a. Service Name: PROBLEMATIC GAMBLING, CLIENT FINDING/REFERAL

PATHWAYS OUTREACH SERVICES

Service ID Code: **A&D 84**

(1) <u>Service Description</u>

(a) A&D 84 Services is defined as Specific Outreach with the primary purpose of getting Individuals experiencing problems with gambling and/or affected others (i.e. family members, friends, etc.) enrolled in Problematic Gambling Outpatient Treatment Services (A&D 81 Services).

The specific A&D 84 Services that may be delivered with funds provided under this Contract are as follows:

- i. Outreach aimed at increasing the number of Individuals receiving problematic gambling outpatient treatment services;
- ii. Targets a specific vulnerable population;
- **iii.** Repeated contact and the development of a relationship with another professional provider; and
- iv. Increasing the number of Individuals that are referred to non-Medicaid Contracted SE 81 providers and admitted to services in problematic gambling treatment programs.
- (b) A&D 84 Services may be delivered by problem gambling treatment or prevention professionals or subcontracted to community entities through an organization specializing in problem gambling treatment and prevention and community outreach.

(2) <u>Performance Requirements</u>

- (a) Contractor shall designate a Problematic Gambling, Client Finding/Referral Pathways Outreach specialist, who shall be responsible for:
 - i. Development and implementation of Annual Problematic Gambling, Client Finding/Referral Pathway Outreach Strategic Plan.
 - ii. Overseeing and coordinating A&D 84 Services provided in the service area and
 - iii. Preparing the quarterly reports as described in the "Special Reporting Requirements" section below.
- (b) Contractor shall provide problematic gambling community outreach efforts to a population in either phase 2, 3, or 4 defined within the OHA PGS GBIRT and Referral Pathways Implementation Toolkit. Toolkit can be found at https://www.oregon.gov/oha/HSD/Problem-Gambling/Pages/Treatment.aspx. This should include training of professionals on engagement, education, screening, identification, and referrals to A&D 81 Services using a Gambling Screening, Brief Intervention, and Referral to Treatment (GBIRT) type model.

(3) Reporting Requirements

None

(4) Special Reporting Requirements

- (a) Contractor shall prepare and electronically submit, to pgs.support@oha.oregon.gov and bhd.contracts@oha.oregon.gov, written quarterly reports on the delivery of A&D 84 Services no later than 45 calendar days following the end of each subject quarter with respect to Services provided in the prior quarter. Reports must be prepared using forms and procedures prescribed by OHA. Forms are located at bhd.contracts@oha.oregon.gov provided in the prior quarter. Reports must be prepared using forms and procedures prescribed by OHA. Forms are located at https://www.oregon.gov/oha/HSD/Problem-Gambling/Pages/Treatment.aspx.
- **(b)** Each report shall provide the following information:
 - i. Description of results in achieving the goals and outcomes set forth in the Annual Problematic Gambling, Client Finding/Referral Pathways Outreach Strategic Plan.
 - ii. Description of the activities, and appraisal of activities during the preceding quarter in providing A&D 84 Services.
- (c) Contractor shall notify OHA Problem Gambling staff within 10 business days of any changes related to designated Problem Gambling A&D 84 Services program staff. Notification shall be sent to oha.oregon.gov

(5) <u>Payment Calculation, Disbursement, and Confirmation of Performance and Reporting Requirements Procedures</u>

See Exhibit E, "Payment, Settlement, and Confirmation Requirements."

Use Payment and Confirmation language, Section 1.f.(2).

In addition:

- (a) Contractor shall not expense greater than six (6) percent of total allocation for administrative overhead and indirect cost.
- (b) Providers of A&D 84 Services shall not charge Individuals whose Services are paid through this Contract any co-pay or other fees for such Services.