

Gambling Helpline Tracking Log  
Month Of October 2020

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	9	4	3	7	1	24
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	1	0	0	0	0	1
Gambler Just Wants To Talk	0	0	0	1	0	1
Admin Reasons	10	3	2	0	0	15
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	0	1	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	2	0	0	0	0	2
Other Family Seeking Treatment	0	2	0	0	1	3
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	17	11	17	11	4	60
GA Information	0	0	0	0	0	0
Agency Calling	1	2	1	6	0	10
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	41	31	23	23	6	124
Other (please Specify)	7	5	5	6	3	26
TVG or Casino Reservations	3	4	6	2	4	19
<b>TOTAL</b>	<b>91</b>	<b>62</b>	<b>58</b>	<b>56</b>	<b>19</b>	<b>286</b>
GAT Referrals Given	18	9	5	7	4	43
# People Referred To Treatment	10	6	4	7	2	29
Connected Directly To Agency	1	0	1	1	0	3
Confirmed Appt. With Agency	1	0	1	1	0	3
Permission to call back 72 hour	5	3	1	4	1	14
Successful 72 Hour Call Back	1	0	1	1	0	3
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	1	3	0	5
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	5	2	0	1	1	9

GAT REFERRALS: CLACKAMAS=3 CLATSOP=1 COLUMBIA=1 CURRY=1 DESCHUTES=1 JACKSON=2 JOSEPHINE=1 LANE=3 LINN=2 MARION=2 MULTNOMAH=3 UMATILL A=1 WASHINGTON=2 YAMHILL=1 GEAR=19 =43

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=3 (5) ADDICTION RECOVERY CENTER=2 (6) BRIDGEWAY=2 (9) CLATSOP BEHAVIORAL HEALTH=1 (11) COLUMBIA COMMUNITY MENTAL HEAL=1 (13) CURRY CO HUM SER(GOLD BEACH)=1 (14) BEST CARE BEND=1 (15) GEAR=19 (16) OPTIONS FOR SOUTHERN OREGON=1 (20) LINN-BENTON GAMBLING TREATMENT=2 (28) LIFEWORKS NW (BEAVERTON)=1 (29) LIFEWORKS NW (HILLSBORO)=1 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA ( )CLACKAMAS)=3 (37) NATIVE AMERICAN REHAB ASSN NW=1 (38) IN ACT=2 (44) UMATILLA CO HUMAN SERVICES=1 =43

GA: COLUMBIA=1 JACKSON=1 JOSEPHINE=1 LINN=2 MULTNOMAH=1 UMATILLA=1 WASHINGTON=1 YAMHILL=1=9

(#6) OTHER: A)OUT OF STATE CALLERS=5 B)PRANKS=4 C)TELEMARKETER=6 D)SEEKING MENTAL HEALTH=13 E)IRRATE CALLER=2 F)SEEKING A&D=2 =32

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	2	13	29	22	14	8	1	91
2ND WEEK	4	1	10	18	14	9	3	3	62
3RD WEEK	3	0	5	9	16	8	12	5	58
4TH WEEK	1	0	4	15	15	11	6	4	56
5TH WEEK	2	0	0	1	4	8	1	3	19
TOTAL	12	3	32	72	71	50	30	16	286

- 28 # OF REFERAL TO TREATMENT
- 7 # OF LIVE CHATS
- 21,288 # OF WEB PAGE HITS
- 5 # OF SMS/TEXT
- 0 # OF GAM TALK

0 # NTRM