

Gambling Helpline Tracking Log
Month Of May 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	3	6	3	9	2	23
Gambler Seeking Info Only	0	0	1	0	0	1
Gambler Seeking GA	0	0	0	1	0	1
Gambler Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	8	3	0	6	18
SO Seeking Treatment	1	2	1	0	1	5
SO Seeking Info Only	0	0	0	0	1	1
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	2	1	1	4
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	0	0	0	0	1	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	1	1
Lottery Results	14	12	10	14	7	57
GA Information	0	0	0	0	0	0
Agency Calling	0	2	0	0	0	2
GA Calling	1	0	0	0	0	1
Wrong number/Hang-up	37	30	17	19	2	105
Other (please Specify)	5	11	1	5	2	24
TVG or Casino Reservations	6	6	7	4	3	26
TOTAL	69	77	45	53	27	271
GAT Referrals Given	5	12	5	16	6	44
# People Referred To Treatment	4	8	4	10	5	31
Connected Directly To Agency	0	0	0	0	0	0
Confirmed Appt. With Agency	0	0	0	0	0	0
Permission to call back 72 hour	0	0	0	0	0	0
Successful 72 Hour Call Back	0	0	0	0	0	0
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	0	1	0	3	0	4
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: BENTON=1 CLACKAMAS=2 COOS=1 CURRY=1 DOUGLAS=1 JACKSON=3 JOSEPHINE=1 LANE=4
MARION=2 MULTNOMAH=9 POLK=1 WASHINGTON=7 YAMHILL=1 GEAR=10 =44

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=4 (3) ADAPT=1 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=2 (7) CASCADIA (SE 43RD)=4 (12) CURRY CO HUM SER (BROOKINGS)=1 (15) GEAR=10 (16) OPTIONS FOR SOUTHERN OREGON=1 (26) POLK COUNTY MENTAL HEALTH=1 (28) LIFEWORKS NW (BEAVERTON)=3 (29) LIFEWORKS NW (HILLSBORO)=3 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=2 (37) NATIVE AMERICAN REHAB ASSN NW=2 (38) IN ACT=2 (52) LEWIS & CLARK=1 (53) BENTON CO HEALTH DEPARTMENT=1 (80) SOLUTIONS- SPANISH ONLY=1 =44

GA: =0=0

(#3) OTHER: A)OUT OF STATE CALLERS=7 B)PRANKS=3 C)SEEKING MENTAL HEALTH=14 =24

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	8	0	9	17	8	13	10	4	69
2ND WEEK	3	5	6	18	20	13	11	1	77
3RD WEEK	2	0	8	12	7	12	3	1	45
4TH WEEK	3	1	11	17	12	3	4	2	53
5TH WEEK	2	2	7	3	3	3	4	3	27
TOTAL	18	8	41	67	50	44	32	11	271

31 # OF REFERAL TO TREATMENT

5 # OF LIVE CHATS

305,001 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK