of medical resources, and the appropriate communication to all parties.		
H0038	Self-help/peer services, per 15 min. Specialized therapeutic interactions to support and help individuals in their recovery and integration into the community. These services provide understanding, coping skills and empowerment through mentoring and other supports. They help individuals with serious and persistent mental disorders cope with stress and achieve personal wellness.	See the Behavioral Health Services Subset of the Prioritized List of Health Services .	Coaching and social support Education

If you have billing questions or concerns:

For services to fee-for-service members, please review this guide. If you still have questions or concerns, call the Provider Services Unit at 1-800-336-6016 (option 5) or email DMAP.ProviderServices@odhsoha.oregon.gov.

For services to CCO members, contact your CCO THW liaison or the [CCO](#).

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact Provider Services at 1-800-336-6016 or DMAP.ProviderServices@odhsoha.oregon.gov. We accept all relay calls.

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