

Gambling Helpline Tracking Log
Month Of February 2022

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	7	6	6	2	0	21
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	1	0	0	0	0	1
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	8	0	4	2	0	14
SO Seeking Treatment	0	2	0	1	0	3
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Other Family Seeking Treatment	0	1	1	0	0	2
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	2	0	0	0	0	2
Friend Seeking Treatment	2	0	0	0	0	2
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	16	13	7	6	0	42
GA Information	0	0	0	0	0	0
Agency Calling	0	0	0	0	0	0
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	17	7	15	7	0	46
Other (please Specify)	3	3	1	1	0	8
TVG or Casino Reservations	6	3	7	7	0	23
TOTAL	63	35	41	26	0	165
GAT Referrals Given	12	12	10	6	0	40
# People Referred To Treatment	9	9	7	3	0	28
Connected Directly To Agency	0	1	1	0	0	2
Confirmed Appt. With Agency	0	1	1	0	0	2
Permission to call back 72 hour	0	3	2	0	0	5
Successful 72 Hour Call Back	0	1	1	0	0	2
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	0	1	1	0	2
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=1 CURRY=2 DESCHUTES=3 JACKSON=1 LANE=4 MARION=10 MULTNOMAH=5 WASHINGTON=7 GEAR=7 =40

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=10 (12) CURRY CO HUM SER (BROOKINGS)=1 (13) CURRY CO HUM SER(GOLD BEACH)=1 (14) BEST CARE BEND=3 (15) GEAR=7 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=3 (36) CASCADIA ()CLACKAMAS)=1 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) VOA=1 (52) LEWIS & CLARK=2 =40

GA: =0=0

(#5) OTHER: A)OUT OF STATE CALLERS=1 B)PRANKS=2 C)TELEMARKETER=1 D)SEEKING MENTAL HEALTH=3 E)DISORIENTED CALLER=1 =8

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	2	0	8	18	17	9	7	2	63
2ND WEEK	0	0	5	7	14	4	2	3	35
3RD WEEK	0	0	5	12	18	2	3	1	41
4TH WEEK	3	0	6	6	8	2	0	1	26
5TH WEEK	0	0	0	0	0	0	0	0	0
TOTAL	5	0	24	43	57	17	12	7	165

28 # OF REFERAL TO TREATMENT

10 # OF LIVE CHATS

28,813 # OF WEB PAGE HITS

3 # OF SMS/TEXT

0 # OF GAM TALK