

Gambling Helpline Tracking Log  
Month Of December 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	1	0	1	0	1	3
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	0	0	0	1	0	1
Admin Reasons	6	4	2	1	3	16
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	1	1
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Lottery Results	9	10	19	15	4	57
GA Information	0	1	0	0	0	1
Agency Calling	1	1	0	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	30	31	36	26	6	129
Other (please Specify)	12	7	1	6	0	26
TVG or Casino Reservations	7	8	4	5	1	25
<b>TOTAL</b>	<b>66</b>	<b>63</b>	<b>63</b>	<b>54</b>	<b>16</b>	<b>262</b>
GAT Referrals Given	1	0	1	0	2	4
# People Referred To Treatment	1	0	1	0	1	3
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	1	0	0	0	0	1
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	1	0	0	2
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	1	0	0	1

GAT REFERRALS: CLACKAMAS=1 JACKSON=1 GEAR=2 =4

AGENCY REFERRALS: (5) ADDICTION RECOVERY CENTER=1 (15) GEAR=2 (36) CASCADIA ()(CLACKAMAS)=1 =4

GA: CLACKAMAS=1=1

(#7) OTHER: A)OUT OF STATE CALLERS=7 B)PRANKS=4 C)REQUEST FOR FEMALE COUNSELOR=1  
D)TELEMARKETER=3 E)SEEKING MENTAL HEALTH=12 F)SEEKING A&D=1 G)DISORIENTED CALLER=4 =32

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	3	3	8	13	16	15	6	2	66
2ND WEEK	4	1	2	18	14	11	11	2	63
3RD WEEK	0	1	11	15	14	19	3	0	63
4TH WEEK	7	5	4	13	8	9	7	1	54
5TH WEEK	1	0	3	3	4	2	3	0	16
TOTAL	15	10	28	62	56	56	30	5	262

- 3 # OF REFERAL TO TREATMENT
- 19 # OF LIVE CHATS
- 40,837 # OF WEB PAGE HITS
- 4 # OF SMS/TEXT
- 0 # OF GAM TALK

0# MTM -