

Gambling Helpline Tracking Log  
Month Of September 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	7	5	6	6	3	27
Gambler Seeking Info Only	0	0	0	1	0	1
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Tal	0	0	1	0	0	1
Admin Reasons	11	6	4	7	1	29
SO Seeking Treatment	1	0	0	0	0	1
SO Seeking Info Only	0	0	0	0	1	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Other Family Seeking Treatment	1	0	0	1	0	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	1	0	0	0	0	1
Admin Reasons	0	1	0	0	0	1
Lottery Results	7	7	12	13	1	40
GA Information	1	0	0	0	0	1
Agency Calling	0	0	0	0	0	0
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	32	18	32	20	6	108
Other (please Specify)	8	6	8	13	2	37
TVG or Casino Reservations	1	3	7	8	3	22
<b>TOTAL</b>	<b>70</b>	<b>46</b>	<b>71</b>	<b>69</b>	<b>17</b>	<b>273</b>
GAT Referrals Given	15	7	12	14	8	56
# People Referred To Treatment	9	5	6	9	4	33
Connected Directly To Agency	1	0	0	1	0	2
Confirmed Appt. With Agency	1	0	0	0	0	1
Permission to call back 72 hour	3	1	1	2	0	7
Successful 72 Hour Call Back	1	0	0	1	0	2
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	2	0	1	1	1	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	1	0	1

GAT REFERRALS: CLACKAMAS=2 CLATSOP=2 DESCHUTES=2 HARNEY=1 JACKSON=3 LANE=3 LINN=3 MARION=2  
MULTNOMAH=12 WASCO=1 WASHINGTON=7 YAMHILL=1 GEAR=17 =56

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=3 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=2 (7) CASCADIA (SE 43RD)=6 (9) CLATSOP BEHAVIORAL HEALTH=2 (14) BEST CARE BEND=2 (15) GEAR=17 (20) LINN-BENTON GAMBLING TREATMENT=3 (23) MID-COLUMBIA CENTER FOR LIVING=1 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=2 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (34) HARNEY BEHAVIORAL HEALTH=1 (36) CASCADIA (CLACKAMAS)=2 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) VOA=4 (52) LEWIS & CLARK=1 (80) SOLUTIONS- SPANISH ONLY=2 =56

GA: LANE=1 WASHINGTON=1=2

(#6) OTHER: A)OUT OF STATE CALLERS=6 B)PRANKS=17 C)CALLER INQUIRY=2 D)SEEKING MENTAL HEALTH=6 E)SEEKING A&D=1 F)DISORIENTED CALLER=4 =36

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	5	1	6	16	9	19	11	3	70
2ND WEEK	1	0	5	10	14	5	8	3	46
3RD WEEK	2	0	1	15	10	25	15	3	71
4TH WEEK	8	1	3	14	16	7	15	5	69
5TH WEEK	0	0	1	2	3	4	5	2	17
TOTAL	16	2	16	57	52	60	54	16	273

32 # OF REFERAL TO TREATMENT

15 # OF LIVE CHATS

24,065 # OF WEB PAGE HITS

6 # OF SMS/TEXT

0 # OF GAM TALK