

Gambling Helpline Tracking Log
Month Of November 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	10	8	11	5	6	40
Gambler Seeking Info Only	0	1	0	0	0	1
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	5	6	8	5	1	25
SO Seeking Treatment	1	1	1	0	0	3
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	2	0	0	0	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Friend Seeking Treatment	1	0	0	0	0	1
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	17	5	9	9	5	45
GA Information	0	0	0	0	0	0
Agency Calling	0	0	1	0	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	13	12	18	8	8	59
Other (please Specify)	1	3	1	4	1	10
TVG or Casino Reservations	6	8	3	3	3	23
TOTAL	54	46	53	34	24	211
GAT Referrals Given	18	17	18	7	13	73
# People Referred To Treatment	12	11	13	4	6	46
Connected Directly To Agency	0	2	0	1	0	3
Confirmed Appt. With Agency	0	2	0	1	0	3
Permission to call back 72 hour	4	3	4	1	2	14
Successful 72 Hour Call Back	0	2	1	1	0	4
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	2	3	2	1	8
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: BAKER=1 CLACKAMAS=6 CLATSOP=1 JACKSON=2 JOSEPHINE=2 LANE=4 LINCOLN=2
MARION=10 MULTNOMAH=9 POLK=1 TIILLAMOOK=1 UMATILL A=1 WASHINGTON=11 GEAR=22 =73

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=10 (7) CASCADIA (SE 43RD)=4 (9) CLATSOP BEHAVIORAL HEALTH=1 (15) GEAR=22 (16) OPTIONS FOR SOUTHERN OREGON=2 (19) LINCOLN CITY CLINIC=2 (26) POLK COUNTY MENTAL HEALTH=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=4 (36) CASCADIA (CLACKAMAS)=6 (38) VOA=3 (44) UMATILLA CO HUMAN SERVICES=1 (48) BLUE MOUNTAIN ADDICTIONS=1 (52) LEWIS & CLARK=2 (80) SOLUTIONS- SPANISH ONLY=3 =73

GA: =0=0

(#6) OTHER: A)OUT OF STATE CALLERS=3 B)PRANKS=3 C)CALLER INQUIRY=1 D)TELEMARKETER=2 E)SEEKING MENTAL HEALTH=1 F)IRRATE CALLER=1 =11

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	4	0	8	6	18	9	7	2	54
2ND WEEK	0	1	10	13	8	6	8	0	46
3RD WEEK	0	0	9	14	11	10	3	6	53
4TH WEEK	4	0	4	7	6	5	4	4	34
5TH WEEK	1	0	2	9	5	5	1	1	24
TOTAL	9	1	33	49	48	35	23	13	211

47 # OF REFERAL TO TREATMENT

15 # OF LIVE CHATS

15,830 # OF WEB PAGE HITS

6 # OF SMS/TEXT

0 # OF GAM TALK