Oregon Medicaid Pharmacy Quick Reference (effective January 2020)

Bill all other payers first
Bill Medicaid (OHA or the CCO) last for all services except for Vaccines for Children administrations.

Bill OHA (FFS) for:
Carve-out drugs for CCOs, drugs for OHP fee-for-service ("open card") clients, drugs not covered by Medicare Part D, and drugs not included in the long-term care facility's bundled rate.
BIN: 014203 PCN: ORDHSSFS

Bill the CCO for:
All drugs, minus the carve-out drugs, for CCO members. See the PBM list at right.

Diabetic supplies (such as test strips)
Bill point of sale (POS). For accepted NDCs and limitations, see http://www.oregon.gov/oha/HSD/OHP/Pages/Policy-DME.aspx

Prescriber NPI

Remittance Advice (RA) information
http://www.oregon.gov/oha/HSD/OHP/Pages/Remittance-Advice.aspx

Timely filing limits
POS reversal limits:
- B1: 366 days from DOS or denial
- B2/B3: 366 days from DOS
After these limits expire, you can adjust paid claims using OHP 1036 form, and rebill denied claims on paper.

EDI Support Services
dhs.edisupport@dhsoha.state.or.us
• 835/Electronic Remittance Advice

MMA (Medicare Part D) Hotline
877-585-0007 or mma.referrals@dhsoha.state.or.us

OHP Client Services - 800-273-0557
• Change lock-in pharmacy

Oregon Pharmacy Call Center (FFS)
For providers only
888-202-2126 phone • 888-346-0178 fax
• Coordination of Benefits
• Drug Prior Authorizations
• Technical Questions — POS/ProDUR

Actual Average Acquisition Cost Rates
800-591-1183 phone • 317-571-8481 fax pharmacy@mslc.com
• Rate and pricing file updates
• Rate reimbursement reviews

Provider Services Unit
800-336-6016 (Option 5)
• Billing — FFS paper billing and timely filing, adjustments, and RA; claim inquiries, reconsiderations.

Provider Enrollment Unit
800-336-6016 (Option 6)
provider.enrollment@dhsoha.state.or.us
• To update your NPI or taxonomy code(s)

Pharmacy Benefit Managers (PBMs)
Point of Sale information, plus after-hours phone help for OHP coordinated care organization (CCO) members.

<table>
<thead>
<tr>
<th>Plan</th>
<th>PBM Phone</th>
<th>BIN</th>
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<td>OHA (Fee-for-Service or “Open Card”)</td>
<td>888-202-2126</td>
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<td>ORDHSSFS</td>
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<td>Advanced Health</td>
<td>800-788-2949</td>
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<td>Jackson Care Connect</td>
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<td>PacificSource Community Solutions</td>
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