

Reminder for Providers: Transition of Care Rules

Last updated: Mar. 23, 2026

What's happening

PacificSource Community Solutions (“PacificSource”) did not renew its coordinated care organization (CCO) contract for Lane County after 2025. As of Feb 1, 2026, most members who were in PacificSource in Lane County moved to Trillium Community Health Plan (“Trillium”).

- Most Oregon Health Plan (OHP) members in Lane County covered by PacificSource are covered by Trillium as of Feb 1, 2026.
- Some other members, including American Indian/Alaska Native (AI/AN) OHP members, were moved to OHP Open Card on Feb 1, 2026, if they did not choose to move to Trillium.

Providers seeing OHP members who were on PacificSource can continue to provide services to OHP members during the 60-day transition of care period, even if the provider is not in Trillium’s network. Out-of-network providers can continue to provide services and bill to Trillium beyond the 60-day transition of care Period in some circumstances. Some OHP members will have a 90-day transition of care period depending on their coverage.

Some members may have transitioned from PacificSource to OHP Open Card (Fee-for-Service). If you are a provider that accepts OHP Open Card, you can continue to provide services for those members and get reimbursed through OHA’s Fee-for-Service Fee Schedule.

Transition of Care Period (60 days)

Trillium will cover out of network claims from Feb, 1 2026 to Apr 2, 2026.

Providers not in Trillium’s network providing services to OHP members who

transitioned from PacificSource to Trillium in Lane County should bill Trillium for these services during this time.

Note: Under the current transition of care rules, most OHP members have 30 days to continue seeing their physical and dental providers, and 60 days to continue to see their behavioral health providers. Trillium has extended this coverage to a full 60 days for physical, dental, and behavioral health providers.

Transition of Care Period for Dual-Eligible Members (90 days)

Trillium will cover out of network claims from Feb, 1 2026 to May 3, 2026 for OHP members in Lane County who have both Oregon Health Plan (Medicaid) and Medicare. Dual eligible members have a 90-day transition of care period regardless of if they have Original Medicare, a Dual Eligible Special Needs Plan (D-SNP), or another Medicare health plan.

Providers not in Trillium's network providing services to dual eligible OHP members in Lane County who previously had PacificSource coverage should continue to provide services for 90 days to these members and bill Trillium for these services.

Service Specific Transition of Care (beyond 60 days)

Under OAR 410-141-3710, Lane County OHP members previously with PacificSource may receive the entire course of treatment with their provider, regardless of Trillium network status, in the following service-specific transition of care period situations:

- Prenatal and postpartum care
- Transplant services through the first-year post-transplant
- Radiation or chemotherapy services for the current course of treatment; or
- Prescriptions with a defined minimum course of treatment that exceeds the transition of care period

Information for Out of Network Providers

If you are a provider not in Trillium's network and are providing services under the transition of care rules to an OHP member in Lane County previously covered by PacificSource, use the information below to submit claims to Trillium.

Trillium will reimburse services at rates in line with the Division of Medicaid Assistance Program (DMAP) regulations.

- Email questions to: ORNonParSupport@trilliumchp.com
- Provider forms and resources can be found on Trillium’s website: [Manuals, Forms and Resources](#)

Relevant OARs

Consult [410-141-3710- Transition of Care](#) for further details on Transition of Care requirements.

Who to contact for help

- If you are in-network with Trillium, continuity of care will not be impacted.
- If you **are not currently in-network** and wish to join,
- Visit: <https://www.trilliumohp.com/providers/Request-Participation-within-our-Network.html> or mail: NewProviderRequestBox@TrilliumCHP.com
- If you are not currently in-network and have questions about billing Trillium for services:
- Email billing questions to: ORNonParSupport@trilliumchp.com
- Provider forms and resources can be found on Trillium’s website: [Manuals, Forms and Resources](#)

You can get this document in other languages, large print, braille or a format you prefer free of charge. Call 800-699-9075. We accept all relay calls.

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