

Personal Care Services

Medicaid is a state and federal partnership funding health and medical services for enrolled beneficiaries. Oregon’s School-Based Health Services (SBHS) Medicaid program provides reimbursement to education agencies (EAs) for covered health services provided in public education settings to Medicaid-enrolled individuals birth to age 21. Medicaid requires supporting documentation for all services.

Effective July 1, 2025, Oregon’s SBHS Medicaid program allows Medicaid-enrolled EAs to bill for personal care services (PCS) provided to Medicaid-enrolled individuals. This guidance supports EAs in billing PCS in public education settings consistent with Oregon SBHS rules.

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What are personal care services?

Personal care services (PCS) under the SBHS Medicaid program are the provision of, assistance with, or cueing for functional activities, physical or behavioral, that a child or young adult requires for their continued well-being. PCS are planned services and must be:

- Included in an Individual Plan of Care (IPOC).
- Determined medically necessary and medically appropriate by a supervisory-level, SBHS-recognized provider within their scope of practice.

PCS include, but are not limited to:

- Ambulation, mobility, transfers, and positioning.
- Basic personal hygiene.
- Continence/incontinence care.
- Nutrition and feeding.
- Medication management (including administration).
- Redirection and intervention for behavior.
- Services trained, assigned, or delegated to an unlicensed person by a supervisory-level, SBHS-recognized provider.

What are trained, assigned or delegated services?

Trained, assigned, and delegated services are types of PCS under the SBHS Medicaid program. Registered nurses (RNs) in community-based settings may train, assign or delegate a plan of care nursing procedure to an unregulated assistive person (UAP).

Training and assignment must be completed in compliance with [OAR Chapter 851, Division 45](#). Delegation:

- Is defined in Oregon Administrative Rule [\(OAR\) 851-006-0011](#) and
- Must be completed in compliance with [OAR Chapter 851, Division 47](#) Standards for Registered Nurse Delegation Process.

Who can provide personal care services?

Under Oregon's SBHS Medicaid program, PCS may be reimbursed when performed, supervised, assigned, trained and/or delegated by SBHS-recognized providers within

their respective scope of practice. Employees and contractors who are not SBHS recognized providers may only provide PCS when assigned and trained to perform PCS tasks safely and correctly by a supervisory-level, SBHS-recognized provider.

What is a supervisory-level, SBHS-recognized provider?

SBHS recognized providers are recognized by Oregon's SBHS Medicaid program to provide Medicaid-covered services in education settings. Supervisory-level means the SBHS recognized provider is licensed or certified to practice independently and may supervise or train other SBHS-recognized providers.

What is the role of the supervisory-level, SBHS-recognized provider?

A supervisory-level, SBHS-recognized provider must determine the child or young adult's need for PCS. When PCS is determined medically necessary and medically appropriate, they must include PCS in the child or young adult's Individual Plan of Care (IPOC). This includes:

- Assessment and evaluation.
- Establishing or amending the individual's IPOC.
- Ensuring accuracy and maintenance of supporting documentation, including the IPOC and any required service logs and service documentation.

Supervisory-level, SBHS-recognized providers may also render, supervise, assign, train and/or delegate PCS. This includes assigning and training school employees and contractors to perform PCS safely and correctly.

Only RNs in community-based settings, which include education settings, may train, assign or delegate a plan of care nursing procedure. Training and assignment must be completed in compliance with [OAR Chapter 851, Division 45](#). The delegation process is defined in [OAR 851-006-0011](#) and must be completed in compliance with [OAR Chapter 851, Division 47](#) Standards for Registered Nurse Delegation Process.

When can personal care services be billed?

EAs may bill PCS when:

- The child or young adult receiving PCS is Medicaid-enrolled.
- The EA is Medicaid-enrolled as a school medical provider.

- A supervisory-level, SBHS-recognized provider has determined the individual's need for PCS and documented the medically necessary and medically appropriate PCS in the individual's IPOC.
- A supervisory-level, SBHS-recognized provider rendered, supervised, assigned, trained, and/or delegated the PCS within their scope of practice.
- Supporting documentation, including the IPOC, service logs, and service documentation is complete and accurate. Supporting documentation must contain services, tasks, or procedures performed, the name of the individual providing the PCS, and service minutes. Delegated plan of care nursing procedures must be documented according to Oregon's Nurse Practice Act.

What are personal care services documentation requirements?

PCS are planned services under Oregon's SBHS Medicaid program. Supporting documentation requirements for PCS include:

- The individual's IPOC.
- Service logs.
- Service documentation.

Supporting documentation must contain services, tasks, or procedures performed, the name of the individual providing the PCS, and service minutes. Delegated plan of care nursing procedures must be documented according to Oregon's Nurse Practice Act.

See also SBHS Medicaid program [OARs \(Chapter 410, Division 133\)](#) and the [Individual Plan of Care \(IPOC\) Guide](#).

What is the procedure code for personal care services?

T1019 – Personal care services, per 15 minutes

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact the School-Based Health Services at medicaid.sbhs@oha.oregon.gov.

Medicaid Division
School-Based Health Services
500 Summer Street NE
Salem, OR 97301
[School-Based Health Services Website](#)

