Bill all other payers first

Bill Medicaid (OHA or the CCO) last for all services except for Vaccines for Children administrations.

Bill OHA (FFS) for:
Carve-out drugs for CCOs, drugs for OHP fee-for-service (“open card”) clients, drugs not covered by Medicare Part D, and drugs not included in the long-term care facility’s bundled rate.

**BILLING CODES**

- BIN: 014203
- PCN: ORDHSFFS

Bill the CCO for:
All drugs, minus the carve-out drugs, for CCO members. See the PBM list at right.

Diabetic supplies (such as test strips)
Bill point of sale (POS). For accepted NDCs and limitations, see http://www.oregon.gov/oha/HSD/OHP/Pages/Policy-DME.aspx

Prescriber NPI

Remittance Advice (RA) information
http://www.oregon.gov/OHA/HSD/OHP/Pages/Remittance-Advice.aspx

Timely filing limits
POS reversal limits:
- B1: 366 days from DOS or denial
- B2/B3: 366 days from DOS
After these limits expire, you can adjust paid claims using OHP 1036 form, and rebill denied claims on paper.

EDI Support Services

**Software and Documentation Updates**

dhs.edisupport@dhsoha.state.or.us
- 835/Electronic Remittance Advice

**MMA (Medicare Part D) Hotline**
877-585-0007 or mma.referrals@dhsoha.state.or.us

OHP Client Services - 800-273-0557

- Change lock-in pharmacy

Oregon Pharmacy Call Center (FFS)

**For providers only**
888-202-2126 phone • 888-346-0178 fax
- Coordination of Benefits
- Drug Prior Authorizations
- Technical Questions — POS/ProDUR

Actual Average Acquisition Cost Rates
800-591-1183 phone • 317-571-8481 fax pharmacy@mslc.com
- Rate and pricing file updates
- Rate reimbursement reviews

Provider Services Unit
800-336-6016 (Option 5)
- Billing — FFS paper billing and timely filing, adjustments, and RAs; claim inquiries, reconsiderations.

Provider Enrollment Unit
800-336-6016 (Option 6)
provider.enrollment@dhsoha.state.or.us
- To update your NPI or taxonomy code(s)

Pharmacy Benefit Managers (PBMs)

Point of Sale information, plus after-hours phone help for OHP coordinated care organization (CCO) members.

<table>
<thead>
<tr>
<th>Plan</th>
<th>PBM Phone</th>
<th>BIN</th>
<th>PCN</th>
<th>Group</th>
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<tbody>
<tr>
<td>OHA (Fee-For-Service or “Open Card”)</td>
<td>888-202-2126</td>
<td>014203</td>
<td>ORDHSFFS</td>
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<tr>
<td>Advanced Health</td>
<td>800-788-2949</td>
<td>003585</td>
<td>38900</td>
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<td>AllCare</td>
<td>800-788-2949</td>
<td>003585</td>
<td>38060</td>
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</tr>
<tr>
<td>Cascade Health Alliance</td>
<td>800-788-2949</td>
<td>003585</td>
<td>38960</td>
<td></td>
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</tbody>
</table>
| Columbia Pacific CCO | 866-843-5126 | 610011 | IRX | CORMCID 
| Eastern Oregon CCO | 800-788-2949 | 003585 | 38600 | 10009552 |
| Health Share of Oregon – Care Oregon | 866-843-5126 | 610011 | IRX | CORMCID |
| Health Share – Kaiser- | 800-788-2949 | 003585 | 70000 | KP007 |
| Health Share—Legacy/PacificSource | 855-228-6229 | 004336 | ADV | RX6156 |
| Health Share—OHSU Health | 833-919-1188 | 600428 | 07640000 | |
| Health Share – Providence | 877-216-3644 | 600428 | 07870000 | 100598 |
| Intercommunity Health Network | 866-633-4701 | 610011 | IRX | SAMC1AD |
| Jackson Care Connect | 866-843-5126 | 610011 | IRX | CORMCID |
| PacificSource Community Solutions | 855-228-6229 | 004336 | ADV | RX6156 |
| Trillium Community Health Plans | 866-843-5126 | 004336 | MCAIDADV | RX5461 |
| Umpqua Health Alliance | 800-788-2949 | 003585 | 38920 | 38920 |
| Yamhill Community Care | 877-216-3644 | 600428 | 07870000 | YCCOPHTK |

EDIS Support Services

dhs.edisupport@dhsoha.state.or.us
835/Electronic Remittance Advice

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