

Gambling Helpline Tracking Log
Month Of March 2022

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	11	2	5	7	1	26
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	1	0	1
Gambler Just Wants To Tal	0	0	0	1	0	1
Admin Reasons	6	3	3	2	1	15
SO Seeking Treatment	2	0	1	0	0	3
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Friend Seeking Treatment	0	0	0	2	0	2
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	9	6	6	7	1	29
GA Information	0	0	0	0	0	0
Agency Calling	1	3	0	2	0	6
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	12	19	7	11	4	53
Other (please Specify)	5	0	7	8	1	21
TVG or Casino Reservations	5	6	3	3	3	20
TOTAL	51	39	33	44	11	178
GAT Referrals Given	19	2	8	14	0	43
# People Referred To Treatment	13	2	6	9	0	30
Connected Directly To Agency	2	0	1	0	0	3
Confirmed Appt. With Agency	2	0	1	0	0	3
Permission to call back 72 hour	4	0	2	5	0	11
Successful 72 Hour Call Back	2	0	1	0	0	3
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	4	0	1	0	0	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	1	0	0	2	0	3

GAT REFERRALS: CLACKAMAS=5 CLATSOP=1 JACKSON=2 LANE=5 LINCOLN=1 MARION=5 MULTNOMAH=13 WASHINGTON=4 GEAR=7 =43

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=5 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=5 (9) CLATSOP BEHAVIORAL HEALTH=1 (15) GEAR=7 (19) LINCOLN CITY CLINIC=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=1 (36) CASCADIA (CLACKAMAS)=5 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) VOA=8 (52) LEWIS & CLARK=3 (80) SOLUTIONS- SPANISH ONLY=1 =43

GA: CLATSOP=1 LANE=2=3

(#5) OTHER: A)OUT OF STATE CALLERS=5 B)PRANKS=8 C)CALLER INQUIRY=2 D)TELEMARKETER=3 E)SEEKING MENTAL HEALTH=3 =21

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	0	0	12	12	18	4	3	2	51
2ND WEEK	0	0	12	8	17	0	1	1	39
3RD WEEK	2	0	3	6	8	4	5	5	33
4TH WEEK	1	0	6	13	17	4	2	1	44
5TH WEEK	0	0	3	3	5	0	0	0	11
TOTAL	3	0	36	42	65	12	11	9	178

31 # OF REFERAL TO TREATMENT

17 # OF LIVE CHATS

31,155 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK