Bill all other payers first
Bill Medicaid (OHA or the CCO) last for all services except for Vaccines for Children administrations.

Bill OHA (FFS) for:
Carve-out drugs for CCOs, drugs for OHP fee-for-service (“open card”) clients, drugs not covered by Medicare Part D, and drugs not included in the long-term care facility’s bundled rate.

BIN: 014203  PCN: ORDHSFFS

Bill the CCO for:
All drugs, minus the carve-out drugs, for CCO members. See the PBM list at right.

Diabetic supplies (such as test strips)
Bill point of sale (POS). For accepted NDCs and limitations, see http://www.oregon.gov/OHA/hsd/ohp/pages/policy-dme.aspx

Prescriber NPI

Remittance Advice (RA) information

Timely filing limits
POS reversal limits:
• B1: 366 days from DOS or denial
• B2/B3: 366 days from DOS
After these limits expire, you can adjust paid claims using OHP 1036 form, and rebill denied claims on paper.

EDI Support Services
dhs.edisupport@dhsoha.state.or.us
• 835/Electronic Remittance Advice

MMA (Medicare Part D) Hotline
877-585-0007 or mma.referrals@dhsoha.state.or.us

OHP Client Services - 800-273-0557
• Change lock-in pharmacy

Oregon Pharmacy Call Center (FFS)
For providers only
888-202-2126 phone • 888-346-0178 fax
• Coordination of Benefits
• Drug Prior Authorizations
• Technical Questions — POS/ProDUR

Actual Average Acquisition Cost Rates
800-591-1183 phone • 317-571-8481 fax pharmacy@mslc.com
• Rate and pricing file updates
• Rate reimbursement reviews

Provider Services Unit
800-336-6016 (Option 5)
• Billing — FFS paper billing and timely filing, adjustments, and RAs; claim inquiries, reconsiderations.

Provider Enrollment Unit
800-336-6016 (Option 6)
provider.enrollment@dhsoha.state.or.us
• To update your NPI or taxonomy code(s)

Pharmacy Benefit Managers (PBMs)
Point of Sale information, plus after-hours phone help for OHP coordinated care organization (CCO) members.

<table>
<thead>
<tr>
<th>Plan</th>
<th>PBM Phone</th>
<th>BIN</th>
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<th>Group</th>
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<td>OHA (Fee-for-Service or “Open Card”)</td>
<td>888-202-2126</td>
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<td>Advanced Health</td>
<td>800-788-2949</td>
<td>003585</td>
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<td>Columbia Pacific CCO</td>
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<td>Health Share of Oregon – CareOregon</td>
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<td>Intercommunity Health Network</td>
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<td>Jackson Care Connect</td>
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<td>PacificSource Community Solutions</td>
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