

Gambling Helpline Tracking Log
Month Of August 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	6	6	8	2	30
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	1	1
Gambler Just Wants To Tal	0	0	0	0	0	0
Admin Reasons	7	3	5	2	2	19
SO Seeking Treatment	0	0	0	1	0	1
SO Seeking Info Only	1	0	0	1	0	2
SO GA/Gam Anon	1	0	0	0	0	1
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Other Family Seeking Treatment	1	0	0	0	0	1
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	1	0	0	0	0	1
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Lottery Results	5	3	4	7	1	20
GA Information	0	0	0	0	0	0
Agency Calling	2	2	1	0	0	5
GA Calling	0	1	0	0	0	1
Wrong number/Hang-up	32	29	11	18	11	101
Other (please Specify)	7	4	6	8	1	26
TVG or Casino Reservations	1	1	2	6	4	14
TOTAL	68	49	35	51	22	225
GAT Referrals Given	19	12	10	18	2	61
# People Referred To Treatment	11	6	6	10	2	35
Connected Directly To Agency	1	0	0	0	0	1
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	2	0	1	0	0	3
Successful 72 Hour Call Back	1	0	0	0	0	1
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	4	0	0	0	0	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	2	0	0	1	3

GAT REFERRALS: BENTON=1 CLACKAMAS=2 CLATSOP=1 COOS=1 DESCHUTES=1 JACKSON=1 JOSEPHINE=1
LANE=3 LINCOLN=1 MARION=4 MULTNOMAH=10 TILLAMOOK=1 UNION=1 WASHINGTON=11 GEAR=21 =60

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=3 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=4 (7) CASCADIA (SE 43RD)=1 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=1 (15) GEAR=21 (16) OPTIONS FOR SOUTHERN OREGON=1 (19) LINCOLN CITY CLINIC=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=5 (29) LIFEWORKS NW (HILLSBORO)=3 (36) CASCADIA (CLACKAMAS)=2 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) VOA=3 (52) LEWIS & CLARK=4 (53) BENTON CO HEALTH DEPT=2 (60) UNION CO CTR FOR HUMAN DEVELOP=1 (80) SOLUTIONS- SPANISH ONLY=3 =61

GA: UNION=1 WASHINGTON=1=2

(#6) OTHER: A)OUT OF STATE CALLERS=7 B)PRANKS=7 C)CALLER INQUIRY=2 D)SEEKING MENTAL HEALTH=7 E)SEEKING A&D=1 F)DISORIENTED CALLER=1 =25

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	5	1	12	15	8	12	5	10	68
2ND WEEK	3	0	6	11	12	9	6	2	49
3RD WEEK	4	2	2	7	2	7	7	4	35
4TH WEEK	1	0	8	18	14	6	2	2	51
5TH WEEK	1	0	2	3	1	11	2	2	22
TOTAL	14	3	30	54	37	45	22	20	225

- 35 # OF REFERAL TO TREATMENT
- 14 # OF LIVE CHATS
- 26,742 # OF WEB PAGE HITS
- 14 # OF SMS/TEXT
- 0 # OF GAM TALK