

# Reentry Health Care Targeted Case Management Provider Guide

In 2026, qualified providers will be able to offer and bill Medicaid for Targeted Case Management (TCM) services under the Reentry Health Care benefit for eligible individuals 30 days post incarceration. These benefits cover services that fall under Section 5121 of the 2023 Federal Consolidated Appropriations Act (FCAA).

## Information for Potential Targeted Case Management Providers

### What are Targeted Case Management (TCM) services?

The Reentry Health Care benefits will cover 30 days of pre-release services and 30 days of post-release services to support successful reentry into the community. Post-release services start in 2026 and pre-release services will start no earlier than January 1, 2027. TCM services include the following:

- **Complete a comprehensive needs assessment through a Reentry Health Risk Assessment (HRA)**
  - Take an individual's history.
  - Gather information from other sources such as family, individuals, medical providers, social workers, and educators (if necessary), to form a complete assessment of the eligible individual.
  - Identify the individual's needs and document the extent and nature of the individual's needs assessment in preparation for returning to the community. This includes medical, mental, substance use, housing, and other health-related social needs (HRSN), functional needs, and other supportive resources, complete and store related documentation in the individual's health record.
- **Complete a Reentry Care Plan (RCP)**

- Create a Reentry Care Plan that assesses the needs of the individual with input from the individual, their reentry planning team and any clinicians providing services.
- Identify the goals and actions needed to address the individual's medical, behavioral, health-related social needs, as well as social, educational, and other services needed by the individual, such as developing safe decision-making skills or building healthy relationships.
- Ensure the active participation of the individual by working with them (or the individual's authorized health care decision maker) and others to develop these goals.
- **Provide Referrals and follow-up activities**
  - Provide referrals to appropriate care and services to help the individual obtain needed services including:
    - Activities that link an individual with medical, social, educational providers or other programs and services that are able to provide needed support services (including but not limited to food vouchers, transportation, childcare, and housing assistance) to address identified needs and achieve goals in the Reentry Care Plan.
  - Completing activities that are needed to ensure the care plan is addressing the individual's needs which may be with the individual's family members, service providers, or other entities or individuals.
- **Warm Handoff between case managers**
  - A warm handoff is the process of transferring the Reentry HRA, Reentry Care Plan, and any other reentry planning information from a pre-release case manager, if one exists, to a post-release case manager, with the individual present, either in person or via telehealth, to promote continuity of care for an individual reentering the community.

## **What is a Reentry Health Care Service Provider?**

Reentry Health Care service providers deliver TCM services directly to OHP members once they are approved to receive them. Service providers may deliver all TCM services or may work as part of a member's care team to deliver services.

## Who is eligible to become a Reentry Health Care Service Provider?

Reentry Health Care TCM service providers must meet the following qualifications as described in [Oregon Administrative Rule 410-138-0060](#):

- Be a licensed practitioner working within the scope of practice including but not limited to a Physician as defined in ORS 677.010, a Nurse Practitioner licensed under ORS 678.375, a Registered Nurse licensed under ORS 678.021, 678.040, 678.279, or 678.370; or
- Be a Behavioral Health Clinician as defined in ORS 414.025; or
- Be a QMHP or QMHA as defined in OAR 309-019-0105; or
- Be a Certified Alcohol and Drug Counselor (CADC), Certified Alcohol and Drug Counselor Candidate (CADC-R), or Certified Gambling Addiction Counselor (CGAC) as defined in OAR 309-083-0010; or
- Be a Master's Social Worker licensed under ORS 675.533 or a board registered Baccalaureate Social Worker per ORS 675.523; or
- Possess certification through the Oregon Health Authority Office as a Traditional Health Worker and;
  - Work under the supervision of a licensed clinician; or
  - Are an employee of a CCO; or
  - Are an employee of a Medicaid-enrolled public or private agency, inclusive of Local Public Health Authorities, with the demonstrated ability to meet all state and federal laws governing the participation of providers in the state Medicaid program; and
- Work in compliance with Medicaid policies, procedures, and protocols as described in [OAR 410-141-3510](#)

## How do I sign up to be a Reentry Health Care TCM Service Provider?

The process to become a Reentry Health Care TCM service provider may vary depending on whether you service OHP members enrolled in the OHP Open Card Program, via a Coordinated Care Organization (CCO), or both. Providers must complete all necessary steps to enroll with OHP Open Card and CCOs in order to bill for TCM services. While not required, we encourage providers to serve both groups.

- **OHP Open Card/Fee-for-Service:** Find information on how to apply to become a provider for OHP Open Card on the [Provider Enrollment Webpage](#). For questions about enrollment, revalidating, or credentialing, providers can call 800-336-6016 and press 6.
- **CCOs:** Contact the [Coordinated Care Organization](#) in your area to learn how to complete their enrollment process and, if approved, provide services to their members. To bill services for members in a CCO, providers must contract with the member's CCO.

**Note:** Each CCO may have different enrollment expectations, processes, and procedures.

**Enrollment Tip:** To speed up the CCO enrollment process, providers should let the CCO know if they are already enrolled as an OHP Open Card provider and have a Medicaid ID number.

## Helpful Links

- [Reentry Health Care webpage](#)  
Learn more about the full benefits offered under the Reentry Health Care program.
- [TCM billing Tip Sheet](#)  
Learn more about billing for the Targeted Case Management enhanced rate.

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You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact the Reentry Health Care program at [OHP.CarceralPrograms@oha.oregon.gov](mailto:OHP.CarceralPrograms@oha.oregon.gov) or 503-580-0295 We accept all relay calls.

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