

Gambling Helpline Tracking Log  
Month Of January 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	0	3	0	2	1	6
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	0	0
Gambler Just Wants To Talk	0	0	1	0	0	1
Admin Reasons	0	3	0	1	0	4
SO Seeking Treatment	0	0	2	0	0	2
SO Seeking Info Only	0	1	0	0	0	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	1	0	1
Admin Reasons	0	2	1	0	0	3
Other Family Seeking Treatment	0	0	1	1	0	2
Other Family Seeking Info Only	1	0	0	0	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	1	0	0	0	2
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	16	17	18	16	4	71
GA Information	0	0	0	0	0	0
Agency Calling	0	0	1	0	0	1
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	24	35	46	43	8	156
Other (please Specify)	5	6	3	2	0	16
TVG or Casino Reservations	12	10	8	5	2	37
<b>TOTAL</b>	<b>59</b>	<b>78</b>	<b>81</b>	<b>71</b>	<b>15</b>	<b>304</b>
GAT Referrals Given	0	3	3	6	1	13
# People Referred To Treatment	0	3	2	3	1	9
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	0	0	0	1	0	1
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	1	0	0	2
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	1	0	0	0	1

GAT REFERRALS: COOS=1 DOUGLAS=2 JACKSON=1 LANE=1 MULTNOMAH=2 UNION=1 GEAR=5 =13

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=1 (3) ADAPT=1 (4) ADAPT=2 (5) ADDICTION RECOVERY CENTER=1 (7) CASCADIA (SE 43RD)=1 (15) GEAR=5 (52) LEWIS & CLARK=1 (60) UNION CO CTR FOR HUMAN DEVELOP=1 =13

GA: DOUGLAS=1=1

(#5) OTHER: A)OUT OF STATE CALLERS=2 B)PRANKS=3 C)TELEMARKETER=5 D)SEEKING MENTAL HEALTH=1 E)SEEKING A&D=4 =15

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	4	2	3	18	12	9	9	2	59
2ND WEEK	2	0	9	23	15	17	10	2	78
3RD WEEK	5	0	9	16	23	17	8	3	81
4TH WEEK	5	0	8	12	22	9	7	8	71
5TH WEEK	0	3	0	3	4	1	2	2	15
TOTAL	16	5	29	72	76	53	36	17	304

12 # OF REFERAL TO TREATMENT

11 # OF LIVE CHATS

24,594 # OF WEB PAGE HITS

1 # OF SMS/TEXT

0 # OF GAM TALK