

# Trillium Community Health Plan Now Accepting New Members

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**Trillium Community Health Plan is now open to new members in Clackamas, Multnomah and Washington counties after a pause in new enrollment.**

Starting January 3, 2022, Trillium Community Health Plan is available as a Coordinated Care Organization (CCO) in the tri-county area (Clackamas, Multnomah, and Washington counties).

- **What does this mean for new OHP members?** It means that if you sign up as a new OHP member in the tri-county area, your CCO may be Trillium Community Health Plan or Health Share.
- **What's a CCO?** OHP has local health plans that help you use your benefits. These plans are called coordinated care organizations or CCOs. [Click here to watch a video about CCOs](#)
- **Want to learn more about Trillium and Health Share?**
  - [Click here to learn more about Trillium Community Health Plan](#)
  - [Click here to learn more about Health Share](#)

## QUESTIONS AND ANSWERS

### **1. I thought that I was not able to enroll in Trillium Community Health Plan. What happened?**

Between December 1, 2021 to January 3, 2022, new members in the tri-county area were not able to enroll in Trillium Community Health Plan.

This happened because the Oregon Health Authority (OHA) put Trillium Community Health Plan on a Corrective Action Plan to give the CCO more support during this time so they can keep taking care of their members. OHA is working closely with Trillium to address the issues listed on the plan. [Click here to read more about the Corrective Action Plan](#)

OHA changed this rule, so starting January 3, 2022, Trillium Community Health Plan is open to new members who live in Clackamas, Multnomah, and Washington counties.

## **2. Is Trillium Community Health Plan closed?**

No, Trillium Community Health Plan is not closed. It is still open and continues to serve members.

## **3. How do I change my CCO?**

**Call us:** If you would like to change your CCO, call OHP Client Services Unit at 800-273-0557 (TTY 711). Wait times may be long.

Some members can change or leave their CCO anytime:

- **Are you American Indian or Alaska Native?** You can change or leave your CCO anytime.
- **Are you on Medicare?** You can change or leave the CCO you use for medical care at any time. However, you must use a CCO for dental and mental health care.

**Want to learn more?** [Click here to read more about changing your CCO](#)

You can get this letter in other languages, large print, Braille or a format you prefer. You can also ask for an interpreter. This help is free. Call 800-699-9075 or TTY 711. We accept relay calls.

**OHP.Oregon.gov**