

Gambling Helpline Tracking Log
Month Of January 2022

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	4	9	6	7	6	32
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	1	1	0	1	3
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	4	2	3	5	1	15
SO Seeking Treatment	0	1	1	0	0	2
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	1	0	0	0	1
Other Family Seeking Info Only	0	0	0	1	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	6	9	9	12	7	43
GA Information	0	0	0	0	0	0
Agency Calling	0	0	1	1	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	7	11	16	10	3	47
Other (please Specify)	6	3	3	8	2	22
TVG or Casino Reservations	4	8	5	12	2	31
TOTAL	31	45	45	56	22	199
GAT Referrals Given	6	12	11	12	7	48
# People Referred To Treatment	4	10	7	8	6	35
Connected Directly To Agency	0	1	0	0	0	1
Confirmed Appt. With Agency	0	1	0	0	0	1
Permission to call back 72 hour	1	4	2	2	2	11
Successful 72 Hour Call Back	0	1	0	0	0	1
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	1	0	4	0	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	1	0	2	4

GAT REFERRALS: CROOK=1 DESCHUTES=3 DOUGLAS=2 JACKSON=2 LANE=4 LINCOLN=1 LINN=1 MALHEUR=1
MARION=5 MULTNOMAH=2 TILLAMOOK=1 WASHINGTON=11 YAMHILL=3 GEAR=10 =47

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (3) ADAPT=1 (4) ADAPT (COOS)=1 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=5 (8) LUTHERAN COMMUNITY SERVICES=1 (14) BEST CARE BEND=3 (15) GEAR=10 (18) LIFEWAYS=1 (19) LINCOLN CITY CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=5 (29) LIFEWORKS NW (HILLSBORO)=5 (33) YAMHILL CO HEALTH & HUMAN SVCS.=3 (38) VOA=1 (52) LEWIS & CLARK=1 (63) NEW HORIZON=1 (80) SOLUTIONS- SPANISH ONLY=1 =48

GA: JACKSON=1 LANE=1 MARION=2=4

(#7) OTHER: A)OUT OF STATE CALLERS=4 B)PRANKS=9 C)TELEMARKETER=2 D)SEEKING MENTAL HEALTH=3 E)IRRATE CALLER=1 F)SEEKING A&D=1 G)DISORIENTED CALLER=1 =21

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	0	8	2	5	6	6	2	31
2ND WEEK	1	1	7	12	10	13	0	1	45
3RD WEEK	0	0	8	15	10	9	3	0	45
4TH WEEK	4	1	4	21	13	9	4	0	56
5TH WEEK	1	0	5	5	3	4	3	1	22
TOTAL	8	2	32	55	41	41	16	4	199

36 # OF REFERRAL TO TREATMENT

19 # OF LIVE CHATS

34,357 # OF WEB PAGE HITS

3 # OF SMS/TEXT

0 # OF GAM TALK