

Gambling Helpline Tracking Log
Month Of March 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	2	4	6	3	0	15
Gambler Seeking Info Only	1	0	0	0	0	1
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	2	2	8	5	1	18
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	1	0	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	2	0	3
Other Family Seeking Treatment	0	0	1	0	1	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Lottery Results	15	10	13	6	1	45
GA Information	0	0	0	0	0	0
Agency Calling	1	1	0	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	40	65	48	48	16	217
Other (please Specify)	14	14	18	5	5	56
TVG or Casino Reservations	5	6	7	5	1	24
TOTAL	82	103	102	74	25	386
GAT Referrals Given	4	6	13	4	1	28
# People Referred To Treatment	3	4	7	3	1	18
Connected Directly To Agency	0	0	1	1	0	2
Confirmed Appt. With Agency	0	0	1	0	0	1
Permission to call back 72 hour	0	0	2	1	0	3
Successful 72 Hour Call Back	0	0	1	1	0	2
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	1	1	2	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	1	0	0	2

GAT REFERRALS: CLACKAMAS=1 CLATSOP=1 COOS=1 DESCHUTES=1 JACKSON=1 JOSEPHINE=1 LANE=6
MARION=3 MULTNOMAH=2 WASHINGTON=2 GEAR=9 =28

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=3 (7) CASCADIA (SE 43RD)=1 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=1 (15) GEAR=9 (16) OPTIONS FOR SOUTHERN OREGON=1 (29) LIFEWORKS NW (HILLSBORO)=2 (36) CASCADIA (CLACKAMAS)=1 (38) IN ACT=1 =28

GA: DESCHUTES=1 LANE=1=2

(#6) OTHER: A)OUT OF STATE CALLERS=9 B)PRANKS=6 C)TELEMARKETER=1 D)SEEKING MENTAL HEALTH=32 E)SEEKING A&D=7 F)DISORIENTED CALLER=2 =57

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	1	17	24	13	13	7	6	82
2ND WEEK	9	2	9	24	23	18	12	6	103
3RD WEEK	6	9	15	16	20	19	12	5	102
4TH WEEK	5	2	5	9	20	19	9	5	74
5TH WEEK	2	1	7	3	8	0	3	1	25
TOTAL	23	15	53	76	84	69	43	23	386

19 # OF REFERAL TO TREATMENT

9 # OF LIVE CHATS

67,760 # OF WEB PAGE HITS

5 # OF SMS/TEXT

0 # OF GAM TALK

04 MTM.