

Gambling Helpline Tracking Log
Month Of December 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	6	2	6	4	26
Gambler Seeking Info Only	0	0	1	0	0	1
Gambler Seeking GA	2	1	0	0	0	3
Gambler Just Wants To Talk	1	0	1	1	1	4
Admin Reasons	1	0	4	2	1	8
SO Seeking Treatment	0	1	0	0	1	2
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	1	0	0	1
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Other Family Seeking Treatment	1	1	0	1	0	3
Other Family Seeking Info Only	0	0	1	1	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	1	1	0	3
Friend Seeking Treatment	1	0	0	0	0	1
Friend Seeking Info Only	0	0	0	1	0	1
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	9	13	7	10	6	45
GA Information	0	0	0	0	0	0
Agency Calling	0	1	1	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	16	22	28	26	3	95
Other (please Specify)	3	2	0	6	1	12
TVG or Casino Reservations	5	6	0	4	0	15
TOTAL	47	54	48	59	17	225
GAT Referrals Given	14	12	4	12	10	52
# People Referred To Treatment	10	8	3	7	5	33
Connected Directly To Agency	4	3	0	3	1	11
Confirmed Appt. With Agency	4	3	0	3	1	11
Permission to call back 72 hour	6	6	2	4	3	21
Successful 72 Hour Call Back	6	6	0	3	1	16
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	1	0	0	0	1
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	3	2	0	0	0	5

GAT REFERRALS: CLACKAMAS=3 DESCHUTES=1 DOUGLAS=2 JACKSON=3 LANE=6 LINCOLN=1 LINN=1 MARION=6 MULTNOMAH=18 UMATILL A=1 UNION=1 WASHINGTON=8 GEAR=1 =52

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (3) ADAPT=2 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=6 (14) BEST CARE BEND=1 (15) GEAR=1 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=3 (36) CASCADIA (CLACKAMAS)=3 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=3 (44) UMATILLA CO HUMAN SERVICES=1 (52) LEWIS & CLARK=5 (60) UNION CO CTR FOR HUMAN DEVELOP=1 (80) SOLUTIONS=2 =43

GA: DESCHUTES=1 JACKSON=3 MULTNOMAH=1=5

(#6) OTHER: A)REGGIE 9= B)OUT OF STATE CALLERS=1 C)PRANKS=8 D)TELEMARKETER=1 E)IRRATE CALLER=1 F)SEEKING A&D=1 =12

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	3	0	6	11	8	11	6	2	47
2ND WEEK	0	0	9	16	16	9	4	0	54
3RD WEEK	0	2	8	8	12	8	10	0	48
4TH WEEK	4	2	5	12	8	18	4	6	59
5TH WEEK	0	1	0	2	6	2	5	1	17
TOTAL	7	5	28	49	50	48	29	9	225

36 # OF REFERAL TO TREATMENT

11 # OF LIVE CHATS

25,000 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK