



Oregon Health Authority Problem Gambling Services
Certification Consultation

Program Guide
Updated 10/23/2025

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Reginald Stroughter

CGACII, CADCI, QMHA, CRM

Reginald Stroughter has been in the counseling field since 2010, and currently has an occupation as a clinical services specialist as a CADCI, CGACII, QMHA and CRM. Over the years Reginald has been the leading clinician in several culturally specific programs in Multnomah County. He works closely with OHA authority, and is a member of the Multicultural Advisory Committee (MAC) whose mission is improving and expanding awareness of Gambling to underserved populations, and to support each other in creating community. He is an advocate for Equity and Diversity, and is extremely passionate and committed to the work he would say he gets to do.

Email: stroughterreginald@gmail.com



John Ackley

CGACII, CADCI

John Ackley, CADCI, CGAC II - I have been working as a dedicated Gambling Counselor for the past 7 years, carrying a full caseload of gamblers for the majority of that time. It has been an incredibly gratifying and interesting journey delving into the specific differences and characteristics that separate people with Gambling Disorder from other addictions and along the way developing some key concepts that appear to underlie the gambling behaviors themselves. I look forward to introducing you to the world of the Gambler, and the unique perspective and challenges that people who gamble can bring both in their addiction and recovery.

Email: johnackley7@gmail.com



Frankie DiFerdinando

LPC, CGACII

Frankie DiFerdinando, LPC, CGACII, is the Director of the Lewis & Clark Problem Gambling Services in Multnomah County. Frankie received her masters degree in Mental Health & Addictions Counseling at Lewis & Clark Graduate School of Education and Counseling. She has been working with individuals and families impacted by gambling since she started providing therapy in her masters program in 2014. Frankie also has a history of working as a co-occurring outpatient therapist helping clients understand and heal from both mental health and addiction symptoms. She has a particular focus on trauma related symptoms as it relates to addiction treatment. Frankie also works as a clinical supervisor and takes a relational approach. Supervision will include collaboration, content, feedback, and process.

Email: frankied421@gmail.com



Joe Reisman

LPC, ICGC-II, BACC

Joe has 20+ years of experience in mental health and addictions, with a concentrated focus on disordered gambling treatment. He has contributed to state education and training in the field, as well as providing clinical supervision and program design support to agencies providing gambling treatment services in Oregon and Washington states. Joe is a Licensed Professional Counselor (LPC) in Oregon. In addition to his LPC, he is recognized by the National Council on Problem Gambling as an International Certified Gambling Counselor (ICGC-II) and a Board-Approved Clinical Consultant (BACC).



Joe's treatment expertise includes: Financial Counseling, Case Conceptualization, Group Facilitation, Spirituality Constructs, Dual Diagnosis/Co-Occurring Disorders, Client Outreach and Retention, and Program Development.

Email: joe.reisman@gmail.com

Sue Mawdesley-Haines, Prisms of Life Counseling MS, ICGC II, CGAC II

Sue Haines has been a QMHP in the Mental Health and Addictions fields, with a specialty in trauma therapy, in Oregon, since September 1985 and was certified as a Chemical Dependency Specialist II for 19 years through NWIADCBO. She has been working in the problem gambling field since 2000. Sue has been certified NCGC or ICGC since 2002. The credential was upgraded to international status in 2009.



In addition to being a clinician, Sue has developed and run 2 different gambling programs. Her passion is working on the front lines with clients and other clinicians. She believes in a wholistic approach, meeting clients where they are and using an eclectic variety of techniques and methods. Her personal philosophy is that people do the very best they can with what they have to work with, always. Counseling is about changing how negative and current past experiences and patterns are affecting you and developing skills and tools to build a better life with personal power, honor and satisfaction. She's a strong advocate of DEI.

Sue is currently in Private Practice and looking forward to working with others interested in being part of the fascinating world of problem gambling and gaming.

Email: haines8409@comcast.net

Oblio (he/they) Stroyman M.Ed, LMFT, ICGC II, CGAC II, BACC

Oblío (he/they) Stroyman M.Ed, LMFT, ICGC II, CGAC II, BACC holds a Master's degree in Education in Couples and Family Therapy, and an undergraduate degree in Sociology and Women and Gender Studies with a focus in family and sexuality. Oblío is a Licensed Marriage and Family therapist and while they work with everyone, works a lot in 2SLGBTQIA+ and poly communities. He has been involved in the problem gambling field since 2006 as a gambling counselor, family therapist, and Board Approved Clinical Consultant/Supervisor (BACC).

Oblío is a white, Jewish, queer, transgender parent of an autistic son from a mixed-race family who grew up below the poverty line, causing them to face their own privilege and oppression since he was a small child. They have been designing and delivering Diversity, Equity, Inclusion, Belonging, and Justice (DEIBJ) formally since 2006 - before this was what it was called – and less formally have been working with groups on social justice issues for much longer. Oblío continues to do their own work to incorporate voices that represent perspectives beyond his own into everything that they do.



Oblío is the co-founder and former Executive Director of 10 years for the non-profit TransPonder, a support, resource hub and training organization based in Eugene Oregon on issues of gender diversity. They give presentations all over the country on topics of gender, sexuality, sexual health, intersectionality, 2LGBTQIA+ communities, addiction, power and privilege, consent, couples' therapy, alternative relationship models and healthy communication. Oblío consults with numerous governmental and non-profit organizations small and large to assess their environment regarding unconscious bias and conscious inclusion in policies and procedures, materials, infostructure, and physical space.

Email: relatable.community@gmail.com

Oregon Health Authority Problem Gambling Services
Certification Consultation Program
Candidate Agreement & Registration Form

The Oregon Health Authority Problem Gambling Services Program's (OHA PGS) Certification Consultation Program creates an opportunity for counselors working towards certification as a Certified Gambling Addiction Counselor I or II (CGAC-I or CGAC-II) to work with Mental Health and Addiction Board of Oregon (MHACBO) Approved Certification Consultants for their candidacy-required certification consultation hours, with financial support through the OHA PGS Workforce Development Fund, as administered by the Oregon Council on Problem Gambling. Candidates are eligible for the Certification Consultation Program if they are working as Problem Gambling Treatment Staff in one of the following:

- 1. An agency providing OHA PGS-contracted problem gambling services, or*
- 2. An agency providing problem gambling services through Medicaid, or*
- 3. An approved Integrated Co-Occurring Disorders (ICD) program.*

By completing this form, the Certification Candidate, the Candidate's Employing Agency, and the Certification Consultant agree to follow the guidelines of the program, which are as follows:

- Certification Candidate will attend four hours of consultation per quarter with a minimum of at least one hour of individual consultation with their named consultant and one hour of group consultation with any approved consultant. Additional hours are acceptable but will be funded by outside agreement between the candidate and consultant. If a candidate wishes to accelerate their certification timeline, they may request a fast-track plan. This requires discussion and approval from OHA Problem Gambling Services (PGS).
- Private Health Information and issues of health & safety of clients will not be shared in consultation sessions or groups. Matters concerning PHI and health & safety must be addressed by on site supervisors.
- Candidate consents to communication between Certification Consultant and On-Site Administrator/Supervisor regarding their work.
- This program DOES NOT include review of client charts held at the agency. The employing agency is responsible for chart reviews and health and safety.
- Candidate will submit a quarterly report to OHA PGS/OCPG using the approved form, for each calendar based quarterly period they are participating in the program.
- Reports will be due as follows:

Jan through Mar – Due Apr 30th.

Jul through Sep – Due Oct 31st.

Apr through Jun – Due Jul 31st.

Oct through Dec – Due Jan 30th.

- Failure to submit a quarterly report on the required form by date due will result in removal of candidate from the program for a minimum of six months.
- Candidate understands that OAR 309-019-0125 requires that they document progress towards certification and must attend consultation sessions regularly in order to do so.
- Consultants, as independent contractors, will carry their own professional liability/malpractice insurance.
- In person meetings are allowable, however travel expenses will not be paid by this program.
- Candidate understands that they are required to meet all MHACBO requirements for the CGAC certification. Candidate will:

- Register with MHACBO as a CGAC candidate within 30 days of hire or appointment as a Problem Gambling counselor.
- Complete 30 CEU's of Problem Gambling specific training per MHACBO requirements. Consultant and candidate will review upcoming Pre-Certification Course and register as soon as possible.
- Consultant and candidate will review MHACBO CGAC Exam Prep class dates prior to testing.
- Complete MHACBO approved examination per MHACBO guidelines.
- Exercise due diligence in obtaining required experience hours.

CGAC II Candidates will complete the requirements below:

- An additional 30 CEU hours of Problem Gambling specific training per MHACBO requirements.
- An additional 1500 hours of supervised experience in gambling addiction totaling 2000 hours.
- An additional 12 hours of clinical supervision from a qualified gambling treatment certification clinical supervisor.

Additionally:

- Candidate, Employing Agency and Certification Consultants are required to notify all involved parties, including OHA PGS, of staff changes (including Agency Administrators) within seven days.
- If candidate and Certification Consultant terminate their consultation relationship, a new agreement indicating the new Certification Consultant for the candidate will be submitted to OHA PGS/OCPG within 30 days.

Certification: ☐ CGAC-I ☐ CGAC-II

Name of Employing Agency: _____

Candidate Name: _____

Candidate Email Address: _____

Candidate Telephone Number: _____

Candidate Signature: _____

Date: _____

Agency Administrator Name: _____

Agency Administrator Email Address: _____

Agency Administrator Telephone Number: _____

Agency Administrator Signature: _____

Date: _____

Certification Consultant Name: _____

Certification Consultant Email Address: _____

Certification Consultant Telephone Number: _____

Certification Consultant Signature: _____

Date: _____

Oregon Health Authority Problem Gambling Services
Certification Consultation Program
Quarterly Candidate Report

Report # (1-6): _____

Date: _____

Candidate Name: _____

Candidate Email Address: _____

Individual Sessions Consultant Name: _____

Quarterly Requirement: 1 individual and 1 group required plus 2 additional hours of any combination

Quarter 1: Jan-Mar- report due in Apr

Quarter 2: Apr-Jun - report due in Jul

Quarter 3: Jul-Sep - report due in Oct

Quarter 4: Oct-Dec - report due in Jan

Individual Session #	Date of Individual Session
1	
2	
3	

Group Session #	Date of Group Session	Name of Group Consultant
1		
2		
3		

Candidate Signature: _____ Date: _____

Email completed forms to pgs.support@oha.oregon.gov