

Gambling Helpline Tracking Log
Month Of June 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	8	7	3	9	1	28
Gambler Seeking Info Only	0	0	0	2	0	2
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	1	0	0	0	0	1
Admin Reasons	4	3	3	2	0	12
SO Seeking Treatment	0	1	0	0	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	1	2
Other Family Seeking Treatment	0	1	0	1	0	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	1	0	1
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	10	6	2	12	1	31
GA Information	0	0	0	0	0	0
Agency Calling	1	0	1	1	0	3
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	38	35	35	34	4	146
Other (please Specify)	7	9	3	2	0	21
TVG or Casino Reservations	6	9	13	3	2	33
TOTAL	76	72	60	67	9	284
GAT Referrals Given	12	14	9	18	3	56
# People Referred To Treatment	8	10	3	10	1	32
Connected Directly To Agency	1	1	0	0	0	2
Confirmed Appt. With Agency	1	1	0	0	0	2
Permission to call back 72 hour	1	1	0	1	0	3
Successful 72 Hour Call Back	1	1	0	0	0	2
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	3	1	0	1	0	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	1	0	1

GAT REFERRALS: BAKER=1 CLACKAMAS=1 CLATSOP=1 COOS=1 DESCHUTES=2 HOOD RIVER=1 JACKSON=1 JOSEPHINE=1 LANE=6 LINCOLN=1 MALHEUR=1 MARION=4 MULTNOMAH=1 TILLAMOOK=1 WASHINGTON=10 YAMHILL=1 GEAR=21 =55

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=4 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=2 (15) GEAR=21 (16) OPTIONS FOR SOUTHERN OREGON=1 (18) LIFEWAYS=1 (19) LINCOLN CITY CLINIC=1 (22) MID-COLUMBIA CENTER FOR LIVING=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=6 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=1 (48) BLUE MOUNTAIN ADDICTIONS=1 (52) LEWIS & CLARK=1 (63) NEW HORIZON=1 =56

GA: MARION=1=1

(#5) OTHER: A)OUT OF STATE CALLERS=4 B)PRANKS=4 C)SEEKING MENTAL HEALTH=7 D)IRRATE CALLER=3 E)SEEKING A&D=5 =23

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	1	13	14	12	15	14	5	76
2ND WEEK	7	2	8	15	13	6	14	7	72
3RD WEEK	2	1	7	10	13	15	12	0	60
4TH WEEK	5	0	11	10	10	16	10	5	67
5TH WEEK	0	0	2	4	3	0	0	0	9
TOTAL	16	4	41	53	51	52	50	17	284

33 # OF REFERAL TO TREATMENT
 6 # OF LIVE CHATS
 20,446 # OF WEB PAGE HITS
 4 # OF SMS/TEXT
 0 # OF GAM TALK