

Filling prescriptions for members moving to new CCOs

On January 1, 2020, some Oregon Health Plan members in the Portland Metro, Willamette Valley and Southern Oregon areas change to a different pharmacy benefit manager (PBM). This fact sheet explains how to ensure continued prescription access for these members.

Please bill the member's new PBM for continued prescription access

The 2020 PBMs are listed below, including OHA's PBM for fee-for-service ("open card") coverage. The new PBM will honor existing prescriptions approved by the member's 2019 CCO.

Plan	PBM Phone	BIN	PCN	Group
OHA (Fee-for-Service or "Open Card")	888-202-2126	014203	ORDHSFFS	
Advanced Health	800-788-2949	003585	38900	
AllCare	800-788-2949	003585	38060	
Cascade Health Alliance	800-788-2949	003585	38960	
Columbia Pacific CCO	866-843-5126	610011	IRX	CORMCAID
Eastern Oregon CCO	800-788-2949	003585	38600	10009552
Health Share of Oregon – CareOregon	866-843-5126	610011	IRX	CORMCAID
Health Share – Kaiser-Permanente	800-788-2949	003585	70000	KP007
Health Share – Legacy/ PacificSource	855-228-6229	004336	ADV	RX6156
Health Share – OHSU Health	844-827-6572	600428	07640000	
Health Share – Providence	877-216-3644	600428	07870000	100598
Intercommunity Health Network	866-633-4701	610011	IRX	SAMCAID
Jackson Care Connect	866-843-5126	610011	IRX	CORMCAID
PacificSource Community Solutions – All regions	888-437-7728	004336	ADV	RX6156
Trillium Community Health Plans	866-843-5126	004336	MCAIDADV	RX5461
Umpqua Health Alliance	800-788-2949	003585	38920	38920
Yamhill Community Care	877-216-3644	600428	07870000	YCCOPHTK

If you cannot bill the new PBM, or do not know the member's CCO:

Call the Oregon Pharmacy Call Center at 888-202-2126 for help.

For urgent fills, if you are still unable to bill the new PBM:

Call the Oregon Pharmacy Call Center. The call center will authorize a short-term supply.

Questions?

- **About pharmacy point of sale and prior authorizations for fee-for-service prescriptions:** Call the Oregon Pharmacy Call Center at 888-202-2126.
- **About prescriptions for CCO members:** Call the CCO's PBM, as listed above.

Thank you for your help in ensuring patient access to needed medications during this transition.