

Gambling Helpline Tracking Log
Month Of February 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	0	1	3	4	0	8
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	1	0	1
Gambler Just Wants To Talk	0	0	1	0	0	1
Admin Reasons	3	2	3	4	0	12
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	3	0	0	0	0	3
Other Family Seeking Treatment	0	0	0	1	0	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Lottery Results	23	5	14	8	0	50
GA Information	0	0	0	0	0	0
Agency Calling	1	0	0	0	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	32	31	45	40	0	148
Other (please Specify)	11	7	5	11	0	34
TVG or Casino Reservations	10	10	4	8	0	32
TOTAL	84	56	75	77	0	292
GAT Referrals Given	0	2	4	9	0	15
# People Referred To Treatment	0	1	3	5	0	9
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	0	0	1	1	0	2
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	0	0	0	0
Number Of Suicidal Callers	0	0	0	0	0	0
#.People Referred To GA	0	0	2	1	0	3

GAT REFERRALS: BAKER=1 CLACKAMAS=1 JOSEPHINE=1 LANE=1 LINN=1 MARION=3 WASHINGTON=2 GEAR=5
=15

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=1 (6) BRIDGEWAY=3 (15) GEAR=5 (16) OPTIONS FOR SOUTHERN OREGON=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=1 (29) LIFEWORKS NW (HILLSBORO)=1 (36) CASCADIA (CLACKAMAS)=1 (48) BLUE MOUNTAIN ADDICTIONS=1 =15

GA: JOSEPHINE=1 MARION=2=3

(#8) OTHER: A)OUT OF STATE CALLERS=4 B)PRANKS=8 C)CALLER INQUIRY=1 D)TELEMARKETER=2 E)SEEKING MENTAL HEALTH=13 F)NATIONAL SUICIDE HELPLINE=1 G)SEEKING A&D=2 H)DISORIENTED CALLER=1 =32

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	8	2	6	15	23	12	11	7	84
2ND WEEK	2	4	7	9	10	14	9	1	56
3RD WEEK	0	1	5	20	8	23	14	4	75
4TH WEEK	8	2	11	18	11	16	6	5	77
5TH WEEK	0	0	0	0	0	0	0	0	0
TOTAL	18	9	29	62	52	65	40	17	292

- 9 # OF REFERAL TO TREATMENT
- 11 # OF LIVE CHATS
- 10,777 # OF WEB PAGE HITS
- 4 # OF SMS/TEXT
- 0 # OF GAM TALK